# ORIGINAL

#### TITLE SHEET

# RESOLD TELECOMMUNICATIONS SERVICES

This tariff applies to the Resold Telecommunications Services furnished by Primus Telecommunications, Inc. ("Primus" or "Carrier") between one or more points in the State of Arizona. This tariff is on file with the Arizona, Corporation Commission, and copies may be inspected, during normal business hours, at Carrier's principal place of business, 1700 Old Meadow Drive, 3rd Floor, McLean, Virginia, 22102, 703/902-2800.

Issued: August 10, 2001

Effective: September 10, 2001

Issued by:

K. Paul Singh, President Primus Telecommunications, Inc. 1700 Old Meadow Drive, 3rd Floor McLean, Virginia 22102

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#### **CHECK SHEET**

The sheets of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

SHEET	REVISION	SHEET	<u>REVISION</u>
Title	Original	22	Original
1	Original	23	Original
2	Original	24	Original
3	Original	25	Original
4	Original	26	Original
5	Original	27	Original
6	Original	28	Original
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<sup>\*</sup> New or revised page

# CHECK SHEET (Cont'd)

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44	Original		
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#### **SYMBOLS**

The following are the only symbols used for the purposes indicated below:

- C To Signify Changed Condition or Regulation
- D To Signify Discontinued Rate, Regulation, or Condition
- I To Signify Increase
- K To Signify Material That Has Been Transferred To Another Sheet or Place In The Tariff
- M To Signify Material That Has Been Transferred From Another Sheet or Place In The Tariff
- N To Signify A New Rate, Regulation, Condition, or Sheet
- R To Signify A Reduction
- T To Signify A Change In Text for Clarification

# TARIFF FORMAT

- A. Sheet Numbering Sheet numbers appear on the top of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the Commission. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc. the Commission follows in their tariff approval process, the most current sheet number on file with the Commission is not always the tariff page in effect.

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# TARIFF FORMAT (Cont'd)

- C. <u>Paragraph Numbering Sequence</u> There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

2.1.1.A.1.(a).I.(i).(1).

Check Sheets - When a tariff filing is made with the Commission, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on the check sheet if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the Commission.

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#### SECTION 1. TECHNICAL TERMS AND ABBREVIATIONS

Access Line - An arrangement from a local exchange telephone company or other common carrier, using either dedicated or switched access, which connects a Subscriber's location to Carrier's location or switching center.

Authorization Code - A numerical code, one or more of which may be assigned to a Subscriber, to enable Carrier to identify the origin of service user so it may rate and bill the call. All authorization codes shall be the sole property of Carrier and no Subscriber shall have any property or other right or interest in the use of any particular authorization code. Automatic numbering identification (ANI) may be used as or in connection with the authorization code.

Automatic Numbering Identification (ANI) - A type of signaling provided by a local exchange telephone company which automatically identifies the local exchange line from which a call originates.

Carrier - Refers to Primus Telecommunications, Inc.

Commission - Refers to the Arizona Corporation Commission.

Common Carrier - A company or entity providing telecommunications services to the public.

Holiday - New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Day.

Local Access and Transport Area (LATA) - The term "Local Access Transport Area" denotes a geographical area established by the U.S. District Court for the District of Columbia in Civil Action No. 82-0192, within which a local exchange company provides communications services.

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# SECTION 1. TECHNICAL TERMS AND ABBREVIATIONS (Cont'd)

Measured Charge - A charge assessed on a per minute basis in calculating the charges due for a completed call.

On-Net Customer - Refers to Customers within the following LATAs: 132, 236, 238, 240, 460, 723, 730, 726, and 732.

Subscriber/Customer - The person or legal entity which enters into arrangements for Carrier's telecommunications services and is responsible for payment of Carrier's services.

Telecommunications - The transmission of voice communications or, subject to the transmission capabilities of the service, the transmission of data, facsimile, signaling, metering, or other similar communications.

Travel Card - A credit or debit calling card issued by Carrier which allows Subscribers and/or Users to make telephone calls and charge the calls to a credit or debit account. Calls charged to a Carrier-issued credit travel card will appear on the Subscriber's regular monthly bill. Calls charged to a Carrier-issued debit travel card will be charged against the debit account.

User - The person(s) utilizing Carrier's services.

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#### SECTION 2. RULES AND REGULATIONS

# 2.1 Application of Tariff

- 2.1.1 This tariff contains the regulations and rates applicable to intrastate resale telecommunications services provided by Carrier for telecommunications between points within the State of Arizona. Carrier's services are furnished subject to the availability of facilities and subject to the terms and conditions of this tariff.
- 2.1.2 The rates and regulations contained in this tariff apply only to the services furnished by Carrier and do not apply, unless otherwise specified, to the lines, facilities, or services provided by a local exchange telephone company or other common carrier for use in accessing the services of Carrier.
- 2.1.3 The Subscriber is entitled to limit the use of Carrier's services by Users at the Subscriber's facilities, and may use other common carriers in addition to or in lieu of Carrier's services, including without limitation, offering Users the ability to access the carrier of the User's own choice.

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#### 2.2 <u>Use of Services</u>

- 2.2.1 Carrier's services may be used for any lawful purpose consistent with the transmission and switching parameters of the telecommunications facilities utilized in the provision of services.
- 2.2.2 The use of Carrier's services to make calls which might reasonably be expected to frighten, abuse, torment, or harass another or in such a way as to unreasonably interfere with use by others is prohibited.
- 2.2.3 The use of Carrier's services without payment for service or attempting to avoid payment for service by fraudulent means or devices, schemes, false or invalid numbers, or false calling or credit cards is prohibited.
- 2.2.4 Carrier's services are available for use twenty-four hours per day, seven days per week.
- 2.2.5 Carrier does not transmit messages pursuant to this tariff, but its services may be used for that purpose.
- 2.2.6 Carrier's services may be denied for nonpayment of charges or for other violations of this tariff.

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#### 2.3 <u>Limitations on Liability</u>

- 2.3.1 Except as otherwise stated in this section, the liability of Carrier for damages arising out of either: (1) the furnishing of its services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services, or (2) the failure to furnish its service, whether caused by acts or omission, shall be limited to the extension of allowances to the Customer for interruptions in service as set forth in Section 2.5.
- Except for the extension of allowances to the Customer for interruptions 2.3.2 in service as set forth in Section 2.5, Carrier shall not be liable to a Customer or third party for any direct, indirect, special, incidental, reliance, consequential, exemplary or punitive damages, including, but not limited to, loss of revenue or profits, for any reason whatsoever, including, but not limited to, any act or omission, failure to perform, delay, interruption, failure to provide any service or any failure in or breakdown of facilities associated with the service.
- The liability of Carrier for errors in billing that result in overpayment by 2.3.3 the Customer shall be limited to a credit equal to the dollar amount erroneously billed or, in the event that payment has been made and service has been discontinued, to a refund of the amount erroneously billed.

