

# ORIGINAL

Decision #: 74246  
Docket #: T-20870A-12-0500

Effective Date: January 7, 2014

TOTAL CALL MOBILE, INC.

Arizona Tariff No. 1  
Original Sheet No. 1

TITLE SHEET

ARIZONA PREPAID WIRELESS TELECOMMUNICATIONS SERVICE

INFORMATIONAL TARIFF

APPLICABLE TO LIFELINE SERVICE

ISSUED BY

TOTAL CALL MOBILE, INC.

This informational tariff contains the descriptions, regulations, and rates applicable to the furnishing of Prepaid Wireless Lifeline Service by Total Call Mobile, Inc. ("Total Call" or "Company"), with principal offices at 1411 W. 190th St., Suite 700, Gardena, California 90248. This informational tariff applies for prepaid wireless calling services for the Lifeline program furnished within the State of Arizona. This informational tariff is on file with the Arizona Corporation Commission ("Commission"), and copies may be inspected, during normal business hours, at the Company's principal place of business.

Issued By  
Tariff Administrator  
1411 W. 190th Street, Suite 700  
Gardena, California 90248

Effective Date: 1/7/14

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Original Sheet No. 2

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CONCURRING, CONNECTING OR  
OTHER PARTICIPATING CARRIERS

1. Concurring Carriers - None
2. Connecting Carriers - None
3. Other Participating Carriers - None

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## CHECK SHEET

The Sheets of this informational tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this sheet.

<u>SHEET</u>	<u>REVISION</u>	<u>SHEET</u>	<u>REVISION</u>
1	Original	31	Original
2	Original	32	Original
3	Original	33	Original
4	Original	34	Original
5	Original	35	Original
6	Original		
7	Original		
8	Original		
9	Original		
10	Original		
11	Original		
12	Original		
13	Original		
14	Original		
15	Original		
16	Original		
17	Original		
18	Original		
19	Original		
20	Original		
21	Original		
22	Original		
23	Original		
24	Original		
25	Original		
26	Original		
27	Original		
28	Original		
29	Original		
30	Original		

\* New or Revised Sheet

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## TARIFF FORMAT

A. Sheet Numbering: Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between pages 11 and 12 would be page 11.1.

B. Sheet Revision Numbers: Revision numbers also appear in the upper right corner of each sheet where applicable. These numbers are used to indicate the most current page version on file with the Commission. For example, 4th Revised Sheet 13 cancels 3rd Revised Sheet 13. Consult the Check Sheet for the sheets currently in effect.

C. Paragraph Numbering Sequence: There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

2.  
2.1  
2.1.1  
2.1.1.A  
2.1.1.A.1  
2.1.1.A.1.(a)  
2.1.1.A.1.(a).I  
2.1.1.A.1.(a).I.(i)  
2.1.1.A.1.(a).I.(i).(1)

D. Check Sheets: When a tariff filing is made with the Commission, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the sheets contained in the tariff, with a cross reference to the current Revision Number. When new sheets are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this sheet if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some sheets). The tariff user should refer to the latest Check Sheet to find out if a particular sheet is the most current on Commission file.

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## SYMBOLS

The following symbols shall be used in this tariff for the purpose indicated below:

- (C) To signify a change in regulation or text.
- (D) To signify a reduced rate.
- (I) To signify increased rate.
- (M) To signify a move in the location of text.
- (N) To signify new rate or regulation.
- (O) To signify an omission.
- (T) To signify a temporary rate and/or surcharge.

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**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS**

Airtime - Total time that a wireless phone is in connected and in use for talking. This includes use for calls both received and placed.

Call Waiting - A feature that allows a user to be notified of another incoming call while a call is already in progress, and gives the user the ability to answer the second call while the first call remains on hold.

Caller ID - A feature that displays a caller's telephone number and/or name before the call is answered.

Carrier - A company that provides Total Call with the network infrastructure and transmission facilities to allow Total Call to operate as a Mobile Virtual Network Operator ("MVNO").

Commission - Used throughout this tariff to mean the Arizona Corporation Commission.

Customer - The person who orders the prepaid wireless services of the Company and is responsible for the payment of charges and for compliance with the Company's terms and conditions, available at [www.totalcallmobile.com](http://www.totalcallmobile.com), and tariff regulations.

Company or Total Call - Total Call Mobile, Inc., a Delaware Corporation.

Handset - Any hand held device used to transmit and receive calls from a wireless system. Also known as a wireless phone, a cellular phone, a mobile phone, or a PCS phone.

Lifeline Customer - The person who applies for and receives Lifeline service from Total Call and is responsible for the payment of any charges, if applicable, and for compliance with the Company's tariff regulations.

Lifeline Service - Wireless Lifeline service provided by the Company under the federal Lifeline program.

Prepaid Cellular/Wireless - A service plan offered by some wireless carriers that allows subscribers to pay in advance for

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wireless service.

Roaming - Using your wireless phone in an area outside its home coverage area. There is usually an additional charge for roaming.

Service - Wireless service provided by Company to Customers through various service plans under Company's label, brand and marks, utilizing the network infrastructure and transmission facilities of the Company's underlying Carrier.

Service Area - The geographic coverage area served by a wireless system.

Service Plan - A contract between a wireless carrier and a wireless subscriber that details the terms of the wireless service including rates for activation, access and per minute usage.

Voice Mail - A system that answers calls and allows users to reply to, save, delete or forward messages.

