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3. Service Descriptions (Cont'd)

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3. Service Descriptions (Cont'd)

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3. Service Descriptions (Cont'd)

3.9 Intralata Toll Usage Rates

Refer to MCI Communications Services Inc, d/b/a Verizon Business Services, Arizona Tariff No. 2 for intralata rates.

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3. Service Descriptions (Cont'd)

3.10 Residential Service

- A. Application of Residence Service: Residential service is defined as service that is furnished (1) in private homes or apartments, including all parts of the subscriber's domestic establishment, for domestic use and not for substantial occupational use; (2) in college fraternity or sorority houses, college dormitories, convents and monasteries for domestic rather than occupational use in residential quarters; (3) used for purposes of study by a clergyman located in a church, synagogue, mosque or other religious institution. The Company reserves the right to disconnect customer's residential service or to convert any plan associated with such service to a business plan upon appropriate customer notification if it is determined that usage is not consistent with normal residential applications. This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that non-voice usage applications (including, but not limited to, dial-up internet service or facsimile service) exceed reasonable limits, the Company may use its discretion either to disconnect the customer's residential service upon appropriate customer notification or to charge a \$50 monthly recurring data/internet usage charge in addition to all charges set forth in customer's residential service.
- B. Rates and Charges: Usage charges are based on local usage. Chargeable time for the customer shall begin when the called party answers and shall end upon disconnection by either party. Local calls are billed on a per minute basis unless otherwise indicated. Calls are rounded to the next higher full minute. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.
- C. All residential service set forth in this Section of this tariff is presently only available to those customers who presently have service on lines with Qwest or another carrier who provisions service either via resale of Qwest services or via UNE-Platform service provided by Qwest.
- D. Line Connection Fee: Applies on a per line basis when a customer requests a new line of service or when a customer moves to a new location.
- E. Service Order Charge: Applies to changes made to an account after the point of sale.
- F. Monthly recurring charge: Touch tone calling is included in the monthly recurring charge. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data/internet surcharge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the residential services described below. Unless otherwise indicated, customers of residential service will receive Block 900 & 976 with their selected residential service at no additional charge.
- G. The Company reserves the right to discontinue offering the service and grandfather existing customers in the event that 1) facilities are not available to the Company to provide adequately the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

3. Service Descriptions (Cont'd)

3.10 Residential Service (Cont.)

H. Termination of Residential Service: The following provisions will apply to customers who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff: For purposes of this section, the following definitions apply: new customers are customers, who, at the time of subscription to this plan, are not receiving service under MCI Communications Services Inc. d/b/a Verizon Business Services, Arizona Tariff No. 2 and <http://www.mci.com/service>; and existing customers are customers, who, at the time of subscription to this plan, are receiving service under MCI Communications Services Inc. d/b/a Verizon Business Services, Arizona Tariff No. 2 and <http://www.mci.com/service>.

H.1 For customers subscribing to Residential RZA Service prior to January 18, 2003, the following termination provisions apply:

- 1) For customers who disconnect from residential service under this tariff, the companion residential service offering under MCI Communications Services Inc. d/b/a Verizon Business Services, Arizona Tariff No. 2 and <http://www.mci.com/service/>, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan L under MCI Communications Services Inc. d/b/a Verizon Business Services, Arizona Tariff No. 2 and its companion residential service under <http://www.mci.com/service>.
- 2) For customers who disconnect either from i) interstate service under <http://www.mci.com/service/> and interLATA service under MCI Communications Services Inc. d/b/a Verizon Business Services, Arizona Tariff No. 2 or ii) intraLATA service under MCI Communications Services Inc. d/b/a Verizon Business Services, Arizona Tariff No. 2, the companion residential service offering under <http://www.mci.com/service/>, the companion residential service under MCI Communications Services Inc. d/b/a Verizon Business Services, Arizona Tariff No. 2, and residential service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan L under MCI Communications Services Inc. d/b/a Verizon Business Services, Arizona Tariff No. 2 (if customer has disconnected from interstate service) or its companion residential service under <http://www.mci.com/service> (if customer has disconnected from intrastate service). Customer will also be automatically re-subscribed to Residential RZC Service under this tariff.
- 3) For customers who disconnect both from interstate service under <http://www.mci.com/service/> and from intrastate (interLATA and intraLATA) service under MCI Communications Services Inc. d/b/a Verizon Business Services, Arizona Tariff No. 2, the companion residential service offering under <http://www.mci.com/service/>, the companion residential service offering under MCI Communications Services Inc. d/b/a Verizon Business Services, Arizona Tariff No. 2, and residential service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RZC Service under this tariff.

