

VIII. Grandfathered Services – Subsection A

5. LOCAL USAGE RATES

5.1 Per Minute Usage Rate:

Peak

1st Minute  
\$ 0.030

Additional  
Minutes  
\$0.030

Off-Peak

1st Minute  
\$ 0.020

Additional  
Minutes  
\$0.020

5.2 Per Call Rate: A per call rate of \$0.11 will be applied on a per call basis.

9. Integrated Services Digital Network (ISDN):

9.1 Non-Recurring Charges:

Suspension of Service \$55.00  
Restoral Charge (per trunk)

Service Reconfiguration Charge \$55.00

Local ISDN PRI T-1 Installation \$200.00

Due Date Change \$10.00  
(Per Occurrence)

9.2 Monthly Recurring Charges:

Local ISDN PRI T-1

Flat Rate Option \$1,600.00 (per T-1)  
Per Minute/Per Call Option \$ 525.00 (per T-1)

VIII. Grandfathered Services – Subsection A

9. Integrated Services Digital Network (ISDN):(Cont)

9.3 Optional Features:

9.3.1	Non-Recurring Charges	<u>Per Location</u>
	Call-by-Call Option	\$ 0.00
	Calling Number Delivery	\$ 0.00
	Feature Package 1	\$ 0.00
	(Includes Call-by-Call & Calling Number Delivery)	
9.3.2	Recurring Charges	<u>Per Location</u>
	Call-by-Call Option	\$ 0.00
	Calling Number Delivery	\$ 0.00
	Feature Package 1	\$ 0.00
	(Includes Call-by-Call & Calling Number Delivery)	
	Remote Call Forwarding	\$20.00
	Overflow Routing	\$20.00

10. Digital Rate Program

Monthly Recurring Charges

Local Trunk-DID (Digital)	\$58.00
Local Trunk -2 Way Direct (Digital Flat Rate Option)	\$58.00

11. FX Service Rates and Charges (Cont)

11.1 Non-Recurring Charges (Cont)

Suspension of Service Restoral Charge (per trunk)	\$55.00
Due Date Change (Per Occurrence)	\$10.00
Local T-1 Installation Charge (Per T-1)	\$200.00

VIII. Grandfathered Services – Subsection A

14. MISCELLANEOUS SERVICE OFFERINGS

14.1	<u>Agent Program</u>	
	Monthly Fee	\$10.00
14.2	<u>Local and Long Distance Service Plus Plan/Local and Long Distance Service - Trunk Solution/ Local and Long Distance Service Line Solution</u>	
	Monthly Recurring Charges	
	Plan 1	
	Offering A	\$55.00
	Offering B	\$65.00
	Offering C	\$1,400.00
	Feature Package 1	\$3.50
	Feature Package 2	\$6.50
	DID/2 Way Direct Numbers	\$6.25
	(Per each block of 20 numbers)	
	Plan 2	
	Plan 2 a) for 1-3 lines	\$60.00
	Plan 2 b) for 4 or more lines	\$60.00
	(rate applies to all lines)	
	Remote Access to Call Forwarding (Plan 2)	\$7.00
14.3	<u>Local Plus Program</u>	
	<u>Monthly Charges:</u>	
	Plan 1	
	Local Line (Per line)	\$52.00
	Local Trunks (Basic, DID and 2 Way Direct)	\$50.50
	(Per trunk)	
	Local Trunks (Basic, DID and 2 Way Direct)	\$895.00
	(Per T-1)	
	Local ISDN-PRI (Per T-1)	\$895.00
	Feature Package 1	\$3.50
	Feature Package 2	\$6.50
	Plan 2	
	Plan 2 a) for 1-3 lines	\$52.00
	Plan 2 b) for 4 or more lines	\$52.00
	(rate applies to all lines)	
	Remote Access to Call Forwarding (Plan 2)	\$7.00

VIII. Grandfathered Services – Subsection A

14. MISCELLANEOUS SERVICE OFFERINGS

14.4 Local Nationwide One Program

Monthly Recurring Charge (Per T-1)

Local Trunk-Basic, Local Trunk-DID and Local Trunk-2 Way

Metered Plan \$140.20

Flat Plan \$495.20

Local ISDN-PRI

Metered Plan \$181.48

Flat Plan \$536.48

Customers selecting the Metered Plan will receive the following program monthly usage rates:

<u>1<sup>st</sup> Minute</u>	<u>Each Additional Minute</u>
\$0.0158	\$0.0095

14.5 Business Advantage Program

Monthly Charges:

Plan 1

Local Line (Per line) \$40.00

Feature Package 1 \$3.50

Feature Package 2 \$6.50

Plan 2

Plan 2 a) for 1-3 lines \$40

Plan 2 b) for 4 or more lines \$40

(rate applies to all lines)

14.6 Local and Long Distance - Line Solution Service

Monthly Charges:

Plan 1

Local Line (Per line) \$60.00

Feature Package 1 \$3.50

Feature Package 2 \$6.50

Plan 2

Plan 2 a) for 1-3 lines \$60.00

Plan 2 b) for 4 or more lines \$60.00

(rate applies to all lines)

Remote Access to Call Forwarding (Plan 2) \$7.00

VIII. Grandfathered Services – Subsection A

14. MISCELLANEOUS SERVICE OFFERINGS

14.7 Verizon Business Services I Local

Monthly Charges:

Metered Service Monthly Charge

Nationwide Metered Line	\$28
Nationwide Metered Line Local Usage	\$0.25
Metered Feature Package (optional)	\$19

14.8 Verizon Business Services I Local Line Solution

Monthly Charges:

Plan 1

Local Line (Per line)	\$35.00
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14.10 Verizon Business Services I Local and Long Distance

Monthly Recurring Charges

Plan 1

Offering A (Local Line)	Refer to Section VII.1.1
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14.12 Verizon Business Services I Flexible T1 <sup>3/4</sup>

Monthly Recurring Charge

Flexible T1	\$290.00
Local Lit Building	\$240.00
Additional Circuit Fee	\$40.00

14.13 Verizon Business Services II Local <sup>1</sup>

Monthly Charges:

Metered Service Monthly Charge <sup>2</sup>

Metered Feature Package (optional)	\$19.00
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<sup>1</sup> Effective January 1, 2008, Verizon Business Services II, including all plans under this service, is grandfathered and is no longer available to new customers.

<sup>2</sup> These rates are grandfathered as of July 1, 2007. Current customers will continue to receive these rates until their current agreement expires on existing lines or T1/PRIs only. The rates will not be offered to renewals or new customers.

<sup>3</sup> Effective October 1, 2010, existing customers of this plan will no longer be able to move their service or add new Flexible T1 circuits at new or existing locations.

<sup>4</sup> Effective September 1, 2011, no changes of any kind may be made to existing Flex/Flexible T1 service. (Note that the service is already not available for new orders and moves.)

VIII. Grandfathered Services – Subsection A

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14. MISCELLANEOUS SERVICE OFFERINGS

14.13 Verizon Business Services II Local (Cont.)

Monthly Charges:

Flat Rate Service

Local Trunks (Basic, DID and 2 Way Direct)  
(Per T-1)

Refer to  
Section VII.1.1<sup>1</sup>

14.14 Verizon Business Services II Local and Long Distance

<sup>1</sup> This rate is grandfathered as of June 1, 2008. Current customer will continue to receive this rate until their current agreement expires on existing trunks (Per T-1) only. If additional new trunks (Per T-1) are added, the customer will pay the new rate on the new trunks (Per-T-1), effective June 1, 2008. This rate will not be offered to renewals or new customers.

VIII. Grandfathered Services – Subsection A

14. MISCELLANEOUS SERVICE OFFERINGS

14.15 Verizon Business Services Flexible T1 <sup>2/3</sup>

<u>Monthly Recurring Charge</u>	
Flexible T1	\$290
Local Lit Building	\$240
Additional Circuit Fee	\$40

14.17 Verizon Business Services Versatile T1

<u>Monthly Recurring Charges</u>	
Package A	\$675.00
Package B	\$775.00
Package C	\$970.00
<u>Features</u>	
DID blocks (block of 20)	\$6.25 per month

14.18 Loyalty Plus Plans I<sup>1</sup>, II and III

Local Trunk	Trunk	\$50
Local and Long Distance Service-Trunk Solution II	Trunk	\$50
Local T1	T1 Circuit	\$500
Local PRI	PRI Circuit	\$500

14.19 Local T1/PRI Lit Building Plan

Monthly recurring charge	\$595.00
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<sup>1</sup> Effective July 1, 2007, this service will no longer be available to new subscribers.

<sup>2</sup> Effective October 1, 2010, existing customers of this plan will no longer be able to move their service or add new Flexible T1 circuits at new or existing locations.

<sup>3</sup> Effective September 1, 2011, no changes of any kind may be made to existing Flex/Flexible T1 service. (Note that the service is already not available for new orders and moves.)

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VIII. Grandfathered Services – Subsection A

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RESERVED FOR FUTURE USE

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Docket No:

Edwin Reese  
Tariff Administrator  
1300 I Street NW, Suite 400w  
Washington, DC 20005

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**ADMINISTRATIVELY  
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**VIII. Grandfathered Services – Subsection B**

Subsection B – Material previously in Company Tariff No. 3.

**RESOLD LOCAL EXCHANGE SERVICE**

**7.1 Description**

Resold Local Exchange Service is composed of the resale of exchange access lines and local calling provided by other certificated Local Exchange Carriers, in combination with Company-provided usage services, miscellaneous services or interstate/international services.

Resold features associated with resold local exchange service will be priced accordingly to the rates established for such features in the underlying carrier's effective intrastate tariffs.

**7.2 Single Line Service**

Single Line Service provides a Customer with a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Single Lines are provided for connection of Customer-provided single station sets or facsimile machines to the public switched telecommunications network. Each Single Line may be configured into a hunt group with other Company-provided Single Lines. Each Single Line is provided with any of the optional features as listed in Section 7.5.A.

	<u>Monthly Non- Recurring</u>	<u>Recurring</u>
Per Line		
Individual Business Line	\$16.56	\$56.00
Dial Tone Line	\$14.58	\$56.00

**RESOLD LOCAL EXCHANGE SERVICE**

**7.3 Basic Trunk Service**

Basic Trunk Service provides a Customer with a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Basic Trunks are provided for connection of Customer-provided private branch exchanges (PBX) to the public switched telecommunications network.

	<u>Monthly Recurring</u>	<u>Non- Recurring</u>
Per Trunk	\$36.29	\$56.00

VIII. Grandfathered Services – Subsection B

RESOLD LOCAL EXCHANGE SERVICE

7.4 DID Trunk Service

DID Trunk Service provides a Customer with a single, voice-grade telephonic communications channel which can be used to receive incoming calls one call at a time. DID Trunk Service transmits the dialed digits for all incoming calls allowing the customer's PBX to route incoming calls directly to individual stations corresponding to each individual DID number. Charges for DID Trunk Services include Basic Trunk Service rates (non-recurring and monthly recurring) as set forth in Section 7.3 in addition to the DID Trunk Termination rates. Optional DID Features are as set forth in Section 7.5.

	<u>Monthly Recurring</u>	<u>Non- Recurring</u>
Per Trunk*	\$73.34	\$66.00
DID Trunk Termination		
Per Inward Only Trunk	\$38.00	\$50.00
Per Combination Trunk w/Call Transfer	\$31.35	\$50.00
Per Two-Way Trunk	\$38.00	\$50.00
 Rerouting of DID Station Numbers	 -----	 \$20.00
 Change No. of Digits Outpulsed to PBX, Per Change	 -----	 \$50.00
 Change Signaling, DTMF to Dial Pulse/ Dial Pulse to DTMF, Per Change	 -----	 \$50.00

\* (2 way, 4 wire w/E&M Signaling, DID and Hunting)

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RESOLD LOCAL EXCHANGE SERVICE

7.5 Optional Features

The following is a list of optional features for use with Resold Local Exchange Services.

A) Line Options

	<u>Monthly Recurring</u>	<u>Non- Recurring</u>
A La Carte Features:		
Abbreviated Access - 1 Digit:		
Each shared speed list	\$19.00	\$13.00
Per line arranged	\$ 0.48	\$13.00
Abbreviated Access - 2 Digits:		
Each shared speed list	\$28.50	\$13.00
Per line arranged	\$ 0.48	\$13.00
Call Forwarding:		
Busy Line-Expanded	\$ 4.75	\$13.00
Busy Line-External	\$ 2.85	\$13.00
Busy Line-Overflow	\$ 7.60	\$13.00
Busy Line-Programmable	\$ 7.60	\$13.00
Busy Line-Don't Answer-Expanded	\$ 6.65	\$13.00
Busy Line-External-Don't Answer	\$ 5.23	\$13.00
Busy Line-Overflow-Don't Answer	\$10.93	\$13.00
Don't Answer	\$ 3.80	\$13.00
Don't Answer-Expanded	\$ 3.80	\$13.00
Don't Answer-Programmable	\$ 4.28	\$13.00
Variable	\$ 4.56	\$13.00
Variable-No Call Completion	\$ 0.00	\$13.00
Caller ID:		
Name & Number	\$ 7.55	\$13.00
Number	\$ 7.13	\$13.00
Call Rejection	\$ 4.28	\$13.00
Call Transfer	\$ 5.70	\$13.00
Call Waiting	\$ 7.13	\$13.00
Call Waiting Deluxe	\$ 7.13	\$13.00
Continuous Redial	\$ 3.33	\$13.00
Dial Call Waiting	\$ 2.04	\$13.00
Directed Call Pick-Up	\$ 0.95	\$13.00
Directed Call Pick-Up w/Barge-In	\$ 0.95	\$13.00
Distinctive Alert	\$ 0.95	\$13.00
Do Not Disturb	\$ 4.28	\$13.00
Hot Line	\$ 1.90	\$13.00
Last Call Return	\$ 2.85	\$13.00
Priority Call	\$ 3.33	\$13.00
Selective Call Forwarding	\$ 3.33	\$13.00
Speed Calling		
8 Number	\$ 2.85	\$13.00
30 Number	\$ 4.28	\$13.00
Three Way Calling	\$ 3.80	\$13.00
Warmline	\$ 2.38	\$11.00

VIII. Grandfathered Services – Subsection B

RESOLD LOCAL EXCHANGE SERVICE

7.5 Optional Features (cont'd.)

A) Line Options (cont'd.)

	<u>Monthly Recurring</u>	<u>Non- Recurring</u>
Per Occurrence Features:		
Call Trace	\$ 0.00	\$ 1.50
Usage Basis:		
Continuous Redial	\$ 0.00	\$ 0.75
Last Call Return	\$ 0.00	\$ 0.75
Feature Packages:		
Call Waiting, Call Forwarding Variable on the same line	\$10.36	\$13.00
Call Waiting, Three-Way Calling on the same line	\$ 9.03	\$13.00
Speed Calling, 8 Number & 30 Number capacity on the same line	\$ 5.70	\$13.00
Call Waiting, Speed Calling 8 Number capacity on the same line	\$ 8.08	\$13.00
Call Waiting, Speed Calling 30 Number capacity on the same line	\$ 9.03	\$13.00
Call Waiting, Speed Calling 8 Number red-30 Number capacity on the same line	\$11.40	\$13.00
Call Waiting, Call Forwarding-Variable, Three-Way Calling on the same line	\$12.35	\$13.00
Call Waiting, Call Forwarding-Variable Speed Calling, 8 No. Capacity on the same line	\$12.83	\$13.00
Call Waiting, Call Forwarding-Variable, Speed Calling, 8 No. & 30 No. Capacity on the same line	\$15.20	\$13.00
Call Waiting, Three-Way Calling, Speed Calling, 8 Number Capacity on the same line	\$10.93	\$13.00
Call Waiting, Three-Way Calling, Speed Calling, 30 Number Capacity on the same line	\$11.40	\$13.00
Call Waiting, Three-Way Calling, Speed Calling, 8 & 30 Number Capacity on the same line	\$14.25	\$13.00

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VIII. Grandfathered Services – Subsection B

RESOLD LOCAL EXCHANGE SERVICE

7.5 Optional Features (cont'd.)

A) Line Options (cont'd.)

