





**Modified Non-Per Capita Conservation Program (Modified NPCCP)**

**Suggestions for Matching Service Area Characteristics with Best Management Practices (BMPs)**

**Service Area Characteristics**

**1. Public Awareness/PR**

**2. Education/ Training**

**3. Outreach Services**

**4. Physical System**

**5. Ordinances/Conditions of Service/Tariffs**

**6. Rebates/Incentives**

**7. Research/Innovation**

- 1.1 Messaging program
- 1.2 Events/programs/presentations
- 1.3 Market surveys
- 2.1 Adult education and training
- 2.2 Youth conservation education
- 2.3 New homeowner education
- 2.4 Xeriscape demonstration garden
- 2.5 Distribution plan for materials
- 3.1 Residential audit program
- 3.2 Landscape consultations
- 3.3 Water budgeting program
- 3.4 Residential interior retrofits
- 3.5 Non-residential interior retrofits
- 3.6 High water use inquiry retrofits
- 3.7 High water use inquiry resolution
- 3.8 Water waste notification
- 4.1 Leak detection investigations
- 4.2 Meter repair/replacement
- 4.3 Water system audit
- 5.1 Low water use landscaping
- 5.2 Water tampering/water waste
- 5.3 Plumbing code requirements
- 5.4 Limit water requirements
- 5.5 Model home intensive landscaping
- 5.6 Gray water/water harvesting
- 5.7 Car wash water recycling
- 5.8 Landscape watering restrictions
- 5.9 Hot water recirculation devices
- 5.10 Retrofit on resale
- 5.11 Landscape water-use standards (non-res.)
- 5.12 Conservation tariff (PWC)
- 5.13 Water use plans
- 6.1 Toilet rebate
- 6.2 High efficiency toilet rebate
- 6.3 Toilet replacement
- 6.4 Indoor water fixtures
- 6.5 Hot water systems
- 6.6 Water efficient appliances
- 6.7 Graywater retrofits
- 6.8 Water harvesting retrofits
- 6.9 Landscape conversion
- 6.10 Xeriscape conversion
- 6.11 Commercial new landscapes
- 6.12 Large landscape and industrial program
- 6.13 Non-res. no/low interest loans
- 7.1 Implement emerging technology
- 7.2 Conduct applied research
- 7.3 Evaluate new approaches
- 7.4 Analyse for water savings
- 7.5 Implement smart irrigation
- 7.6 Develop industry partnerships
- 7.7 Support new technologies
- 7.8 Pilot new project/program

1. % = percentage: a high percentage or proportion of the total amount of water served.  
 2. e.g. parks, HOA common areas, golf courses, school fields.