3. Service Descriptions (Cont'd)

3.10 Residential Service (Cont.)

H. Termination of Residential Service: (Cont.)

H.2 For customers subscribing to Residential RZA Service on or after January 18, 2003, the following termination provisions apply:

- 1) For existing customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI Communications Services Inc. d/b/a Verizon Business Services, Arizona Tariff No. 2, or c) residential service under this tariff and interstate service under <http://www.mci.com/service/>: The companion residential long distance service under <http://www.mci.com/service/>, and intraLATA and/or interLATA service under MCI Communications Services Inc. d/b/a Verizon Business Services, Arizona Tariff No. 2, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services Inc. d/b/a Verizon Business Services, Arizona Tariff No. 2 for intraLATA service (if customer retains intraLATA service) and/or the service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.
- 2) For existing customers who disconnect from either a) interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI Communications Services Inc. d/b/a Verizon Business Services, Arizona Tariff No. 2, b) intraLATA service under MCI Communications Services Inc. d/b/a Verizon Business Services, Arizona Tariff No. 2 only, or c) from interstate service under <http://www.mci.com/service/>: The companion residential service offering under <http://www.mci.com/service/> and under MCI Communications Services Inc. d/b/a Verizon Business Services, Arizona Tariff No. 2, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD-1 Service under this tariff for local exchange service and to the service offering under MCI Communications Services Inc. d/b/a Verizon Business Services, Arizona Tariff No. 2 for intraLATA service (if customer retains intraLATA service) and/or the service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.
- 3) For new customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI Communications Services Inc. d/b/a Verizon Business Services, Arizona Tariff No. 2, or c) residential service under this tariff and interstate service under <http://www.mci.com/service/>: The companion residential long distance service under <http://www.mci.com/service/>, and intraLATA and/or interLATA service under MCI Communications Services Inc. d/b/a Verizon Business Services, Arizona Tariff No. 2, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services Inc. d/b/a Verizon Business Services, Arizona Tariff No. 2 ] for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service).

3. Service Descriptions (Cont'd)

3.10 Residential Service (Cont.)

H. Termination of Residential Service: (Cont.)

H.2 (Cont.)

4) For new customers who disconnect from either a) interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI Communications Services Inc. d/b/a Verizon Business Services, Arizona Tariff No. 2, b) intraLATA service under MCI Communications Services Inc. d/b/a Verizon Business Services, Arizona Tariff No. 2 only, or c) from interstate service under [Http://www.mci.com/service/](http://www.mci.com/service/): The companion residential service offering under <http://www.mci.com/service/> and under MCI Communications Services Inc. d/b/a Verizon Business Services, Arizona Tariff No. 2, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD-1 Service under this tariff for local exchange service and to Basic Calling Plan P under MCI Communications Services Inc. d/b/a Verizon Business Services, Arizona Tariff No. 2 for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service).

H.3 For customers subscribing to Residential RLE, Residential RLG or Residential RLH Service, the following termination provisions apply:

- 1) For existing customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI Communications Services Inc. d/b/a Verizon Business Services, Arizona Tariff No. 2, or c) residential service under this tariff and interstate service under <http://www.mci.com/service/>: The companion residential long distance service under <http://www.mci.com/service/>, and intraLATA and/or interLATA service under MCI Communications Services Inc. d/b/a Verizon Business Services, Arizona Tariff No. 2, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services Inc. d/b/a Verizon Business Services, Arizona Tariff No. 2 or intraLATA service (if customer retains intraLATA service) and/or the service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.
- 2) For existing customers who disconnect from either a) interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI Communications Services Inc. d/b/a Verizon Business Services, Arizona Tariff No. 2, b) intraLATA service under MCI Communications Services Inc. d/b/a Verizon Business Services ACC Tariff No. 2 only, or c) from interstate service under [Http://www.mci.com/service/](http://www.mci.com/service/): The companion residential service offering under <http://www.mci.com/service/> and under MCI Communications Services Inc. d/b/a Verizon Business Services, Arizona Tariff No. 2, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under this tariff for local exchange service and to the service offering under MCI Communications Services Inc. d/b/a Verizon Business Services, Arizona Tariff No. 2 for intraLATA service (if customer retains intraLATA service) and/or the service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.