	<u>Monthly Recurring</u>	<u>Non- Recurring</u>
Feature Packages (cont'd.)		
Call Waiting, Call Forwarding Variable, Three-Way Calling, Speed Calling, 8 Number Capacity on the same line	\$14.73	\$13.00
Call Waiting, Call Forwarding Variable, Three-Way Calling, Speed Calling, 30 Number Capacity on the same line	\$16.15	\$13.00
Call Waiting, Call Forwarding Variable, Three-Way Calling, Speed Calling, 8 & 30 Number Capacity on the same line	\$18.05	\$13.00
Call Forwarding Variable, Three-Way Calling on the same line	\$7.13	\$13.00
Call Forwarding Variable, Speed Calling, 8 Number Capacity on the same line	\$ 6.18	\$13.00
Call Forwarding Variable, Speed Calling, 30 Number Capacity on the same line	\$ 7.13	\$13.00
Call Forwarding Variable, Speed Calling 8 & 30 Number Capacity on the same line	\$ 9.50	\$13.00
Call Forwarding Variable, Three-Way Calling, Speed Calling, 8 Number Capacity on the same line	\$10.07	\$13.00
Call Forwarding Variable, Three-Way Calling, Speed Calling, 30 Number Capacity on the same line	\$10.45	\$13.00
Call Forwarding Variable, Three-Way Calling, Speed Calling, 8 & 30 Number Capacity on the same line	\$12.35	\$13.00
Three-Way Calling, Speed Calling, 8 Number Capacity on the same line	\$ 5.23	\$13.00
Three-Way Calling, Speed Calling, 30 Number Capacity on the same line	\$ 6.65	\$13.00
Three-Way Calling, Speed Calling, 8 & 30 Number Capacity on the same line		

VIII. Grandfathered Services – Subsection B

RESOLD LOCAL EXCHANGE SERVICE

7.5 Optional Features (cont'd.)

B) DID Services

	<u>Monthly Recurring</u>	<u>Non- Recurring</u>
DID Trunk Queuing		
Per DID Station Number	\$ 0.24	\$ 2.50
Per Queue Group	\$175.00	
Per Queue Slot in Queue Group	\$14.25	\$100.00
DID Call Transfer - per trunk	\$12.35	----
Expanded Answer Common Equipment		
Plus 2 CCSPs	\$18.05	\$145.00
Per Station Number	\$ 2.00	
Permanent Block Compromise		
Per Sequential Number Block	----	\$450.00
Temporary Block Compromise		
Per Sequential Number Block	----	\$ 50.00

C) Miscellaneous Charges

PBX Trunk Network Access Register		
Two-Way Trunk	\$36.29	\$56.00
One-Way Incoming Trunk	\$36.29	\$56.00
One-Way Outgoing Trunk	\$36.29	\$56.00
Basic Hunting	\$ 7.60	\$13.00
Circular Hunting - Per Group	\$ 2.85	\$13.00
Preferential Hunting - Per Line	\$ 0.95	\$13.00

D) Direct Inward Dial (DID) Service

DID service is an optional feature which can be purchased in conjunction with Company-provided DID Trunks or Digital Trunks. DID service transmits the dialed digits for all incoming calls allowing the Customer's PBX to route incoming calls directly to individual stations corresponding to each individual DID number. Charges for DID number blocks apply in addition to charges specified for DID Trunks or Digital Trunks in Sections 7.3 and 7.4, respectively.

	<u>Monthly Recurring</u>	<u>Non- Recurring</u>
Block of 20 DID Numbers	\$ 2.85	\$20.00
Nonsequential DID Numbers (Per Number)	\$ 0.14	\$ 1.00

VIII. Grandfathered Services – Subsection B

RESOLD LOCAL EXCHANGE SERVICE

7.5 Optional Features (cont'd.)

E) Directory Listings

For each Customer of Company-provided Exchange Access Service(s), the Company shall arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the dominant Local Exchange Carrier in the area for a single, non-recurring charge. At a Customer's option, the Company will arrange for additional listings at the following rates:

	<u>Monthly Recurring</u>	<u>Non- Recurring</u>
Initial Basic Business Listing	\$ 0.00	\$ 0.00
Each Additional Basic Business Listing	\$ 2.85	\$ 22.00
White Page Alpha Listing	\$ 2.85	\$ 22.00
Customer Number Service, Per Number	\$ 9.50	\$250.00

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RESOLD LOCAL EXCHANGE SERVICE

7.6 Miscellaneous Services

7.6.1 Operator Services<sup>1</sup>

Operator Handled Calling Services are provided to Customers and Users of Resold Local Exchange Services. Calls may be placed on an Operator Assisted basis. For Directory Assistance calls, the surcharge specified in 7.6.2 will apply in addition to any operator charges.

Non-Recurring

<u>Operator Intercept Services</u>	
Split Referral - 1 Month, Per Line	\$ 50.00
Split Referral - 3 Month, Per Line	\$125.00
Split Referral - 6 Month, Per Line	\$245.00
Split Referral - 9 Month, Per Line	\$365.00
Split Referral - 12 Month, Per Line	\$490.00

7.6.2 Directory Assistance

Customers and Users of the Company's Resold Local Exchange Service may obtain directory assistance in determining telephone numbers within Arizona by calling the Directory Assistance operator. Each number requested is charged for as shown below. Requests for information other than telephone numbers will be charged the same rate as shown for the applicable request for telephone numbers.

Per Number Requested: \$0.47

A) A credit will be given for calls to Directory Assistance when:

- the Customer experiences poor transmission or is cut-off during the call,
- the Customer is given an incorrect telephone number, or
- the Customer inadvertently misdials an incorrect Directory Assistance NPA.

To receive a credit, the customer must notify the Company operator or Business Office of the problem experienced.

<sup>1</sup> Effective on or after October 1, 2016, MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services will no longer offer the following Operator Services features in the United States and internationally: Busy Line Verification or Interrupt, Person-to-Person, 3rd Number Billing, and Collect Call services.



VIII. Grandfathered Services – Subsection B

RESOLD LOCAL EXCHANGE SERVICE

7.7 Local Calling Service

Local Calling Service provides a Customer with the ability to originate calls from a Company-provided access line to all other stations on the public switched telephone network bearing the designation of any central office of the exchanges defined in Section 7.8. The rates set forth in this section apply to all direct dialed local calls.

A) Unlimited Local Calling Service

Unlimited Local Calling Service provides Customers with unlimited and untimed local calling for a monthly recurring charge. Unlimited local call service includes all outgoing direct-dialed calls placed to telephone stations within the caller's exchange area as defined in Section 7.8. The monthly recurring charge is included in the monthly recurring line/trunk charges (see Section 7.2 - 7.4 for monthly recurring line charges).

B) IntraLATA Calling

An IntraLATA Area Call is a call which originates and terminates outside an exchange area, but within the caller's LATA and is billed per call according to the duration of the call. IntraLATA calls are not eligible for term or volume discounts. Calls are billed in six second increments, with an eighteen second call minimum.

Rates

Rate Per Minute  
\$0.1215

**ORIGINAL**

VIII. Grandfathered Services – Subsection B

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MISCELLANEOUS SERVICES

RESERVED FOR FUTURE USE

**ORIGINAL**

VIII. Grandfathered Services – Subsection B

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MISCELLANEOUS SERVICES

RESERVED FOR FUTURE USE

**ORIGINAL**

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MISCELLANEOUS SERVICES

RESERVED FOR FUTURE USE

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MISCELLANEOUS SERVICES

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MISCELLANEOUS SERVICES

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MISCELLANEOUS SERVICES

RESERVED FOR FUTURE USE

**ORIGINAL**

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MISCELLANEOUS SERVICES

RESERVED FOR FUTURE USE



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MISCELLANEOUS SERVICES

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MISCELLANEOUS SERVICES

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MISCELLANEOUS SERVICES

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MISCELLANEOUS SERVICES

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MISCELLANEOUS SERVICES

RESERVED FOR FUTURE USE

**ORIGINAL**

VIII. Grandfathered Services – Subsection B

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MISCELLANEOUS SERVICES

RESERVED FOR FUTURE USE



**ORIGINAL**

VIII. Grandfathered Services – Subsection B

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MISCELLANEOUS SERVICES

RESERVED FOR FUTURE USE

VIII. Grandfathered Services – Subsection B

11. GRANDFATHERED SERVICES-INTERMEDIA

11.1 Intermedia Facilities-Based Exchange Access Services

Intermedia will sell services for business customers provided over its own facilities (or the facilities, in whole or in part, of other telecommunications companies), including PBX, Primary Rate Interface Service (PRI), and certain optional business features.

Intermedia's Facilities-Based Exchange Access Services provide a Customer with a telephonic connection to, and a unique telephone number address on, the public switched telecommunications network. Each Exchange Access Service enables users to:

- A. receive calls from other stations on the public switched telecommunications network;
- B. access other services offered by the Company as set forth in this tariff;
- C. access certain interstate and international calling services provided by the Company;
- D. access (at no additional charge) the Company's operators and business office for service related assistance;
- E. access (at no additional charge) emergency services by dialing 0- or 9-1-1; and
- F. access services provided by other common carriers that purchase the Company's Switched Access services as provided under the Company's Federal and State tariffs, or that maintain other types of traffic exchange arrangements with the Company.

Each Exchange Access Service is available on a "Full" service basis, whereby service is delivered to a demarcation/connection block at the customer's premises.

1 Effective September 21, 2002, these services will not be available to new subscribers.

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VIII. Grandfathered Services – Subsection B

11. GRANDFATHERED SERVICES-INTERMEDIA<sup>1</sup>

11.1 Intermedia Facilities-Based Exchange Access Services

11.1.1 IntermediaOne Trunk Side T1 Private Branch Exchange Service

PBX trunks are used to connect a PBX to the Intermedia Switched Network. A standard configuration includes Local Central Office Trunks and one of the following dialing capabilities: Direct Inward Dialing (DID), Direct Outward Dialing (DOD) or Combination Trunks (DID and DOD = DIOD). IntermediaOne Trunk Side T1 PBX trunks are provided over a T-1 circuit which holds up to twenty-four (24) individual PBX trunks.

Pricing for IntermediaOne Trunk Side T1 PBX trunks consists of a monthly charge per trunk, with up to twenty-four (24) trunks per T-1. IntermediaOne Trunk Side T1 PBX trunks incur a non-recurring set-up charge and require a 1 year minimum contract.

Each IntermediaOne Trunk Side T1 PBX trunk includes the following features: one (1) directory number per trunk, number reservation for future growth, one (1) directory listing per trunk, and hunting. For an additional charge, the customer has private listing or additional listings options. DID numbers are available in blocks of twenty (20) for an additional charge.

Monthly Recurring (Per Channel)

	<u>Digital</u>		<u>Analog</u>	
	<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>
12 month agreement	\$14.07	\$56.26	\$18.23	\$72.92
24 month agreement	\$12.66	\$50.62	\$16.41	\$65.62
36 month agreement	\$11.96	\$47.82	\$15.50	\$61.98

Non-Recurring (per T-1)

	<u>Digital</u>		<u>Analog</u>	
	<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>
12 month agreement	\$250	\$1000	\$250	\$1000
24 month agreement	\$125	\$ 500	\$125	\$ 500
36 month agreement	\$ 0	\$ 0	\$ 0	\$ 0

<sup>1</sup>Effective September 21, 2002, these services will not be available to new subscribers.

VIII. Grandfathered Services – Subsection B

11. GRANDFATHERED SERVICES-INTERMEDIA

11.1 Intermedia Facilities-Based Exchange Access Services

11.1.2 IntermediaOne Trunk Side T1 Primary Rate Interface - Basic

IntermediaOne Trunk Side T1 Primary Rate Interface (PRI) - Basic Service is an ISDN-based end-to-end digital circuit that provides 23 64Kbps B and 1 64Kbps D channel over a T1 at a transmission speed of 1.544Mbps.

Customers purchase PRI in a 23B+D channel configuration for a fixed monthly fee. A minutes of use charge may be applicable. Additional costs are incurred for DID numbers, additional listings, and non-published numbers. A one time set-up fee also applies. A one year contract is required and service is subject to additional charges in areas without Intermedia facilities.

For PRI applications which consist of predominantly inbound data, see Sections 11.1.3 and/or 11.7

Various non-regulated services are offered with Intermedia's PRI service. These services may involve additional charges.

	Full PRI (24 Channels)		Fractional PRI <sup>1</sup>	
	Min	Max	Min	Max
<u>Monthly Recurring</u>				
12 month agreement	\$337.50	\$1,350.00	\$ 14.07	\$ 56.26
24 month agreement	\$291.75	\$1,167.00	\$ 12.66	\$ 50.62
36 month agreement	\$268.88	\$1,075.50	\$ 11.96	\$ 47.82
<u>Nonrecurring - Installation</u>				
12 month agreement	\$250.00	\$1000.00	\$250.00	\$1,000.00
24 month agreement	\$125.00	\$ 500.00	\$125.00	\$ 500.00
36 month agreement	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00

<sup>1</sup>Fractional PRI Service requires a minimum of 13 channels (12b+d)

1 Effective September 21, 2002, these services will not be available to new subscribers

VIII. Grandfathered Services – Subsection B

11. GRANDFATHERED SERVICES-INTERMEDIA

11.1 Intermedia Facilities-Based Exchange Access Services

11.1.3 ISDN Primary Rate Interface (PRI) Service

ISDN Primary Rate Interface (PRI) Service is a flat-rated, local ISDN/PRI or non-ISDN T-1 connection service. PRI Service provides one-way inbound ISDN/PRI T-1 or one-way non-ISDN T-1 connections to Intermedia's switching platform. As provided by Intermedia, ISDN/PRI T-1 connections allow both analog and 56/64kbps digital inbound calls to be received by customers. Non-ISDN T-1 connections only allow analog calls to be received.

PRI is a transport technology available to customers with the capability of terminating a PRI into their Customer Premises Equipment (CPE). PRI compatible equipment may include PBX's, Hybrid KEY Systems, Automatic Call Distributors (ACD), Routers, Data/Voice Gateways and other types of equipment.

PRI Service is provided in a minimum arrangement of 23 bearer channels and one signaling channel (23B+D) when provisioned over ISDN/PRI T-1 connections or 24 DS0 channels when provisioned over non-ISDN T-1 connections.

If ISDN/PRI trunk group sizes greater than 23B+D channels are required, the PRI Service Non-Facility Associated Signaling (NFAS) arrangement must be ordered.

PRI Service is available through three types of arrangements:

- Collocated PRI -- the Customer's premises is collocated with the Company's switch.

Collocated PRI Service is terminated on a network demarcation block, installed in a customer's collocated cabinet. The customer's collocated cabinet must be in an Intermedia switch (e.g., DMS 500) collocation space.

Collocated PRI Service does not include any optical fiber, Digital Cross-connect System (DCS) or channel multiplexing electronics that may be additionally required by the customer to terminate this service at other than a DS1 termination interface.

- On-Net PRI -- the Customer's premises is within a building served by the Company's facilities.<sup>1</sup>

On-Net PRI Service is provisioned over Intermedia optical fiber T-1 connections. These T-1 (DS1 termination interface) connections are terminated in the customer's business location in a building served by the Company's facilities.

On-Net PRI Service does not include any optical fiber, Digital Cross-connect System (DCS) and or channel multiplexing electronics that may be additionally required by the customer to terminate this service at other than a DS1 termination interface (such as DS3 or higher).

<sup>1</sup> defined as Intermedia owned and managed fiber and electronics.

1 Effective September 21, 2002, these services will not be available to new subscribers

VIII. Grandfathered Services – Subsection B

11. GRANDFATHERED SERVICES-INTERMEDIA

11.1 Intermedia Facilities-Based Exchange Access Services

11.1.3 ISDN Primary Rate Interface (PRI) Service (Cont'd)

- Off-Net PRI -- the Customer's premises is within Intermedia's serving area, but is not collocated with the Company's switch or within a building served by the Company's facilities<sup>1</sup>. Service is provided via extended T1's using Intermedia and/or ILEC facilities.

Off-Net PRI Service does not include any optical fiber, Digital Cross connect System (DCS) and or channel multiplexing electronics that may be additionally required by the customer to terminate this service at other than a DS1 termination interface (such as DS3 or higher).

<sup>1</sup> defined as Intermedia owned and managed fiber and electronics.

A. Optional Arrangements

1. Virtual FX PRI Service

Virtual FX PRI Service provides the capability to allow one-way inbound calls from Intermedia Local Calling Areas that are outside of the customer's home calling area, but served by the same Company switch.

The customer must subscribe to PRI Service. Virtual FX PRI Service rates apply to each group of 24 channels in the trunk group arrangement. For the purpose of rate application, all arrangements, whether 23B+D or 24B, are considered to have 24 DS0 channels.

2. PRI Network Access NFAS Arrangement

Non-Facility Associated Signaling (NFAS) is an arrangement where a single D channel controls more than the 23B channels in the basic 23B+D arrangement of an ISDN/PRI T1.

NFAS allows a single D channel to control up to 385 B channels. The additional ISDN/PRI T1's are configured without D channels in a 24 B channel arrangement.

To prevent a failure of ISDN/PRI T1's, a second D channel is assigned to one other ISDN/PRI T1. This second D channel is called the "backup" D channel and will take over if the primary ISDN/PRI T1 (23B+D) fails.

ISDN/PRI T1 D channel backup capability is included with the NFAS arrangement.

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VIII. Grandfathered Services – Subsection B

11. GRANDFATHERED SERVICES-INTERMEDIA

11.1 Intermedia Facilities-Based Exchange Access Services

11.1.3 ISDN Primary Rate Interface (PRI) Service (Cont'd)

A. Optional Arrangements (Cont.)

3. Dial Line Service

The Dial Line is a "Plain Old Telephone Service" (POTS) line without any features. The Dial Line is only provided where the customer's premises is collocated with the Company's switch.

B. Local Calling Areas

When the customer purchases PRI Service services from Intermedia, the customer must designate one of the Intermedia local calling areas as the customer's "home calling area." The Intermedia local calling areas match existing ILEC local calling areas.

When the customer is not collocated with the Company's switch, the customer's service address dictates the relevant home calling area.

When the customer collocates with a Company switch location, the customer may choose which of the local calling areas served by the Company switch will be the customer's home calling area.

The customer may only designate one local calling area as the home calling area from among the local calling areas served by the Company switch. All other local calling areas served by that switch will be considered Virtual FX calling areas with respect to the customer's designated home calling area. A Virtual FX charge applies to each PRI Service provided to the customer in a Virtual FX calling area. A Virtual FX calling area is any local calling area which, although served by the same Company switch, is not the customer's designated home calling area.

C. Rate Regulations

1. PRI Service Term

PRI Service is offered on a minimum 12-month term only. Should service be discontinued in less than 12 months after installation, termination charges shall apply. A service terminated during the first 12 months will be charged at the monthly rate multiplied by the number of months left on the 12-month term.

2. Discounts

Volume discounts are available on installation and monthly charges as provided herein. The volume level is determined by adding together the total numbers of PRI's provided to the customer by the Company.

