

ANNUAL REPORT

Of

Company Name:
PO Box 53999
Mailing Address: Station 9708
Phoenix AZ
85072-3999
Docket No.: E-01345A
For the Year Ended:

**RECEIVED
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April 15, 2021, 2:56 PM
**ARIZONA CORPORATION COMMISSION
UTILITIES DIVISION**

ELECTRIC

To

Arizona Corporation Commission

Due on April 15th

Email: Util-Compliance@azcc.gov, mail or deliver the completed Annual Report to:
Arizona Corporation Commission
Compliance Section - Utilities Division
1200 West Washington Street
Phoenix, Arizona 85007

Application Type:
Application Date:

ARIZONA CORPORATION COMMISSION
 ELECTRIC UTILITY ANNUAL REPORT
 COMPANY INFORMATION

AR2

For the Calendar Year Ended: 12/31/20

Company/Business Name:	Arizona Public Service Company			
Mailing Address:	P.O. Box 53999			
City:	Phoenix	State:	Arizona	Zip Code: 85072-3999
Telephone Number:	602-250-1000	Fax Number:	602-250-3003	
Email:				

Regulatory and On-Site Manager Contact				
Name:	Rodney Ross			
Title:	Manager, State Regulation and Compliance			
Telephone No. :	602-250-4944			
Address:	400 N. 5th Street, MS 9712			
City:	Phoenix	State:	Arizona	Zip Code: 85004
Email:	Rodney.Ross@aps.com			

Statutory Agent				
Name:	CT Corporation System			
Title:				
Telephone No. :	602-248-1145			
Address:	3800 North Central Avenue, Suite 460			
City:	Phoenix	State:	Arizona	Zip Code: 85012
Email:				

Attorney				
Name:	Robert E. Smith			
Title:	SVP General Counsel			
Telephone No. :	602-250-2888			
Address:	400 N. 5th Street, MS 9040			
City:	Phoenix	State:	Arizona	Zip Code: 85004
Email:	Bob.Smith@aps.com			

Name:				
Title:				
Telephone No. :				
Address:				
City:		State:		Zip Code:
Email:				

Ownership: C Corporation (C) (Other than Association/Co-op)

Counties Served: Multiple counties

Important changes during the year

For those companies not subject to the affiliated interest rules, has there been a change in ownership or direct control during the year?

If yes, please provide specific details in the box below.

N/A

Has the company been notified by any other regulatory authorities during the year, that they are out of compliance?

If yes, please provide specific details in the box below.

The U.S. Nuclear Regulatory Commission (NRC) implements a highly rigorous inspection program at all commercial nuclear plants in the nation. The NRC documents the results of their inspection program in an annual assessment letter sent to each nuclear facility in early March of the following year. In the 2020 annual assessment letter sent to Arizona Public Service, the NRC found that the overall performance of the Palo Verde Nuclear Generating Station preserved public health and safety. The NRC determined the performance at Palo Verde Units 1, 2, and 3 was within the Licensee Response Column, the highest performance category (least amount of oversight) of the NRC's Reactor Oversight Process (ROP) Action Matrix, because all inspection findings had very low safety significance (i.e., Green), and all NRC Performance Indicators were within the expected range (i.e., Green). There were two apparent violations during 2020 associated with the Palo Verde dry cask fuel storage system that were successfully negotiated with the NRC using the Alternative Dispute Resolution process. A confirmatory order was documented by the NRC for this issue which concluded the violations were not considered escalated enforcement and would not require a notice of violation.

There were no environmental violations issued to Palo Verde during 2020.

APS received one Environmental Notice of Violation (NOV) in 2020. The NOV was issued by the Maricopa County Air Quality Department (MCAQD) for an exceedance of NOx 3-hour rolling average. This NOV has been resolved to the satisfaction of MCAQD.

SERVICES AUTHORIZED TO PROVIDE

Yes	Electric
Yes	Investor Owned Electric
N/A	Rural Electric Cooperative
N/A	Utility Distributed Company
N/A	Electric Service Provider
N/A	Transmission Service Provider
N/A	Meter Service Provider
N/A	Meter Reading Service Provider
N/A	Billing and Collection
N/A	Ancillary Services
N/A	Generation Provider
N/A	Aggregator/Broker

N/A Other (Specify)

STATISTICAL INFORMATION

Retail Information

	Number of Arizona Customers	Number of kWh Sold in Arizona
Residential	1,150,194	14,747,876,000
Commercial	133,874	12,223,505,000
Industrial	3,231	2,248,560,000
Public Street and Highway Lighting	1,266	122,752,000
Irrigation	138	1,714,000
Total Retail	1,288,703	29,344,407,000

Wholesale Information

	Number of Customers	Number of kWh Sold
Resale	12	96,199,000
Short-term Sales (duration of less than one-year)	37	2,992,109,000
Total Wholesale	49	3,088,308,000

Total Sold	32,432,715,000	kWh
Maximum Peak Load	7,659,769	KW
Distribution System Losses	1,171,229	MWh
Distribution Losses	5.88%	
Transmission Losses	2.81%	
System Average Interruption Duration Index (SAIDI)	78.6 minutes	
Distribution System Losses	558,799	
Customer Average Interruption Duration Index (CAIDI)	92.6 Minutes	
System Average Interruption Frequency Index (SAIFI)	0.85	

	2019	2020
Total number of employees	6,111	5,933

VERIFICATION AND SWORN STATEMENT (INTRASTATE REVENUE ONLY)

Verification:

State of Arizona I, the undersigned of the
(state name)
County of (county name): Maricopa
Name (owner or official) title: Elizabeth A. Blankenship, VP Controller & CAO APS/PNW
Company name: Arizona Public Service Company

DO SAY THAT THIS ANNUAL UTILITY PROPERTY TAX AND SALES TAX REPORT TO THE ARIZONA CORPORATION COMMISSION.