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**SECTION 2 - WIRELESS SERVICES**

**2.1 Terms and Conditions**

**2.1.1 General**

- A. The information following is not intended to represent all of the Terms and Conditions applicable to the provision and use of the Company's wireless Lifeline service. A complete listing of the Company's terms and conditions can be found on the Company's website located at [www.totalcallmobile.com](http://www.totalcallmobile.com).
- B. The Terms and Conditions described herein govern the sale and delivery of wireless Lifeline services ("Service" or "Services") to eligible subscribers by Total Call Mobile, Inc. and any of its subsidiaries ("us," "we," "the Company") and is between the Customer (the purchaser or user of the Services) and the Company.

**2.1.2 Eligible Telecommunications Carrier Service Area**

- A. The ETC Service Area ("Designated Service Area") consists of the geographical area which the Company is authorized to serve eligible Subscribers.
- B. The Company has no obligation to provide wireless services outside the Company's Designated Service Area or outside the Company's underlying wireless Carrier's Service Area.

**2.1.3 Customer Responsibility**

- A. The Customer is responsible for payment of all charges, if any, for Handsets and Services furnished to the Customer.
- B. In case of damage to or destruction of any of the Company's Handsets or Services due to the negligence or willful act of the Customer, including but not limited to physical abuse and

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water damage, and not due to ordinary wear and tear, the Customer will be held responsible for the cost of restoring the Handset to its original condition, or of replacing the Handset. The Company may suspend a Customer's Service while Customer effectuates replacement or repair of the Handset. The Customer will have the option of discontinuing Service.

- C. In the event of the loss or theft of a Handset, a Customer will be required to pay a fee if the Customer desires to obtain a replacement Handset.

#### 2.1.4 Maintenance and Repair

- A. To the extent not encompassed herein, the subscriber is solely responsible for all maintenance and repair on Company provided Handsets.

#### 2.1.5 Handset Arrangements

- A. The Company's Lifeline Service further described in Section 4 will provide eligible subscribers with a basic Handset, determined by the Company at its sole discretion. This Handset may be provided at no additional charge. Customers may not provide their own Handset.
- B. The Customer may upgrade by purchasing a premium Handset, determined by the Customer at his or her sole discretion.
- C. Company provided Handset will be as follows dependent upon the Service provided:
1. A pre-activated Handset that includes an AC charger.
  2. The Company reserves the right to provide subscribers a refurbished Handset.
  3. The Company reserves the right to provide subscribers any type of available Handset that will work on the Company's Service Area.

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Subscribers have no right to expect or demand a particular make or model Handset.

4. Manufacture warranty periods apply to all new (i.e. non-refurbished) Handsets provided by Company, where applicable.
5. Refurbished Handsets are provided "as is" and without warranty except if the refurbished Handset is returned at the Customer's own cost to the Company within sixty (60) days of first use by the Customer and is not defective due to physical abuse or water damage as determined by the Company.
6. The Company will deliver replacement Handsets for Handsets returned under Section 2.1.7(C) at no cost to the Customer.
7. Customers may contact customer service to purchase an upgraded Handset.

## 2.1.6 Limitations of Service and Use of Equipment

- A. Customer acknowledges that Service is subject to transmission limitations caused by certain equipment and compatibility issues, atmospheric, topographical and other conditions. Further, Service may be temporarily refused, limited, interrupted, or curtailed due to system capacity limitations, technology migration or limitations imposed by the underlying Carrier, or because of equipment modifications, upgrades, repairs or improvements of the underlying Carrier's radio telephone system. The Company does not warrant or guarantee availability of network or of any Services at any specific time or geographic location or that the Services will be provided without interruption. The Company will work with its underlying Carrier to restore Service in the case of any failures, outages or limitations of Service but takes no responsibility for any such Service interruptions or problems caused by factors beyond the Company's control. Because of

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the risk of being struck by lightning, customers should not use Handset phones outside during a lightning storm. Customers should also unplug the Handset phone power cord and charger to avoid electrical shock and/or fire during a lightning storm.

## 2.1.7 Limitation of Liability

- A. Company shall not be liable for any damages arising from the causes listed above, or any other causes beyond the direct and exclusive control of the Company.
- B. Company's liability for its own negligence or any other reason may not in any event exceed the prorated charge for service during the period damages occurred.
- C. In no event shall the Company be liable for any indirect, special, incidental, consequential, exemplary or punitive damages, losses or injuries of any kind, including but not limited to lost profits (regardless of whether it has been notified such loss may occur) by reason of any act or omission in its provision of equipment and Services.
- D. The Company will not be liable for any act or omission of any other company furnishing a part of our Services or any equipment or for any damages that result from any Service or equipment provided by or manufactured by third parties.
- E. No liability shall attach to the Company for damages arising from errors, mistakes, omissions, interruptions or delays of the Company, its distributors, agents, servants or employees in the establishing, furnishing, rearranging, moving, terminating or changing of Services or equipment.
- F. When a Handset is returned to the Company for any reason, the Company is not responsible and shall not be liable to Customers or anyone else for any

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personal information such as user names, passwords, contacts, pictures, SMS, MMS and/or additional downloads Customers may have stored on the Handset or which may remain on the Handset.