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- 2.3 <u>Limitations on Liability</u> (Cont'd)
  - 2.3.4 Carrier shall not be liable for any claims for loss or damages involving:
    - A. Any act or omission of: (a) the Customer, (b) any other entity furnishing service, equipment or facilities for use in conjunction with services or facilities provided by Carrier; or (c) common carriers or warehousemen;
    - B. Any delay or failure of performance or equipment due to causes beyond Carrier's control, including but not limited to, acts of God, fires, floods, earthquakes, hurricanes, or other catastrophes; national emergencies, insurrections, riots, wars or other civil commotions; strikes, lockouts, work stoppages or other labor difficulties; criminal actions taken against Carrier; unavailability, failure or malfunction of equipment or facilities provided by the Customer or third parties; and any law, order, regulation or other action of any governing authority or agency thereof;
    - C. Any unlawful or unauthorized use of Carrier's facilities and services;

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- Limitations on Liability (Cont'd) 2.3
  - Libel, slander, invasion of privacy or infringement of patents, 2.3.4 D. trade secrets, or copyrights arising from or in connection with the transmission of communications by means of Carrier-provided facilities or services; or by means of the combination of Carrierprovided facilities or services with Customer-provided facilities or services;
    - Breach in the privacy or security of communications transmitted E. over Carrier's facilities:
    - Changes in any of the facilities, operations or procedures of F. Carrier that render any equipment, facilities or services provided by the Customer obsolete, or require modification or alteration of such equipment, facilities or services, or otherwise affect their use or performance, except where reasonable notice is required by Carrier and is not provided to the Customer, in which event Carrier's liability is limited as set forth in subsection 2.3.1 of this Section 2.3.
    - Defacement of or damage to Customer premises resulting from G. the furnishing of services or equipment on such premises or the installation or removal thereof.

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# 2.3 <u>Liability of Carrier</u> (Cont'd)

- 2.3.4 H. Injury to property or injury or death to persons, including claims for payments made under Workers' Compensation law or under any plan for employee disability or death benefits, arising out of, or caused by, any act or omission of the Customer, or the construction, installation, maintenance, presence, use or removal of the Customer's facilities or equipment connected, or to be connected to Carrier's facilities;
  - I. Any intentional, wrongful act of a Carried employee when such act is not within the scope of the employee's responsibilities for Carrier and/or is not authorized by Carrier;
  - J. Any representations made by Carrier employees that do not comport, or that are inconsistent, with the provisions of this Tariff.
  - K. Any act or omission in connection with the provision of 911, E911, or similar services;
  - L. Any noncompletion of calls due to network busy conditions;
  - M. Any calls not actually attempted to be completed during any period that service is unavailable.

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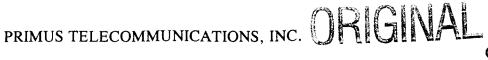
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- Limitations on Liability (Cont'd) 2.3
  - Carrier shall be indemnified, defended and held harmless by the 2.3.5 Customer or end user from and against any and all claims, loss, demands, suits, expense, or other action or any liability whatsoever, including attorney fees, whether suffered, made, instituted, or asserted by the Customer or by any other party, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, including environmental contamination, whether owned by the Customer or by any other party, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, presence, condition, location, use or removal of any Carrier or Customer equipment or facilities or service provided by Carrier.
  - Carrier does not guarantee-nor make any warranty with respect to 2.3.6 installations provided by it for use in an explosive atmosphere. Carrier shall be indemnified, defended and held harmless by the Customer from and against any and all claims, loss, demands, suits, or other action, or any liability whatsoever, including attorney fees, whether suffered, made, instituted or asserted by the Customer or by any other party, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, including environmental contamination, whether owned by the Customer or by any other party, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, presence, condition, location, use or removal of any equipment or facilities or the service.

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- 2.3 <u>Limitations on Liability</u> (Cont'd)
  - Carrier assumes no responsibility for the availability or performance of 2.3.7 any cable or satellite systems or related facilities under the control of other entities, or for other facilities provided by other entities used for service to the Customer, even if Carrier has acted as the Customer's agent in arranging for such facilities or services. Such facilities are provided subject to such degree of protection or nonpreemptibility as may be provided by the other entities.
  - Any claim of whatever nature against Carrier shall be deemed 2.3.8 conclusively to have been waived unless presented in writing to Carrier within thirty (30) days after the date of the occurrence that gave rise to the claim.
  - CARRIER MAKES NO WARRANTIES OR REPRESENTATIONS, 2.3.9 EXPRESS OR IMPLIED EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE, EXCEPT THOSE EXPRESSLY SET FORTH HEREIN.

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#### 2.4 Responsibilities of the Subscriber

- 2.4.1 The Subscriber is responsible for placing any necessary orders; for complying with tariff regulations; for the placement of any stickers or tent cards provided by Carrier or as required by law; and for assuring that Users comply with tariff regulations. The Subscriber shall ensure compliance with any applicable laws, regulations, orders or other requirements (as they exist from time to time) of any governmental entity relating to services provided or made available by the Subscriber to Users. The Subscriber is also responsible for the payment of charges for calls originated at the Subscriber's numbers which are not collect, third party, calling card, or credit card calls.
- The Subscriber is responsible for charges incurred for special 2.4.2 construction and/or special facilities which the Subscriber requests and which are ordered by Carrier on the Subscriber's behalf.
- If required for the provision of Carrier's services, the Subscriber must 2.4.3 provide any equipment space, supporting structure, conduit and electrical power without charge to Carrier.
- The Subscriber is responsible for arranging access to its premises at 2.4.4 times mutually agreeable to Carrier and the Subscriber when required for Carrier personnel to install, repair, maintain, program, inspect or remove equipment with the provision of Carrier's services.

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- 2.4 Responsibilities of the Subscriber (Cont'd)
  - 2.4.5 The Subscriber shall ensure that the equipment and/or system is properly interfaced with Carrier facilities or services, that the signals emitted into Carrier's network are of the proper mode, bandwidth, power, and signal level for the intended use of the Subscriber and in compliance with the criteria set forth in this tariff, and that the signals do not damage equipment, injure personnel, or degrade service to other Subscribers. If the Federal Communications Commission or some other appropriate certifying body certifies terminal equipment as being technically acceptable for direct electrical connection with interstate communications service, Carrier will permit such equipment to be connected with its channels without the use of protective interface devices.

If the Subscriber fails to maintain the equipment and/or the system properly, with resulting imminent harm to Carrier equipment, personnel, or the quality of service to other Subscribers, Carrier may, upon written notice, require the use of protective equipment at the Subscriber's expense. If this fails to produce satisfactory quality and safety, Carrier may terminate the Subscriber's service pursuant to Section 2.6 of this Tariff.

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#### RULES AND REGULATIONS (Cont'd) SECTION 2.

- 2.4 Responsibilities of the Subscriber (Cont'd)
  - The Subscriber must pay Carrier for replacement or repair of damage to 2.4.6 the equipment or facilities of Carrier caused by negligence or willful act of the Subscriber, Users, or others, by improper use of the services, or by use of equipment provided by the Subscriber, Users, or others.
  - 2.4.7 The Subscriber must pay for the loss through theft of any Carrier equipment installed at Subscriber's premises.
  - The Subscriber is responsible for payment of the charges set forth in this 2.4.8 tariff.
  - The Subscriber is responsible for compliance with the applicable 2.4.9 regulations set forth in this tariff.