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11. GRANDFATHERED SERVICES-INTERMEDIA

11.1 Intermedia Facilities-Based Exchange Access Services

11.1.3 ISDN Primary Rate Interface (PRI) Service (Cont'd)

D. Rates

A.	Collocated PRI Recurring	Non-Recurring Monthly			
		<u>Charge</u>		<u>Charge</u>	
		MIN	MAX	MIN	MAX
	PRI's 1-10, per PRI	\$150	\$600	\$258	\$1030
	PRI's 11-50, per PRI	\$125	\$500	\$230	\$ 920
	PRI's >50, per PRI	\$ 75	\$300	\$213	\$ 850

  

B.	On-Net PRI Recurring	Non-Recurring Monthly			
		<u>Charge</u>		<u>Charge</u>	
		MIN	MAX	MIN	MAX
	PRI's 1-10, per PRI	\$200	\$800	\$285	\$1140
	PRI's 11-50, per PRI	\$150	\$600	\$245	\$ 980
	PRI's >50, per PRI	\$100	\$400	\$215	\$ 860

  

C.	Off-Net PRI	Non-Recurring Monthly			
		<u>Charge</u>		<u>Charge</u>	
		MIN	MAX	MIN	MAX
	PRI's 1-10, per PRI	\$250	\$1000	\$400	\$1600
	PRI's 11-50, per PRI	\$400	\$800	\$375	\$1500
	PRI's >50, per PRI	\$250	\$500	\$360	\$1440

  

D.	Virtual FX PRI Service	Non-Recurring Monthly			
		<u>Charge</u>		<u>Charge</u>	
		MIN	MAX	MIN	MAX
	First PRI	\$150	\$600	\$138	\$550
	Additional PRI's	\$18	\$70	\$20	\$ 80

  

E.	PRI Network Access NFAS Arrangement	Non-Recurring Monthly			
		<u>Charge</u>		<u>Charge</u>	
		MIN	MAX	MIN	MAX
	Per Arrangement	\$38	\$150	\$8	\$30

  

F.	Dial Line Service	Non-Recurring Monthly			
		<u>Charge</u>		<u>Charge</u>	
		MIN	MAX	MIN	MAX
	Per Dial Line	\$18	\$70	\$13	\$50

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11. GRANDFATHERED SERVICES-INTERMEDIA

11.1 Intermedia Facilities-Based Exchange Access Services

11.1.4 Direct Inward Dial (DID) Service

DID Service is an optional feature which can be purchased in conjunction with Company-provided PBX Trunk or PRI service. DID service forwards the dialed digits for all incoming calls allowing the Customer's PBX to route incoming calls directly to individual stations corresponding to each individual DID number. Charges for DID number blocks apply in addition to charges specified for PBX Trunk or PRI service. The Customer is required to purchase at least one DID number block for each DID equipped trunk or trunk group, or DID-equipped channel or group. The Company reserves the right to limit the amount of DID numbers constituting a block of telephone numbers in a group. Blocks of number groups will be determined at the sole discretion of the Company's resources. In addition, the Company reserves the right to review vacant DID stations or stations not in use to determine efficient telephone number utilization. Should the Company determine, based on its own discretion, that there is inefficient number utilization, the Company may reassign the DID numbers.

The Customer has no property rights to the telephone number or any other call number destination associated with DID service furnished by the Company, and no right to the continuance of service through any particular end office. The Company reserves the right to change such numbers, or the end office designation associated with such numbers, or both, assigned to the Customer, whenever the company deems it necessary to do so in the conduct of its business.

<u>Monthly Recurring</u>	<u>Min</u>	<u>Max</u>
Initial Block (20 DID Nos.)	\$2.00	\$8.00
Add'l Blocks (20 DID Nos.)	\$2.00	\$8.00
<u>Non-Recurring</u>		
Initial Block (20 DID Nos.)	\$50	\$200
Add'l Blocks (20 DID Nos.)	\$ 8	\$ 30

11.1.5 Trunk and Line Side Combination Products

The following combinations are available:

Analog DID Trunks\*, Business Lines and Fax/Modem Lines.  
Analog Trunks\*, Business Lines and Fax/Modems Lines.  
Analog DID Trunks\*, Analog Trunks\*, Business Lines and Fax/Modem Lines  
Digital Trunks\*, Business Lines and Fax/Modem Lines

\*Available over a single T-1 facility

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11. GRANDFATHERED SERVICES-INTERMEDIA

11.1 Intermedia Facilities-Based Exchange Access Services (Cont.)

11.1.5 Trunk and Line Side Combination Products (cont.)

Monthly Recurring (Per Channel)

	<u>Min</u>	<u>Max</u>
Analog Trunk Combination		
12 Month Agreement	\$23.23	\$92.92
24 Month Agreement	\$20.91	\$83.62
36 Month Agreement	\$19.75	\$78.98

Non-Recurring (per T-1) - All areas

	<u>Min</u>	<u>Max</u>
12 month agreement	\$250	\$1000
24 month agreement	\$125	\$ 500
36 month agreement	\$ 0	\$ 0

11.1.6 Virtual Foreign Exchange Service - Intermedia Facilities

	<u>Min</u>	<u>Max</u>
Virtual FX (VFX) Digital	\$136 MRC	\$550 MRC
Virtual FX (VFX) Digital Each Additional	\$ 20 MRC	\$ 80 MRC
Virtual FX (VFX) Digital Install (1 <sup>st</sup> )	\$ 50 NRC	\$200 NRC
Virtual FX (VFX) Digital Install EA Add'l	\$ 17 NRC	\$70 NRC
Virtual FX (VFX) Analog	\$136 MRC	\$550 MRC
Virtual FX (VFX) Analog Each Additional	\$ 20 MRC	\$ 80 MRC
Virtual FX (VFX) Analog Install (1 <sup>st</sup> )	\$ 50 NRC	\$200 NRC
Virtual FX (VFX) Analog Ea Add'l	\$ 17 NRC	\$70 NRC
Virtual FX (VFX) PRI	\$136 MRC	\$550 MRC
Virtual FX (VFX) PRI Each Additional	\$ 20 MRC	\$ 80 RC
Virtual FX (VFX) PRI Install (1 <sup>st</sup> )	\$ 50 NRC	\$200 NRC
Virtual Fx (VFX) PRI Install Ea Add'l	\$ 17 NRC	\$70 NRC

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11. GRANDFATHERED SERVICES-INTERMEDIA

11.2 Directory Assistance Service

The Company furnishes Directory Assistance Service whereby customers may request assistance in determining telephone numbers. Charges apply when customers request assistance in determining telephone numbers that are located within the Customer's NPA. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number.

For Directory Assistance calls placed via company operators, the Operator Dialed Surcharge specified herein applies in addition to the applicable Directory Assistance charge.

	<u>Min</u>	<u>Max</u>
Per Directory Assistance call beyond the call allowance:	\$0.20	\$0.78

11.3 Directory Listings

The Company shall arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the dominant Local Exchange Carrier in the area at no additional charge. At a Customer's option, the Company will arrange for additional listings at an additional charge. Specialized listing options are also available.

Listings are intended solely for the purpose of identifying subscribers telephone numbers, and as an aid to the use of telephone service. The listings of subscribers are arranged alphabetically and are not intended for special prominence of arrangement.

Listings must conform to the Company's specifications with respect to the directories. The Company reserves the right to reject listings when, in its sole judgement, such listings would violate the integrity of Company records and the directories, confuse individuals using the directory, or are otherwise deemed inappropriate or problematic.

Liability of the Company due to directory errors and omissions is as specified in Section 2 of this tariff.

11.4 Operator-Assisted Local Calling<sup>2</sup>

Operator-Assisted Local Calls are calls placed within a Customer's local service area through an operator. Various billing arrangements are available with Intermedia's operator-assisted service, including Calling Card, Collect, Person-to-Person, and Third Party. All per call charges are in addition to any applicable local usage charges.

Per Call Surcharges:

	<u>Automated</u>		<u>Live Operator</u>	
	<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>
Person to Person	\$1.25	\$4.98	\$1.25	\$4.98
Collect	\$1.00	\$4.00	\$1.25	\$4.98
Third Party Billed	\$1.00	\$4.00	\$1.25	\$4.98
Calling Card Billed	\$0.40	\$1.58	\$1.25	\$4.98
Credit Card Billed	\$0.40	\$1.58	\$1.25	\$4.98

When more than one class of service is involved, only the higher surcharge is applicable.

<sup>1</sup> Effective September 21, 2002, these services will not be available to new subscribers  
<sup>2</sup> Effective on or after October 1, 2016, MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services will no longer offer the following Operator Services features in the United States and internationally: Busy Line Verification or Interrupt, Person-to-Person, 3rd Number Billing, and Collect Call services.

VIII. Grandfathered Services – Subsection B

11. GRANDFATHERED SERVICES-INTERMEDIA

11.5 Busy Line Verify and Line Interrupt Service

Description

Upon request of a calling party the Company will verify a busy condition on a called line.

- A. The operator will determine if the line is clear or in use and report to the calling party.
- B. The operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption.

Regulations

- A. A charge will apply when:
  - 1. The operator verifies that the line is busy with a call in progress.
  - 2. The operator verifies that the line is available for incoming calls.
  - 3. The operator verifies that the called number is busy with a call in progress and the customer requests interruption. The operator will then interrupt the call, advising the called party the name of the calling party. One charge will apply for both verification and interruption.
- B. No charge will apply:
  - 1. When the calling party advises that the call is to or from an official public emergency agency.
  - 2. Under conditions other than those specified in A. preceding.
- C. Busy Verification and Interrupt Service is furnished where and to the extent that facilities permit.
- D. The Customer shall identify and hold the Company harmless against all claims that may arise from either party to the interrupted call or any person.

	<u>Min</u>	<u>Max</u>
Busy Line Verify Service (each request)	\$0.45	\$1.80
Busy Line Verify and Busy Line Interrupt Service (each request)	\$0.68	\$2.70

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11. GRANDFATHERED SERVICES-INTERMEDIA

11.6 IntermediaOne Voice Services

IntermediaOne Voice Services are offered only in conjunction with Intermedia's long distance services. IntermediaOne Voice Service arrangements consisting of fewer than eight (8) lines/trunks per customer location are not available. Business Line Package and Key Systems Package as well as individual features, identified herein are available with IntermediaOne Voice Services.

1. Business Line Service

Business Line Service is a two-wire, two-way, analog telephone service that uses loop or ground start signaling. Each line is assigned a unique directory number. This service can be used for single lines, multiple line service, key system lines, fax lines, or modem lines.

11.6.1 IntermediaOne Voice Optional Features

Feature Descriptions

Call Waiting<sup>1</sup>

Provides a signal to let customer know when someone is trying to reach the line the customer is currently using.

Cancel Call Waiting<sup>1</sup>

Allows a customer to prevent, on a per-call basis, any incoming calls from sending call-waiting signals to his/her line. Incoming calls to the line are given normal busy treatment.

Call Forwarding - Universal<sup>1</sup>

Provides the customer with the ability to reroute calls to any valid telephone number (except international numbers). The costs of the forwarded call are passed on to the customer only if the call is answered. A call can also be forwarded to a selected telephone number when the customer's line is busy or unanswered.

Call Forwarding - Busy<sup>1</sup>

When the customer's line is busy, this service automatically routes incoming calls to Voice Mail Service or to another number, including a long distance number.

1 Effective September 21, 2002, these services will not be available to new subscribers

VIII. Grandfathered Services – Subsection B

11. GRANDFATHERED SERVICES-INTERMEDIA

11.6 IntermediaOne Voice Services (Cont.)

11.6.1 IntermediaOne Voice Optional Features (Cont.)

Feature Descriptions (Cont.)

Call Forwarding - No Answer<sup>1</sup> Automatically routes an unanswered call after a specified number of rings. The customer specifies the number of rings when the service is ordered.

Call Forwarding – Remote Access Permits the “Call Forwarding” customer to activate, change, or deactivate call forwarding service from any touch tone telephone.

Ring Again (Automatic Callback)<sup>1 2</sup> Allows the customer encountering a busy signal to be notified when the called number becomes idle, and to be placed automatically in ring-again mode.

Blind Transfer Recall<sup>1 2</sup> Enables the customer to transfer a call to another party without waiting for that party to answer. If the other party does not answer the transferred call within a specific time-out period, the line or trunk from which the call was transferred rings back the customer.

Call Park<sup>1 2</sup> Allows the customer to park a call against his/her directory number. The parked call can be retrieved from any of the customer's lines or trunks by first requesting the Call Park Retrieve and then dialing the number of the telephone number against which the call was parked.

Call Hold<sup>1</sup> Allows the customer to place one call on hold for any length of time.

Three Way Conference<sup>1</sup> Gives the customer the ability to connect a third person to a conversation at any time, regardless of which party initiated the call.

<sup>1</sup>Available only as part of Business Single Line Package.

<sup>2</sup>Customer Group Feature only.

1 Effective September 21, 2002, these services will not be available to new subscribers

VIII. Grandfathered Services – Subsection B

11. GRANDFATHERED SERVICES-INTERMEDIA

11.6 IntermediaOne Voice Services (Cont.)

11.6.1 IntermediaOne Voice Optional Features (Cont.)

Feature Descriptions (Cont.)

Call Transfer <sup>1</sup>	Enables the customer to exit a three-way call, leaving the other two parties in conversation.
Last Number Redial <sup>1</sup>	Enables the customer to redial his/her last called number.
Calling Name & Number Delivery	Stores and transmits the incoming name and telephone number after the first ring for display in a customer- provided display device.
Calling Number Delivery	Stores and transmits an incoming telephone number after the first ring to a customer-provided display device. (Can either be displayed on an attachment to the customer's telephone set or a Caller ID telephone.) Also stores numbers of incoming calls, with dates and times.
Calling Number Delivery Blocking <sup>1</sup>	Allows the customer to block transmission of the originating telephone number on any outgoing call before dialing a number.
Distinctive Ring <sup>1 2</sup>	Allows the customer to assign different ring cadences for calls from within the customer group to distinguish them from those from outside the group.
Speed Calling (10 <sup>1</sup> or 30 numbers)	Provides the ability to program most frequently called numbers for one- or two-digit dialing.

<sup>1</sup>Available only as part of Business Single Line Package.

<sup>2</sup>Customer Group Feature only.

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VIII. Grandfathered Services – Subsection B

11. GRANDFATHERED SERVICES-INTERMEDIA

11.6 IntermediaOne Voice Services (Cont.)

11.6.1 IntermediaOne Voice Optional Features (Cont.)

Feature Descriptions (Cont.)

Station Controlled Conference Call	Allows the customer to establish a conference call consisting of up to six participants without the assistance of an attendant.
Toll Denial/Restrictions	Toll-restricted lines or trunks are either denied access to long distance or are assigned toll-diversion which routes the caller to an 'attendant' position.
Directory Number Hunting <sup>1</sup>	Directs inward calls to the next defined trunk or line when the called number is in use.
Call Pickup <sup>1 2</sup>	Allows a customer to answer incoming calls to another line or trunk within the customer's defined call pickup group.
Group Intercom <sup>1 2</sup>	A feature that enables a customer to automatically dial a member of a predesignated group by using abbreviated dialing; e.g., a customer group with 100 members can dial each other by dialing a two-digit number.
Uniform Call Distribution	A system for distribution of incoming calls on a first-in, first-out basis.
Automatic Line (Hotline)	Provides an automatic connection between a calling station that goes off-hook and a predetermined location.

<sup>1</sup>Available only as part of Business Single Line Package.

<sup>2</sup>Customer Group Feature only.

1 Effective September 21, 2002, these services will not be available to new subscribers



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11. GRANDFATHERED SERVICES-INTERMEDIA

11.6 IntermediaOne Voice Services (Cont.)

11.6.1 IntermediaOne Voice Optional Features (Cont.)

Feature Packages

A. Key Systems Package

Key Systems Package consists of the following optional features:

Call Forwarding - Universal  
Call Forwarding Busy/No Answer  
Directory Number Hunting  
Call Transfer

B. Business Single Line Package

Business Single Line Package consists of all of the features found in Key Systems Package, plus the following features:

Call Forward Busy  
Call Waiting  
Three-way Conference  
Last Number Re-dial  
Cancel Call Waiting  
Calling Number Delivery Blocking  
Ring Again (Automatic Callback)\*\*  
Blind Transfer Recall\*\*  
Call Park\*\*  
Distinctive Ring  
Speed Calling short (10 numbers)  
Call Hold  
Call Pickup\*\*  
Abbreviated Dialing (Group Intercom)\*\*

\*\*Customer Group Feature Only

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VIII. Grandfathered Services – Subsection B

11. GRANDFATHERED SERVICES-INTERMEDIA

11.6 IntermediaOne Voice Services (Cont.)

11.6.1 IntermediaOne Voice Optional Features (Cont.)

OPTIONAL FEATURES	MIN	MAX
Automatic Line (Hotline)	\$1.00	\$4.00
Call Forwarding - Universal <sup>1</sup>	\$1.75	\$7.00
Call Forwarding - No Answer <sup>1</sup>	\$1.63	\$6.50
Call Forwarding - Busy <sup>1</sup>	\$1.63	\$6.50
Call Waiting <sup>1</sup>	\$2.50	\$10.00
Call Transfer <sup>1</sup>	\$1.25	\$5.00
Three-Way Conference <sup>1</sup>	\$1.75	\$7.00
Last Number Re-Dial <sup>1</sup>	\$1.75	\$7.00
Cancel Call Waiting <sup>1</sup>	NC	NC
Calling Number Delivery Blocking <sup>1</sup>	NC	NC
Ring Again (Automatic Callback) <sup>1 2</sup>	\$1.63	\$6.50
Blind Transfer Recall <sup>1 2</sup>	\$1.25	\$5.00
Call Park <sup>1 2</sup>	\$1.25	\$5.00
Distinctive Ring <sup>1 2</sup>	\$2.00	\$8.00
Speed Call Short (10 Numbers) <sup>1</sup>	\$1.25	\$5.00
Call Hold <sup>1</sup>	\$1.25	\$5.00
Call Forward Remote Access	\$1.50	\$6.00
Calling Name and Number Delivery	\$4.00	\$16.00
Calling Number Delivery	\$3.50	\$14.00
Speed Call Long (30 Numbers)	\$2.50	\$10.00
Station Controlled Conference Call	\$2.00	\$8.00
Toll Denial/Restrictions (Code Restrictions) 1+	\$1.63	\$6.50
Block 900, 976	NC	NC
Block 1+555, 1+NPA+555	\$0.50	\$2.00
Block 411	\$0.50	\$2.00
Block 0+, 0-	\$0.50	\$2.00
Block International	\$0.50	\$2.00
Directory Number Hunting <sup>1</sup>	\$2.50	\$10.00
Call Pickup <sup>1 2</sup>	\$1.25	\$5.00
Abbreviated Dialing (Group Intercom) <sup>1 2</sup>	\$1.63	\$6.50
Abbreviated Dialing (Group Intercom) - Extended <sup>2</sup>	\$3.88	\$15.50
Uniform Call Distribution	\$1.25	\$5.00
ADDITIONAL CHARGES		
Business Line Installation, each	\$17.50	\$70.00
Additional Directory Listing	\$1.00	\$4.00

<sup>1</sup>Available only as part of Business Single Line Package.