## 2.1.8 Indemnification

- A. Customer agrees to indemnify Company and hold Company harmless from all causes of action, liabilities, penalties, cost, demands and claims of any kind brought by third parties (including the costs, expenses, and attorneys' fees on account thereof resulting from Customers' use of a Handset phone and/or use of the Services, whether based in contract or tort (including strict liability) and regardless of the form of action.
- B. The Customer indemnifies and saves the Company harmless against claims for libel, slander, or infringement of copyright from the material transmitted using its Services; against claims for infringement of patents arising from combining with, or using in connection with, Services of the Company, apparatus and systems of the Customer; and against all other claims arising out of any act or omission of the Customer in connection with Services provided by the Company.
- C. When the facilities of other companies are used in establishing connection to points not reached by the Company's Services, the Company is not liable for any act or omission of the other company or companies and their agents, servants or employees.

## 2.1.9 Advance Payment for Service

- A. All services are prepaid and any charges for Service must be paid by the Customer in advance.

## 2.1.10 Assigning and Changing Telephone Numbers

- A. Except for any legal right the Customer may have to port/transfer their phone number, the Customer does not have any rights in any personal

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identification number or identifiers that the Company assigns to the Customer. The Company will notify the Customer if it the Company decides to change or reassign the Customer's phone number. If the Customer's prepaid account is de-activated, their phone number may be re-assigned.

## 2.1.11 Termination of Service

- A. The Customer may terminate Service at any time by calling customer service.
- B. The Company may terminate Service, with notice, for the following reasons:
  - 1. Nonpayment of any sum due the Company beyond the payment due date.
  - 2. Due to Customer's breach of any provision of the Company's rules, terms and conditions or due to Customer's violation of any applicable rule, regulation or tariff or reasonable standards of the Company.
  - 3. Due to Customer's use the Service fraudulently or in violation of any laws, rules or regulations.
  - 4. Any use of Service that interferes with another Customer's Service or that is used for any purpose other than communication.
  - 5. Customer's use of Directory Assistance to obtain a name, address or telephone number for any purpose other than to facilitate the making of a telephone call shall constitute an abuse of the Service.
- C. Once a Customer's Service has been terminated by Company, Service will be reestablished only upon the basis of a new application for Service in addition to any charges due up to the date of termination.

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## **2.2 Description of Service**

### **2.2.1 Scope of Service**

- A. Services are limited to the Company's Designated Service Area, which is determined by the Service area of its underlying wireless Carrier, and may be changed from time to time.
- B. Statements by the Company's employees, representatives, distributors or agents regarding system coverage is intended to describe approximate coverage and should not be interpreted to mean that Service will available without interruption.
- C. Service is available to Lifeline qualified consumers who make a reasonable request at charges and under the terms and conditions contained in and throughout this tariff.
- D. Lifeline qualified subscribers may purchase additional amounts of airtime on a prepaid basis in denominations described in Section 2.2.2 of this tariff.
- E. Reserved for future use.

### **2.2.2 Airtime Cards**

- A. Airtime cards are available in denominations of \$5, \$10 and \$20.
- B. Any additional airtime purchased and loaded on a Lifeline account will be valid as follows:

\$5 Anytime airtime: 30 days  
\$10 Anytime airtime: 60 days  
\$20 Anytime airtime: 90 days  
1000 Talk & 1000 Text airtime: 30 days  
Unlimited Talk airtime: 30 days  
Unlimited Talk & Text airtime: 30 days  
Unlimited Talk, Text & Data airtime: 4 days  
Unlimited Talk, Text & Data airtime: 7 days

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Unlimited Talk, Text & Data airtime: 15 days  
Unlimited Talk, Text & Data airtime: 30 days

The Company reserves the right to amend the expiration dates of purchased airtime at any time, from time to time.

- C. On the Company non-Lifeline Anytime Plan, airtime, when used for standard cellular calls and text messages, is valued at \$0.10 per voice minute and \$0.05 per text message.
- D. Airtime minutes do not have any cash value. The purchase of a Company airtime card is non-refundable.

## 2.2.3 Computation of Charges

- A. All calls are measured in increments as set forth in the Rates Section of this tariff. Fractions of a billing increment are rounded up to a full billing increment on a per call basis. Fractions of a cent per minute are rounded up to a full cent on a per call basis.
- B. Timing begins when the called station is answered and two-way communication is possible, as determined by standard industry methods. Timing for each call ends when either party hangs up.

## 2.2.4 Rates and Charges

- A. Customers are responsible for paying all charges including, but not limited to 1) charges for optional Service features selected by the Customer; 2) directory assistance calls; and 3) Service reconnection charges. Customers are responsible for all charges applicable to Customer's Handset or Service, whether or not Customer was the user of the Handset or Service. The Company will automatically deduct applicable charges from the Customer's available minutes.
- B. The rates for the Company's Lifeline Service plans

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are detailed in Section 5 below. Lifeline-qualified consumers will receive a discount on standard Company plans as detailed in Section 4.1 of this Informational Tariff.

- C. All federal, state and local taxes, assessments, surcharges, or fees, including sales taxes, use taxes, gross receipts taxes, and municipal utilities taxes, are billed separately of applicable and are not included in the rates quoted herein, with the exception of the plans in Section 5.2 below.
- D. Customers may access directory assistance service from their Handset. The Company will automatically deduct applicable charges from the Customer's available minutes.
- E. Operator Services is an offering which allows the Customer to select from special call handling or billing arrangements. Per minute usage rates and per call service charge will be assessed to the calling party, called party, third party, calling card or credit card based on the call type and the appropriate acknowledgment of other parties, where applicable.
- F. Roaming is an offering which allows users to complete calls on wireless networks other than their own carrier's. The Company does not offer roaming capabilities.
- G. Data Services require that a Customer have a data capable Handset and a rate plan that allows for data.