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# 2.5 Allowances for Interruptions in Service

#### 2.5.1 General

- A. A credit allowance will be given when service is interrupted, except as specified in Section 2.5.2 following. A service is interrupted when it becomes unusable to the Customer, e.g., the Customer is unable to transmit or receive, because of a failure of a component furnished by Carrier under this tariff.
- B. An interruption period begins when the Oustomer reports a service, facility or circuit to be inoperative and releases it for testing and repair. An interruption period ends when the service, facility or circuit is operative.
- C. If the Customer reports a service, facility or circuit to be inoperative but declines to release it for testing and repair, the service, facility or circuit is considered to be impaired but not interrupted. No credit allowances will be made for a service, facility or circuit considered by Carrier to be impaired.

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# 2.5 Allowances for Interruptions in Service (Cont'd)

#### 2.5.2 Limitations on Allowances

No credit allowance will be made for any interruption of service:

- A. due to the negligence of, or noncompliance with the provisions of this Tariff by, any person or entity other than Carrier, including but not limited to the Customer or other common carriers connected to the service of Carrier;
- B. due to the failure of power, equipment, systems, or services not provided by Carrier;
- C. due to circumstances or causes beyond the control of Carrier;
- D. during any period in which Carrier is not given full and free access to its facilities and equipment for the purposes of investigating and correcting interruptions;
- E. during any period in which the Customer continues to use the service on an impaired basis;

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- 2.5 Allowances for Interruptions in Service (Cont'd)
  - 2.5.2 Limitations on Allowances (Cont'd)
    - F. during any period when the Customer has released service to Carrier for maintenance purposes or for implementation of a Customer order for a change in service arrangements;
    - that occurs or continues due to the Customer's failure to G. authorize replacement of any element of special construction; and
    - Η. that was not reported to Carrier within thirty (30) days of the date that service was affected.
  - Application of Credits for Interruptions in Service 2.5.3

Credits for interruptions of service, for which charges are specified on the basis of per minute of use, or on the usage of a fraction of a minute, shall in no event exceed an amount equal to the initial period charge provided for under this tariff.

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# 2.6 <u>Cancellation or Interruption of Services</u>

- 2.6.1 Without incurring liability, Carrier may discontinue services to a Subscriber or may withhold the provision of ordered or contracted services, subject to the procedures set forth in 2.6.2:
  - A. For nonpayment of any sum due Carrier for more than thirty (30) days after issuance of the bill for the amount due,
  - B. For violation of any of the provisions of this tariff,
  - C. For violation of any law, rule, regulation or policy of any governing authority having jurisdiction over Carrier's services, or
  - D. By reason of any order or decision of a court, public service commission or federal regulatory body or other governing authority prohibiting Carrier from furnishing its services.

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- 2.6 <u>Cancellation or Interruption of Services</u> (Cont'd)
  - 2.6.2 Procedures for discontinuance of existing service:
    - A. Carrier may discontinue service without notice for any of the following reasons:
      - 1. If a Subscriber or User causes or permits any signals or voltages to be transmitted over Carrier's network in such a manner as to cause a hazard or to interfere with Carrier's service to others.
      - 2. If a Subscriber or User uses Carrier's services in a manner to violate the law.
    - B. In all other circumstances, Carrier will provide the Subscriber with written notice stating the reason for discontinuance, and will allow the Subscriber not less than ten (10) days to remove the cause for discontinuance. In cases of non-payment of charges due, the Subscriber will be allowed at least five (5) days, excluding Sundays and holidays, to make full payment of all undisputed charges, and in no event will service be discontinued on the day preceding any day on which Carrier is not prepared to accept payment of the amount due and to reconnect service.

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- 2.6 <u>Cancellation or Interruption of Services</u> (Cont'd)
  - 2.6.3 Without incurring liability, Carrier may interrupt the provision of services at any time in order to perform tests and inspections to assure compliance with tariff regulations and the proper installation and operation of Subscriber and Carrier's equipment and facilities and may continue such interruption until any items of non-compliance or improper equipment operation so identified are rectified.
  - 2.6.4 Service may be discontinued by Carrier, without notice to the Subscriber, by blocking traffic to certain countriles, cities, or NXX exchanges, or by blocking calls using certain customer authorization codes, when Carrier deems it necessary to take such action to prevent unlawful use of its service. Carrier will restore service as soon as it can be provided without undue risk, and will, upon request by the customer affected, assign a new authorization code to replace the one that has been deactivated.

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#### 2.7 **Billing Arrangements**

- 2.7.1 Subscribers will either be billed directly by Carrier or its intermediary, or charges will be included in the Subscribers' regular telephone bill pursuant to billing and collection agreements established by Carrier or its intermediary with the applicable telephone company.
- 2.7.2 Carrier will render bills monthly. Payment is due within thirty (30) days after Subscribers' receipt of its bill.
- 2.7.3 Carrier may impose a late payment charge not to exceed 1.5% on any bill not paid within thirty (30) days of the receipt. Subscriber shall be responsible for all costs, including attorney's fees, incurred in the collection of unpaid charge or in any other action to enforce payments and/or obligations arising under this tariff.

#### 2.8 Validation of Credit

Carrier reserves the right to validate the credit worthiness of Users through available credit card and calling card verification procedures. Where a requested billing method cannot be validated, the User may be required to provide an acceptable alternate billing method or Carrier may refuse to place the call.

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# 2.9 Contested Charges

All bills are presumed accurate, and shall be binding unless objection is received by Carrier within thirty days after such bills are rendered. In the case of a billing dispute between the Subscriber and Carrier for service furnished by Carrier which cannot be settled with mutual satisfaction, the Subscriber can take the following course of action within 30 days of the billing date:

- First, the Subscriber may request, and Carrier will provide, an in-depth review of the disputed amount. (The undisputed portion and subsequent bills must be paid on a timely basis or the service may be subject to disconnect.)
- 2.9.2 Second, if there is still a disagreement about the disputed amount after the investigation and review by a manager of Carrier, the Subscriber may file an appropriate complaint with the Arizona Corporation Commission. The Commission's address is:

Arizona Corporation Commission 1200 W. Washington Street Phoenix, AZ 85007

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#### 2.10 Billing Entity Conditions

When billing functions on behalf of Carrier are performed by local exchange telephone companies, credit card companies or others, the payment conditions and regulations of such companies apply, including any applicable interest and/or late payment charge conditions.

# 2.11 Deposits

Carrier does not require a deposit from the Subscriber.

# 2.12 <u>Taxes and Surcharges</u>

All federal excise taxes, gross receipts taxes and state and local sales, use, and similar taxes are billed as separate items and are not included in the quoted rates. Gross receipts tax will not be billed as a separate line item.

# 2.13 Minimum Call Completion Rate

Carrier will ensure an industry standard blocking rate no greater than P.01.

# 2.14 Promotions

Carrier may from time to time offer promotional services.