FOR THE YEAR ENDING: 12/31/20

HAS BEEN PREPARED UNDER MY DIRECTION, FROM THE ORIGINAL BOOKS, PAPERS AND RECORDS OF SAID UTILITY; THAT I HAVE CAREFULLY EXAMINED THE SAME, AND DECLARE THE SAME TO BE A COMPLETE AND CORRECT STATEMENT OF BUSINESS AND AFFAIRS OF SAID UTILITY FOR THE PERIOD COVERED BY THIS REPORT IN RESPECT TO EACH AND EVERY MATTER AND THING SET FORTH, TO THE BEST OF MY KNOWLEDGE, INFORMATION AND BELIEF.

Sworn Statement: IN ACCORDANCE WITH THE REQUIREMENTS OF TITLE 40, ARTICLE 8, SECTION 40-401, ARIZONA REVISED STATUTES, IT IS HEREIN REPORTED THAT THE GROSS OPERATING REVENUE OF SAID UTILITY DERIVED FROM ARIZONA INTRASTATE UTILITY OPERATIONS DURING THE CALENDAR YEAR WAS:

Arizona Intrastate Gross Operating Revenues Only (\$)

\$3,743,028,214

(The amount in the box above includes

\$326,612,087 in sales taxes
billed or collected)

EAB Blankenship

signature of owner/official

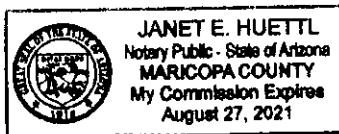
602-250-3178

telephone no.

SUBSCRIBED AND SWORN TO BEFORE ME A NOTARY PUBLIC
IN AND FOR THE COUNTY

THIS 15 DAY OF April 2021
(month) and (year)

MY COMMISSION EXPIRES 8-27-2021
(date)



Janet E. Huettl
(signature of notary public)

VERIFICATION AND SWORN STATEMENT (RESIDENTIAL REVENUE)

Verification:

State of Arizona I, the undersigned of the
(state name)

County of (county name): Maricopa
Name (owner or official) title: Elizabeth A. Blankenship, VP Controller & CAO APS/PNW
Company name: Arizona Public Service Company

DO SAY THAT THIS ANNUAL UTILITY PROPERTY TAX AND SALES TAX REPORT TO THE ARIZONA CORPORATION COMMISSION.

FOR THE YEAR ENDING: 12/31/20

HAS BEEN PREPARED UNDER MY DIRECTION, FROM THE ORIGINAL BOOKS, PAPERS AND RECORDS OF SAID UTILITY; THAT I HAVE CAREFULLY EXAMINED THE SAME, AND DECLARE THE SAME TO BE A COMPLETE AND CORRECT STATEMENT OF BUSINESS AND AFFAIRS OF SAID UTILITY FOR THE PERIOD COVERED BY THIS REPORT IN RESPECT TO EACH AND EVERY MATTER AND THING SET FORTH, TO THE BEST OF MY KNOWLEDGE, INFORMATION AND BELIEF.

Sworn Statement: IN ACCORDANCE WITH THE REQUIREMENTS OF TITLE 40, ARTICLE 8, SECTION 40-401, ARIZONA REVISED STATUTES, IT IS HEREIN REPORTED THAT THE GROSS OPERATING REVENUE OF SAID UTILITY DERIVED FROM ARIZONA INTRASTATE UTILITY OPERATIONS RECEIVED FROM RESIDENTIAL CUSTOMERS DURING THE CALENDAR YEAR WAS:

Arizona Intrastate Gross Operating Revenues Only (\$)

\$2,109,260,511

(The amount in the box above includes

\$180,084,303 in sales taxes
billed or collected)

E.A. Blankenship

signature of owner/official

602-250-3178

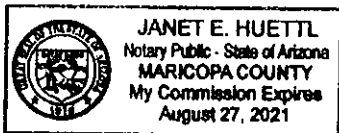
telephone no.

SUBSCRIBED AND SWORN TO BEFORE ME A NOTARY PUBLIC
IN AND FOR THE COUNTY

Maricopa
(county name)

THIS 15 DAY OF April 2021
(month) and (year)

MY COMMISSION EXPIRES 8-27-2021
(date)



Janet E. Huettl
(signature of notary public)