<sup>2</sup>Customer Group Feature only.

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11. GRANDFATHERED SERVICES-INTERMEDIA

11.6 IntermediaOne Voice Services (Cont.)

11.6.2 Rates

LINE	MONTHLY RATES	
	MIN	MAX
Business Single Line		
12 Months	\$9.21	\$36.84
24 Months	\$7.66	\$30.62
36 Months	\$7.02	\$28.06
Business Single Line Package*		
12 Months	\$14.50	\$58.00
24 Months	\$13.05	\$52.20
36 Months	\$12.33	\$49.30
Business Single Line Fax/Modem		
12 Months	\$9.21	\$36.84
24 Months	\$7.66	\$30.62
36 Months	\$7.02	\$28.06
Key Systems Package*		
12 Months	\$11.84	\$47.36
24 Months	\$10.29	\$41.14
36 Months	\$9.65	\$38.58

*\*See section 11.6.1 for a complete list of features included in each package.*

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11. GRANDFATHERED SERVICES-INTERMEDIA

11.7 Primary Rate Interface Service

Description

Primary Rate Interface (PRI) is an ISDN based end-to-end digital circuit that provides 23 64Kbps B and 1 64Kbps D channel over a T1 at a transmission speed of 1.544 Mbps.

Customers purchase PRI in a 23B+D channel configuration for a fixed monthly fee. Additional costs are incurred for DID numbers, additional listings, and non-published numbers. A one time set-up fee also applies. A one year contract is required and service is subject to additional charges in areas without Intermedia facilities.

PRI Service is available under two distinct pricing plans, with the appropriate plan determined by the Company based on the Customer's usage profile. The plan designated as "PRI-Data" is generally used to provide access to the internet or other services where call holding times typically exceed the average holding time for voice calls of three to five minutes. Generally these are calls (connections) made to information or information access providers where there are very long holding times or connections are made on a permanent basis. All other Customers will be priced under the plan designated as "Single T PRI-Basic," found in Section 11.1.2.

PRI-Data Services are a specific set of services which provide one way inbound call types of Data, Voice, & 3.1KC connectivity between Intermedia's DMS-500 and the Customer's premises. PRI-Data Services are provided as 23B (or greater)+D arrangements only. Outbound calling arrangements may not be available in all serving areas.

Various non-regulated services are offered with Intermedia's PRI service. These services may involve additional charges.

Rates

Monthly Recurring

PRI-Data	\$500
----------	-------

Non-Recurring (per PRI)

12 month agreement	\$500
24 month agreement	\$250
36 month agreement	\$125
48 month agreement	\$ 0

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11. GRANDFATHERED SERVICES-INTERMEDIA

11.1 Intermedia Facilities-Based Exchange Access Services

11.1.1 IntermediaOne Trunk Side T1 Private Branch Exchange Service

Monthly Recurring (Per Channel)

	<u>Digital</u>	<u>Analog</u>
12 month agreement	\$28.13	\$36.46
24 month agreement	\$25.31	\$32.81
36 month agreement	\$23.91	\$30.99

Non-Recurring (per T-1)

	<u>Digital</u>	<u>Analog</u>
12 month agreement	\$500	\$500
24 month agreement	\$250	\$250
36 month agreement	\$ 0	\$ 0

11.1.2 IntermediaOne Trunk Side T1 Primary Rate Interface (PRI)

Full PRI

(24 Channels) Fractional PRI<sup>1</sup>

	<u>Monthly</u>	<u>Recurring</u>
12 month agreement	\$675.00	\$28.13/channel
24 month agreement	\$583.50	\$25.31/channel
36 month agreement	\$537.75	\$23.91/channel

Nonrecurring - Installation

12 month agreement	\$500	\$500
24 month agreement	\$250	\$250
36 month agreement	\$ 0	\$ 0

<sup>1</sup>Fractional PRI Service requires a minimum of 13 channels (12b+d)

11.1.3 SDN Primary Rate Interface (PRI) Service

A. Collocated PRI

	<u>Non-Recurring Charge</u>	<u>Monthly Recurring Charge</u>
PRI's 1-10, per PRI	\$300	\$515
PRI's 11-50, per PRI	\$250	\$460
PRI's >50, per PRI	\$150	\$425

B. On-Net PRI

	<u>Non-Recurring Charge</u>	<u>Monthly Recurring Charge</u>
PRI's 1-10, per PRI	\$400	\$570
PRI's 11-50, per PRI	\$300	\$490
PRI's >50, per PRI	\$200	\$430

VIII. Grandfathered Services – Subsection B

11. GRANDFATHERED SERVICES-INTERMEDIA

11.1 Intermedia Facilities-Based Exchange Access Services

11.1.3 ISDN Primary Rate Interface (PRI) Service (Cont.)

C. Off-Net PRI

	<u>Non-Recurring Charge</u>	<u>Monthly Recurring Charge</u>
PRI's 1-10, per PRI	\$500	\$800
PRI's 11-50, per PRI	\$400	\$750
PRI's >50, per PRI	\$250	\$720

D. Virtual FX PRI Service

	<u>Non-Recurring Charge</u>	<u>Monthly Recurring Charge</u>
First PRI	\$300	\$275
Additional PRI's	\$ 35	\$ 40

E. PRI Network Access NFAS Arrangement

	<u>Non-Recurring Charge</u>	<u>Monthly Recurring Charge</u>
Per Arrangement	\$75	\$15

F. Dial Line Service

	<u>Non-Recurring Charge</u>	<u>Monthly Recurring Charge</u>
Per Dial Line	\$35	\$25

11.1.4 Direct Inward Dial (DID) Service

<u>Monthly Recurring</u>	
Initial Block (20 DID Nos.)	\$4.00
Add'l Blocks (20 DID Nos.)	\$4.00

<u>Non-Recurring</u>	
Initial Block (20 DID Nos.)	\$100
Add'l Blocks (20 DID Nos.)	\$ 15

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11. GRANDFATHERED SERVICES-INTERMEDIA

11.1 Intermedia Facilities-Based Exchange Access Services

11.1.5 Trunk and Line Side Combination Products

The following combinations are available:

Analog DID Trunks\*, Business Lines and Fax/ Modem Lines.  
Analog Trunks\*, Business Lines and Fax/ Modems Lines.  
Analog DID Trunks\*, Analog Trunks\*, Business Lines and Fax/Modem Lines  
Digital Trunks\*, Business Lines and Fax/Modem Lines

\*Available over a single T-1 facility

Monthly Recurring (Per Channel)

Analog Trunk Combination

12 Month Agreement	\$36.46
24 Month Agreement	\$32.81
36 Month Agreement	\$30.99

Non-Recurring (per T-1) - All areas

12 month agreement	\$500
24 month agreement	\$250
36 month agreement	\$ 0

11.1.6 Virtual Foreign Exchange Service - Intermedia Facilities

Virtual FX (VFX) Digital	\$275 MRC
Virtual FX (VFX) Digital Each Additional	\$40 MRC
Virtual FX (VFX) Digital Install (1 <sup>st</sup> )	\$100 NRC
Virtual FX (VFX) Digital Install EA Add'l	\$35 NRC
Virtual FX (VFX) Analog	\$275 MRC
Virtual FX (VFX) Analog Each Additional	\$40 MRC
Virtual FX (VFX) Analog Install (1 <sup>st</sup> )	\$100 NRC
Virtual FX (VFX) Analog Ea Add'l	\$35 NRC
Virtual FX (VFX) PRI	\$275 MRC
Virtual FX (VFX) PRI Each Additional	\$40 MRC
Virtual FX (VFX) PRI Install (1 <sup>st</sup> )	\$100 NRC
Virtual Fx (VFX) PRI Install Ea Add'l	\$35 NRC

VIII. Grandfathered Services – Subsection B

11. GRANDFATHERED SERVICES-INTERMEDIA (Cont.)

11.2 Directory Assistance Service  
Per Directory Assistance call beyond the call allowance: \$0.39

11.3 Operator-Assisted Local Calling<sup>1</sup>  
Per Call Surcharges:

	<u>Automated</u>	<u>Live Operator</u>
Person to Person	\$2.49	\$2.49
Collect	\$2.00	\$2.49
Third Party Billed	\$2.00	\$2.49
Calling Card Billed	\$0.79	\$2.49
Credit Card Billed	\$0.79	\$2.49

When more than one class of service is involved, only the higher surcharge is applicable.

11.4 Busy Line Verify and Line Interrupt Service  
Busy Line Verify Service \$0.90  
(each request)

Busy Line Verify and Busy Line  
Interrupt Service (each request) \$1.35

11.5 IntermediaOne Voice Services

LINE	RATES
Business Single Line	
12 Months	\$18.42
24 Months	\$15.31
36 Months	\$14.03
Business Single Line Package*	
12 Months	\$29.00
24 Months	\$26.10
36 Months	\$24.65
Business Single Line Fax/Modem	
12 Months	\$18.42
24 Months	\$15.31
36 Months	\$14.03
Key Systems Package*	
12 Months	\$23.68
24 Months	\$20.57
36 Months	\$19.29

<sup>1</sup> Effective on or after October 1, 2016, MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services will no longer offer the following Operator Services features in the United States and internationally: Busy Line Verification or Interrupt, Person-to-Person, 3rd Number Billing, and Collect Call services.

(T)



VIII. Grandfathered Services – Subsection B

11. GRANDFATHERED SERVICES-INTERMEDIA (Cont.)

11.5 IntermediaOne Voice Services, cont.

OPTIONAL FEATURES

Automatic Line (Hotline)	\$2.00
Call Forwarding - Universal <sup>1</sup>	\$3.50
Call Forwarding - No Answer <sup>1</sup>	\$3.25
Call Forwarding - Busy <sup>1</sup>	\$3.25
Call Waiting <sup>1</sup>	\$5.00
Call Transfer <sup>1</sup>	\$2.50
Three-Way Conference <sup>1</sup>	\$3.50
Last Number Re-Dial <sup>1</sup>	\$3.50
Cancel Call Waiting <sup>1</sup>	NC
Calling Number Delivery Blocking <sup>1</sup>	NC
Ring Again (Automatic Callback) <sup>1 2</sup>	\$3.25
Blind Transfer Recall <sup>1 2</sup>	\$2.50
Call Park <sup>1 2</sup>	\$2.50
Distinctive Ring <sup>1 2</sup>	\$4.00
Speed Call Short (10 Numbers) <sup>1</sup>	\$2.50
Call Hold <sup>1</sup>	\$2.50
Call Forward Remote Access	\$3.00
Calling Name and Number Delivery	\$8.00
Calling Number Delivery	\$7.00
Speed Call Long (30 Numbers)	\$5.00
Station Controlled Conference Call	\$4.00
Toll Denial/Restrictions (Code Restrictions) 1+	\$3.25
Block 900, 976	NC
Block 1+555, 1+NPA+555	\$1.00
Block 411	\$1.00
Block 0+, 0-	\$1.00
Block International	\$1.00
Directory Number Hunting <sup>1</sup>	\$5.00
Call Pickup <sup>1 2</sup>	\$2.50
Abbreviated Dialing (Group Intercom) <sup>1 2</sup>	\$3.25
Abbreviated Dialing (Group Intercom) - Extended <sup>2</sup>	\$7.75
Uniform Call Distribution	\$2.50

ADDITIONAL CHARGES

Business Line Installation, each	\$35.00
Additional Directory Listing	\$2.00 monthly

<sup>1</sup>Available only as part of Business Single Line Package.

<sup>2</sup>Customer Group Feature only.

VIII. Grandfathered Services – Subsection B

11. GRANDFATHERED SERVICES-INTERMEDIA (Cont.)

11.6 Primary Rate Interface Service

Monthly Recurring

PRI-Data	\$500
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Non-Recurring (per PRI)

12 month agreement	\$500
24 month agreement	\$250
36 month agreement	\$125
48 month agreement	\$ 0

VIII. Grandfathered Services – Subsection C

Subsection C – Material previously in Company tariff No. 4.

3.4 SERVICE CONNECTION CHARGE APPLICATIONS

- 3.4.1 Non-recurring charges associated with specific services are identified under each tariff section where the rate is applied.
- 3.4.2 Additional Non-recurring charges may apply, as specified in each of the tariff sections. The following list identifies major service categories for Service Connection Charges and the associated rates. (1)

	<u>Business</u> <u>Service Connection</u>
Access Line (per line)	
New Installation	\$56.00
Additional Line	\$56.00
Access Line - CES I or CES II (4)	\$56.00
Change to or from Residential features; or Gateway S I Standard Features/Packages Optional Features	\$13.00
Change to/from CES I to/from CES 11	\$56.00
Add or Change CES I or 11 line features/packages (5)	\$30.00
Add or Change CES I or CES 11 System Features (5)	\$40.00

(1) Only one Service Connection Charge applies, per order issued.

(4) See CES, Section 10

(5) Refer to Section 10, CES, for features and additional charges.

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**SERVICE CONNECTION CHARGES**

**3.4 SERVICE CONNECTION CHARGE APPLICATIONS (Continued)**

- 3.4.2 Additional Non-recurring charges may apply, as specified in each of the tariff sections. The following list identifies major service categories for Service Connection Charges and the associated rates. (Continued) (1)

	<u>Business Service Connection</u>
Line Restoral (per line/per trunk)	\$40.00 (2)
PIC -2 Change (per line)	\$5.00
Suspension of Service Restoral Charge (per line/per trunk)	\$30.00 (3)
Directory Services (changes and/or additions)	\$22.00
Number Change (per access line)	\$30.00
Supersedure Rearrangement of trunk circuits	\$8.50 \$32.50
Establish, Change from one type of hunting to another, or rearrange hunting sequence, per access line	\$13.00
Joint User Service (add/change)	\$22.00

(3)Applies for line/trunk Restoral after Customer-initiated suspension.

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**LOCAL EXCHANGE SERVICES**

**LOCAL EXCHANGE SERVICES**

**4.1 DESCRIPTION**

The Company's Local Telephone Service provides a Customer with the ability to connect to the Company's switching network. The Company's service can not be used to originate calls to other telephone companies caller-paid information services (e.g., 900, 976). Calls to those numbers and other numbers used for caller paid information services will be blocked by the Company's switch.

**4.3 LOCAL CALLING SERVICE**

**4.3.1 Description**

Local Calling Service provides a customer with the ability to originate calls from a Company-provided access line to all other stations on the public switched telephone network bearing the designation of any central office of the exchanges, areas, and zones included in the caller's local calling area as specified applicable laws and regulations established by the State of Arizona, in effect and as amended.

**4.3.2 Rates - Business Customers Only**

The rates set forth in this section apply to all direct dialed local calls.

VIII. Grandfathered Services – Subsection C

**LOCAL EXCHANGE SERVICES**

4.3 LOCAL CALLING SERVICE - (Continued)

4.3.2 Rates - Business Customers Only - (Continued)

4.3.2.1 Usage Rates for Local Calls - Business Customers Only.

The following time increment charges apply for each call. Timing is in 6 second increments, with a minimum charge of one minute per call.

Per call, per minute charge	\$0.02
-----------------------------	--------

These rates are not available to new customers as of June 30, 1998. See Section 20.8 for Intelenet Local Calling Service rates for new customers.

VIII. Grandfathered Services – Subsection C

5 GATEWAY S1 SERVICES<sup>(1)</sup>

5, GATEWAY S1 SERVICES

5.1 DESCRIPTION

- 5.1.1 Gateway S1 Service provides a Customer with a connection to the Company's switched network which enables the Customer to:
- a) originate and receive calls from other stations on the public switched telephone network;
  - b) access the Company's Local Calling Services, Interexchange Calling Services, and Special Services as set forth in the Custom Exchange Service and Special Arrangements sections of this tariff,
  - c) access certain interstate and inter-national calling services;
  - d) access (at no additional charge) the Company's operators and business office for set-vice related assistance; access toll-free telecommunications services such as 800 NPA; and access 9-1-1 service for emergency calling and;
  - e) access the service of other providers which utilize the Company's Gateway SA Service, as set forth under the tariff.
- 5.1.2 Definitions for Gateway S1 Service features are defined under Definitions, Section 1, of this tariff.