3. Service Descriptions (Cont'd)

3.10 Residential Service (Cont.)

H. Termination of Residential Service: (Cont.)

H.3 (Cont.)

- 3) For new customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI Communications Services Inc. d/b/a Verizon Business Services, Arizona Tariff No. 2, or c) residential service under this tariff and interstate service under <http://www.mci.com/service/>: The companion residential long distance service under <http://www.mci.com/service/>, and intraLATA and/or interLATA service under MCI Communications Services Inc. d/b/a Verizon Business Services, Arizona Tariff No. 2, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services Inc. d/b/a Verizon Business Services, Arizona Tariff No. 2 for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service).
- 4) For new customers who disconnect from either a) interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI Communications Services Inc. d/b/a Verizon Business Services, Arizona Tariff No. 2, b) intraLATA service under MCI Communications Services Inc. d/b/a Verizon Business Services, Arizona Tariff No. 2 only, or c) from interstate service under <http://www.mci.com/service/>: The companion residential service offering under <http://www.mci.com/service/> and under MCI Communications Services Inc. d/b/a Verizon Business Services, Arizona Tariff No. 2, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under this tariff for local exchange service and to Basic Calling Plan P under MCI Communications Services Inc. d/b/a Verizon Business Services, Arizona Tariff No. 2 for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service).

H4 For Residential RLC-1 or RLC customers with local residential service on their primary line as described in this tariff who have two or more lines on their account, the following termination provisions apply:

- 1) For customers who disconnect from residential service under this tariff: The companion residential service offering under MCI Communications Services Inc. d/b/a Verizon Business Services, Arizona Tariff No. 2 and <http://www.mci.com/service/>, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services Inc. d/b/a Verizon Business Services, Arizona Tariff No. 2 and its companion residential service under <http://www.mci.com/service/>.



3. Service Descriptions (Cont'd)

3.10 Residential Service (Cont.)

H. Termination of Residential Service: (Cont.)

H.4 (Cont.)

- 2) For customers who disconnect either from I) interstate service under <http://www.mci.com/service/> and interLATA service under MCI Communications Services Inc. d/b/a Verizon Business Services , Arizona Tariff No. 2 or ii) intraLATA service under MCI Communications Services Inc. d/b/a Verizon Business Services , Arizona Tariff No. 2 : The companion residential service offering under <http://www.mci.com/service/> and under MCI Communications Services Inc. d/b/a Verizon Business Services , Arizona Tariff No. 2, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services Inc. d/b/a Verizon Business Services , Arizona Tariff No. 2 (if customer has disconnected from interstate service) or its companion residential service under <http://www.mci.com/service/> (if customer has disconnected from intrastate service). Customer will also be automatically re-subscribed to Residential RLD service under this tariff.
- 3) For customers who disconnect both from interstate service under <http://www.mci.com/service/> and from intrastate (interLATA and intraLATA) service under MCI Communications Services Inc. d/b/a Verizon Business Services , Arizona Tariff No. 2. The companion residential service offering under <http://www.mci.com/service/> and under MCI Communications Services Inc. d/b/a Verizon Business Services , Arizona Tariff No. 2, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD Service under this tariff.
- 4) For customers who disconnect their primary line either from interstate service under <http://www.mci.com/service/>, intrastate service under MCI Communications Services Inc. d/b/a Verizon Business Services , Arizona Tariff No. 2, or residential service under this tariff, and customer's additional line or lines remain on the account: The companion residential service offering under <http://www.mci.com/service/> and under MCI Communications Services Inc. d/b/a Verizon Business Services , Arizona Tariff No. 2, and residential service under this tariff, will terminate. Customer's additional line or lines will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services Inc. d/b/a Verizon Business Services , Arizona Tariff No. 2 (if customer has disconnected from interstate service) or its companion residential service under <http://www.mci.com/service/> (if customer has disconnected from intrastate service), and the additional line or lines will also be automatically re-subscribed to Residential RLD service under this tariff.