PAGE 204				PAGE 205					
ELECTRIC PLANT IN SERVICE (Account 101, 102, 103 and 106)				ELECTRIC PLANT IN SERVICE (Account 101, 102, 103 and 106) (Continued)					
1. Report below the original cost of electric plant in service according to the prescribed accounts.				distributions of these tentative classifications in columns (c) and (d), including the reversals of the prior years tentative account distributions of these amounts. Careful observance of the above instructions and the texts of Accounts 101 and 106 will avoid serious omissions of the reported amount of respondent's plant actually in service at end of year.					
2. In addition to Account 101, Electric Plant in Service (Classified), this page and the next include Account 102, Electric Plant Purchased or Sold; Account 103, Experimental Electric Plant Unclassified; and Account 106, Completed Construction Not Classified-Electric.3.				7. Show in column (f) reclassifications or transfers within utility plant accounts. Include also in column (f) the additions or reductions of primary account classifications arising from distribution of amounts initially recorded in Account 102, include in column (e) the amounts with respect to accumulated provision for depreciation, acquisition adjustments, etc., and show in column (f) only the offset to the debits or credits distributed in column (f) to primary account classifications.					
3. Include in column (c) or (d), as appropriate, corrections of additions and retirements for the current or preceding year.				8. For Account 399, state the nature and use of plant included in this account and if substantial in amount submit a supplementary statement showing subaccount classification of such plant conforming to the requirement of these pages.					
4. For revisions to the amount of initial asset retirement costs capitalized, included by primary plant account, increases in column (c) additions and reductions in column (e) adjustments.				9. For each amount comprising the reported balance and changes in Account 102, state the property purchased or sold, name of vendor or purchase, and date of transaction. If proposed journal entries have been filed with the Commission as required by the Uniform System of					
5. Enclose in parentheses credit adjustments of plant accounts to indicate the negative effect of such accounts.									
6. Classify Account 106 according to prescribed accounts, on an estimated basis if necessary, and include the entries in column (c). Also to be included in column (c) are entries for reversals of tentative distributions of prior year reported in column (b). Likewise, if the respondent has a significant amount of plant retirements which have not been classified to primary accounts at the end of the year, include in column (d) a tentative distribution of such retirements, on an estimated basis, with appropriate contra entry to the account for accumulated depreciation provision. Include also in column (d)									
Line No.	Account (a)	Balance Beginning of Year (b) 31-Dec-19	Additions (c)	Retirements (d)	Adjustments (e)	Transfers (f)	Balance at End of Year (g) 31-Dec-20	Line No.	
1	1. INTANGIBLE PLANT							1	
2	(301) Organization	-	337,865	-	-	-	337,865	2	
3	(302) Franchises and Consents	3,689,888	119,134	-	-	-	3,809,022	3	
4	(303) Miscellaneous Intangible Plant	932,472,882	69,877,482	19,179,475	-	-	983,170,889	4	
5	TOTAL Intangible Plant (Enter Total of lines 2, 3, and 4)	936,162,770	70,334,481	19,179,475	-	-	987,317,776	5	
6	2. PRODUCTION PLANT							6	
7	A. Steam Production Plant							7	
8	(310) Land and Land Rights	5,768,398	-	-	-	-	5,768,398	8	
9	(311) Structures and Improvements	190,823,337	17,560,471	883,827	-	-	207,499,981	9	
10	(312) Boiler Plant Equipment	1,440,581,644	63,089,291	2,461,840	-	-	1,501,209,095	10	
11	(313) Engines and Engine-Driven Generators	-	-	-	-	-	-	11	
12	(314) Turbogenerator Units	222,376,573	1,165,853	(267,802)	-	-	223,810,228	12	
13	(315) Accessory Electric Equipment	123,164,228	6,727,168	576,428	-	-	129,314,968	13	
14	(316) Misc. Power Plant Equipment	92,226,878	15,255,106	377,184	-	-	107,104,800	14	
15	(317) Asset Retirement Costs for Steam Production	43,263,810	10,468,911	-	-	-	53,732,721	15	
16	TOTAL Steam Production Plant (Enter Total of lines 8 thru 15)	2,118,204,868	114,266,800	4,031,477	-	-	2,228,440,191	16	
17	B. Nuclear Production Plant							17	
18	(320) Land and Land Rights	4,417,789	-	-	-	-	4,417,789	18	
19	(321) Structures and Improvements	881,283,654	13,039,069	963,067	-	-	893,359,656	19	
20	(322) Reactor Plant Equipment	1,265,027,216	47,394,618	2,794,589	-	-	1,309,627,245	20	
21	(323) Turbogenerator Units	455,776,855	900,301	3,043,846	-	-	453,633,310	21	
22	(324) Accessory Electric Equipment	306,293,947	248,520	437,519	-	-	306,104,948	22	
23	(325) Misc. Power Plant Equipment	244,867,226	14,059,980	7,884	-	-	258,919,322	23	
24	(326) Asset Retirement Costs for Nuclear Production	(1,711,458)	376,737	-	-	-	(1,334,721)	24	
25	TOTAL Nuclear Production Plant (Enter Total of Lines 18 thru 24)	3,155,955,229	76,019,225	7,246,905	-	-	3,224,727,549	25	
26	C. Hydraulic Production Plant							26	
27	(330) Land and Land Rights	-	-	-	-	-	-	27	
28	(331) Structures and Improvements	-	-	-	-	-	-	28	
29	(332) Reservoirs, Dams, and Waterways	-	-	-	-	-	-	29	
30	(333) Water Wheels, Turbines, and Generators	-	-	-	-	-	-	30	
31	(334) Accessory Electric Equipment	-	-	-	-	-	-	31	
32	(335) Misc. Power Plant Equipment	-	-	-	-	-	-	32	
33	(336) Roads, Railroads, and Bridges	-	-	-	-	-	-	33	
34	(337) Asset Retirement Costs for Hydraulic Production	-	-	-	-	-	-	34	
35	TOTAL Hydraulic Production Plant (Enter Total of lines 27 thru 34)	-	-	-	-	-	-	35	
36	D. Other Production Plant							36	
37	(340) Land and Land Rights	15,768,919	-	-	-	-	15,768,919	37	
38	(341) Structures and Improvements	135,730,378	111,665,464	1,235,369	(1,811)	-	246,158,662	38	
39	(342) Fuel Holders, Products and Accessories	61,184,776	2,151,460	146,068	-	-	63,190,168	39	
40	(343) Prime Movers	646,390,071	405,845,532	11,473,478	-	-	1,040,762,125	40	
41	(344) Generators	2,200,901,875	(484,855,688)	(475,845)	-	(97,747)	1,716,424,285	41	
42	(345) Accessory Electric Equipment	252,513,223	32,360,355	398,425	-	98,492	284,573,645	42	
43	(346) Misc. Power Plant Equipment	40,386,832	37,743,217	218,001	-	-	77,912,048	43	
44	(347) Asset Retirement Costs for Other Production	29,870,536	-	-	-	-	29,870,536	44	
44.1	(348) Energy Storage Equipment - Production	-	104,910,340	12,995,496	-	(1,066)	91,913,778	45	
45	TOTAL Other Prod. Plant (Enter Total of lines 37 thru 44)	3,382,746,610	104,910,340	12,995,496	-	(1,066)	3,474,660,388	46	
46	TOTAL Prod. Plant (Enter Total of lines 16, 25, 35, and 45)	8,656,906,707	295,196,365	24,273,878	-	(1,066)	8,927,828,128	47	