## 2.2.5 Emergency Calls

- A. There is no deduction of minutes for 911 emergency service calls.
- B. Company Handsets can reach 911 emergency services regardless of minutes remaining on the handset.

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- C. If a Customer is in an area where the Handset is searching for a wireless signal or where there is no wireless signal or wireless service, a call to 911 may not go through. Customers should not rely solely on a Company Handset in an emergency situation. In an emergency, locate the nearest landline phone and call for help. The Company takes no responsibility for service interruptions or problems caused by factors beyond the Company's control.
- D. Statements by the Company, its employees, representatives, or agents regarding emergency system coverage are intended to describe approximate coverage and should not be interpreted to mean that Service will be available without interruption.

## 2.2.6 Customer Complaints

Customer inquiries or complaints regarding Service or accounting may be made in writing or by telephone to the Company at:

Total Call Mobile Inc.  
Attn: Customer Service Department  
1411 W. 190th Street, Suite 700  
Gardena, CA 90248  
1-800-550-5265

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## Section 3 Promotional Offerings

### 3.1 General

The Company may from time to time engage in promotions of its universal service offerings designed to attract new Customers or to increase awareness of particular offerings among existing Customers. These promotions will be for a limited time period and will typically involve the waiver or discount of recurring and/or nonrecurring charges for service offerings.

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Effective Date:

APPROVED FOR FILING DECISION #: 74246
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# ORIGINAL

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## Section 4 Lifeline Program

### 4.1 Lifeline Service Description

- A. The Lifeline program is designed to increase the availability of telecommunications services to low income subscribers by providing a credit to monthly recurring wireless service for eligible Lifeline subscribers.
- B. Lifeline Service is supported by the federal universal service support mechanism.
- C. Federal support of nine dollars and twenty-five cents (\$9.25) is available monthly for each Lifeline service and is fully passed through to the subscriber. An additional credit of seventy-five cents (\$0.75) is provided by the Company. The total discount available to an eligible Total Call Lifeline customer is ten dollars (\$10.00).
- D. One low income credit is available per household. The named Lifeline Customer must be a current recipient of any of the low income assistance programs identified below or their annual household income must not exceed 150% of the federal poverty guidelines.

### 4.2 General

- A. Toll blocking is unnecessary, as the Company does not measure usage on a distance-sensitive basis and domestic long distance calls are included in the Company's Service at no additional charge.
- B. The Federal Universal Service Charge will not be billed to Lifeline customers.
- C. Lifeline Customer's Service will not be disconnected for non-payment on Lifeline plans that require monthly payment by the Customer (i.e. not the free 250-Minute plan). If a Lifeline Customer does not pre-pay the monthly charge for Service under such a plan, they will automatically be moved to the Company's free 250-Minute plan option, as described in Section 5.2 below.

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Gardena, California 90248

Effective Date:

APPROVED FOR FILING

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## 4.3 Eligibility

### 4.3.1 Program-Based Eligibility

- A. Customers are eligible if they participate in at least one of the following programs:

Federal Public Housing Assistance/Section 8  
Low Income Home Energy Assistance Program (LIHEAP)  
Medicaid  
National Free School Lunch Program  
State Children's Health Insurance Plan (SCHIP)/  
KidsCare  
Supplemental Nutrition Assistance Program (SNAP)  
Supplemental Security Income (SSI)  
Temporary Assistance to Needy Families (TANF)

### 4.3.2 Income-Based Eligibility

- A. Additionally, Customers are eligible if their total gross annual household income does not exceed 150% of the federal poverty income guidelines.

## 4.4 Certification and Verification

### 4.4.1 Initial Enrollment

- A. Eligible Lifeline subscribers may enroll in the Lifeline program by filling out an enrollment form, which contains certifications, under penalty of perjury, that the Customer participates in one of the Lifeline eligible programs and identifying the qualifying program, or that the customer qualifies on the basis of total household gross income.
- B. Proof of income eligibility or participation in any of the qualifying low income assistance programs should be provided to the Company at the time of application for services, unless the Company has access to an eligibility database with

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which they can verify an applicant's eligibility.

#### 4.4.2 Annual Verification

- A. The Company will verify annually that each Lifeline customer continues to be eligible to receive Lifeline benefits.
- B. The Company reserves the right to periodically audit its records, working in conjunction with the appropriate state agencies, for the purpose of determining continuing Lifeline Customer eligibility.
- C. The use or disclosure of information concerning Lifeline Customers will be limited to purposes directly connected with the administration of the Lifeline plan.

#### 4.5 De-Enrollment

##### 4.5.1 Non-Usage

- A. The Company utilizes a sixty (60) days non-usage policy with a thirty (30) day notice period.
- B. In the event that a Lifeline Customer goes 60 days without any usage, independent of the service end date, the Company will provide a de-enrollment notice to the Lifeline Customer that failure to use the Lifeline service within 30 days will result in de-enrollment.
- C. The Company will promptly deactivate Lifeline Services for Lifeline Customers who do not cure their non-usage during the 30-day notice period.
- D. An account will be considered active if during any 60-day period the authorized Lifeline Customer does at least one of the following: makes a monthly payment; purchases minutes from the Company to add to an existing pre-paid Lifeline account; completes an outbound call; answers an

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incoming call from anyone other than the Company, its representative, or agent; or affirmatively responds to a direct contact from the ETC confirming that he or she wants to continue receiving the Lifeline Service.