5.2 GENERAL REGULATIONS

- 5.2.1 Gateway S1 Service can not be used to originate calls to caller-paid information services (e.g., NPA 900, NXX 976, etc.). Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company's switch.
- 5.2.2 Each Gateway S1 Service corresponds to one or more analog, voice-grade telephonic communications channels that can be used to place or receive one call at a time.
- 5.2.3 Promotional Offerings: The Company, from time to time, may make promotional offerings of its services which may include waiving or reducing the applicable charges for the promoted service. The promotional offering may be limited as to the duration, the date and times of the offerings and the locations where the offerings are made. The Corporation Commission will be notified of such promotional offerings.

(1) Gateway S1 Services in this section are not available to new customers as of June 30, 1998. Services and rates for new customers are contained in Section 20.

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5.3 GATEWAY S1 BASIC BUSINESS LINE

5.3.1 Description The Gateway S1 Basic Business Line provides a Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Gateway S1 Basic Business Lines are provided for the connection of customer provided wiring, station sets or facsimile machines, or Key Systems.

5.3.2 Standard Features

Each Gateway S1 Basic Business Line is provided with the following standard features:

Touch-Tone

5.3.3 Optional Features

Deny Terminating

Hunting

5.3.4 Business Line-Value Package

Business Line Value Package consisting of the following feature is available with the Basic Business Line, Optional Features, and Security Package.

Call Forwarding - Variable

Call Forwarding - Busy

Call Forwarding - Don't Answer

Call Waiting

Cancel Call Waiting

3-Way Calling

Customer Changeable Speed Calling

5.3.5 Security Package

Security Package consisting of the following feature is available with the Basic Business Line, Optional Features, and Business Value Line Package.

Calling Line Identification

Remote Activation of Call Forwarding

Call Trace



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5.4 GATEWAY S1 ANALOG PBX TRUNK

5.4.1 Description

The Gateway S1 Analog PBX Trunk provides a Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time.

5.4.2 Standard Features

Each Analog PBX Trunk will be provided with the following standard features

In, Out, Two-Way  
Touch-Tone  
Hunting

5.4.3 Security Package

The following features are provided with the, optional, Security Package:

Call Forwarding - Variable  
Remote Activation of Call Forwarding  
Call Trace

5.5 GATEWAY S1 ANALOG DID TRUNK

5.5.1 Description

The Gateway S1 Analog DID Trunk provides a Customer with a single, analog, voice-grade telephonic communications channel which can be used to receive one call at a time.

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5. GATEWAY SI SERVICES (Continued)

5.5 GATEWAY S1 ANALOG DID TRUNK (Continued)

5.5.2 Standard Features

Each Analog DID Trunk will be provided with the following standard features

DID/Two Way

DTMF, MF or Dial Pulse signaling (as specified by the customer)

Trunk Group Hunting

5.5.3 Optional Features

5.5.4 DID Telephone Numbers(1)

Individual

Group of 20

Group of 100

5.6 GATEWAY S1 DIGITAL PBX TRUNK

5.6.1 Description

The Gateway S1 Digital PBX Trunk provides a Customer with connection to the Company's switch via a DS-I digital fiber optic transmission facility operating at 1.544 Mbps and time division multiplexed into 24 voice-grade telephonic communications channels. Customer may employ Digital PBX TrunkS1n order to connect PBX or trunk-capable key systems to the Company's switch.

5.6.2 Standard Features

5.6.2.1 Each Gateway SI Digital PBX Trunk is provided with the following standard features:

a) Terminal Interface: DSX- I panel

5.6.2.2 Each of the channels has the following features:

a) Pulse Type: Dual Tone Multi-Frequency (DTMF), or Dial Pulse (DP), or Multi-Frequency (MF)

b) Directionality: DID/DOD or two way, as specified by the Customer. (2)

c)Hunting

5.6.3 Optional Features:

5.6.4 ISDN PRI Efficiency Package

5.6.4.1 The ISDN PRI Efficiency Package adds the following to the Digital PBS Trunk:

a) ISDN Primary Rate Interface signaling

(1)There must be a minimum of 10 trunks equipped for DID for every block of 100 or fewer numbers.

(2) For DID configured Digital PBX Trunks, charges apply as specified under 5.8. 1, following.

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5. GATEWAY SI SERVICES (Continued)

5.6 GATEWAY S1 DIGITAL PBX TRUNK (Continued)

5.6.4 ISDN PRI Efficiency Package (Continued)

5.6.4.1 The ISDN PRI Efficiency Package adds the following to the Digital PBS Trunk:  
(Continued)

- b) Call-by-Call Service Selection
- c) Out-of band ANI and DNIS via the D channel
- d) One D channel per DS- I facility or using NFAS, one D channel can control more than one DS 1, and using D-channel back-up, a secondary D-channel on another DS-1 can be designated to operate in case of failure of the primary DS- I D channel.
- e) DID Telephone Numbers:
  - Individual
  - Group of 20
  - Group of 100

5.7 PAYMENT PLANS

5.7.1 The Gateway S1 payment plan offers the customer two options for payment.

- a) Fixed Monthly Rate Plan  
Under this plan the customer pays a fixed monthly rate for a specified contract term. The customer may choose a 1, 2, 3, 4, or 5 year contract. During the course of the contract, fixed rates (recur-ring and non-recurring) are not subject to Company initiated rate changes.
- b) Month-to-Month Plan  
Under this plan the customer elects to pay month-to-month. Month-to-month rates (recurring and non-recurring) are subject to Company initiated rate changes.

(1)For DID configured Digital PBX Trunks, charges apply as specified under 5.8. 1, following.

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5. GATEWAY SI SERVICES (Continued)

5.8 RATES

5.8.1 These non-recurring and monthly rates are not available to new customers as of June 30, 1998. Rates for new customers are contained in Section 20.8. Rates for existing customers apply as follows: (1)

(New)(Changes) (2)(3)(4)(5).(3).(4)	Non- Recurring	Non- Recurring	Month to	1Year	2 Year	3 Year	4 Year	5 Year
Gateway S1 Business Line								
Flat Rate	\$50.00	\$25.00	\$29.50	\$27.75	\$27.15	\$26.55	\$26.00	\$25.40
Standard Features								
Touch-tone								
Business Line Value Package	N/C	\$25.00	\$7.00	\$6.60	\$6.45	\$6.30	\$6.20	\$6.05
Call Forwarding Variable								
Call Forward - Busy								
Call Forward -Don't Answer								
Call Waiting								
Three-Way Calling								
Speed Calling								
Optional Features								
Hunting	N/C	\$25.00	\$5.00	\$4.70	\$4.60	\$4.50	\$4.40	\$4.30
Deny Terminating	N/C		N/C	N/C	N/C	N/C	N/C	N/C
Security Package	N/C	\$25.00	\$5.00	\$4.70	\$4.60	\$4.50	\$4.40	\$4.30
Caller ID - Number								
Remote Access To								
Call Forwarding								
Call Trace (\$2.00 per activation)								

(1) Service Connection Charges also apply, as specified under Section 3.

(2) Applies for the initial installation (new).

(3) Charge applies per line, per trunk per feature, per package.

(4) When multiple features or packages are established/changed at the same time, on the same line trunk, only one non-recurring charge applies.

(5) Applies for changes made, once the service has been established.

VIII. Grandfathered Services – Subsection C

5.GATEWAY SI SERVICES (Continued)

5.8RATES (Continued)

5.8.1 These non-recurring and monthly rates are not available to new customers as of June 30, 1998. Rates for new customers are contained in Section 20.8. Rates for existing customers apply as follows: (1)

New)(Changes) (2),(3)(4),(2),(3)	Non- Recurring	Non- Recurring	Month to	1Year	2 Year	3 Year	4 Year	5 Year
<b>Gateway S1 Analog</b>								
PBX Trunk								
Flat Rate	\$50.00	\$25.00	\$34.25	\$32.20	\$31.55	\$30.85	\$30.15	\$29.50
<b>Standard Features</b>								
In, Out, Two-way								
Touch-tone								
Trunk group hunting								
<b>Security Package</b>	N/C *	\$25.00	\$5.00	\$4.70	\$4.60	\$4.50	\$4.40	\$4.30
Caller ID - Number								
Remove Access To								
Call Forwarding								
Call Trace (\$2.00 per activation)								
<b>Gateway S1 Analog</b>								
<b>DID Trunk</b>								
Flat Rate	\$104.00	\$25.00	\$77.50	\$72.85	\$71.30	\$69.75	68.20	\$66.65
<b>Standard Features</b>								
DID/Two way								
TT, DP, W Signaling								
Trunk group hunting								
<b>Optional Features(5)</b>								
DID Telephone numbers								
Individual	\$1.00	\$0.15	\$0.15	\$0.15	\$0.15	\$0.15	\$0.15	\$0.15
Group of 20	\$20.00	\$3.00	\$2.85	\$2.80	\$2.70	\$2.65	\$2.60	\$2.60
Group of 100	\$60.00	\$10.00	\$9.40	\$9.20	\$9.00	\$8.80	\$8.60	\$8.60

(1)Service Connection Charges also apply, as specified under Section 3.

(2) Charge applies per line, per trunk, per package.

(3) When multiple features or packages are established/changed at the same time, on the same line/trunk, only one non-recurring charge applies.

(4) Applies for changes made, once the service has been established.

(5) Rates apply, per trunk.

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VIII. Grandfathered Services – Subsection C

5.GATEWAY SI SERVICES (Continued)

5.8 RATES (Continued)

5.8.1 These non-recurring and monthly rates are not available to new customers as of June 30, 1998. Rates for new customers are contained in Section 20.8. Rates for existing customers apply as follows: (1)

(New)(Changes) (1),(2),(3) (4)	Non- Recurring	Month to Month	1Year	2 Year	3 Year	4 Year	5 Year
<b>Gateway S1 Digital PBX Trunk</b>							
DSX-1 Link	\$800.00	\$135.00	\$126.90	\$124.20	\$121.50	\$118.50	\$116.10
DEE)/Two way port, (MF, TT, DP signaling)	\$35.00	\$63.00	\$59.25	\$58.00	\$56.70	\$55.45	\$54.20
Non-DID port (MF, TT, DP signaling)	\$35.00	\$27.00	\$25.40	\$24.85	\$24.30	\$23.80	\$23.25
<b>Optional Features</b>							
<b>ISDN PRI Efficiency Package (4)</b>	\$1200.00	\$125.00	\$117.50	\$115.00	\$112.50	\$110.00	\$107.50
ANI and DNIS							
Call-by-call Service Selection							
Non-Facility Assoc. Signaling							
D-Channel Backup							
DID Telephone Numbers							
Individual	\$1.00	\$0.15	\$0.15	\$0.15	\$0.15	\$0.15	\$0.15
Group of 20	\$20.00	\$3.00	\$2.85	\$2.80	\$2.70	\$2.65	\$2.60
Group of 100	\$60.00	\$10.00	\$9.40	\$9.20	\$9.00	\$8.80	\$8.60

(1) Service Connection Charges also apply, as specified under Section 3.

(2) Charge applies per line, per trunk, per package.

(3) When multiple features or packages are established/changed at the same time, on the same line/trunk, only one non-recurring charge applies.

(4) Applies for changes made, once service has been established.

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VIII. Grandfathered Services – Subsection C

**GATEWAY SA SERVICE**

- 8.1 Description  
Gateway SA service is offered to other telecommunications carriers desiring direct trunk-side access to the Company's network in order to originate or terminate calls only to the analog voice grade channels corresponding to company provided access lines. Gateway SA service will support InterMachine and Feature Group D protocols.
- 8.2 General Regulations
- 8.2.1 Carrier Access Orders for Gateway SA Service will be placed on Standard Bellcore Access Service Requests (ASR).
- 8.2.2 Gateway SA service is provided via a dedicated trunk-side port on the Company's switched network at the digital DS-1 and DS-3 levels.
- 8.2.3 Gateway SA Ports are only available at the Primary Distribution Nodes provided by the Company. The customer is responsible for providing digital DS-1 and DS-3 transmission links between its premises and the Company's Primary Distribution Node, and a DSX-1 Panel Terminal interface at the Company's Node. The DS-1 and DS-3 transmission links may be obtained from any other telephone company which terminates transmission facilities at the Company's Primary Distribution Node, or may be provided over the Customer's own transmission facilities.
- 8.3 Rates
- 8.3.1 Rate Elements  
This tariff includes services for which the following rate elements apply:
- a) Non-Recurring Charges  
Non-recurring charges are applied as a one-time fee normally at the time the circuit is initiated.
- b) Monthly Recurring Channel Termination Charge  
The monthly recurring charge is billed monthly in advance and is assessed on each channel termination based on the terms and conditions of this tariff, the customer service agreement, or a master service agreement.
- c) Fixed Mileage Charge  
The fixed mileage charge is a recurring monthly fee which is applied to a circuit for which the LEC would charge a comparable fee in association with an interoffice channel.

VIII. Grandfathered Services – Subsection C

GATEWAY SA SERVICE - (Continued)

8.3 Rates - (Continued)

8.3.1 Rate Elements - (Continued)

- d) Variable Mileage Charge  
Variable mileage charge is a recurring monthly fee which is applied to a circuit for which the LEC would charge a comparable fee in association with an interoffice channel. In general, the variable mileage charge is calculated using V&H tables.

8.3.2 DS-1

	<u>Non-Recurring Rate</u>	<u>Recurring Rate</u>
Per-Channel Termination		
First Circuit	\$535.00	\$100.00
Additional Circuits (same termination)	\$535.00	
Fixed Mileage		\$63.75
Per-Mile Charge		\$13.60
Outside Service Zone Termination Surcharge		\$35.00

8.3.3 DS-3

	<u>Non-Recurring Rate</u>	<u>Recurring Rate</u>
Per-Channel Termination		
First Circuit	\$1,500.00	\$2,975.00
Additional Circuits (same termination)	\$1,500.00	N/C
Fixed Mileage		\$759.05
Per-Mile Charge		\$98.60
Outside Service Zone Termination Surcharge		\$100.00

8.3.4 Switched Access Service

Switched Access service is provided pursuant to the rates contained in the tariff of U.S. West.



VIII. Grandfathered Services – Subsection C

MESSAGE TOLL SERVICE

9.1 Description

IntraLATA toll service is furnished for telephone communication between telephones in different local calling areas within the LATA in accordance with the regulations and schedules of charges specified in this tariff. The toll service charges specified in this section are in payment for all service furnished between the calling and called telephone, except as otherwise provided in this Tariff.

The LATA is an area defined in the Modification of Final Judgement entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192.

9-2 Timing of Messages

9.2.1 Unless otherwise indicated, all calls are timed in 6 (six) second increments. (1)

9.2.2 For station to station calls, call timing begins when a connection is established between the calling telephone and the called telephone station.

9.2.3 For person to person calls, call timing begins when connection is established between the calling person and the particular person, station or mobile unit specified or an agree alternate. (2)

9.2.4 Call timing ends when the calling station "hangs up," thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Company operator.

9.2.5 Calls originating in one time period as defined under 9.3 and terminating in another will be rateS1n effect at the beginning of six second increments.

9.3 Time Periods Defined (3)

9.3.1 Peak: 8:00 a.m. to, but not including, 5:00 p.m. - Monday through Friday

9.3.2 Off-Peak: 5:00 p.m. to, but not including, 8:00 a.m. - Monday through Friday  
All day Saturday and Sunday  
All Holidays (4)

(1) Calls will be rounded up to the next 6 (six) second increment. Each call must have a minimum call duration of 30 (thirty) seconds.

(2)The rates specified under Section 14, Operator Services, may apply,

(3)All times refer to local time.

(4)Holiday include Christmas, New Yew's Day, Thanksgiving, Independence Day, and Labor Day.

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VIII. Grandfathered Services – Subsection C

MESSAGE TOLL SERVICE (Continued)

9.4 Usage Charges

9.4.1 IntraLATA Toll - Standard:

	<u>Business</u>
Peak (per minute)	\$0.24
Off-Peak (per minute)	\$0.18

These rates are not available to new customers as of June 30, 1998. See Section 20.8 for Intelenet IntraLATA toll rates for new customers.

9.4.2 IntraLATA Optional Toll Plan 1:

Non-Recurring Rate	\$5.00
Monthly Rate	\$5.00

A 35% discount off the standard rates under 9.4.1 will apply to the customer's total amount of intraLATA toll usage billed each month.

These rates are not available to new customers as of June 30, 1998. See Section 20.8 for Intelenet IntraLATA toll rates for new customers.

VIII. Grandfathered Services – Subsection C

**GATEWAY CUSTOM EXCHANGE SERVICE - (CES)**

CUSTOM EXCHANGE SERVICE (CES) GATEWAY CUSTOM EXCHANGE SERVICE

10.1 Description

Gateway Custom Exchange Service (CES) is a Centrex service that provides the Customer with multiple individual voice upgrade telephone communications channels, each of which can be used to place or receive one call at a time. Gateway Custom Exchange Service Station Lines are provided for connection of Centrex-compatible, Customer-provided station sets to the public switched telecommunications network.

10.2 General Regulations

10.2.1 Gateway Custom Exchange Service is provided in combination with other Company-provided services.

10.2.2 Gateway Custom Exchange Service is offered as Custom Exchange Service I (CES I) and Custom Exchange Service II (CES II).

10.2.3 Promotional Offerings: The Company, from time to time, may make promotional offerings of its services; which may include waiving or reducing the applicable charges for the promoted service. The promotional offering may be limited as to the duration, the date and times of the offerings and the locations where the offerings are made. The Public Utility Commission will be notified 10 days in advance of such promotional offerings.

10.2.4 Station Line Charges

Custom Exchange Service Station Lines are charged on a monthly basis.

10.2.5 Usage Charges

In central offices where facilities are available for timing of messages, local usage charges for measured service calls apply, as specified under Section 4, Local Exchange Services.