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#### SECTION 3. RATE SCHEDULE

# 3.1 <u>Description of Services</u>

Carrier provides interexchange and, where allowed, intraLATA toll telecommunications services, including switched and dedicated access long distance communication service. Calls are rated based on the duration of the call.

#### 3.2 Calculation of Usage Rates

Billing for calls placed over Carrier's network is based in part on the duration of the call. Billing is in six second, eighteen second or minute increments, with a minimum call length of not less than six seconds. Timing begins when the called station is answered, as determined by standard industry methods generally in use for ascertaining answer, including hardware answer supervision in which the local telephone company sends a signal to the switch. A call is terminated when either party (called or calling) hangs up. \*r Upon request of the Subscriber, credit will be provided for uncompleted calls/wrong numbers. Any fractional portion of a call is rounded up to the next highest billing increment. Fractions of a cent are rounded up to the next whole cent.

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#### 3.2 <u>Calculation of Usage Rates</u> (Cont'd)

#### 3.2.1 Calculation of Distance

Usage charges are based the airline distance between rate centers associated with the originating and terminating points of the call. The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involve, as specified in AT&T Tariff F.C.C. No. 10.

Step 1- Obtain the "V" and "H" coordinates for the rate center of the originating and the destination points.

Step 2 - Obtain the difference between the "V" coordinates and the difference between the "H" coordinates.

Step 3 - Square the differences obtained in Step 2.

Step 4 - Add the square of the "V" difference and "H" difference obtained in Step 3.

Step 5 - Divide the sum of the square obtained in Step 4 and by ten (10). Round to the next higher whole number if an fraction results from the division.

Step 6 - Obtain square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the originating and terminating rate centers of the cell.

Formula:

\(\frac{(V\_1 - \frac{1}{2}) + (H + H\_3)}{10}\)

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# 3.2 <u>Calculation of Usage Rates</u> (Cont'd)

# 3.2.2 Timing of Calls

- 3.2.2.1 Timing for all calls begins when the called party answers the call (i.e. when two way communications are established.)

  Answer detection is based on standard Industry answer detection methods, including hardware and software answer detection.
- 3.2.2.2 Chargeable time for all calls ends when one of the parties disconnects from the call.
- 3.2.2.3 Minimum call duration for billing purposes is six (6) seconds unless otherwise specified in the individual rate schedules of this tariff.
- 3.2.2.4 Calls are measured and billed in six (6) second increments unless otherwise indicated in this tariff. Any partial six (6) second increment is rounded up to a full increment.

# 3.2.3. Time-Of-Day Rate Periods

None of Primus's offerings are presently time-of-day sensitive.

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#### Rate Schedules 3.3

This section sets forth the rates and charges applicable to Carrier's service offerings.

# 3.3.1 Message Telecommunications Services

Message Telecommunications Services consist of the furnishing of message telephone service between telephone stations located within the state.

Current Per Minute Rate: \$0.22

Maximum Per Minute Rate: \$0.50

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# 3.3 Rate Schedules (Cont'd)

# 3.3.2 Postpaid Travel Card Service

Postpaid travel card service is available to Customers of Carrier's long distance services. Customers will reach Carrier's network via a toll free number. A Customer who elects to use this service will pay the tariffed rates for calls charged to the card. Charges for such calls appear on the Customer's regular monthly bill.

Current Per Minute Rate: \$0.25

Maximum Per Minute Rate: \$1.00

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#### 3.3 Rate Schedules (Cont'd)

# 3.3.3 Primus Prepaid Calling Card

Primus Prepaid Card Service provides an outbound voice grade communications service for calls charged to the Primus Prepaid Calling Card. Primus Prepaid Calling Card is accessed using a toll free number printed on the card (as well as terms and conditions, features and functions). Calls must be charged against a Primus Prepaid Calling Card that has a sufficient balance.

Primus pricing and charges are based on a rate per minute charge and a per call surcharge. This rate per minute is exclusive of taxes. Cards are billed in full minute increments. Primus Prepaid Service is available twenty-four hours a day, seven days a week. PPCCs are not rechargeable.

	<u>Current</u>	<u>Maximum</u>
Rate per minute:	\$0.25	\$1.00
Surcharge per call:	\$0.35	\$0.50

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#### 3.3 Rate Schedules (Cont'd)

# 3.3.4 Long Distance Directory Assistance

Current

**Maximum** 

Per Inquiry:

\$0.75

\$0.85

#### 3.3.5 Primus Prime Link

Primus Prime Link is a basic long distance offering of dial 1+, toll free, and calling card services to residential customers) The rates vary based on time of day and charges for both domestic and international calling. Billing is in initial (30) thirty second and additional (6) six increments with a minimum calling duration of thirty (30) seconds. Time of Day: peak-M-F 6am-6pm; off-peak-All other times.

Current

Maximum

Intrastate Rate:

\$0.21

\$0.75

# 3.3.6 Primus Business Link

Primus Business Link is a basic long distance offering to dial 1+, toll free, and calling card services to non-residential customers. The rates vary based on time of day-day, night, and weekend rates. Customers on this plan are subject to the following rates and charges for both domestic and international calling. Billing is in initial (30) thirty second and additional (6) six increments with a minimum calling duration of thirty (30) seconds. Time of Day: peak-M-F 6am-6pm; off-peak-All other times.

Intrastate Rate:

Current

Maximum

\$0.21

\$0.75

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#### Rate Schedules (Cont'd) 3.3

#### 3.3.7 Planet Talk

Planet Talk is offered to new on-net customers that have non-residential business lines. Customers must originate all outbound calls from the following LATAs: 132, 236, 458, 460, 730, and 952. Customers on this plan are subject to the following rates. These rates are only available to locations that are on-net. Billing is in initial six (6) second and additional six (6) second increments. Time of Day: peak-M-F 6am-6pm; off-peak-all other times.

	<u>Switched</u>	<u>Dedicated</u>
Current	\$0.220	\$0.146
Maximum	\$0.75	\$0.75

# 3.3.8 Corporate Promotional Prepaid Calling Card

The Corporate Promotional Prepaid Calling Card is a promotional calling card for use by companies. The Corporate Promotional Prepaid Calling Card's pricing and charges are based on a rate per minute option. This rate per minute is exclusive of taxes. Additionally, cards are billed in full minute increments. Service is available twenty-four (24) hours a day, seven days a week. These cards are not re-chargeable.

	<u>Current</u>	<u>Maximum</u>
Rate per minute:	\$1.00	\$5.00
Surcharge per call:	\$0.35	\$0.50

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#### 3.3 Rate Schedules (Cont'd)

#### Darrel Green Youth Life Foundation (DGYLF) Prepaid Calling Card 3.3.9

The DGYLF Prepaid Calling Card is a promotional card to be used by Primus and the DGYLF for fundraising and promotional give-aways. The DGYLF Prepaid Calling Card's pricing and charges are based on a rate per minute option. This rate per minute is exclusive of taxes. Additionally, cards are billed in full minute increments. Service is available twenty-four (24) hours a day, seven days a week. These cards are not re-chargeable.