#### 4.5.2 Duplicative Support

- A. The Company will de-enroll a Lifeline Customer if it becomes aware that the Lifeline Customer is receiving Lifeline Service from another company or that more than one member of the Lifeline Customer's household is receiving Lifeline Service.

#### 4.5.3 Ineligibility

- A. If there is reasonable basis that the Lifeline Customer no longer meets the Lifeline eligibility criteria, the Company will provide a de-enrollment notice to the Lifeline Customer that failure to establish eligibility within 30 days will result in de-enrollment.

#### 4.5.4 Failure to Re-Certify During Annual Verification

- A. The Company will give Lifeline Customers at least 30 days written notice to respond to the annual verification inquiry before de-enrolling them for failure to re-certify.

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## SECTION 5 - LIFELINE SERVICE PLANS AND RATES

### 5.1 General

All plans come with a free basic handset, as determined by the Company at its sole discretion; include local and domestic long distance calls, free customer care calls, and the following at no additional charge:

Voicemail  
Call Waiting  
Caller ID  
Calls to 911

### 5.2 Non-Tribal Plan Option 1 - Lifeline Only

#### 5.2.1 30-Day 250 Free Voice Minutes or Text Messages

- A. 250 Free Voice minutes or Text messages for 30 days
- B. Additional usage: \$0.10 per minute, \$0.05 per text
- C. Standard (i.e. Non-Lifeline): Not available
- D. Lifeline: \$0.00

### 5.3 Non-Tribal Plan Option 2 - Discounted Retail Plans

Eligible Non-Tribal Customers may choose to apply the Lifeline discount to one of the following retail plans:

#### 5.3.1 30-Day 1000 Talk & 1000 Text

- A. 1000 Voice minutes and Text messages for 30 days
- B. Additional usage: \$0.10 per minute, \$0.05 per text
- C. Standard (i.e. Non-Lifeline): \$29.99 + Tax (Prepaid Monthly)
- D. Lifeline: \$19.99 (Prepaid Monthly)

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Tariff Administrator  
1411 W. 190th Street, Suite 700  
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## 5.3.2 30-Day Unlimited Talk & Text

- A. Unlimited Voice minutes and Unlimited Text messages for 30 days
- B. Standard (i.e. Non-Lifeline): \$39.99 + Tax (Prepaid Monthly)
- C. Lifeline: \$29.99 (Prepaid Monthly)

## 5.3.3 30-Day Unlimited Talk, Text & Data

- A. Unlimited Voice minutes, Unlimited Text messages, and Unlimited Data usage for 30 days
- B. Standard (i.e. Non-Lifeline): \$49.99 + Tax (Prepaid Monthly)
- C. Lifeline: \$39.99 (Prepaid Monthly)

## 5.4 Tribal Plan Option 1 - Discounted Retail Plans

Eligible Tribal Customers may choose to apply the Lifeline discount to one of the following retail plans:

### 5.4.1 30-Day Unlimited Talk & Text

- A. Unlimited Voice minutes and Unlimited Text messages for 30 days
- B. Standard (i.e. Non-Lifeline): \$39.99 + Tax (Prepaid Monthly)
- C. Lifeline: \$0.00

### 5.4.2 30-Day Unlimited Talk, Text & Data

- A. Unlimited Voice minutes, Unlimited Text messages, and Unlimited Data usage for 30 days
- B. Standard (i.e. Non-Lifeline): \$49.99 + Tax (Prepaid Monthly)
- C. Lifeline: \$10.00 (Prepaid Monthly)

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APPROVED FOR FILING  
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## **5.5 Lifeline Service Wire Centers**

Total Call currently offers Lifeline Service in Arizona in the wire centers in Exhibit A.

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EXHIBIT A

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WC Code	State	CompanyName	RateCenter
AGFIAZSR	AZ	QWEST CORPORATION	PHOENIX
AGULAZXC	AZ	TABLE TOP TELEPHONE CO., INC.	AGUILA
ASFKAZMA	AZ	QWEST CORPORATION	FLAGSTAFF
AZCYAZ03	AZ	QWEST CORPORATION	CASAGRANDE
BCKYAZMA	AZ	QWEST CORPORATION	PHOENIX
BISBAZMA	AZ	QWEST CORPORATION	BISBEE
BLCNAZMA	AZ	QWEST CORPORATION	PHOENIX
BLCYAZXC	AZ	CITIZENS UTILITIES RURAL DBA FRONTIER UT RURAL	BULLHEADCY
BLCYAZXE	AZ	CITIZENS UTILITIES RURAL DBA FRONTIER UT RURAL	BULLHDCYN
BLRGAZXC	AZ	ARIZONA TELEPHONE CO.	BLUE RIDGE
BNSNAZMA	AZ	QWEST CORPORATION	BENSON
BNSNAZSD	AZ	QWEST CORPORATION	BENSON
BONTAZXC	AZ	VALLEY TELEPHONE COOPERATIVE, INC.	BONITA
BOUSAZXC	AZ	FRONTIER COMMUNICATIONS OF THE SOUTHWEST INC - AZ	BOUSE
BOWIAZXC	AZ	VALLEY TELEPHONE COOPERATIVE, INC.	BOWIE
BRDSAZMA	AZ	QWEST CORPORATION	PHOENIX
BVDMAZ01	AZ	RIO VIRGIN TELEPHONE CO., INC.	LITTLEFLD
CHNDAZMA	AZ	QWEST CORPORATION	PHOENIX
CHNDAZSO	AZ	QWEST CORPORATION	PHOENIX
CHNDAZWE	AZ	QWEST CORPORATION	PHOENIX
CHVYAZMA	AZ	QWEST CORPORATION	PRESCOTT
CIBCAZXC	AZ	CITIZENS TELECOM CO OF WHT MTNS INC.	WHITERIVER
CIBLAZXC	AZ	FRONTIER COMMUNICATIONS OF THE SOUTHWEST INC - AZ	CIBOLA
CLCYAZAA	AZ	SOUTH CENTRAL UTAH TELEPHONE ASSOCIATION, INC.	HILDALE
CLDGAZMA	AZ	QWEST CORPORATION	CASAGRANDE