PAGE 206				PAGE 207					
ELECTRIC PLANT IN SERVICE (Account 101, 102, 103 and 106) (Continued)				ELECTRIC PLANT IN SERVICE (Account 101, 102, 103 and 106) (Continued)					
Line No.	Account	Balance Beginning of Year	Additions	Retirements	Adjustments	Transfers	Balance at End of Year	Line No.	
	(a)	(b)	(c)	(d)	(e)	(f)	(g)		
47	3. TRANSMISSION PLANT							47	
48	(350) Land and Land Rights	217,604,059	20,229,559	2,421,202	-	(119,000)	235,293,416	48	
48.1	(351) Energy Storage Equipment - Transmission	-	-	-	-	-	-	48.1	
49	(352) Structures and Improvements	206,800,407	20,805,533	853,622	-	(13,307,537)	213,444,781	49	
50	(353) Station Equipment	1,241,938,514	103,690,540	7,994,198	(57,920)	997,160	1,338,574,096	50	
51	(354) Towers and Fixtures	183,851,161	5,387,530	154,153	-	258,104	189,342,642	51	
52	(355) Poles and Fixtures	658,613,240	21,582,827	813,071	-	3,285,710	682,668,706	52	
53	(356) Overhead Conductors and Devices	510,913,738	9,002,264	230,425	1	445,565	520,131,143	53	
54	(357) Underground Conduit	33,822,863	17,168,949	7,967	-	639,692	51,623,537	54	
55	(358) Underground Conductors and Devices	34,881,885	17,867,842	826,228	-	(631,822)	51,291,677	55	
56	(359) Roads and Trails	-	-	-	-	-	-	56	
57	(359.1) Asset Retirement Costs for Transmission Plant	-	-	-	-	-	-	57	
58	TOTAL Transmission Plant (Enter Total of lines 48 thru 57)	3,088,425,867	215,735,044	13,300,866	(57,919)	(8,432,128)	3,282,369,998	58	
59	4. DISTRIBUTION PLANT							59	
60	(360) Land and Land Rights	70,181,405	7,917,477	531,386	-	(7,414)	77,560,082	60	
61	(361) Structures and Improvements	99,776,218	2,365,632	259,290	-	(765,855)	101,116,705	61	
62	(362) Station Equipment	679,026,734	93,819,818	6,433,690	1,393	(10,688,723)	755,725,532	62	
63	(363) Storage Battery Equipment	9,995,447	(4,811,963)	5,161,930	-	-	21,554	63	
64	(364) Poles, Towers, and Fixtures	737,590,134	59,810,817	4,790,169	-	(3,453,659)	789,157,123	64	
65	(365) Overhead Conductors and Devices	468,126,918	(22,394,010)	1,739,216	(202)	(9,299,817)	434,693,673	65	
66	(366) Underground Conduit	743,197,941	44,038,230	1,149,003	-	(15,875)	786,071,293	66	
67	(367) Underground Conductors and Devices	1,984,792,009	179,316,306	8,811,533	300	10,203,109	2,165,500,191	67	
68	(368) Line Transformers	966,414,556	64,814,833	8,865,471	-	2,712,590	1,025,076,508	68	
69	(369) Services	480,282,727	34,430,149	950,483	3	4,899	513,767,295	69	
70	(370) Meters	320,386,070	15,656,370	11,782,478	-	(25,035)	324,234,927	70	
71	(371) Installations on Customer Premises	47,303,183	2,907,682	1,322,523	-	(370,824)	48,517,518	71	
72	(372) Leased Property on Customer Premises	-	-	-	-	-	-	72	
73	(373) Street Lighting and Signal Systems	82,036,307	3,972,401	1,977,380	148	106,938	84,138,414	73	
74	(374) Asset Retirement Costs for Distribution Plant	-	-	-	-	-	-	74	
75	TOTAL Distribution Plant (Enter Total of lines 60 thru 74)	6,689,109,649	481,843,742	53,774,552	1,642	(11,599,666)	7,105,580,815	75	
76	5. REGIONAL TRANSMISSION AND MARKET OPERATION PLANT							76	
77	(380) Land and Land Rights	-	-	-	-	-	-	77	
78	(381) Structure and Improvements	-	-	-	-	-	-	78	
79	(382) Computer Hardware	-	-	-	-	-	-	79	
80	(383) Computer Software	-	-	-	-	-	-	80	
81	(384) Communication Equipment	-	-	-	-	-	-	81	
82	(385) Miscellaneous Regional Transmission and Market Operation Plant	-	-	-	-	-	-	82	
83	(386) Asset Retirement Costs for Regional Transmission and Market Oper	-	-	-	-	-	-	83	
84	TOTAL Transmission and Market Operation Plant (Total lines 77 thru 83)	-	-	-	-	-	-	84	
85	6. GENERAL PLANT							85	
86	(389) Land and Land Rights	23,002,719	26,481	138	-	88,643	23,117,705	86	
87	(390) Structures and Improvements	306,738,085	32,203,786	2,352,331	89	14,253,457	350,843,086	87	
88	(391) Office Furniture and Equipment	364,591,205	5,909,775	5,977,347	-	(645,941)	363,877,692	88	
89	(392) Transportation Equipment	37,046,243	6,475,233	3,128,865	-	-	40,392,611	89	
90	(393) Stores Equipment	609,635	20,328	-	-	-	629,963	90	
91	(394) Tools, Shop and Garage Equipment	48,682,808	10,010,943	2,702,936	-	498,429	56,489,244	91	
92	(395) Laboratory Equipment	941,626	-	-	-	-	941,626	92	
93	(396) Power Operated Equipment	9,923,880	107,698	255,884	-	-	9,775,694	93	
94	(397) Communication Equipment	309,498,229	54,113,305	3,596,789	1	5,838,272	365,853,018	94	
95	(398) Miscellaneous Equipment	31,983,759	2,398,494	35,073	-	-	34,347,180	95	
96	SUBTOTAL (Enter Total of lines 86 thru 95)	1,133,018,189	111,266,043	18,049,363	90	20,032,860	1,246,267,819	96	
97	(399) Other Tangible Property	-	-	-	-	-	-	97	
98	(399.1) Asset Retirement Costs for General Plant	-	-	-	-	-	-	98	
99	TOTAL General Plant (Enter Total of lines 96, 97, and 98)	1,133,018,189	111,266,043	18,049,363	90	20,032,860	1,246,267,819	99	
100	TOTAL (Accounts 101 and 106)	20,503,623,182	1,174,375,675	128,578,134	(56,187)	-	21,549,364,536	100	
101	(102) Electric Plant Purchased (See Instr. 8)	-	-	-	-	-	-	101	
102	(Less) (102) Electric Plant Sold (See Instr. 8)	-	-	-	-	-	-	102	
103	(103) Experimental Plant Unclassified	-	-	-	-	-	-	103	
104	TOTAL Electric Plant in Service (Enter Total of lines 100 thru 103)	20,503,623,182	1,174,375,675	128,578,134	(56,187)	-	21,549,364,536	104	