	<u>Current</u>	<u>Maximum</u>
Rate per minute:	\$0.30	\$1.00
Surcharge per call:	\$0.35	\$0.50

### 3.3.10 Primus Advantage

Primus Advantage is a long distance offering of dial 1+ (MTS), toll free (800), and calling card services to residential customers. Billing is in initial thirty (30) second and additional six (6) increments with a minimum call duration of thirty (30) seconds.

	Current	<u>Maximum</u>
Intrastate Per Minute Rate:	\$0.21	\$1.00
Monthly Recurring Charge:	\$3.00	\$7.50

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#### 3.3 Rate Schedules (Cont'd)

## 3.3.11 Globe-Talk Prepaid Calling Card

Globe-Talk Prepaid Calling Card Service provides an outbound voice grade communications service for calls charged to the Globe-Talk Prepaid Calling Card. The Globe-Talk Prepaid Calling Card is accessed using a toll free number. Calls must be charged against a Globe-Talk Prepaid Calling Card that has a sufficient balance to originate a call.

Pricing and charges are based on a rate per call charge and a per call surcharge. This rate per minute is exclusive of taxes. Additionally, cards are billed in one minute increments. Primus Prepaid Service is available twenty-four (24) hours a day, seven days a week. These cards are not rechargeable.

	<u>voiume</u>	Raie
Intrastate Rate per minute (Current):	\$5.00	\$0.30
•	\$25.00	\$0.25
Intrastate Rate per minute (Maximum):	\$10.00	\$0.75
•	\$50.00	\$0.50

### 3.3.12 Long Distance Directory Assistance

Per Inquiry	(Current):	\$0.75
Per Inquiry	(Maximum)	\$0.85

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### 3.3 Rate Schedules (Cont'd)

## 3.3.13 Operator Assisted Calls

Operator Assisted Calls are calls made by presubscribed Customers requiring assistance for completion, usually by dialing 0+(area code)+(exchange)+ (line number) through an automated operator, i.e. "0+"; or by dialing "0", with all subsequent dialing being performed by a live Operator, i.e. "0-".

Calls are billed in one (1) minute initial and one (1) minute additional billing increments. Operator Assisted Calls are available twenty-four (24) hours a day, seven (7) days a week.

	Initial Minute	Additional Minute
Current	\$0.55 F	\$0.55
Maximum	\$0.65	\$0.65

3.3.13.A Person-to-Person Calls - Operator Assisted Calls which are placed under the stipulation that the caller will speak only to a specific called party. Calls may be billed to a Customer's calling card or credit card at the initial minute and additional minute rates set forth in Section 3.3.13 above.

	Per Call Service Charge
Current	\$9.95
Maximum	\$10.00

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#### 3.3 Rate Schedules (Cont'd)

### 3.3.13 Operator Assisted Calls (Cont'd)

### 3.3.13.B Non-person to Person

Operator Assisted Calls which are placed without a stipulation to speak to a specific called party. Calls may be billed to a Customer's calling card or credit card at the initial minute and additional minute rates set forth in Section 3.3.13 above.

3.3.13.B.1 <u>O- Non-person to Person Calls</u>

Per call service charge: Current Maximum \$5.50 \$9.95

3.3.13.2 0+ Non-person to Person Calls

Per call service charge: \$3.45 Maximum \$9.95

3.3.13.C Collect Calls

Collect Calls are calls for which charges are billed, not to the originating telephone number, but to the destination or termination telephone number. Calls may be billed to a Customer's calling card or credit card at the initial minute and additional minute rates set forth in Section 3.3.13 above.

3.3.13.C.1 <u>0- Collect Calls</u>

Per call service charge: \$4.95 Maximum \$9.95

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3.3 Rate Schedules (Cont'd)

3.3.13 Operator Assisted Calls (Cont'd)

3.3.13.C Collect Calls (Cont'd)

3.3.13.C.2 0+ Collect Calls

Current Maximum

•

Per call service charge: \$3.45 \$9.95

3.3.13.D Third Party Calls

Third Party Calls are calls for which charges are billed, not to the originating telephone number, but to a third party telephone number which is neither the originating nor the terminating telephone number. Calls may be billed to a Customer's calling card or credit card at the initial minute and additional minute rates set forth in Section 3.3.13 above.

3.3.13.D.1 <u>0- Third Party Calls</u>

Current Maximum

Per call service charge: \$5.50 \$9.95

3.3.13.D.2 0+ Third Party Calls

Current Maximum

Per call service charge: \$3.45 \$9.95

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## 3.3 Rate Schedules (Cont'd)

3.3.14 <u>IntraLATA Toll Service</u>

Peak Off-Peak

Current Per Minute Rate: \$0.15 \$0.10

Maximum Per Minute Rate: \$0.35 \$0.35

Peak Calling:

Monday - Friday 6:00 a.m. - 5:59 p.m.

Off-Peak Calling: All Other Times

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## SECTION 4. ISTERRA SERVICES AND RATES

Section 4 includes services offered under the Isterra trade name and are available to Primus subscribers who were subscribers of Isterra, Inc. on the date of July 1, 1999.

## 4.1 <u>Isterra Spectra Basic</u>

Spectra Basic is a switched outbound calling plan targeting business Customers with an estimated minimum monthly usage of at least \$100.00. Calls are billed in six (6) second increments following a minimum billing period of six (6) seconds. There are no minimum monthly usage requirements, however, Customers spending less than \$50.00 will be billed a monthly charge of \$5.00. Intrastate service is offered in conjunction with Interstate service.

Discounted pricing is available to Customers based on estimated usage as follows:

Maximum Per Minute Rate:

\$0.2410

Per Minute Rate:

\$0.1590

Estimated/Actual Usage	Discount
\$0 - \$499.99	0%
\$500 - \$999.99	2.5%
\$1,000 - \$1,499.99	5%
\$1,500 - over	7.5%

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#### 4.2 Isterra Spectra Premium

Isterra Spectra Premium is a combined switched outbound and inbound calling plan targeting business Customers with an estimated minimum monthly usage of at least \$100.00. Calls are billed in six (6) second increments following a minimum billing period of six (6) seconds. There are no subscription fees, however, Customers with total billing of less than \$50.00 will be billed a monthly low-usage charge of \$5.00. Intrastate service is offered in conjunction with Interstate service.

Discounted pricing is available to Customers based on estimated usage as follows (the Company reserves the right to adjust pricing to the proper level after three months of actual usage):

Maximum Per Minute Rate:

\$0.1600

Per Minute Rate:

\$0.1590

Estimated/Actual Usage	Discount	
\$0 - \$499	0%	
\$500 - \$999.99	2.5%	
\$1,000 - \$1,499.99	5%	
\$1,500 - over	7.5%	

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### 4.3 <u>Isterra Spectra Business</u>

Spectra Basic is a combined switched outbound and inbound calling plan targeting business customers with an estimated minimum monthly usage of at least \$100.00. Calls are billed in six (6) second increments following a minimum billing period of six (6) seconds. There are no subscription fees, however, Customers spending less than \$50.00 will be billed a monthly charge of \$5.00. Intrastate service is offered in conjunction with Interstate service.