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CMVRAZMA	AZ	QWEST CORPORATION	SEDONA
CMVRAZRR	AZ	QWEST CORPORATION	SEDONA
CRCYAZNM	AZ	QWEST CORPORATION	PHOENIX
CRNDAZMA	AZ	QWEST CORPORATION	TUCSON
CSELAZXC	AZ	MIDVALE TELEPHONE EXCHANGE, INC.	CASCABEL
CSGRAZMA	AZ	QWEST CORPORATION	CASAGRANDE
CSRKAZXC	AZ	CITIZENS UTILITIES RURAL DBA FRONTIER UT RURAL	CASTLEROCK
CTWDAZMA	AZ	NEXTEL COMMUNICATIONS, INC.	SEDONA
CTWDAZSO	AZ	QWEST CORPORATION	SEDONA
CVCKAZMA	AZ	QWEST CORPORATION	PHOENIX
DDVLAZNM	AZ	QWEST CORPORATION	HAYDEN
DEWYAZ01	AZ	MIDVALE TELEPHONE EXCHANGE, INC.	MILLSITE
DGLSAZMA	AZ	QWEST CORPORATION	DOUGLAS
DLKNAZXC	AZ	NAVAJO COMM CO INC - AZ DBA FRONTIER NAVAJO COM	DILKON
DLSPA ZXC	AZ	CITIZENS UTILITIES RURAL DBA FRONTIER UT RURAL	LKMHV RNCHS
DNCNAZXC	AZ	COPPER VALLEY TELEPHONE, INC.	VIRDEN
DRVYAZNO	AZ	QWEST CORPORATION	PHOENIX
DTLDAZ01	AZ	ARIZONA TELEPHONE CO.	HYDER
EHRNAZXF	AZ	FRONTIER COMMUNICATIONS OF THE SOUTHWEST INC - AZ	EHRENBURG
ELFRAZXC	AZ	COPPER VALLEY TELEPHONE, INC.	ELFRIDA
ELOYAZ01	AZ	QWEST CORPORATION	CASAGRANDE
ELOYAZ05	AZ	MIDVALE TELEPHONE EXCHANGE, INC.	SILVERBELL
FLGSAZEA	AZ	QWEST CORPORATION	FLAGSTAFF
FLGSAZMA	AZ	QWEST CORPORATION	FLAGSTAFF
FLGSAZSO	AZ	QWEST CORPORATION	FLAGSTAFF
FLRNAZMA	AZ	QWEST CORPORATION	CASAGRANDE

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FTDFAZXC	AZ	NAVAJO COMM CO INC - AZ DBA FRONTIER NAVAJO COM	FTDEFIANCE
FTMDAZMA	AZ	QWEST CORPORATION	PHOENIX
FTMDAZNO	AZ	QWEST CORPORATION	PHOENIX
GDYRAZCW	AZ	QWEST CORPORATION	PHOENIX
GLBNAZMA	AZ	QWEST CORPORATION	GILA BEND
GLDLAZMA	AZ	QWEST CORPORATION	PHOENIX
GLOBAZMA	AZ	QWEST CORPORATION	GLOBE
GLVYAZXC	AZ	T-MOBILE USA, INC.	LKHAVASUCY
GNVYAZMA	AZ	QWEST CORPORATION	TUCSON
HGLYAZMA	AZ	QWEST CORPORATION	PHOENIX
HGLYAZQC	AZ	QWEST CORPORATION	PHOENIX
HLBKAZXC	AZ	CITIZENS TELECOM CO OF WHT MTNS INC.	HOLBROOK
HMBLAZMA	AZ	QWEST CORPORATION	PRESCOTT
HRVYAZXC	AZ	ARIZONA TELEPHONE CO.	HARQUHVLVLY
JSCYAZMA	AZ	QWEST CORPORATION	WINSLOW
KGMNAZXC	AZ	NEW CINGULAR WIRELESS PCS, LLC	BULLHEADCY
KGMNAZXE	AZ	CITIZENS UTILITIES RURAL DBA FRONTIER UT RURAL	KINGMAN
KIVGAZXC	AZ	HOPI TELECOMMUNICATIONS INCORPORATED - AZ	KYKTSMOVLG
KRNYAZMA	AZ	QWEST CORPORATION	HAYDEN
LEPPAZXC	AZ	NAVAJO COMM CO INC - AZ DBA FRONTIER NAVAJO COM	LEUPP
LHCYAZXC	AZ	CITIZENS UTILITIES RURAL DBA FRONTIER UT RURAL	LKHAVASUCY
LNBTAZXC	AZ	GILA LOCAL EXCHANGE CARRIER, INC. - AZ	PHOENIX
LTPKAZMA	AZ	QWEST CORPORATION	PHOENIX
MARNAZ02	AZ	QWEST CORPORATION	TUCSON
MARNAZ03	AZ	QWEST CORPORATION	TUCSON
MARNAZMA	AZ	QWEST CORPORATION	TUCSON
MESAAZGI	AZ	QWEST CORPORATION	PHOENIX
MESAAZMA	AZ	QWEST CORPORATION	PHOENIX