10.2.6 Rates and charges for CES I and CES II apply as outlined under D., following.

10.3 Custom Exchange Service - I (CES)

A. The following call processing features are included in CES I and are provided under control of the common equipment of the central office switching system.

10.3.1 Standard System Features

*Full Network Access (Squared System)*

There is no pre-defined limit on the number of exchange access or intercom calls active at any one time.

VIII. Grandfathered Services – Subsection C

---

10.3 Custom Exchange Service - I (CES) (Continued)

- A. The following call processing features are included in CES I and are provided under control of the common equipment of the central office switching system. (Continued)

10.3.1 Standard System Features (Continued)

*Direct Inward Dialing*

Arrangement which allows an incoming call to reach a CES station without attendant assistance.

*Individual dialing plan*

Provides the ability to interpret dialed digits according to customer specific dialing sequences.

*Intercom dialing*

Permits the customer to dial an access code to reach another CES station without having to dial 7 digits.

*Touch- Tone calling service*

*Full, Semi, Un-restricted station Capability*

*Fully Restricted:* Allows only station-to-station (intercom) calling capabilities

*Semi-Restricted :* Allows access to the exchange network only for local calling.

*Unrestricted:* Allows access to the exchange network, the toll network or any service accessible by dialing.

*Access treatment screening*

Stations can be individually allowed or disallowed access to system features.

*Attendant capabilities*

Attendants may be designated to handle incoming, internal, and other call types with various special telephone consoles.

*Centralized attendant services*

For multi-location customers, the attendants can be located in only one location.

VIII. Grandfathered Services – Subsection C

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10.3 Custom Exchange Service - I (CES) (Continued)

- A. The following call processing features are included in CES1 and are provided under control of the common equipment of the central office switching system. (Continued)

10.3.1 Standard System Features (Continued)

*Flexible night service*

Provides the ability to forward each listed directory number to a unique customer-changeable night directory number.

*Automatic Station Message Detail Recording -ASMDR*

Provides a record (via printout) of call details (date, time, etc.) on outgoing calls.

10.3.2 Enhanced Control System Feature Package

*Auto Route Selection*

Directs outgoing calls to the customer's most preferred available route. If the primary route is busy, the ARS feature automatically tries alternate routes. The customer will preselect a sequence of routes which may include private or public carrier services. A warning tone is provided to indicate the selection of the least preferred route.

*Account code*

Permits CES stations and attendants to dial in account code number of eight digits. For use when placing calls over facilities arranged for Automatic Message Accounting (AMA) recording. The account or project number must be input prior to dialing the called number.

*Authorization Code*

Allows different station users to have different calling privileges. Dialing capabilities can be defined and restricted to authorized personnel.

*Time of Day Do Not Disturb*

Activates Do Not Disturb at particular times. Allows for setting both the time and day for a particular action to occur (for example, the customer wants to have feature "do not disturb" activated at noon on Tues. through Wed.).

*Time of Day Routing*

Changes routing by time of day.

VIII. Grandfathered Services – Subsection C

10.3 Custom Exchange Service - I (CES) (Continued)

- A. The following call processing features are included in CESI and are provided under control of the common equipment of the central office switching system. (Continued)

10.3.2 Enhanced Control System Feature Package (Continued)

*Dial Call Waiting*

Provides the ability for originating CES stations to invoke a Call Waiting service on selected intragroup calls.

*Priority Ringing*

Differentiate incoming calls by signaling the customer with a distinctive ringing pattern.

10.3.3 Optional System Features

*Access Circuit - Music on Hold*

Allows customers to optionally provide music, or any other type of customer-provided audio source, to calls on hold.

*Access Circuit - Loudspeaker Paging*

Allows dial access to subscriber-owned loudspeaker paging equipment. The paged party can be connected to the calling party by dialing an answering code from any station within the subscriber group.

*Access Circuit - Pollable SMDR*

Provides a record of call details (date, time, etc.) on outgoing calls placed over a customer's private or public facilities on an interactive basis.

*Access Circuit - Private Facilities* Allows the customer to have dial access to various types of public and private switching arrangements (i.e. 800-Service Simulated Facility Group, Trunk Access, Common Control Switching Arrangement Access, etc.), provided by a subscriber dialed access code.

VIII. Grandfathered Services – Subsection C

10.3 Custom Exchange Service - I (CES) (Continued)

- A. The following call processing features are included in CESI and are provided under control of the common equipment of the central office switching system. (Continued)

10.3.3 Optional System Features (Continued)

*Six- Way Conference Circuit*

Allows a station user to initiate a conference call. A total of five conferees can be added to the conference in addition to the originator. The customer may order more than one conference circuit.

- B. The following features are available with each CESI line located at a designated customer primary location. Where facilities and operating conditions exist, features of a CES1 system may be extended to stations of the same system located at customer secondary locations.

10.3.1 Standard Feature

*Individual Telephone Number*

Each station line has its own telephone number.

*Individual Access Screening*

Each station is assigned its own access treatment code for call screening.

*Individual Terminating Screening*

*Single Digit Dialing*

Permits a station user to reach selected lines or other internal facilities for special customer services by dialing a single-digit code.

*Hot Line Stations*

Automatically calls a pre-selected station when the Hot Line station goes off hook.

*Touch-Tone*

All station lines are equipped for Touch-Tone dialing

*Call Hold*

Allows a station user to hold any call in progress, thereby freeing the line for the purpose of originating another call or answering a waiting call.

VIII. Grandfathered Services – Subsection C

10.3 Custom Exchange Service - I (CES) (Continued)

- B. The following features are available with each CESI line located at a designated customer primary location. Where facilities and operating conditions exists features of a CESI system may be extended to stations of the same system located at customer secondary locations. (Continued)

10.3. Standard Features (Continued)

*3- Way Calling*

Allows a station in the talking state to add a third party to the call. To add a third party to the call, the 3-Way Calling subscriber flashes the switchhook once to place the other party on hold, receives a dial tone, dials the telephone number of the third party, and then flashes the switchhook again to establish the three-way connection.

*Call Forwarding - Variable*

(1) *(Limited)* When this feature is activated by a station line user or the attendant~ incoming calls to the activated station line or attendant position will be automatically routed to any other selected station line, within the same CES system, or to the attendant position. The attendant may also activate this feature for a station line user.

(2) *(Unlimited)* The same as Call Forwarding Variable Limited except that incoming calls may be automatically routed to a telephone number outside the CES system or to station lines within the same CES system. The attendant may not activate this feature to a telephone number outside the CES system for a station line user. Calls forwarded outside the CES system are subject to the appropriate charges for local and toll messages.

*Call Forwarding - Busy*

Allow incoming calls to a busy station to be routed to a preselected. station 1~ie, attendant, or voice mail system within the same system or outside the system. Intercom calls can be arranged to be forwarded to a number different from DID calls.

*Call Forwarding - Don't Answer*

Allow incoming calls to be automatically routed to a preselected station line, attendant, or voice mail system in the same system or outside the system, when the called station is not answered after a preset number of rings. Intercom calls can be arranged to be forwarded to a number different from DID calls.



VIII. Grandfathered Services – Subsection C

10.3 Custom Exchange Service -. I (CES) (Continued)

- B. The following features are available with each CESI line located at a designated customer primary location. Where facilities and operating conditions exist, features of a CESI system may be extended to stations of the same system located at customer secondary locations. (Continued)

10.3.1 Standard Features (Continued)

*Remote Activation of Call Forwarding*

Allows the user to activate and/or deactivate the Call Forwarding feature from any remote location, using a Touch-Tone phone.

*Hunting*

Routes a call to an idle station line in a prearranged group when the called station line is busy.

*Call Park*

Allows a station line to park a call against its own line number. The parked call can be retrieved from any station line by dialing the feature code and the line number against which the call is parked.

*Call Pickup*

Allows a station line to answer incoming calls to another station line within a defined pickup group. Call pickup is provided on individual station lines within a customer group.

*Call Transfer*

Allows a station line user to transfer any established call to another station line inside or outside the customer group without the assistance of the attendant.

*Auto Recall (intra-group)*

Permits the station user to have calls automatically redialed , within a defined group within the CES system, when the first attempt reaches a busy.

*Customer Changeable Speed Calling*

Allows a user to establish a speed calling list, each of which is associated with a unique 2-digit speed calling code. Initial entry and changing of a speed calling list are directly input from the user.

VIII. Grandfathered Services – Subsection C

10.3 Custom Exchange Service - I (CES) (Continued)

- B. The following features are available with each CESI line located at a designated customer primary location. Where facilities and operating conditions exist, features of a CES1 system may be extended to stations of the same system located at customer secondary locations. (Continued)

10.3.2 Optional Bundle

*Automatic Callback - Outside*

Allows a station user who encounters a busy condition to be automatically called back when the called line becomes idle.

*Automatic Recall - Outside*

Automatically redials the last incoming call.

*Caller ID - Outside*

Provides the station user with the telephone number of the calling party before answering the phone.

*Call Trace*

Allows the station user to dial a code to automatically request a record of the caller's origination telephone number, the date and time of the call. The information is disclosed only to a law enforcement agency for investigation purposes.

10.3.3 Premium Bundle

*Selective Call Acceptance - Outside*

Allows you to create a list of telephone numbers from which you are willing to accept calls. List parameter is 3 1.

*Selective Call Rejection - Outside*

Allows you to create a list of telephone numbers from which you do not wish to receive calls. Calls from telephone number on your list are sent to an announcement that informs the caller you are not receiving calls at this time. List parameter is 16.

*Selective Call Forwarding - Outside*

Allows you created a list of "selected" telephone numbers that you want to be forwarded to another number. Calls from the telephone numbers on hour list will be forwarded to the number you have designated. List parameter is 16.

*Screen List Editing /Selection Control*

Allows users to create and modify lists of telephone numbers associated with a directory number. These listed numbers are used to identify calling parties. Inter-active recorded announcements are used to guide users in editing screening lists.

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10.3 Custom Exchange Service - I (CES) (Continued)

(1) CES Line Features - ISDN Interface

Class of service restriction:

*Fully Restricted Capability:* Allows only station-to-station (intercom) calling capabilities

*Semi-Restricted Capability:* Allows access to the exchange network for local calls only.

*Unrestricted Capability:* Allows access to the exchange network, the toll network or any service accessible by dialing.

*National ISDN Compatibility*

*Out of Band (D channel) Signaling*

*Multiple Call Appearances Same Number*

A directory number that is assigned more than one business set. The business sets that are assigned this directory number are known as a Multiple Appearance call group.

*Two Status LEDs per Appearance*

*Multiple Telephone Number Coverage*

One station line can answer calls to many telephone numbers.

*Coverage for Analog or ISDN sets*

One ISDN station line can observe the state (busy or idle) of other station lines, whether analog or ISDN.

*Simultaneous Voice/Data/Signaling*

Voice, data, and signaling happens simultaneously without interruption or interference.

*Multi-point ISDN Line*

Allows up to 8 separate devices to be connected to one ISDN station line.

*Voice/Data Protection*

Prevents data calls from being interrupted by call waiting tones, testing or busy verification attempts.

VIII. Grandfathered Services – Subsection C

10.4 CUSTOM EXCHANGE SERVICE II - (CES II)

- (2) The following call processing features are included in CES II and are provided under control of the common equipment of the central office switching system.

10.4.1 Standard System Features

*Virtual Network, Access Circuits ( Trunked )*

Exchange access restricted to a user-specified total number of active calls (access paths).

*Individually Billed Access Paths*

Billing is determined by the total number of access paths specified.

*Direct Inward Dialing*

Arrangement which allows an incoming call to reach a CES station line without attendant assistance.

*Individual dialing plan*

Provides the ability to interpret dialed digits according to customer specific dialing sequences.

*Intercom dialing*

Permits the customer to dial an access code to reach another CES station without having to dial 7 digits.

*Touch-Tone calling service*

*Full, Semi, Un-restricted Capability*

*Fully Restricted.* Allows only station-to-station (intercom) calling capabilities

*Semi-Restricted:* Allows access to the exchange network for local calling only.

*Unrestricted:* Allows access to the exchange network, the toll network or any service accessible by dialing.

*Access treatment screening*

Stations can be individually allowed or disallowed access to system features.

VIII. Grandfathered Services – Subsection C

10.4 CUSTOM EXCHANGE SERVICE II - (CES II)

- A. The following call processing features are included in CES II and are provided under control of the common equipment of the central office switching system. (Continued)

*Attendant capabilities*

Attendants may be designated to handle incoming, internal, and other call types with various special telephone consoles.

*Centralized attendant services*

For multi-location customers, the attendants can be located in only one location.

*Flexible night service*

Provides the ability to forward each listed directory number to a unique customer-changeable night directory number.

*Automatic Station Message Detail Recording -ASMDR*

Provides a record (via printout) of call details (date, time, etc.) on outgoing calls.

10.4.2 Enhanced Control Feature Package

See CESI Enhanced Control Feature Package, 10.3, A, 10.3.2, preceding.

10.4.3 Optional Features

See CESI Optional Features, 10.3, A, 10.3.3, preceding

- B. The following features are available with each CES II station located at a designated customer primary location. Where facilities and operating conditions exist, features of a CES II system may be extended to stations of the same system located at customer secondary locations.

10.4.1 Standard Features

See CESI Standard Features, 10.3, B, 10.3.1, preceding

10.4.2 Optional Bundle

See CESI Optional Bundle, 10.3, B, 10.3.2, preceding

10.4.3 Premium Bundle

See CESI Premium Bundle, 10.3, B, 10.3.3., preceding

VIII. Grandfathered Services – Subsection C

10.4 CUSTOM EXCHANGE SERVICE II - (CES II)

- C. CES 11 Station Features - ISDN Interface  
See CESI Station Features-ISDN Interface, 10.3, C, preceding

10.5 RATES AND CHARGES

- 10.5.1 Payment Plans The CESI and CES II payment plan offers the customer two options for payment.

- a) Fixed Monthly Rate Plan  
Under this plan the customer pays a fixed monthly rate for a specified contract term. The customer may choose a 1, 2, 3, 4, or 5 year contract. During the course of the contract, fixed rates (recurring and non-recurring) are not subject to Company initiated rate changes.
- b) Month-to-Month Plan  
Under this plan the customer elects to pay month-to-month. Month-to-month rates (recurring and non-recurring) are subject to Company initiated rate changes.

10.5.2 Rates Elements (1)

	Non-Recurring (New)	Non- (Changes)	Month Recurring Month	1Year	to 2 Year	3 Year	4 Year	5 Year
<b>CES-I - System Features (2)</b>	\$125.00	(3)(4)	\$80.00	\$75.20	\$73.60	\$72.00	\$70.40	\$68.80
<b>Enhanced Control Pkg (2)</b>	\$750.00	(5)	\$150.00	\$141.00	\$138.00	\$135.00	\$132.00	\$129.00
<b>Optional Features</b>								
Access Circuit								
Music on Hold (6)	\$50.00	\$65	\$22.50	\$21.15	\$20.70	\$20.25	\$19.80	\$19.35
Access Circuit								
Loudspeaker Paging (2)	\$50.00	\$65	\$22.50	\$21.15	\$20.70	\$20.25	\$19.80	\$19.35

- (1) Service Connection Charges under Section 3 apply in addition to the non-recurring (new/change) charges.
- (2) Non-recurring and monthly rates apply, per system (includes all lines/stations in the system).
- (3) A \$35 non-recurring charge for changes apply to the Individual Dialing Plan and/or Access Treatment Screening features; A \$65 non-recurring charge for changes apply for changes to the ASMDR feature.
- (4) See Service Connection Charges, Section 3.
- (5) A \$150 non-recurring change charge applies for Auto Route Selection; A \$35 non-recurring change charge applies for Authorization Codes, Time of Day Do Not Disturb, or Time of Day Routing features; A \$25 non-recurring change charge applies for Dial Call Waiting, Priority Ringing features.
- (6) Non-recurring and monthly rates apply, per arrangement (includes all lines/stations within a predetermined line/station arrangement).

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10.5 RATES AND CHARGES (Continued)

10.5.2 Rates Elements (Continued) (1)

	Non- Recurg (New)	Non- Recurg (Changes)	Month to Month	1Year	2 Year	3 Year	4 Year	5 Year
Access Circuit								
Pollable, SMDR (2)	\$50.00	\$65	\$22.50	\$21.15	\$20.70	\$20.25	\$19.80	\$19.35
Access Circuit								
Pollable Traffic Data	\$50.00	\$65	\$22.50	\$21.15	\$20.70	\$20.25	\$19.80	\$19.35
(2)								
Access Circuit								
Private Facilities (2)	\$50.00	\$65	\$22.50	\$21.15	\$20.70	\$20.25	\$19.80	\$19.35
Six-Way Conference								
Circuit (2)	\$250.00	\$25	\$36.00	\$33.85	\$33.15	\$32.40	\$31.70	\$31.00
<b>CESI - Analog</b>								
<b>Station Line</b>								
Un-restricted	\$80	\$25	\$20.00	\$18.80	\$18.40	\$18.00	\$17.60	\$17.20
Semi-restricted	\$80	\$25	\$20.00	\$18.80	\$18.40	\$18.00	\$17.60	\$17.20
Fully-restricted	\$80	\$25	\$20.00	\$18.80	\$18.40	\$18.00	\$17.60	\$17.20
<b>Optional Bundle (3)</b>	N/A	\$25	\$5.50	\$5.20	\$5.10	\$4.95	\$4.85	\$4.75
<b>Premium Bundle (3)</b>	N/A	\$35	\$7.50	\$7.05	\$6.90	\$6.75	\$6.60	\$6.45
<b>CESI -ISDN</b>								
<b>Station Line</b>								
Un-restricted	\$125	\$35	\$36.00	\$33.85	\$33.15	\$32.40	\$31.70	\$31.00
Semi-restricted	\$125	\$35	\$36.00	\$33.85	\$33.15	\$32.40	\$31.70	\$31.00
Fully-restricted	\$125	\$35	\$36.00	\$33.85	\$33.15	\$32.40	\$31.70	\$31.00
<b>CES II System</b>								
<b>Features (4)</b>	\$125.00		\$80.00	\$75.20	\$73.60	\$72.00	\$70.40	\$68.80

- (1) Service Connection Charges under Section 3 apply in addition to the non-recurring (new/change) charges.  
 (2) Non-recurring and monthly rates apply, per arrangement (includes all lines/stations within a predetermined line/station arrangement).  
 (3) Monthly rates apply, per line/station within a system and/or arrangement.  
 (4) Non-recurring and monthly rates apply, per system (includes all lines/stations in the system).