Discounted pricing is available to Customers based on estimated usage as follows (the Company reserves the right to adjust pricing to the proper level after three months of actual usage):

Maximum Per Minute Rate: So. 1600 \$0.2000

Per Minute Rate: \$0.1590 \$0.1640

Estimated/Actual Usage	Discount	
\$0 - \$499.99	0%	
\$500 - \$999.99	2.5%	
\$1,000 - \$1,499.99	5%	
\$1,500 - over	7.5%	

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#### 4.4 <u>Isterra Spectra Dedicated</u>

Spectra Dedicated is a combined dedicated T1 access outbound and inbound calling plan targeting business Customers with an estimated minimum monthly usage of at least \$1,000.00. Calls are billed in six (6) second increments following a minimum billing period of six (6) seconds. There are no subscription fees, however, Customers with total billing of less than \$50.00 will be billed a monthly low-usage charge of \$5.00. In addition, there is a minimum monthly usage charge of \$5.00 per 800/888 number. Intrastate service is offered in conjunction with Interstate service. Options 1 and 2 are distinguished by underlying carrier.

Discounted pricing is available to Customers based on estimated usage as follows (the Company reserves the right to adjust pricing to the proper level after three months of actual usage):

•	Outbound Int	ound
Option 1:		
Maximum Per Minute Rate	\$0.2000	\$0.2000
Current Per Minute Rate	\$0.1190	\$0.1340
Option 2:		
Maximum Per Minute Rate	\$0.2000	\$0.2000
Current Per Minute Rate	\$0.1050	\$0.1050

Estimated/Actual Usage	Discount	
\$0 - \$499.99	0%	
\$500 - \$999.99	2.5%	
\$1,000 - \$1,499.99	5%	
\$1,500 - over	7.5%	

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#### 4.5 <u>Isterra Global Access USA</u>

Global Access USA is an outbound calling plan that is accessed via a Company designated toll-free access number. Calls are billed in six (6) second increments following a minimum billing periods of thirty (3) seconds. There are no subscription fees, however, Customers spending less than \$50.00 will be billed a monthly charge for \$5.00. The plan does not require that the Customer be presubscribed to Isterra, nor does it require an authorization code. The plan only requires that the calling number be recognized as belonging to a Global Access USA subscriber. Calls from non-equal access areas, cellular phone, or any other form of call origination that fails to deliver automatic number identification (ANI) to Isterra, will be blocked. Intrastate service is offered in conjunction with Interstate service.

Discounted pricing is available to Customers based on estimated usage as follows (the Company reserves the right to adjust pricing to the proper level after three months of actual usage):

#### Usage Rates:

144000.	
Maximum Per Minute Rate:	\$0.2000
Current Per Minute Rate:	\$0.1500
Maximum Per Call Surcharge:	\$0.3500
Current Per Call Surcharge:	\$0.0000

Estimated/Actual Usage	Discount
\$0 - \$499.99	0%
\$500 - \$999.99	2.5%
\$1,000 - \$1,499.99	5%
\$1,500 - \$1,999.99	7.5%
\$2,000- 2,499.99	10%
\$2,500 - 2,999.99	12.5%
\$3,000 - over	15%

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#### 4.6 Isterra Global Access Direct

Global Access Direct is an outbound calling plan that is accessed via a Company-designated toll-free access number. Calls are billed in six (6) second increments following a minimum billing period of thirty (30) seconds. There are no minimum monthly usage requirements, however, Customers spending less than \$50.00 will be billed a monthly charge of \$5.00. The plan does not require that the Customer be presubscribed to Isterra, nor does it require an authorization code. The plan only requires that the calling number be recognized as belonging to Global Access Direct subscriber. Calls from nonequal access areas, cellular phones, or any other form of call origination that fails to deliver automatic number identification (ANI) to Isterra, will be blocked. Intrastate service is offered in conjunction with Interstate service.

Global Access Direct is available to Customers whose estimated monthly usage exceeds \$100. The Company reserves the right to periodically review its usage records to ensure that Customers are subscribed to the plans that best align with their demonstrated calling volumes.

Discounted pricing is available to Customers based on estimated usage as follows (the Company reserves the right to adjust pricing to the proper level after three months of actual usage):

#### Usage Rates:

\$0.2000 Maximum Per Minute Rate: \$0.1490 Current Per Minute Rate: Maximum Per Call Surcharge: \$0.3500 \$0.0000 Current Per Call Surcharge:

Estimated/Actual Usage	Discount
\$0 - \$500	0%
\$500 - \$1,000	2.5%
\$1,000 - \$1,500	5%
\$1,500 - over	7.5%

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#### 4.7 Isterra Global Access Telecard Service

Global Access Telecard Service is available in conjunction with other Isterra services, or as a stand-alone offering. The service is typically used for originating telephone calls while away from home or office. Service is accessed by dialing the Company-designated toll0free access number, a valid authorization code, and the destination number. Calls are billed in six (6) second increments following a minimum billing period of thirty (30) seconds. Intrastate service is offered in conjunction with Interstate service.

Enhanced calling features are available with Global Access Telecard Service. These services may involve additional charges.

Discounted pricing is available to Customers based on estimated usage as follows (the Company reserves the right to adjust pricing to the proper level after three months of actual usage):

### Usage Rates:

Maximum Per Minute Rate:	\$0.2500
Current Per Minute Rate:	\$0.1890
Maximum Per Call Surcharge:	\$0.3500
Current Per Call Surcharge:	\$0.0000

Estimated/Actual Usage	Discount
\$0 - \$500	0%
\$500 - \$1,000	2.5%
\$1,000 - \$1,500	5%
\$1,500 - over	7.5%

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### 4.8 <u>Isterra Pre-Paid Calling Card</u>

Isterra's Pre-Paid Card allows customers to pay a fixed dollar amount in advance for long distance calling. Customers must dial an access code from a touch tone phone to use the service. Card accounts are decremented for each minute of use; fractional call minutes are rounded up to the nearest full minute. As calls are placed, charges for the call are deducted on a real-time basis until the full amount of the card is exhausted. Customers will be notified im advance of the exhaustion of the card. An expiration date, if applicable, is printed on the card. Calls are limited to direct dial calls. Air to ground services, as well as calls to 500, 700 or 900 numbers are blocked.

The Isterra Pre-Paid Calling Card is available for use twenty-four hours a day, seven days a week. Long Distance taxes are included in the purchase price of the card.

A Pre-Paid Calling Card account is established upon receipt of payment by the Company. the Company reserves the right to determine acceptable types of payment.

Twelve months after activation of the Pre-Paid Calling Card account, a monthly service fee of \$5.00 will be automatically deducted from the remaining account balance. This fee will be charged each month until the account balance reaches zero.

Enhanced calling features, such as Voice Mail, Fax Store and Forward, Fax Broadcast, Conference Calling and Voice Recognition are available with Isterra's Pre-Paid Calling Card Service. These services may involve additional charges.

Three Cared types are available: Standard, Sponsor and Collectible.

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## 4.8 <u>Isterra Pre-Paid Calling Card</u> (Cont'd.)