ACCUMULATED PROVISION FOR DEPRECIATION OF ELECTRIC UTILITY PLANT (Account 108)					
1. Explain in a footnote any important adjustments during year.					
2. Explain in a footnote any difference between the amount for book cost of plant retired, Line 11, column (c), and that reported for electric plant in service, pages 204-207, column 9d), excluding retirements of non-depreciable property.					
3. The provisions of Account 108 in the Uniform System of accounts require that retirements of depreciable plant be recorded when such plant is removed from service. If the respondent has a significant amount of plant retired at year end which has not been recorded and/or classified to the various reserve functional classifications, make preliminary closing entries to tentatively functionalize the book cost of the plant retired. In addition, include all costs included in retirement work in progress at year end in the appropriate functional classifications.					
4. Show separately interest credits under a sinking fund or similar method of depreciation accounting					
Section A. Balances and Changes During Year					
Line No.	Item (a)	Total (c+d+e) (b)	Electric Plant in Service (c)	Electric Plant Held for Future use (d)	Electric Plant Leased to Others (e)
1	Balance Beginning of Year	6,520,425,752	6,520,425,752		
2	Depreciation Provisions for Year, Charged to				
3	(403) Depreciation Expense	512,914,827	512,914,827		
4	(403.1) Depreciation Expense for Asset Retirement Costs	4,748,081	4,748,081		
5	(413) Exp. of Elec. Plt. Leas. to Others	-			
6	Transportation Expenses-Clearing	1,245,404	1,245,404		
7	Other Clearing Accounts	-	-		
8	Other Accounts (Specify, details in footnote):	-	-		
9		-			
10	TOTAL Deprec. Prov for Year (Enter Total of lines 3 thru 9)	518,908,312	518,908,312	-	-
11	Net Charges for Plant Retired:				
12	Book Cost of Plant Retired	116,664,752	116,664,752		
13	Cost of Removal	46,171,543	46,171,543		
14	Salvage (Credit)	77,810,532	77,810,532		
15	TOTAL Net Chrgs. for Plant Ret. (Enter Total of lines 12 thru 14)	85,025,763	85,025,763	-	-
16	Other Debit or Cr. Items (Describe, details in footnote):	(18,620,967)	(18,620,967)		
17		-	-		
18	Book Cost or Asset Retirement Costs Retired	-	-		
19	Balance End of Year (Enter Totals of lines 1, 10, 15, 16, and 18)	6,935,687,334	6,935,687,334	-	-
tion					
20	Steam Production	1,054,830,713	1,054,830,713		
21	Nuclear Production	1,633,130,267	1,633,130,267		
22	Hydraulic Production-Conventional	-	-		
23	Hydraulic Production-Pumped Storage	-	-		
24	Other Production	1,032,038,092	1,032,038,092		
25	Transmission	922,176,815	922,176,815		
26	Distribution	1,905,629,266	1,905,629,266		
27	Regional Transmission and Market Operation	-	-		
28	General	387,882,181	387,882,181		
29	TOTAL (Enter Total of lines 20 thru 28)	6,935,687,335	6,935,687,335	-	-



Rodney J. Ross
Manager
State Regulatory Affairs

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Phoenix, Arizona 85072-3999
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April 15, 2021

Mr. Elijah Abinah
Arizona Corporation Commission
1200 W. Washington Street
Phoenix, AZ 85007

RE: APS Electric Annual Utility Report for Year 2020 and Verification and Sworn Statements of 2020 Gross Operating Revenues from Intrastate Operations

Dear Mr. Abinah,

Pursuant to the Arizona Revised Statutes (A.R.S.), Sections 40-204 and 40-401, and Arizona Administrative Code R14-2-212(G)(4), attached is a copy of Arizona Public Service Company's (APS) Electric Utility Annual Report for the year ending December 31, 2020.

APS is also providing the Verification and Sworn Statements of 2020 Gross Operating Revenues from Intrastate Operations.

Please let me know if you have any questions.

Sincerely,

/s/ Rod Ross

Rodney J. Ross
RR/Im
Attachments

cc: Ranelle Paladino
Barbara Keene

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Company Name: Arizona Public Service Company
Test Year: 12/31/20

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General Instructions: For each schedule, fill out the Grey Cells with the relevant information. Input 0 or none if there is nothing recorded in that account or there is no applicable information to report. This table of contents is intended to assist with the completeness of the Annual Report, and will not become part of the Annual Report that will be published on the Commission's website.

Note 1: the Pages highlighted in grey require input to properly complete the annual report. The other pages are linked and therefore automatically populate.