3. Service Descriptions (Cont'd)

3.10 Residential Service (Cont.)

H. Termination of Residential Service: (Cont.)

H.5 The following termination provisions apply to customers of Residential RLI service who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff:

- 1) For existing customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI Communications Services Inc. d/b/a Verizon Business Services, Arizona Tariff No. 2, or c) residential service under this tariff and interstate service under <http://www.mci.com/service/>: The companion residential long distance service under <http://www.mci.com/service/>, and intraLATA and/or interLATA service under MCI Communications Services Inc. d/b/a Verizon Business Services, Arizona Tariff No. 2, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services Inc. d/b/a Verizon Business Services, Arizona Tariff No. 2, for intraLATA service (if customer retains intraLATA service) and/or the service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.
- 2) For existing customers who disconnect from either a) interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI Communications Services Inc. d/b/a Verizon Business Services, Arizona Tariff No. 2, b) intraLATA service under MCI Communications Services Inc. d/b/a Verizon Business Services, Arizona Tariff No. 2, only, or c) from interstate service under <http://www.mci.com/service/>: The companion residential service offering under <http://www.mci.com/service/> and under MCI Communications Services Inc. d/b/a Verizon Business Services, Arizona Tariff No. 2, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD-4 Service under this tariff for local exchange service and to the service offering under MCI Communications Services Inc. d/b/a Verizon Business Services, Arizona Tariff No. 2, for intraLATA service (if customer retains intraLATA service) and/or the service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.

3. Service Descriptions (Cont'd)

3.10 Residential Service (Cont.)

H. Termination of Residential Service: (Cont.)

H.5 (Cont.)

3) For new customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI Communications Services Inc. d/b/a Verizon Business Services, Arizona Tariff No. 2, or c) residential service under this tariff and interstate service under <http://www.mci.com/service/>: The companion residential long distance service under <http://www.mci.com/service/>, and intraLATA and/or interLATA service under MCI Communications Services Inc. d/b/a Verizon Business Services, Arizona Tariff No. 2, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services Inc. d/b/a Verizon Business Services, Arizona Tariff No. 2, for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service).

4) For new customers who disconnect from either a) interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI Communications Services Inc. d/b/a Verizon Business Services, Arizona Tariff No. 2, b) intraLATA service under MCI Communications Services Inc. d/b/a Verizon Business Services, Arizona Tariff No. 2, only, or c) from interstate service under <http://www.mci.com/service/>: The companion residential service offering under <http://www.mci.com/service/> and under MCI Communications Services Inc. d/b/a Verizon Business Services, Arizona Tariff No. 2, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD-4 Service under this tariff for local exchange service and to Basic Calling Plan P under MCI Communications Services Inc. d/b/a Verizon Business Services, Arizona Tariff No. 2, for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service).

H.6 The following termination provisions apply to customers of Residential RLJ service who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff:

For existing customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI Communications Services Inc. d/b/a Verizon Business Services, Arizona Tariff No. 2, or c) residential service under this tariff and interstate service under <http://www.mci.com/service/>: The companion residential long distance service under <http://www.mci.com/service/>, and intraLATA and/or interLATA service under MCI Communications Services Inc. d/b/a Verizon Business Services, Arizona Tariff No. 2, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services Inc. d/b/a Verizon Business Services, Arizona Tariff No. 2, for intraLATA service (if customer retains intraLATA service) and/or the service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.

3. Service Descriptions (Cont'd)

3.10 Residential Service (Cont.)

H. Termination of Residential Service: (Cont.)

H.6 (Cont.)