#### 4.8.1 Standard Cards

Standard cards are sold to customers for normal use of the service.

Maximum Per Minute Rate:

\$0.6500

Card Denominations	Rate Per Minute			
cards < or = \$25	\$0.2100			
cards > \$25	\$0.1750			

## 4.8.2 Sponsor Cards

The Pre-Paid Calling Card Sponsor Program is offered to organizations or commercial entities for distribution to their members, patrons or customers. The marketing vehicle and expiration period is selected by the sponsor upon joint agreement between the Company and the sponsor. The sponsor is responsible for obtaining all necessary permissions for the use of any trade mark, trade name, service mark or other image on the card. The sponsor may distribute the Carrier's debit card accounts at reduced rates or free of charge to end users. At the option of the Sponsor, these cards may not be replenishable. The Company reserves the right to approve or reject any image and to specify the customer information language and use of the Carrier's trade mark, trade name, service mark or other image on the card.

Maximum Per Minute Rate:

\$0.6500

Card Denominations	Rate Per Minute
All	\$0.40

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### 4.8 <u>Isterra Pre-Paid Calling Card</u> (Cont'd.)

#### 4.8.3 Collectible Cards

The Company may provide Pre-Paid Calling Card Service where the card itself has a value (for example, the picture or logo of a licensed property on the face of the card or because of the materials used in the manufacture of the card) that is distinct from the value of the telecommunications service. The available usage balance will be depleted in accordance with the rates listed below. The retail price will include both the telecommunications value and the card \*alue. Collectible cards may be offered directly by Isterra, or in connection with its Sponsor program.

The Pre-Paid Collectible Card Sponsor Program is offered to organizations or commercial entities for distribution to their members, patrons or customers. The marketing vehicle and expiration period is selected by the Sponsor upon joint agreement between the Company and the Sponsor. The Sponsor may distribute the Carrier's debit card accounts at reduced rates or free of charge to end users. At the option of the Sponsor, these cards may not be replenishable. The Company reserves the right to approve or reject any image and to specify the customer information language and use of the Carrier's trade mark, trade name, service mark or other image on the card.

Maximum Per Minute Rate:

\$0.6500

Card Denominations	Rate Per Minute
All	\$0.50

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## SECTION 4. ISTERRA SERVICES AND RATES (Cont'd.)

## 4.9 <u>Directory Assistance</u>

A Directory Assistance charge applies per intrastate directory assistance call. The customer may make two (20 requests for a telephone number per call. The Directory Assistance charge applies regardless of whether the operator is able to supply the requested number.

Maximum Per Call charge to directory assistance: \$0.75

Current Per call charge to directory assistance: \$0.70

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### SECTION 5. TRESCOM SERVICES AND RATES

The services in Section 5 are services formerly offered under the TresCom U.S.A., Inc. trade name and are available to Primus subscribers who were formerly subscribers of TresCom U.S.A., Inc., on the date of October 1, 1999. The following services are provided by Primus Telecommunications, Inc.

#### 5.1 Switched Outbound Service I

Switched Network Service I is designed for business and residential use. Calls are billed in six (6) second increments. The minimum call duration for billing purposes is thirty (30) seconds. No minimum commitment is required. Calls originate from Customer-provided standard business or residential switched access lines. Specific Switched Outbound Services are as follows:

Additional Period

Business customers spending over \$300 per month **TOTAL WATS** -

		Illitiai	renou	~	Additi	onal i ci	100	
	<b>Mileage</b>	Day I	Evening	Night	Day 1	Evening	Night	
Current	All	.0695	.0575	.0575	.0139	.0115	.0115	
Maximum	All	.10	.10	.10	.10	.10	.10	
	<b>BUSINESS V</b>	VATS	Busine	ss Custon	ners spendin	g betwe	en \$150 and	l \$300 per
			month					

		Initial Period	Additional Period
Mileage Day Eve		Day Evening Night	Day Evening Night
Current	All	.0745 .0635 .0600	.0149 .0127 .0120
Maximum	All	.10 .10 .10	.10 .10 .10

Initial Deriod

Residential and Business Customers spending less than LASER WATS -\$150 per month

	Initial Period	Additional Period
<b>Mileage</b>	Day Evening Night	Day Evening Night
All	.0795 .0675 .0650	.0159 .0135 .0130
All	.10 .10 .10	.10 .10 .10
	All	Mileage Day Evening Night All .0795 .0675 .0650

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#### 5.2 Dedicated Outbound Service I

Dedicated Network Service I is available to business Subscribers for outbound calling. Service is provided for both interstate and intrastate calling. Calls are billed in six (6) second increments. The minimum call duration for billing purposes is thirty (30) seconds. No minimum commitment is required. Calls originate from Customer-provided dedicated access lines. Specific Dedicated Outbound Services are as follows:

PLAN A -	Business Customers spending over \$5,000 per month
PLAN B -	Business Customers spending over \$4,000 per month
PLAN C -	Business Customers spending over \$3,000 per month

		Initial	Period	Additional Period		
	<b>Mileage</b>	<u>DAY</u>	<b>EVENING/NIGHT</b>	<u>DAY</u>	<b>EVENING/NIGHT</b>	
Current	All - Plan A	.0450	.0450 -	.0090	.0090	
Maximum	All- Plan A	.10	.10	.10	.10	
Current	All - Plan B	.0475	.0475	.0095	.0095	
Maximum	All - Plan B	.10	.10	.10	.10	
Current	All - Plan C	.0500	.0500	.0100	.0100	
Maximum	All - Plan C	.10	.10	.10	.10	

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#### 5.3 Switched 800 Service I

Switched 800 Service I is available to business Subscribers for incoming calls. Calls originate from any interstate or intrastate location over an 800 number and terminate to a Customer-provided business switched access line. Call charges are billed to the Subscriber rather than to the originating caller. Calls are billed in six (6) second increments. The minimum call duration for billing purposes is thirty (30) seconds.

Current Maximum	Mileage All - Plan A All - Plan A	Initial Period  Day Evening/Night  .0845 .0845  .10 .10	Additional Period <u>Day Evening/Night</u> .0169 .0169  .10 .10
Current	All - Plan B	.0895 .0895	.0179 .0179
Maximum	All - Plan B	.10 .10 -	.10 .10
Current		.0925 .0925	.0185 .0185
Maximum		.10 .10	.10 .10
	Service Fees:  Plan A -  Plan B -  Plan C -	(per month) <u>Current</u> \$20.00 \$15.00 \$15.00	Maximum \$40.00 \$30.00 \$30.00

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#### 5.4 Dedicated 800 Service I

Dedicated 800 Service is available to business Subscribers for incoming calls. Calls originate from any interstate or intrastate location over an 800 number and terminate to a Customer-provided dedicated access line. Call charges are billed to the Subscriber rather than to the originating caller. Calls are billed in six (6) second increments. The minimum call duration for billing purposes is thirty (30) seconds.