FOOTNOTE DATA

Schedule Page: 219 Line No.:12 Column: c

FERC Page 219 Column (b), Line 12	116,664,752
Gain/(Loss) on Disposition of Assets	(192,098)
FERC Page 204-207 Column (d), Line 5	19,179,475
FERC Page 204-207 Column (d), Line 48	2,421,202
FERC Page 204-207 Column (d), Line 60	531,386
General Plant Retirements	5,023,417
Ocotillo Unit 7 Inventory Repair Adjustment	(15,050,000)
FERC Page 204-207 Column (d), Line 104	128,578,134

Schedule Page: 219 Line No.:16 Column: c

Palo Verde Decommissioning	(2,149,100)
Asset Retirement Obligation in Reg. Liability	(6,295,870)
Accelerated CIAC to Regulatory Assets	(332,041)
Navajo Regulatory Asset Amortization	(10,132,704)
Reserve Transfers-- Account 1110,1112, & 1220 & Other Entities	288,748
	<u>(18,620,967)</u>

DEPRECIATION AND AMORTIZATION OF ELECTRIC PLANT (Account 403, 404, 405) (Except amortization of acquisition adjustments)						
<p>1. Report in section A for the year the amounts for : (b) Depreciation Expense (Account 403; (c) Depreciation Expense for Asset Retirement Costs (Account 403.1; (d) Amortization of Limited-Term Electric Plant (Account 404); and (e) Amortization of Other Electric Plant (Account 405).</p> <p>2. Report in Section 8 the rates used to compute amortization charges for electric plant (Accounts 404 and 405). State the basis used to compute charges and whether any changes have been made in the basis or rates used from the preceding report year.</p> <p>3. Report all available information called for in Section C every fifth year beginning with report year 1971, reporting annually only changes to columns (c) through (g) from the complete report of the preceding year.</p> <p>Unless composite depreciation accounting for total depreciable plant is followed, list numerically in column (a) each plant subaccount, account or functional classification, as appropriate, to which a rate is applied. Identify at the bottom of Section C the type of plant included in any sub-account used.</p> <p>In column (b) report all depreciable plant balances to which rates are applied showing subtotals by functional Classifications and showing composite total. Indicate at the bottom of section C the manner in which column balances are obtained. If average balances, state the method of averaging used.</p> <p>For columns (c), (d), and (e) report available information for each plant subaccount, account or functional classification Listed in column (a). If plant mortality studies are prepared to assist in estimating average service Lives, show in column (f) the type mortality curve selected as most appropriate for the account and in column (g), if available, the weighted average remaining life of surviving plant. If</p>						
A. Summary of Depreciation and Amortization Charges						
Line No.	Functional Classification (a)	Depreciation Expense (Account 403) (b)	Depreciation Expense for Asset Retirement Costs (Account 403.1) (c)	Amortization of Limited Term Electric Plant (Account 404) (d)	Amortization of Other Electric Plant (Acc 405) (e)	Total (f)
1	Intangible Plant			70,386,545		70,386,545
2	Steam Production Plant	81,819,290	3,145,398	3,553		84,968,241
3	Nuclear Production Plant	28,835,402	488,207	7,307,443		36,631,052
4	Hydraulic Production Plant-Conventional					-
5	Hydraulic Production Plant-Pumped Storage					-
6	Other Production Plant	126,612,550	\$ 1,114,476			127,727,026
7	Transmission Plant	57,979,616		8,933,951		66,913,567
8	Distribution Plant	155,989,393		1,170,168		157,159,561
9	Regional Transmission and Market Operation					-
10	General Plant	61,678,576		7,771,910		69,450,486
11	Common Plant - Electric					-
12	Total	512,914,827	4,748,081	95,573,570	-	613,236,478
B. Basis for Amortization Charges						
<p>RATES</p> <p>Franchises 302 4.00%</p> <p>Software 303 10.00% to 33.33%</p> <p>Misc. Intangibles 303.0 2.00% to 20.00%</p> <p>Limited Term Land Rights 310,350,360,389 1.34% to 50.00%</p> <p>Office Equipment & Furniture, Small Tools, Garage Equipment, Misc. Equipment 391,391.2,393,394,395,398 4.17% to 5.00%</p> <p>Leasehold Improvements 321,322,323,324,325,326,371,390,397 amortized over the life of the lease</p>						

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C. Factors Used in Estimating Depreciation Charges							
Line No.	Account No. (a)	Depreciable Plant Base (In Thousands) (b)	Estimated Avg. Service Life (c)	Net Salvage (Percent) (d)	Applied Depr. rates (percent) (e)	Mortality Curve Type (f)	Average Remaining Life (g)
12	STEAM PRODUCTION						
13	311		25	(10.60)%	5.43 %	O1	12
14	312		29	(14.00)%	4.17 %	O1	14
15	314		28	(13.40)%	4.95 %	O1	12
16	315		28	(11.50)%	4.97 %	O1	13
17	316		24	(13.20)%	5.36 %	O1	13
18	NUCLEAR PRODUCTION						
19	321		47	(0.70)%	0.98 %	O1	30
20	322		47	(0.70)%	0.83 %	O1	29
21	323		46	(0.70)%	0.92 %	O1	29
22	324		52	(0.70)%	0.40 %	O1	29
23	325		43	(0.70)%	1.35 %	O1	30
24	OTHER PRODUCTION						
25	341		28	(5.80)%	3.89 %	O1	21
26	342		28	(5.80)%	3.81 %	O1	17
27	343		30	(5.80)%	3.43 %	O1	20
28	344		27	(5.80)%	3.98 %	O1	22
29	345		27	(5.80)%	3.95 %	O1	22
30	346		25	(5.80)%	4.29 %	O1	19
31	TRANSMISSION						
32	352		52		2.51 %	R4	12
33	353		54	(5.00)%	2.00 %	R1.5	41
34	354		60		1.78 %	R3	33
35	355		55	(20.00)%	2.22 %	R1.5	44
36	356		60	(20.00)%	2.07 %	R3	43
37	357		60		1.55 %	R4	48
38	358		60	15.00 %	1.33 %	L1.5	45
39	DISTRIBUTION						
40	361		60	(5.00)%	1.66 %	R3	48
41	362		43	(5.00)%	2.28 %	L0.5	35
42	363		10		8.79 %	S3	7
43	364.1		45	(10.00)%	2.29 %	L0	35
44	364.2		50	(10.00)%	2.14 %	R0.5	45
45	365		50	(10.00)%	2.12 %	SC	42
46	366		60	(10.00)%	1.74 %	L1	48
47	367		40	(10.00)%	2.54 %	L1	31
48	368		55	(5.00)%	1.76 %	L1	43
49	369		55	(20.00)%	2.01 %	L1	42
50	370.1		18		5.49 %	SC	15