For existing customers who disconnect from either a) interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI Communications Services Inc. d/b/a Verizon Business Services, Arizona Tariff No. 2, b) intraLATA service under only, or c) from interstate service under <http://www.mci.com/service/>: The companion residential service offering under <http://www.mci.com/service/> and under MCI Communications Services Inc. d/b/a Verizon Business Services, Arizona Tariff No. 2, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD-4 Service under this tariff for local exchange service and to the service offering under MCI Communications Services Inc. d/b/a Verizon Business Services, Arizona Tariff No. 2, for intraLATA service (if customer retains intraLATA service) and/or the service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.

For new customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI Communications Services Inc. d/b/a Verizon Business Services, Arizona Tariff No. 2, or c) residential service under this tariff and interstate service under <http://www.mci.com/service/>: The companion residential long distance service under <http://www.mci.com/service/>, and intraLATA and/or interLATA service under MCI Communications Services Inc. d/b/a Verizon Business Services, Arizona Tariff No. 2, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services Inc. d/b/a Verizon Business Services, Arizona Tariff No. 2, for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service).

For new customers who disconnect from either a) interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI Communications Services Inc. d/b/a Verizon Business Services, Arizona Tariff No. 2, b) intraLATA service under MCI Communications Services Inc. d/b/a Verizon Business Services, Arizona Tariff No. 2, only, or c) from interstate service under <http://www.mci.com/service/>: The companion residential service offering under <http://www.mci.com/service/> and under MCI Communications Services Inc. d/b/a Verizon Business Services, Arizona Tariff No. 2, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD-4 Service under this tariff for local exchange service and to Basic Calling Plan P under MCI Communications Services Inc. d/b/a Verizon Business Services, Arizona Tariff No. 2, for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service).

**ORIGINAL**

3. Service Descriptions (Cont'd)

3.10 Residential Service (Cont.)

H. Termination of Residential Service: (Cont.)

H.7 The following termination provisions apply to customers of Residential RLK Service who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff:

For existing customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI Communications Services Inc. d/b/a Verizon Business Services, Arizona Tariff No. 2, or c) residential service under this tariff and interstate service under <http://www.mci.com/service/>: The companion residential long distance service under <http://www.mci.com/service/>, intraLATA and/or interLATA service under MCI Communications Services Inc. d/b/a Verizon Business Services, Arizona Tariff No. 2, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services Inc. d/b/a Verizon Business Services, Arizona Tariff No. 2, for intraLATA service (if customer retains intraLATA service) and/or the service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.

For existing customers who disconnect from either a) interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI Communications Services Inc. d/b/a Verizon Business Services, Arizona Tariff No. 2, b) intraLATA service under MCI Communications Services Inc. d/b/a Verizon Business Services, Arizona Tariff No. 2, only, or c) from interstate service under <http://www.mci.com/service/>: The companion residential service offering under <http://www.mci.com/service/> and under MCI Communications Services Inc. d/b/a Verizon Business Services, Arizona Tariff No. 2, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD-4 Service under this tariff for local exchange service and to the service offering under MCI Communications Services Inc. d/b/a Verizon Business Services, Arizona Tariff No. 2, for intraLATA service (if customer retains intraLATA service) and/or the service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.

For new customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI Communications Services Inc. d/b/a Verizon Business Services, Arizona Tariff No. 2, or c) residential service under this tariff and interstate service under <http://www.mci.com/service/>: The companion residential long distance service under <http://www.mci.com/service/>, intraLATA and/or interLATA service under MCI Communications Services Inc. d/b/a Verizon Business Services, Arizona Tariff No. 2, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services Inc. d/b/a Verizon Business Services, Arizona Tariff No. 2, for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service).

3. Service Descriptions (Cont'd)  
3.10 Residential Service (Cont.)  
H. Termination of Residential Service: (Cont.)  
H.7 (Cont.)

For new customers who disconnect from either a) interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI Communications Services Inc. d/b/a Verizon Business Services, Arizona Tariff No. 2, b) intraLATA service under MCI Communications Services Inc. d/b/a Verizon Business Services, Arizona Tariff No. 2, only, or c) from interstate service under <http://www.mci.com/service/>: The companion residential service offering under <http://www.mci.com/service/> and under MCI Communications Services Inc. d/b/a Verizon Business Services, Arizona Tariff No. 2, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD-4 Service under this tariff for local exchange service and to Basic Calling Plan P under MCI Communications Services Inc. d/b/a Verizon Business Services, Arizona Tariff No. 2, for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service).