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10. CUSTOM EXCHANGE SERVICE (Continued)

10.5 RATES AND CHARGES (Continued)

10.5.2 Rates Elements (Continued) (1)

	Non- Recurring (New)	Non- (Changes)	Month Recurring to 1Year	2 Year	3 Year	4 Year	5 Year	
Enhanced Control Feature Pkg (2)	\$750.00(3)		\$150.00	\$141.00	\$138.00	\$135.00	\$132.00	\$129.00
Optional Features								
Access Circuit-Music on Hold (4)	\$50.00	\$65	\$22.50	\$21.15	\$20.70	\$20.25	\$19.80	\$19.35
Access Circuit- Loudspeaker Paging (4)	\$50.00	\$65	\$22.50	\$21.15	\$20.70	\$20.25	\$19.80	\$19.35
Access Circuit- Pollable SMDR (4)	\$50.00	\$65	\$22.50	\$21.15	\$20.70	\$20.25	\$19.80	\$19.35
Access Circuit- Pollable Traffic Data (4)	\$50.00	\$65	\$22.50	\$21.15	\$20.70	\$20.25	\$19.80	\$19.35
Access Circuit- Private Facilities (4)	\$50.00	\$65	\$22.50	\$21.15	\$20.70	\$20.25	\$19.80	\$19.35
Six-Way Conference Circuit (4)	\$250.00	\$25	\$36.00	\$33.85	\$33.15	\$32.40	\$31.70	\$31.00
Virtual Network Access Circuits	\$50.00	\$25	\$35.00	\$32.90	\$32.20	\$31.50	\$30.80	\$30.10

- (1) Service Connection Charges under Section 3 apply in addition to the non-recurring (new/change) charges.  
(2) Non-recurring and monthly charges apply, per system (includes all lines/station in the system).  
(3) A \$150 non-recurring change charge applies for Auto Route Selection; A \$35 non-recurring change charge applies for Authorization Codes, Time of Day Do Not Disturb, or Time of Day Routing features; A \$25 non-recurring change charge applies for Dial Call Waiting, Priority Ringing features.  
(4) Non-recurring and monthly rates apply, per arrangement (includes all lines/stations within a predetermined line/station arrangement).

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11. CUSTOM EXCHANGE SERVICE (Continued)

10.5 RATES AND CHARGES (Continued)

10.5.2 Rates Elements (Continued) (1)

	Non- Recurring (New)	Non- Recurring (Changes)	Month to Month	1 Year	2 Year	3 Year	4 Year	5 Year
<b>CES II - Analog</b>								
<b>Station Line</b>								
Un-restricted	\$80.00	\$25	\$12.75	\$12.00	\$111.75	\$11.50	\$11.25	\$11.00
Semi-restricted	\$80.00	\$25	\$12.75	\$12.00	\$11.75	\$11.50	\$11.25	\$11.00
Fully-restricted	\$80.00	\$25	\$12.75	\$12.00	\$11.75	\$11.50	\$11.25	\$11.00
<b>Optional Bundle (2)</b>	N/A	\$25	\$5.50	\$5.20	\$5.10	\$4.95	\$4.85	\$4.75
<b>Premium Bundle (2)</b>	N/A	\$35	\$7.50	\$7.05	\$6.90	\$6.75	\$6.60	\$6.45
<b>CES II -ISDN</b>								
<b>Station Line</b>								
Un-restricted	\$125.00	\$35	\$28.75	\$27.05	\$26.45	\$25.90	\$25.30	\$24.75
Semi-restricted	\$125.00	\$35	\$28.75	\$27.05	\$26.45	\$25.90	\$25.30	\$24.75
Fully-restricted	\$125.00	\$35	\$28.75	\$27.05	\$26.45	\$25.90	\$25.30	\$24.75

(1) Service Connection Charges under Section 3 apply in addition to the non-recurring (new/change) charges.  
(2) Monthly rates apply, per line, per line/station within a system and/or arrangement.

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12. Integrated Service Digital Network - ISDN

A. Integrated Service Digital Network (ISDN) - Basic Rate Inter-face (BPI)

12.1 Description

ISDN-BRI service provides 2B+D switched access to the public switched network for the transmission of circuit switched voice, circuit switched data and packet switched data on an incoming and outgoing basis. It provides a customer with the ability to integrate current voice and data channel services utilizing Gateway S1 Basic Business Line Service

Circuit Switched Voice provides the ability to originate and receive switched voice calls over a 64 Kbps channel.

Circuit Switched Data provides the ability to originate and receive circuit switched data calls over a 64 Kbps channel.

BRI lines have two 64Kbps B channels. Each channel can have a separate phone number that can be used as a regular phone line, or the two B channels can be combined to create a single, higher bandwidth channel.

12.2 General Regulations

12.2.1 BRI has one 16 Kbps data or D channel used primarily for signaling and data transmission.

12.2.2 ISDN-BRI is furnished to customers at the rates and charges, following.

12.2.3 Rates and Charges for other optional features are in addition to those for ISDN-BRI service.

12.3 ISDN - BRI Basic Service provides the following standard features:

- a) National ISDN Standard
- b) 2B+D channels
- c) 2B channels support Circuit Switched Voice and/or Circuit Switched Data and one D channel supports signaling and/or Packet Switched Data.
- d) Multi-point DSL

12.3.1 Optional feature include:

- a) X.25 on D channel
- b) 56/64 Kbps X.25 on B channel

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12. Integrated Service Digital Network - ISDN - (Continued)

A. Integrated Service Digital Network (ISDN) - Basic Rate Interface (BRI) - (Continued)

12.4 ISDN -BRI for Home Office, Small Business is available with the following standard features:

- a) 2B+D Channel
- b) National ISDN Standard
- c) 56/64/112/128 Kbps Dialed Data
- d) Simultaneous Voice-Data Calling
- e) Call Forwarding - Variable (1)
- f) Call Forwarding - Busy (1)
- g) Call Forwarding - Don't Answer (1)
- h) Touch-Tone
- i) Voice-Data Protection
- j) 3-Way Conference Calling(1)
- k) Separate Signaling Channel
- l) Customer changeable Speed Calling (1)
- m) Multi-button Key Set Capability
- n) Multi-point DSL

12.4.1 Optional Features offered with Home Office, Small Business ISDN includes:

- a) Multiple Directory Numbers
- b) X.25 on D Channel
- c) X.25 on B Channel

12.4.2 Security Package offered with Home Office, Small Business ISDN includes:

- a) Call Forwarding - Variable
- b) Remote Activation of Call Forwarding
- c) Call Trace

B. Integrated Service Digital Network (ISDN) - Primary Rate Interface (PRI)

12.1 Description

ISDN-PRI service provides 23B+D (twenty three 64 Kbps B channels and a 64 Kbps data channel) access on a DSX-1 interface.

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12. Integrated Service Digital Network - ISDN - (Continued)

B. Integrated Service Digital Network (ISDN) - Primary Rate Interface (PRI) - (Continued)

12.2 Efficiency Package for ISDN -PRI includes:

- a) Non-Facility Associated signaling
- b) D-Channel Back-up
- c) Associated 24 Channel PRI

C. Payment Plans

12.1 The ISDN-BRI and ISDN-PRI payment plan offers the customer two options for payment as follows:

12.1.1 Fixed Monthly Rate Plan

Under this plan the customer pays a fixed monthly rate for a specified contract term. The customer may choose a 1, 2, 3, 4, or 5 year contract. During the course of the contract, fixed rates (recurring and non-recurring) are not subject to Company initiated rate changes.

Under this plan the customer elects to pay month-to-month. Month-to-month rates (recurring and non-recurring) are subject to Company initiated rate changes.

D. The following rates apply:

	Non-Recurring (New)	Non-Recurring (Changes)	Month to Month	1Year	2 Year	3 Year	4 Year	5 Year
<b>ISDN-BRI(2)</b>								
<b>Data Only (3)</b>								
Flat	\$95.00		\$75.00	\$70.50	\$64.00	\$67.50	\$66.00	\$64.50
Measured Rate -								
Low (4)	\$95.00	\$20.00	\$40.00	\$37.60	\$36.80	\$36.00	\$35.20	\$34.40
High Usage								
Option (4) (5)			\$15.00	\$14.10	\$13.80	\$13.50	\$13.20	\$12.90
<b>Optional</b>								
<b>Features</b>								
X.25 (D chnl)	\$20.00	\$150.00	\$5.00	\$4.70	\$4.60	\$4.50	\$4.40	\$4.30
56/64 Kbps								
X.25 (B chnl)	\$150.00	\$65.00	\$35.00	\$32.90	\$32.20	\$31.50	\$30.80	\$30.10

(3) Service Connection Charges apply, as specified in Section 3, Service Connection Charges

(3) Non-recurring and monthly rates apply, per line

(2) (2) A \$35 non-recurring change charge applies for 2B+D on U Interface feature.

(4) (4) Local Data Usage rates specified under E, apply for data channels in addition to measured rates.

(5) Rates for measured rate -Low apply, in addition to the rates for measured usage options.

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12. Integrated Service Digital Network - ISDN - (Continued)

D. The following rates apply: (Continued) (1)

	Non- Recurring (New)	Non- Recurring (Changes)	Month to Month	1Year	2 Year	3 Year	4 Year	5 Year
<b>Home Office, Small(2)</b>								
<b>Business-ISDN-BRI (3)</b>								
Flat	\$95.00	\$80.00	\$75.20	\$73.60	\$72.00	\$70.40	\$68.80	
Measured Rate - (4)	\$95.00	\$52.00	\$48.90	\$47.85	\$46.80	\$45.80	\$44.75	
High Usage Option (5)		\$13.00	\$12.25	\$12.00	\$11.70	\$11.45	\$11.26	
Low Usage Option			N/C	N/C	N/C	N/C	N/C	N/C
<b>Optional Features</b>								
<b>Multiple Directory</b>								
Numbers	\$1.00	\$25.00	\$15	\$15	\$15	\$15	\$15	\$15
Y-25 (D chnl)	\$20.00	\$35.00	\$5.00	\$4.70	\$4.60	\$4.50	\$4.40	\$4.30
X-25 (B chnl)	\$150.00	\$35.00	\$35.00	\$32.90	\$32.20	\$31.50	\$30.80	\$30.10
<b>Security Package</b>	N/C	\$25.00	\$5.00	\$4.70	\$4.60	\$4.50	\$4.40	\$4.30
<b>ISDN-PRI Data Only (3)</b>								
Flat	\$2,000.00		\$850.00	\$799.00	\$782.00	\$765.00	\$748.00	\$731.00
<b>Efficiency Package</b>	N/A	\$35.00	\$30.00	\$28.20	\$27.60	\$27.00	\$26.40	\$25.80
<b>ISDN PRI for PBX</b>								
DSX-I Link	\$800.00		\$135.00	\$126.90	\$124.20	\$121.50	\$118.50	\$116.10
DID/Two way port, (W, TT, DP signaling)	\$35.00		\$63.00	\$59.25	\$58.00	\$56.70	\$55.45	\$54.20
Non-DID port (MF, TT, DP signaling)	\$35.00		\$27.00	\$25.40	\$24.85	\$24.30	\$23.80	\$23.25
<b>ISDN PRI Efficiency</b>								
<b>Package</b>	\$1200.00		\$125.00	\$117.50	\$115.00	\$111.50	\$110.00	\$107.50
<b>DID Telephone Numbers</b>								
Individual	\$1.00		\$0.15	\$0.15	\$0.15	\$0.15	\$0.15	\$0.15
Group of 20	\$20.00		\$3.00	\$2.85	\$2.80	\$2.70	\$2.65	\$2.60
Group of 100	\$60.00		\$10.00	\$9.40	\$9.20	\$9.00	\$8.80	\$8.60

(1) Service Connection Charges apply, as specified in Section 3, Service Connection Charges

(2) A \$35 non-recurring change charge applies for Multi Button Key Set Capability feature.

(3) Non-recurring and monthly rates apply, per line.

(4) Local Data Usage rates, specified under E, apply for data channel in addition to measured rates.

(5) Measured rates apply, in addition to the rates for measured usage options.

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12. Integrated Service Digital Network - ISDN - (Continued)

E. Measured Rates for Local Data Calls

1) Local data usage rates apply to Basic Rate Interface (BRI) and Primary Rate Interface (PRI) associated with Integrated Service Digital Network (ISDN) service. Local data usage is measured by channel minutes. A channel minute is one 64 kilobit channel used for one minute. For example, a 384 kilobit call lasting 9 minutes would equal 6 channels times 9 minutes, or 54 channel minutes. Calls are billed in 6 second increments with one minute minimum billing, per call, at the following rates.

	<u>Initial Minute</u>	<u>Each Additional 6 seconds</u>
BRI	\$.035	\$.0035
PRI	\$.030	\$.0030

2) The following monthly minute allowance is provided based on the option chosen. Local data usage discounts apply to calls over the specified allowance.

	<u>Allowance</u>	<u>Discount over allowance</u>
BRI		
Low	720 minutes	0%
High	4,800 minutes	50%

	<u>Allowance</u>	<u>Discount over allowance</u>
PRI		
Medium	40,000 minutes	50%
High	110,000 minutes	75%

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**MISCELLANEOUS SERVICES**

13.2 VANITY TELEPHONE NUMBER

- 13.2.1 At the request of the Customer, the Company may assign a telephone number with the last four digits selected by the Customer. The assignment is subject to availability of a particular number and subject to the terms and conditions set forth under Section 2, Rules and Regulations, 2.1.3.

The following charges apply for Vanity Telephone Numbers:

<u>Vanity Number</u>	<u>Non-Recurring</u>	<u>Monthly Recurring</u>
Business	\$215.00	\$8.50

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13.6 NUMBER RETENTION

The following charge applies whenever a customer requests to retain a telephone number for future use. This allows a customer to request that a number be withheld from service and reserved for their use for more than 30 days.

	<u>Non -Recurring Charge</u>	<u>Recurring Charge</u>
	<u>Business</u>	<u>Business</u>
Number retention, per telephone number	\$50.00	\$8.50

13.6 JOINT USER SERVICE

13.6.1 Description- -Business exchange service is normally furnished for the exclusive use of a customer, and/or employees, agents, or representatives. Joint use allows other individuals, firms, or corporations to share the customer's service. This service is not to be used in lieu of Resale.

13.6.2 Regulations

- A) The primary customer designates the joint users.
- B) Joint User Service can be associated with business individual line or PBX service.
- C) Applications for Joint User Service and for service, equipment of facility changes must be executed by the customer who is responsible for the payment of all charges incurred.
- D) Total charges for telephone service, allocated by the primary customer among the users, cannot exceed the Company's total charges to the customer.
- E) A joint user is entitled to one listing in the alphabetical Company directory of the exchange where service is being provided.
- F) Joint users of a customer's telephone service must have the option of obtaining telephone service directly from the Company.

13.6.3 Rates

The following non-recurring charge applies to establish or change Joint User Service.

	<u>Non-Recurring Charge</u>	<u>Monthly Charge</u>
Individual line	\$20.00	\$14.25
Individual line, with hunting	\$20.00	\$17.65
PBX, with hunting	\$20.00	\$19.65



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14. OPERATOR SERVICES <sup>2</sup>

14.1 Directory Assistance

A customer may obtain Directory Assistance in determining telephone numbers within its local calling area by calling the Directory Assistance operator.

14.1.1 The Customer will be allowed to make up to 1 calls per month to Directory Assistance at no charge. Each call to Directory Assistance thereafter will be charged as follows: (1)

Per Call  
\$0.35

14.1.2 The Customer may request a maximum of two telephone number per call to Directory Assistance service.

14.1.3 A credit will be given for calls to Directory Assistance under the following circumstances:

- a) The Customer experiences poor transmission or is cut-off during the Call; or
- b) The Customer is given an incorrect telephone number.

14.1.4 To obtain a credit, as identified under 14.1.3 above, the Customer must notify its Customer Service representative.

14.2 Directory Assistance Call Completion

14.2.1 Description

Directory Assistance Call Completion is an optional service provided to users of Local Directory Assistance service. When dialing directory assistance (411), customers may choose to have the telephone number they are requesting dialed by the Directory Assistance Operator/System.

The service is available to Business and Residence customers

14.2.2 Limitations of the Service

Directory Assistance Call Completion is not available for the following service call categories:

- a) Calls from tandems where the end user cannot be identified
- b) Calls from Customer Owned Coin Telephone stations

14.2.3 Charges

Directory Assistance Call Completion service is available at the following charge:  
Charge per Completed Call \$1.50

<sup>1</sup>Charges do not apply to Directory Assistance calls from Public and Semipublic telephones; Visual or physically handicapped customers.