PLAN A -	Business Customers spending over \$5,000 per month
PLAN B -	Business Customers spending over \$4,000 per month
PLAN C -	Business Customers spending over \$3,000 per month

		Initial Period			Additio	nal Period
	<b>Mileage</b>	Day Evening/Night		Day Evening/Nigh		
Current	All - Plan A	.0550	.0550	-	.0110	.0110
Maximum	All - Plan A	.10	.10		.10	.10
Current	All - Plan B	.0600	.0600		.0120	.0120
Maximum	All - Plan B	.10	.10		.10	.10
Current Maximum	All - Plan C All - Plan C		.0600 .10		.0130 .10	.0120 .10

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#### 5.5 Travel Card Service

Travel Card Service is available to residential and business Subscribers for placing calls while away from home or office. Calls are originated by dialing a 1-800 access number, followed by an account identification number and personal identification number. Calls may originate from standard residential, business or pay telephone access lines and may terminate to any interstate or intrastate location. A per call charge and usage charges apply. Calls are billed in one minute increments. The minimum call duration for billing purposes is one minute.

	Current	Current	
	Per Minute Rate	Per Call Surcharge	
		Presubscribed	Casual Calling
		Customer	Customer
<b>Business Card</b>	\$.235	None	.25
Residential Card	.350	.25	.50
	Maximum	Maximum	
	Per Minute Rate	Per Call Surcharge	
		Presubscribed	Casual Calling
		Customer	Customer
		Customer	Cubtonion
<b>Business Card</b>	\$.50	None	.50

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#### 5.6 TeraFon Service

TeraFon is a fully-integrated business service designed to meet the communication needs of businesses with outbound and/or inbound service requirements. TeraFon provides both switched and dedicated access capabilities. All services, switched and dedicated, inbound and outbound, are billed in six (6) second increments with a six (6) second minimum billing period.

TeraFon encompasses several pricing options with varying Minimum Monthly Revenue Commitments (MMRC) that reflect common spending patterns of the business customer. International, interstate, intrastate and calling card calls contribute to the calculation of gross monthly usage associated with the corresponding MMRC. Directory assistance and operator service charges do not apply to the calculation of gross monthly usage.

The MMRC is applied to a single access type (switched or dedicated). The MMRC may be applicable to a single service type (outbound, inbound or travel) or to a combination of the three service types (outbound, inbound and travel). An account with inbound, outbound and travel service, utilizing the same access type, will only have one MMRC.

Each TeraFon account will benefit from a 90-day ramp-up period in which to accrue sufficient usage to meet the corresponding MMRCs. Once the ramp-up period has expired, customers billing less than the product MMRC will automatically be assessed a fee equivalent to the difference between actual gross usage and the pre-determined MMRC amount.

Several TeraFon service options contain term plan agreements. Customers terminating service prior to the expiration date of their term plan agreement will be assessed the MMRC for the months remaining in the term plan agreement. The termination liability will be billed in one lump sum and payment is required within thirty (30) days of cancellation.

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#### 5.6 <u>TeraFon Service</u> (Cont'd)

#### TeraFon Basic Switched Service

TeraFon Basic Service affords both outbound capabilities over switched access lines. Inbound calling capabilities terminate to customer-provided business

switched access lines.	Current Per	Maximum Per
	Minute Rate	Minute Rate
Switched Outbound Service	\$0.2300	\$0.50
Switched Inbound Service	\$0.1700	\$0.25

#### TeraFon 250 Switched Service

This service is available to customers willing to commit to an MMRC of \$250 per month and a twelve (12) month term plan. TeraFon 250 service affords both outbound and inbound calling capabilities over switched facilities. Inbound calls terminate over customer-provided business switched access lines.

	-	Current Per	Maximum Per
		Minute Rate	Minute Rate
250 Switched Outbound Service		\$0.2150	\$0.50
250 Switched Inbound Service		\$0.1500	\$0.25

#### TeraFon 1000 Switched Service

This service is available to customers willing to commit to an MMRC of \$1000 per month and a twelve (12) month term plan. TeraFon 1000 service affords both outbound and inbound calling capabilities. TeraFon 1000 offers both inbound and outbound calling capabilities over switched access facilities. TeraFon 1000 inbound calls terminate to a customer-provided business switched access line.

	Current Per	Maximum Per
	Minute Rate	Minute Rate
1000 Switched Outbound Service	\$0.2000	\$0.50
1000 Switched Inbound Service	\$0.1450	\$0.50

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#### SECTION 5. TRESCOM SERVICES AND RATES (Cont'd)

#### 5.7 TeraFon Basic Service for Home

TeraFon Basic Service for Home is a direct dial service available to residential customers. All calls originate over switched access line. Calls are billed in one (1) minute increments with an initial call duration for billing purposes of one (1) minute.

	<u>Peak</u>	Off-Peak
Current Per Minute Rate	\$0.16	\$0.13
Maximum Per Minute Rate	\$0.25	\$0.25
		ì

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#### 5.8 TeraFon Long Distance PrePaid Calling Card Service - I

TeraFon Long Distance PrePaid Calling Card Service is available to residential and business Customer for placing calls while away from home or office. Calls are originated by dialing the 800 access number printed on the card, followed by a personal identification number and destination number. Debit card accounts maintain a balance which is depleted on a real-time basis as calls are placed.

Customers are notified of their remaining account balance at the beginning of each call. Calls may originate from standard residential, business or pay telephone access lines and may terminate to any interstate or intrastate location. Calls are billed in one (1) minute increments. The minimum call duration for billing purposes is one (1) minute. TeraFon Long Distance PrePaid Calling Card is available 24 hours a day, seven days per week. The number of available cards is subject to technical limitations. Cards will be offered to customers on a first come, first served basis.

Each time the card is used, the end user will hear a message describing the number of minutes remaining. At sixty (60) seconds prior to the final balance running out, the user will hear a warning announcement. With thirty (30) seconds remaining, a reminder tone will be sound and the call will be disconnected automatically with zero (0) seconds remaining.

The following call types cannot be completed utilizing the TeraFon Prepaid calling card: 500, 700, 800, and 900 numbers, calls requiring the quotation of time and charges, and air to ground and high seas service

All calls must be charged against a TresCom Debit Card that has sufficient available balance. Payment for the TresCom Debit Card and any Available Usage in a Customer's Debit Account is non-refundable. TresCom shall not be liable or responsible for theft, loss or unauthorized use of the TeraFon Prepaid Calling Card.

Current

**Maximum** 

Per Minute Rate:

\$0.40

\$0.75

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## 5.9 TeraFon Long Distance PrePaid Calling Card - Sponsor Program

The Debit Card Sponsor Program is offered to organizations or commercial entities for distribution to their members or patrons. The marketing vehicle and expiration period is selected by the Sponsor upon joint agreement between the Company and the Sponsor. The Sponsor is responsible for obtaining all necessary permissions for the use of any trade mark, trade name, service mark or other image on the card. The Sponsor may distribute the Carrier's debit card accounts at reduced rates or free of charge to end users for promotional purposes. At the option of the sponsor, these cards may not be replenished. The Company reserves the right to approve or reject any image and to specify the customer information language and use of the Carrier's trade mark, trade name, service mark or other image on the card.

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