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MHVYAZXC	AZ	CITIZENS UTILITIES RURAL DBA FRONTIER UT RURAL	MOHAVE VLY
MIAMAZMA	AZ	QWEST CORPORATION	GLOBE
MMLKAZXC	AZ	ARIZONA TELEPHONE CO.	MORMONLAKE
MMTHAZMA	AZ	QWEST CORPORATION	SAN MANUEL
MRCPAZMA	AZ	QWEST CORPORATION	CASAGRANDE
MSPKAZMA	AZ	QWEST CORPORATION	FLAGSTAFF
NGLSAZMA	AZ	QWEST CORPORATION	NOGALES
NGLSAZMW	AZ	QWEST CORPORATION	NOGALES
NWRVAZMA	AZ	QWEST CORPORATION	PHOENIX
ORCLAZMA	AZ	QWEST CORPORATION	SAN MANUEL
PEORAZFS	AZ	ACCIPITER COMMUNICATIONS INC	PHOENIX
PERCAZXC	AZ	VALLEY TELEPHONE COOPERATIVE, INC.	PEARCE
PHNXAZ81	AZ	QWEST CORPORATION	PHOENIX
PHNXAZBW	AZ	QWEST CORPORATION	PHOENIX
PHNXAZCA	AZ	QWEST CORPORATION	PHOENIX
PHNXAZEA	AZ	QWEST CORPORATION	PHOENIX
PHNXAZGR	AZ	QWEST CORPORATION	PHOENIX
PHNXAZLV	AZ	QWEST CORPORATION	PHOENIX
PHNXAZMA	AZ	AT T LOCAL	GLNCNYONCY
PHNXAZMR	AZ	QWEST CORPORATION	PHOENIX
PHNXAZMY	AZ	QWEST CORPORATION	PHOENIX
PHNXAZNE	AZ	QWEST CORPORATION	PHOENIX
PHNXAZNO	AZ	QWEST CORPORATION	PHOENIX
PHNXAZNW	AZ	QWEST CORPORATION	PHOENIX
PHNXAZPP	AZ	QWEST CORPORATION	PHOENIX
PHNXAZPR	AZ	QWEST CORPORATION	PHOENIX
PHNXAZSE	AZ	QWEST CORPORATION	PHOENIX
PHNXAZSO	AZ	QWEST CORPORATION	PHOENIX
PHNXAZSY	AZ	QWEST CORPORATION	PHOENIX
PHNXAZWE	AZ	QWEST CORPORATION	PHOENIX
PIMAAZMA	AZ	QWEST CORPORATION	PIMA
PINEAZMA	AZ	QWEST CORPORATION	PAYSON

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PLMNAZMA	AZ	QWEST CORPORATION	BISBEE
PRDMAZXC	AZ	FRONTIER COMMUNICATIONS OF THE SOUTHWEST INC - AZ	PARKER DAM
PRDTAZ01	AZ	SAN CARLOS APACHE TELECOMMUNICATIONS UTILITY, INC.	SAN CARLOS
PRKRAZXC	AZ	FRONTIER COMMUNICATIONS OF THE SOUTHWEST INC - AZ	PARKER
PRSCAZEA	AZ	QWEST CORPORATION	PRESCOTT
PRSCAZFW	AZ	TABLE TOP TELEPHONE CO., INC.	INCRPTCNYN
PRSCAZMA	AZ	NEXTEL COMMUNICATIONS, INC.	PRESCOTT
PRTLAZXC	AZ	VALLEY TELEPHONE COOPERATIVE, INC.	PORTAL
PRVYAZPP	AZ	QWEST CORPORATION	PHOENIX
PTGNAZEL	AZ	QWEST CORPORATION	NOGALES
PTGNAZMA	AZ	QWEST CORPORATION	NOGALES
PYSNAZMA	AZ	NEXTEL COMMUNICATIONS, INC.	PAYSON
QRTZAZXC	AZ	SOUTHWESTERN TELEPHONE CO.	QUARTZSITE
RSVTAZXC	AZ	ARIZONA TELEPHONE CO.	ROOSEVLTLK
SALMAZXC	AZ	SOUTHWESTERN TELEPHONE CO.	SALOME
SASBAZXC	AZ	ARIZONA TELEPHONE CO.	SASABE
SCDLAZMA	AZ	QWEST CORPORATION	PHOENIX
SCDLAZSH	AZ	QWEST CORPORATION	PHOENIX
SCDLAZTH	AZ	QWEST CORPORATION	PHOENIX
SCDMAZ89	AZ	MIDVALE TELEPHONE EXCHANGE, INC.	PHOENIX
SEDNAZMA	AZ	QWEST CORPORATION	SEDONA
SEDNAZSO	AZ	QWEST CORPORATION	SEDONA
SFFRAZMA	AZ	QWEST CORPORATION	SAFFORD
SGMNAZXC	AZ	TABLE TOP TELEPHONE CO., INC.	SELIGMAN
SMTNAZMA	AZ	QWEST CORPORATION	SOMERTON
SNDRAZXC	AZ	TABLE TOP TELEPHONE CO., INC.	SANDERS