<sup>2</sup>Effective on or after October 1, 2016, MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services will no longer offer the following Operator Services features in the United States and internationally: Busy Line Verification or Interrupt, Person-to-Person, 3rd Number Billing, and Collect Call services. (T)

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15. Foreign Exchange (FX) Service for Local ISDN PRI<sup>1</sup>

Foreign Exchange (FX) Service for Local ISDN PRI : FX Service enables a Customer to receive Company-provided Local Exchange Access Service at a point(s) outside the Local Exchange Service Area that normally serves the customer's location. FX service can be used to receive one-way inbound digital traffic only. Local ISDN PRI customers subscribing to FX service must purchase an entire T-1 and meet the following conditions: 1) 100 percent of the traffic carried must be inbound local; and 2) the average off-hook time per call is more than ten minutes. The Local Exchange Calling Area and all Usage Services rates which apply to a FX Exchange Access Service are the same as those which regularly apply to other Company-provided Local Exchange Access Services bearing the same NPA-NXX designation. Customers are prohibited from using FX service to place outbound calls<sup>1</sup>including, but not limited to "911 " emergency numbers. This restriction is required in order to assure that emergency calls are routed to the Public Safety Answering Point serving the geographical area associated with the Customer's telephone number. The Company strongly recommends that each Customer maintain at least one telephone exchange service access line bearing an NPA-NXX designation associated with the Customer's actual geographic location for emergency use. FX Service customers are not eligible to enroll in the On-Net Term Plan or Local On-Net Term Plan discount programs.

15.1 Features: The following features are available:

Standard:

Hunting (Circular, Sequential and Uniform Call Distribution)  
Touchtone

Optional:

Vanity Number

15.2 FX Service for Local ISDN PRI Rates and Charges:

An FX service Customer will be charged applicable monthly Recurring Charges as specified in section 15.2.1 below. The monthly recurring FX Service for Local ISDN PRI digital per trunk charge is<sup>1</sup>n lieu of the monthly recurring PRI Local Trunk-Basic, B Channel Service, and Service Configuration 1, 2 and 3 charges and any PRI usage credits pursuant to MCImetro Access Transmission Services, Inc. Arizona Tariff No. 1. All other applicable charges for Local ISDN PRI will apply pursuant to MCImetro Access Transmission Services, Inc. Arizona Tariff No. 1, Section 3.1.4. DID functionality and blocks of DID numbers will be available at no additional charge.

15.2.1 Monthly Recurring Charges

FX Charge        \$25.00

Digital Trunk Charge (per trunk) \$100.00

<sup>1</sup> Applies to Tucson area only.

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20.1 **INTELENET EXCHANGE ACCESS SERVICE - GENERAL**

Intelenet Exchange Access Service provides a Customer with a telephonic connection and a unique telephone number address on the public switched telecommunications network- Intelenet Exchange Access Service enables users to:

- A) receive calls from other stations on the public switched telecommunications network;
- B) access other services offered by the Company as set forth in this tariff;
- C) access certain interstate and international calling services provided by the Company;
- D) access (at no additional charge) the Company's operators and business office for service related assistance;
- E) access (at no additional charge) emergency services by dialing 0 or 9-1-1; and
- F) access services provided by other common carriers which purchase the Company's Switched Access services as provided under the Company's Federal and State tariffs, or which maintain other types of traffic exchange arrangements with the Company.

Intelenet Exchange Access Service cannot be used to originate calls to other telephone companies' caller paid information services (e.g. NPA 900, NXX 970, 540, etc.). Calls to those numbers and other numbers used for caller-paid information services will be blocked. Calls to numbers "NXX 976" will also be blocked unless otherwise specified by the Customer at the time service is ordered. Should a customers request unblocking for access to a caller-paid information service, the Company will bill and collect on behalf of the telephone companies' information provider holding the customer fully liable for all charges incurred for use of the information provider's service.

Intelenet Exchange Access Service is available on a "Full" service basis, whereby service is delivered to a demarcation/connection block at the Customer's premise.

The following Exchange Access Services are offered:

Single Line Service  
Multi Line Service  
Analog PBX Trunk Service  
Intelenet Full Service T-1

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20.4 SINGLE LINE SERVICE

20.2.1 Service Description

Single Line Service provides a Customer with a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Single Lines are provided for connection of Customer provided single station sets or facsimile machines to the public switched telecommunications network. Each line is provided with the following standard features which can be deleted at the Customer's option:

20.2.2 Standard Features

Touch Tone  
Caller ID Blocking (Selective) (1)

Features Available Upon Request

Call Forward Variable  
Caller ID:) Blocking (Complete) (1)

20.2.3 Optional Features

Call Forward Busy (3)  
Call Forward Don't Answer  
Call Transfer (2)  
Caller Waiting / Cancel Call Waiting (3)  
Caller ID Number  
Distinctive Ringing  
    One Dependent Number  
    Two Dependent Numbers  
Hotline (4)  
Long Distance Only Account Codes  
    Verified  
    Unverified  
Remote Access to Call Forwarding  
Selective Call Rejection  
Speed Dialing  
    8 Codes  
    30 Codes  
Three-Way Conference Calling (2)  
Toll Restriction

- 
- (1) Caller ID Blocking (Selective) and Caller ID Blocking (Complete) cannot be put on the same line.  
(2) Call Transfer and Three-Way Conference Calling cannot be put on the same line.  
(3) Call Forward Busy and Call Waiting cannot be put on the same line.  
(4) Hotline cannot be provisioned with standard or optional features.

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20.2 SINGLE LINE SERVICE (Continued)

20.2.4 Optional Feature Packages

Feature Pack I

Call Transfer or Three-Way Conference Calling  
Call Forward Busy  
Call Forward Don't Answer  
Speed Dialing - 8 Codes

Feature Pack 11

All Features from Feature Pack I plus  
Distinctive Ringing  
One Dependent Number  
Two Dependent Numbers  
Speed Dialing - 30 Codes  
Toll Restriction

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(') Call Transfer and Three-Way Calling cannot be put on the same line.

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20.3 MULTI LINE SERVICE

20.3.1 Service Description

Multi Line Service provides a Customer with a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Multi Lines are provided for connection of Customer-provided multi systems to the public switched telecommunications network- Each Multi Line is provided with the following standard features which can be deleted at the Customer's option:

20.3.2 Standard Features

Touch Tone  
Caller ID Blocking (Selective) (1)

Features Available Upon Request

Call Forward Busy  
Call Forwarding Don't Answer  
Call Forwarding Variable  
Call Hunting  
    Circular  
    Sequential  
Caller ID Blocking (Complete) (1)  
Uniform Call Distribution (UCD)

20.3.3 Optional Features

Call Forward Busy  
Call Forward Don't Answer  
Caller LD Number  
Group Speed Dialing  
Long distance Only Account Codes  
    Verified  
    Unverified  
Remote Access To Call Forwarding  
Toll Restriction

(1) Caller ID Blocking (Selective) and Caller ID Blocking (Complete) cannot be put on the same line.

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20.4 ANALOG PBX TRUNK SERVICE

20.4.1 Service Description

Analog PBX Trunk Service provides a Customer with a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Basic Trunks are provided for connection of Customer-provide private branch exchange (PBX) to the public switched telecommunications network. Basic Trunks are provisioned as a multi-line facility with ground start.

20.4.2 Standard Features

Touch Tone  
Caller ID Blocking (Selective)(1)  
Call Forwarding Variable

Features Available Upon Request

Caller ID Blocking (Complete)

20.4.3 Optional Features

Caller ID Number  
Remote Access To Call Forwarding  
Call Hunting  
Circular  
Sequential

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(1)Caller ID Blocking (Selective) and Caller ID Blocking (Complete) cannot be put on the same line.

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20.5 INTELENET FULL SERVICE T-1

20.5.1 Service Description

Intelenet (Digital PBX Trunk) Service provides a Customer with a digital connection operating at 1.544 Mbps which is time division multiplexed into 24 individual voice-grade telephonic communications channels, each of which can be used to place or receive one call at a time. Digital Trunks are provided for connection of compatible Customer-provided private branch exchanges (PBX) to the public switched telecommunications network. Each Digital Trunk is provided with dual tone multi-frequency (DTMF) or multi-frequency (MF) signaling, as specified by the Customer. Digital Trunks may be configured into hunt groups with other Company-provided Digital Trunks. The terminal interface for each Digital Trunk Service is a DSX-1 panel.

20.5.2 Direct Inward Dial Service (DID)

DID Service can be purchased as an optional feature in conjunction with Full Service T-1. DID service transmits the dialed digits for all incoming calls allowing the Customer's PBX to route incoming calls directly to individual stations corresponding to each individual DID number.

The Customer is required to purchase at least one DID number block for each DID-equipped trunk or trunk group, or DID-equipped channel or channel group (1). The Company reserves the right to limit the amount of DID numbers that will constitute a block of telephone numbers. Currently, blocks of 20 and 100 DID numbers can be selected. The amount of DID numbers included in a telephone number group will be determined at the sole discretion of the Company, and will reflect the efficient management of the Company's resources. In addition, the Company reserves the right to review vacant DID stations or stations not in use to determine efficient telephone number utilization. Should the Company determine based on its own discretion that there is inefficient number utilization, the Company may either reassign the DID numbers or charge an Underutilization Telephone Number Assignment Fee.

The Customer has no property right to the telephone number or any other call number destination associated with DID service furnished by the Company, and no right to the continuance of service through any particular end office. The Company reserves the right to change such numbers, or end office designation associated with such numbers, or both, assigned to the Customer, whenever the Company deems it necessary to do so in the conduct of its business.

(1) A "group" is a set of Basic Trunks or Digital Trunk channels which have been configured a hunt group.



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20.6 LOCAL CALLING SERVICE

20.6.1 Service Description

Local Calling Service provides the customer with the ability to originate calls from Company-provided access lines to all other stations on the public switched telephone network bearing the designation of any central office of the exchanges, areas, and zones included in the caller's local calling area as specified by laws and regulations established by the State of Arizona, in effect and as amended.

20.7 INTRALATA TOLL SERVICE

20.7.1 Service Description

IntraLATA Toll calls originate and terminate outside the caller's exchange area, but within the caller's LATA and state. IntraLATA calls are billed per call according to the duration. IntraLATA calls are not eligible for term discounts. Calls are billed in six (6) second increments, with an eighteen (18) second call minimum.

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20.8 RATES AND CHARGES

20.8.1 Non-recurring and monthly rates apply as follows: (1)

A. Single-Line Service		<u>Non Recurring</u>	<u>Monthly Recurring</u>
Flat Rate Line		\$56.00	\$31.14
<b>Optional Features</b>			
Call Forward Busy		\$5.00	\$1.00
Call Forward Don't Answer		\$5.00	\$1.00
Call Transfer		\$5.00	\$2.00
Caller Waiting / Cancel Call Waiting		\$5.00	\$3.00
Caller ID Number		\$5.00	\$5.00
Distinctive Ringing			
One Dependent Number		\$5.00	\$4.00
Two Dependent Numbers		\$5.00	\$8.00
Hotline		\$5.00	\$3.00
Long Distance Only Account Codes			
Verified		\$5.00	\$10.00
Unverified		\$5.00	\$5.00
Remote Access To Call Forwarding		\$5.00	\$3.00
Selective Call Rejection		\$5.00	\$3.00
Speed Dialing			
8 Codes		\$5.00	\$2.00
30 Codes		\$5.00	\$4.00
Three-Way Conference Calling		\$5.00	\$2.00
Toll Restriction		\$5.00	\$3.00
<b>Feature Pack 1</b>		\$10.00	\$4.50
<b>Feature Pack 11</b>		\$10.00	\$9.50

(1) Service Connection Charges also apply, as specified under Section 3.

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20.8 RATES AND CHARGES

20.8.1 Non-recurring and monthly rates apply as follows: (1) (Continued)

**B. Multi-Line Service**

	<u>Non Recurring</u>	<u>Monthly Recurring</u>
Flat Rate Line	\$56.00	\$31.14
<b>Optional Features</b>		
Group Speed Dialing	\$5.00	\$2.00
Long distance Only Account Codes		
Verified	\$5.00	\$10.00
Unverified	\$5.00	\$5.00
Toll Restriction	\$5.00	\$3.00
Call Forward Busy	\$5.00	\$1.00
Call Forward Don't Answer	\$5.00	\$1.00
Caller ED Number	\$5.00	\$5.00
Remote Access To Call Forwarding	\$5.00	\$3.00

**C. Analog PBX Trunk Service**

Flat Rate Trunk	\$56.00	\$31.14
<b>Optional Features</b>		
Caller ID Number	\$5.00	\$5.00
Remote Access to Call Forwarding	\$5.00	\$3.00
Call Hunting		
Circular, per account	\$13.00	\$7.60
Sequential, per line	\$13.00	\$10.45

(1) Service Connection Charges also apply, as specified under Section 3.

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20.8 RATES AND CHARGES

20.8.1 Non-recurring and monthly rates apply as follows: (1) (Continued)

D. **Intelenet Full Service T-1**

	<u>Non Recurring</u>	<u>Monthly Recurring</u>
12 Multi-Use Channels (2)	ICB	ICB
16 Multi-Use Channels	ICB	ICB
20 Multi-Use Channels	ICB	ICB
24 Multi-Use Channels	ICB	ICB
DID Service, per port (3)	\$57.00	\$42.75
Block of 20 DID Numbers	\$20.00	\$2.85
Block of 100 DID Numbers	\$100.00	\$14.25

E. **IntraLATA Toll Service**

	<u>Rate Per Minute</u>
Switched	\$.109
Dedicated	\$.071

(1) Service Connection Charges also apply, as specified under Section 3.

(2) Multi-Use is defined as an inbound, outbound, or bi-directional channel where available; monthly recurring and non-recurring charges include the Digital Trunk Facility.

(3) The recurring and non-recurring charges for DID Service apply in addition to the recurring and non-recurring charges for the associated Full Service T- 1.

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VIII. Grandfathered Services – Subsection D

Subsection D – Material previously in Company Tariff No. 5.

3.1 General

Network Services consist of any of the services offered hereunder, either individually or in combination. Each service is offered independently of all others.

3.2 Transmission Service

3.2.1 Transmission Service is offered via the Company's facilities for the transmission of one-way and two-way communications.

3.2.2 Digital channels over the Company's Network are furnished for full-duplex transmission of digital signals at operating speeds as follows:

64 Kbps (DS-0)  
56 Kbps (DS-OD)  
19.2 Kbps  
9.2 Kbps  
4.8 Kbps  
2.4 Kbps  
1.544 Mbps (DS-1)  
44.736 Mbps (DS-3)

Digital channels operating at speeds other than those listed above may be provided at the Company's option on an Individual Case Basis (ICB). The rates for the operating speeds outlined above are described in Section 4.2.

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3.2 Transmission Service (cont'd.)

3.2.3 Voice grade service provides frequency transmission capability in the nominal frequency range of 300 to 3000 Hz and may be terminated utilizing two-wire or four-wire circuits. Voice grade service can also carry analog data.

3.2.4 Digital data service provides duplex four-wire transmission of synchronous serial data at rates ranging from 2.4 Kpbs to 64 Kpbs.

3.2.5 For digital channels furnished by the Company at 1.544 Mbps, interconnections to such channels and equipments interfacing to such channels shall meet the following characteristics:

Line Rate: 1.544 Mbps + 130 ppm

Line Code 1: Bipolar (Alternate Mark)  
Inversion

Line Code 2: Bipolar 8 zero substitution  
(B8ZS)

Line Impedance: 100 ohms + 5% balanced

Jitter: The multiplexer will add not more than 0.3 time slot  
of rms jitter to a DS-1 signal when looped at the DS-  
3 point.

3.2.6 For digital channels furnished by the Company at 44.736 Mbps, interconnections to such channels and equipment interfacing to such channels shall meet the following technical characteristics:

Line Rate: 44.736 Mbps + 20 ppm

Line Code: Bipolar with three-zero substitution (B3ZS)

Line Impedance: 75 ohms  $\pm$  5 percent unbalanced

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4.2 Transmission Service (cont'd.)

4.2.2 Voice Grade Service

There are two types of Voice Grade Services. The service is compatible with either 2-wire ground start and loop start equipment or 4-wire E/M signaling equipment. 4-wire supports analog data transmission speeds of up to 19.2 Kbps. The rates for Voice Grade channels as described in 4.2.2 preceding are as follows:

A) This service consists of making Voice Grade capacity available on a 24-hour per day, 7 days per week basis.

B) Voice Grade Service Rates:

	<u>Recurring Per Month</u>
Channel Termination, per point of termination	
- 2-wire voice/analog data	\$24.03
- 4-wire voice/analog data	\$31.20
Channel Mileage	
- 0 miles fixed	\$13.95
- Over 0 miles per mile	\$ 0.72
	<u>Installation &amp; Relocation</u>
Channel Termination, per point of termination	
- 2-wire voice/analog data	\$234.90
- subsequent, same location	\$122.40
- 4-wire voice/analog data	\$234.90
- subsequent, same location	\$122.40

## VIII. Grandfathered Services – Subsection D

### 4.2 Transmission Service (cont'd.)

#### 4.2.5 DS-3 Service

DS-3 service is a digital transmission facility of 44.736 Mbps with a capacity of 28 DS-1 channels or 672 Voice, Analog Data or Digital Data channels.

A) This service consists of making DS-3 capacity available 24-hours per day, 7 days per week.

#### B) DS-3 Rates

	<u>Recurring Per Month</u>
Channel Termination, per point of termination	ICB
Subsequent, same location	ICB
Channel Mileage	ICB
- 0 miles	ICB
- over 0 miles	ICB
Optional Features	
- multiplexing, DS-3 to DS-1	ICB
	<u>Installation &amp; Relocation</u>
Channel Termination, per point of termination	ICB
Subsequent, same location	ICB
Optional Features	
- multiplexing, DS-3 to DS-1	ICB