H.8 The following termination provisions apply to customers of Residential RLL Service who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff:

For existing customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI Communications Services Inc. d/b/a Verizon Business Services, Arizona Tariff No. 2, or c) residential service under this tariff and interstate service under <http://www.mci.com/service/>: The companion residential long distance service under <http://www.mci.com/service/>, and intraLATA and/or interLATA service under MCI Communications Services Inc. d/b/a Verizon Business Services, Arizona Tariff No. 2, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services Inc. d/b/a Verizon Business Services, Arizona Tariff No. 2, for intraLATA service (if customer retains intraLATA service) and/or the service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.

For existing customers who disconnect from either a) interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI Communications Services Inc. d/b/a Verizon Business Services, Arizona Tariff No. 2, b) intraLATA service under MCI Communications Services Inc. d/b/a Verizon Business Services, Arizona Tariff No. 2, only, or c) from interstate service under <http://www.mci.com/service/>: The companion residential service offering under <http://www.mci.com/service/> and under MCI Communications Services Inc. d/b/a Verizon Business Services, Arizona Tariff No. 2, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD-4 Service under this tariff for local exchange service and to the service offering under MCI Communications Services Inc. d/b/a Verizon Business Services, Arizona Tariff No. 2, for intraLATA service (if customer retains intraLATA service) and/or the service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.

3. Service Descriptions (Cont'd)

3.10 Residential Service (Cont.)

H. Termination of Residential Service: (Cont.)

H.8 (Cont.)

For new customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI Communications Services Inc. d/b/a Verizon Business Services , Arizona Tariff No. 2, or c) residential service under this tariff and interstate service under <http://www.mci.com/service/>: The companion residential long distance service under <http://www.mci.com/service/> , and intraLATA and/or interLATA service under MCI Communications Services Inc. d/b/a Verizon Business Services , Arizona Tariff No. 2, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan II under MCI Communications Services Inc. d/b/a Verizon Business Services , Arizona Tariff No. 2, for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service).

For new customers who disconnect from either a) interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI Communications Services Inc. d/b/a Verizon Business Services , Arizona Tariff No. 2, b) intraLATA service under MCI Communications Services Inc. d/b/a Verizon Business Services , Arizona Tariff No. 2, only, or c) from interstate service under <http://www.mci.com/service/>: The companion residential service offering under <http://www.mci.com/service/> and under MCI Communications Services Inc. d/b/a Verizon Business Services , Arizona Tariff No. 2, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD-4 Service under this tariff for local exchange service and to Basic Calling Plan II under MCI Communications Services Inc. d/b/a Verizon Business Services , Arizona Tariff No. 2, for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service).

3. Service Descriptions (Cont'd)

3.10 Residential Service

3.10.1 Residential Plans (Cont.)

3.10.1.1 Residential RZA Service<sup>1</sup>

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI Communications Services, Inc. d/b/a Verizon Business Services, as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and must subscribe to this service as offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, Arizona Tariff No. 2.. Customers who subscribe to this service may not subscribe to Residential RZB, RLC, RLE or RLG service as described in this tariff on another line on their account.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service.

Maximum Monthly Recurring Charge:

Zone 1	\$100.00
Zone 2	\$150.00
Zone 3 <sup>2</sup>	\$150.00

MCI Communications Services, Inc. d/b/a Verizon Business Services customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI Communications Services, Inc. d/b/a Verizon Business Services, Arizona Tariff No. 2.

<sup>1</sup> Effective June 9, 2005, this plan will no longer be available to new subscribers.

<sup>2</sup> Effective March 1, 2006, service will not be available to new subscribers in this area.



3. Service Descriptions (Cont'd)

3.10 Residential Service (Cont.)

3.10.1 Residential Plans (Cont)

3.10.1.1 Residential RZA Service (Cont)

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, Call Waiting ID Name and Number, Caller ID Name and Number, 3-Way Calling, Speed Dial 8, Anonymous Call Rejection and Voicemail.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service pursuant to Section 3.10.A

Termination:

- 1) For customers subscribing to this service prior to January 18, 2003, the termination provisions set forth in Section 3.10.H.1 herein will apply.
- 2) For customers subscribing to Residential RZA service under this tariff on or after January 18, 2003, the termination provisions set forth in Section 3.10.H.2 herein will apply.