C. Factors Used in Estimating Depreciation Charges							
Line No.	Account No. (a)	Depreciable Plant Base (In Thousands) (b)	Estimated Avg. Service Life (c)	Net Salvage (Percent) (d)	Applied Depr. rates (percent) (e)	Mortality Curve Type (f)	Average Remaining Life (g)
12	370.3		20		484 %	SC	18
13	371		45	(15.00)%	2 %	L0	37
14	373		54	(12.00)%	2 %	L0.5	43
15	GENERAL						
16	390		40	(5.00)%	3 %	L1	33
17	391-1		8		13 %	L3	5
18	397		21		5 %	L2	15
19							
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COMPARATIVE BALANCE SHEET (ASSETS AND OTHER DEBITS)				
Line No.	Title of Account	Ref. Page No. Ref.	Current Year End of Quarter/Year Balance December 31, 2020	Prior Year End Balance 12/31 December 31, 2019
	(a)	(b)	(c)	(d)
1	UTILITY PLANT			
2	Utility Plant (101-106, 114)	200-201	22,492,195,788	21,101,496,535
3	Construction Work in Progress (107)	200-201	814,449,488	688,688,011
4	TOTAL Utility Plant (Enter Total of lines 2 and 3)		23,306,645,276	21,790,184,546
5	(Less) Accum. Prov. for Depr. Amort. Depl. (108, 110, 111, 115)	200-201	7,935,132,087	7,440,373,764
6	Net Utility Plant (Enter Total of line 4 less 5)		15,371,513,189	14,349,810,782
7	Nuclear Fuel in Process of Ref., Conv., Enrich., and Fab. (120.1)	202-203	124,637,619	120,201,829
8	Nuclear Fuel Materials and Assemblies-Stock Account (120.2)		-	18,476
9	Nuclear Fuel Assemblies in Reactor (120.3)		250,852,003	260,812,055
10	Spent Nuclear Fuel (120.4)		-	-
11	Nuclear Fuel Under Capital Lease (120.6)		-	-
12	(Less) Accum. Prov. for Amort. of Nucl. Fuel Assemblies (120.5)	202-203	137,206,939	137,330,343
13	Net Nuclear Fuel (Enter Total of line 7-11 less 12)		238,282,683	243,702,017
14	Net Utility Plant (Enter Total of lines 6 and 13)		15,609,795,872	14,593,512,799
15	Utility Plant Adjustments (116)		-	-
16	Gas Stored Underground - Noncurrent (117)		-	-
17	OTHER PROPERTY AND INVESTMENTS			
18	Nonutility Property (121)		10,114,263	10,114,263
19	(Less) Accum. Prov. for Depr. and Amort. (122)		3,639,669	3,561,774
20	Investments in Associated Companies (123)		-	-
21	Investment in Subsidiary Companies (123.1)	224-225	-	-
22	(For Cost of Account 123.1, See Footnote Page 224, line 42)			
23	Noncurrent Portion of Allowances	228-229	-	-
24	Other Investments (124)		-	-
25	Sinking Funds (125)		-	-
26	Depreciation Fund (126)		-	-
27	Amortization Fund - Federal (127)		-	-
28	Other Special Funds (128)		1,892,048,702	1,344,998,430
29	Special Funds (Non Major Only) (129)		-	-
30	Long-Term Portion of Derivative Assets (175)		3,149,731	334
31	Long-Term Portion of Derivative Assets - Hedges (176)		-	-
32	TOTAL Other Property and Investments (lines 18-21, 23-31)		1,901,673,027	1,351,551,253
33	CURRENT AND ACCRUED ASSETS			
34	Cash and Working Funds (Non-major Only) (130)		-	-
35	Cash (131)		55,265,017	1,941,957
36	Special Deposits (132-134)		-	-
37	Working Fund (135)		1,746,020	2,066,020
38	Temporary Cash Investments (136)		299,267	6,161,206
39	Notes Receivable (141)		-	-
40	Customer Accounts Receivable (142)		254,073,667	170,094,823
41	Other Accounts Receivable (143)		58,546,984	85,362,560
42	(Less) Accum. Prov. for Uncollectible Acct.-Credit (144)		19,781,744	8,170,753
43	Notes Receivable from Associated Companies (145)		-	-
44	Accounts Receivable from Assoc. Companies (146)		22,673	21,833
45	Fuel Stock (151)	227	13,378,320	10,467,711
46	Fuel Stock Expenses Undistributed (152)	227	-	-
47	Residuals (Elec) and Extracted Products (153)	227	-	-
48	Plant Material and Operating Supplies (154)	227	316,139,165	331,260,331
49	Merchandise (155)	227	-	-
50	Other Materials and Supplies (156)	227	-	-
51	Nuclear Materials Held for Sale (157)	202-203/227	-	-
52	Allowances (158.1 and 158.2)	228-229	6,173,305	4,361,539

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53	(Less) Noncurrent Portion of Allowances		-	-
54	Stores Expenses Undistributed (163)	227	(1,394,570)	(169,407)
55	Gas Stored Underground - Current (164.1)		-	-
56	Liquefied Natural Gas Stored and Held for Processing (164.2-164.3)		-	-
57	Prepayments (165)		45,330,671	44,008,974
58	Advances for Gas (166-167)		-	-
59	Interest and Dividends Receivable (171)		-	-
60	Rents Receivable (172)		-	-
61	Accrued Utility Revenues (173)		132,196,822	128,164,973
62	Miscellaneous Current and Accrued Assets (174)		36,208,391	37,069,777
63	Derivative Instrument Assets (175)		9,020,263	584,712
64	(Less) Long-Term Portion of Derivative Instrument Assets (175)		3,149,731	334
65	Derivative Instrument Assets - Hedges (176)		-	-
66	(Less) Long-Term Portion of Derivative Instrument Assets - Hedges (176)		-	-
67	Total Current and Accrued Assets (Lines 34 thru 66)		904,074,520	813,225,922
68	DEFERRED DEBITS			
69	Unamortized Debt Expenses (181)		46,911,224	37,981,248
70	Extraordinary Property Losses (182.1)	230a	-	-
71	Unrecovered Plant and Regulatory Study Costs (182.2)	230b	-	-
72	Other Regulatory Assets (182.3)	232	1,404,829,825	1,540,701,994
73	Prelim. Survey and Investigation Charges (Electric) (183)		818,001	961,882
74	Preliminary Natural Gas Survey and Investigation Charges 183.1)		-	-
75	Other Preliminary Survey and Investigation Charges (183.2)		-	-
76	Clearing Accounts (184)		858,791	743,561
77	Temporary Facilities (185)		-	-
78	Miscellaneous Deferred Debits (186)	233	30,479,111	30,496,368
79	Def. Losses from Disposition of Utility Plt. (187)		-	-
80	Research, Devel. and Demonstration Expend. (188)	352-353	-	-
81	Unamortized Loss on Reacquired Debt (189)		12,565,165	13,668,301
82	Accumulated Deferred Income Taxes (190)	234	952,240,255	845,933,686
83	Unrecovered Purchased Gas Costs (191)		-	-
84	Total Deferred Debits (lines 69 thru 83)		2,448,702,372	2,470,487,040
85	TOTAL ASSETS (lines 14-16, 32, 67, and 84)		20,864,245,791	19,228,777,014