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SNMNAZMA	AZ	QWEST CORPORATION	SAN MANUEL
SNRSAZXA	AZ	TOHONO O'ODHAM UTILITY AUTHORITY	SANTA ROSA
SNSMAZXC	AZ	VALLEY TELEPHONE COOPERATIVE, INC.	SAN SIMON
SNWFAZXC	AZ	CITIZENS TELECOM CO OF WHT MTNS INC.	SNOWFLAKE
SPRAZMA	AZ	QWEST CORPORATION	SUPERIOR
SPRSAZEA	AZ	QWEST CORPORATION	PHOENIX
SPRSAZMA	AZ	QWEST CORPORATION	PHOENIX
SPRSAZWE	AZ	QWEST CORPORATION	PHOENIX
SRVSAZMA	AZ	QWEST CORPORATION	SIERRAVIST
SRVSAZNO	AZ	QWEST CORPORATION	SIERRAVIST
SRVSAZSO	AZ	QWEST CORPORATION	SIERRAVIST
STFDZMA	AZ	QWEST CORPORATION	CASAGRANDE
STJHAZXB	AZ	CITIZENS TELECOM CO OF WHT MTNS INC.	ST JOHNS
STMCAZXE	AZ	NAVAJO COMM CO INC - UT DBA NAVAJO COMM UT	MONUMNTVLY
TCSNAZCA	AZ	QWEST CORPORATION	TUCSON
TCSNAZCO	AZ	QWEST CORPORATION	TUCSON
TCSNAZCR	AZ	QWEST CORPORATION	TUCSON
TCSNAZEA	AZ	MCLEODUSA TELECOMMUNICATIONS SERVICES, INC.- AZ	TUCSON
TCSNAZFW	AZ	QWEST CORPORATION	TUCSON
TCSNAZMA	AZ	BANDWIDTH.COM CLEC, LLC - AZ	HAYDEN
TCSNAZML	AZ	QWEST CORPORATION	TUCSON
TCSNAZNO	AZ	QWEST CORPORATION	TUCSON
TCSNAZRN	AZ	QWEST CORPORATION	TUCSON
TCSNAZSE	AZ	QWEST CORPORATION	TUCSON
TCSNAZSO	AZ	QWEST CORPORATION	TUCSON
TCSNAZSW	AZ	QWEST CORPORATION	TUCSON
TCSNAZTV	AZ	QWEST CORPORATION	TUCSON
TCSNAZWE	AZ	QWEST CORPORATION	TUCSON

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TEMPAZMA	AZ	QWEST CORPORATION	PHOENIX
TEMPAZMC	AZ	QWEST CORPORATION	PHOENIX
TLSNAZMA	AZ	QWEST CORPORATION	PHOENIX
TMBSAZMA	AZ	QWEST CORPORATION	TOMBSTONE
TNBSAZXC	AZ	ARIZONA TELEPHONE CO.	ROOSEVLTLK
TNCKAZMA	AZ	QWEST CORPORATION	PAYSON
TUBCAZMA	AZ	QWEST CORPORATION	TUCSON
		CITIZENS UTILITIES RURAL DBA	
TXTNAZAB	AZ	FRONTIER UT RURAL	PEACH SPG
VAILAZNO	AZ	QWEST CORPORATION	TUCSON
VAILAZSO	AZ	QWEST CORPORATION	TUCSON
WCBGAZMA	AZ	QWEST CORPORATION	WICKENBURG
		NAVAJO COMM CO INC - AZ DBA	
WDRNAZXC	AZ	FRONTIER NAVAJO COM	WIDE RUINS
WHTKAZMA	AZ	QWEST CORPORATION	PHOENIX
WHTLAZMA	AZ	QWEST CORPORATION	WHITLOW
		CITIZENS UTILITIES RURAL DBA	
WIKPAZXC	AZ	FRONTIER UT RURAL	WIKIEUP
WLCXAZMA	AZ	QWEST CORPORATION	WILLCOX
WLMSAZMA	AZ	QWEST CORPORATION	FLAGSTAFF
WLTNAZMA	AZ	QWEST CORPORATION	YUMA
WNBGAZ01	AZ	QWEST CORPORATION	PHOENIX
WNSLAZMA	AZ	QWEST CORPORATION	WINSLOW
		MIDVALE TELEPHONE	
YONGAZXC	AZ	EXCHANGE, INC.	YOUNG
		CITIZENS UTILITIES RURAL DBA	
YUCCAZXC	AZ	FRONTIER UT RURAL	YUCCA
YUMAAZFT	AZ	QWEST CORPORATION	YUMA
		TIME WARNER CABLE INFO SVCS	
YUMAAZMA	AZ	(ARIZONA), LLC - AZ	YUMA
YUMAAZSE	AZ	QWEST CORPORATION	YUMA

Issued By  
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Effective Date:

APPROVED FOR FILING  
DECISION #: 74246