Residential RZA Affinity Savings Plan<sup>1</sup>

Customers who are also members of a qualified commercial affinity group or employees of a participating affinity of the Company are eligible for this Savings Plan. Enrolled customers will receive up to a \$10 discount off the monthly recurring charge for Residential RZA Service in each month they remain subscribed to the service. By subscribing to this savings plan, the customer understands that all other rates, terms and conditions applicable to Residential RZA Service shall apply.

<sup>1</sup> Effective February 1, 2004, this plan will not be available to new subscribers.

**ORIGINAL**

3. Service Descriptions (Cont'd)

3.10 Residential Service (Cont.)

3.10.1 Residential Plans (Cont)

3.10.1.2 Residential RZA-1 Service<sup>1</sup>

Residential RZA-1 Service is available to Customers who enroll in Residential RZA Service on their primary line as described in this tariff who have two or more lines on their account.

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI Communications Services Inc. d/b/a Verizon Business Services] as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling, 2) subscribe to Residential RZA Service as described in this tariff, and 3) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and in MCI Communications Services Inc. d/b/a Verizon Business Services , Arizona Tariff No. 2.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service.

Maximum Monthly Recurring Charge	\$40.00
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Customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI Communications Services Inc. d/b/a Verizon Business Services , Arizona Tariff No. 2.

Customer will receive unlimited local exchange service. Customer will receive the following features, where facilities are available: Call Waiting, Caller ID, 3-Way Calling, Speed Dial 8, Anonymous Call Rejection.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service pursuant to Section 3.10.A

<sup>1</sup> Effective June 20, 2003 this plan will no longer be available to new subscribers.

3. Service Descriptions (Cont'd)

3.10 Residential Service (Cont.)

3.10.1 Residential Plans (Cont)

3.10.1.2 Residential RZA-1 Service (Cont)

Termination:

For customers who disconnect from Residential RZA-1 service under this tariff, the companion residential service offering under MCI Communications Services Inc. d/b/a Verizon Business Services , Arizona Tariff No. 2. and <http://www.mci.com/service/>, as well as Residential RZA-1 Service under this tariff, will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan L under MCI Communications Services Inc. d/b/a Verizon Business Services , Arizona Tariff No. 2. and its companion residential service under <http://www.mci.com/service/>.

For customers who disconnect either from i) interstate service under <http://www.mci.com/service/> and interlata service under MCI Communications Services Inc. d/b/a Verizon Business Services , Arizona Tariff No. 2 or ii) intralata service under MCI Communications Services Inc. d/b/a Verizon Business Services , Arizona Tariff No. 2., the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RZA-1 under MCI Communications Services Inc. d/b/a Verizon Business Services , Arizona Tariff No. 2., and Residential RZA-1 Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan L under MCI Communications Services Inc. d/b/a Verizon Business Services , Arizona Tariff No. 2. (if customer has disconnected from interstate service) or its companion residential service under <http://www.mci.com/service/> (if customer has disconnected from intrastate service). Customer will also be automatically re-subscribed to Residential RZC Service under this tariff.

For customers who disconnect both from interstate service under <http://www.mci.com/service/> and from intrastate (interlata and intralata) service under MCI Communications Services Inc. d/b/a Verizon Business Services , Arizona Tariff No. 2., the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RZA-1 under MCI Communications Services Inc. d/b/a Verizon Business Services , Arizona Tariff No. 2., and Residential RZA-1 Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RZC Service under this tariff.

For customers who disconnect their primary line either from interstate service under <http://www.mci.com/service/>, intrastate service under MCI Communications Services Inc. d/b/a Verizon Business Services , Arizona Tariff No. 2 or Residential RZA-1 Service under this tariff, and customer's additional line or lines remain on the account, then the Company will reclassify one of the additional lines as Customer's new primary line with Residential RZA Service.