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COMPARATIVE BALANCE SHEET (LIABILITIES AND OTHER CREDITS)				
Line No.	Title of Account (a)	No. (b)	Quarter/Year Balance December 31, 2020 (c)	12/31 December 31, 2019 (d)
1	PROPRIETARY CAPITAL			
2	Common Stock Issued (201)	250-251	178,162,368	178,162,368
3	Preferred Stock Issued (204)	250-251	-	-
4	Capital Stock Subscribed (202,205)		-	-
5	Stock Liability for Conversion (203, 206)		-	-
6	Premium on Capital Stock (207)		2,890,807,686	2,740,807,686
7	Other Paid-In Capital (208-211)	253	18,400,365	18,400,365
8	Installments Received on Capital Stock (212)	252	-	-
9	(Less) Discount on Capital Stock (213)	254	-	-
10	(Less) Capital Stock Expense (214)	254b	37,511,652	37,511,652
11	Retained Earnings (215, 215.1, 216)	118-119	3,216,954,483	3,011,926,265
12	Unappropriated Undistributed Subsidiary Earnings (216.1)	118-119	-	-
13	(Less) Reacquired Capital Stock (217)	250-251	-	-
14	Noncorporate Proprietorship (Non-major only) (218)		-	-
15	Accumulated Other Comprehensive Income (219)	122(a)(b)	(40,918,350)	(35,521,865)
16	Total Proprietary Capital (lines 2 thru 15)		6,225,894,900	5,876,263,167
17	LONG-TERM DEBT			
18	Bonds (221)	256-257	35,975,000	151,125,000
19	(Less) Reacquired Bonds (222)	256-257	-	-
20	Advances from Associated Companies (223)	256-257	-	-
21	Other Long-Term Debt (224)	256-257	5,862,533,545	5,107,956,346
22	Unamortized Premium on Long-Term Debt (225)		14,780,963	7,423,318
23	(Less) Unamortized Discount on Long-Term Debt-Debit (226)		15,899,441	12,433,738
24	Total Long-Term Debt (lines 18 through 23)		5,897,390,067	5,254,070,926
25	OTHER NONCURRENT LIABILITIES			
26	Obligations Under Capital Leases - Noncurrent (227)		518,167,336	223,715,577
27	Accumulated Provision for Property Insurance (228.1)		-	-
28	Accumulated Provision for Injuries and Damages (228.2)		745,000	462,783
29	Accumulated Provision for Pensions and Benefits (228.3)		199,574,137	313,746,502
30	Accumulated Miscellaneous Operating Provisions (228.4)		-	-
31	Accumulated Provision for Rate Refunds (229)		-	-
32	Long-Term Portion of Derivative Instrument Liabilities		12,393,671	33,185,906
33	Long-Term Portion of Derivative Instrument Liabilities - Hedges		-	-
34	Asset Retirement Obligations (230)		705,082,847	657,217,667
35	Total Other Noncurrent Liabilities (lines 26 through 34)		1,435,962,991	1,228,328,435
36	CURRENT AND ACCRUED LIABILITIES			
37	Notes Payable (231)		-	-
38	Accounts Payable (232)		311,662,091	337,988,510
39	Notes Payable to Associated Companies (233)		-	-
40	Accounts Payable to Associated Companies (234)		111,419,556	98,756,603
41	Customer Deposits (235)		48,339,747	64,907,631
42	Taxes Accrued (236)	262-263	174,684,387	159,140,527
43	Interest Accrued (237)		58,177,415	54,207,621
44	Dividends Declared (238)		-	-
45	Matured Long-Term Debt (239)		-	-

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46	Matured Interest (240)		-	-
47	Tax Collections Payable (241)		37,059	17,668
48	Miscellaneous Current and Accrued Liabilities (242)		172,995,193	155,164,068
49	Obligations Under Capital Leases-Current (243)		89,804,495	27,041,815
50	Derivative Instrument Liabilities (244)		21,605,396	71,420,309
51	(Less) Long-Term Portion of Derivative Instrument Liabilities		12,393,671	33,185,906
52	Derivative Instrument Liabilities - Hedges (245)		-	-
53	Hedges		-	-
54	Total Current and Accrued Liabilities (lines 37 through 53)		976,331,668	935,458,846
55	DEFERRED CREDITS			
56	Customer Advances for Construction (252)		221,031,992	215,330,102
57	Accumulated Deferred Investment Tax Credits (255)	266-267	191,371,520	196,467,504
58	Deferred Gains from Disposition of Utility Plant (256)		-	-
59	Other Deferred Credits (253)	269	247,010,705	217,202,303
60	Other Regulatory Liabilities (254)	278	2,561,386,227	2,410,683,862
61	Unamortized Gain on Reacquired Debt (257)		111,866	155,169
62	Accum. Deferred Income Taxes-Accel. Amort. (281)	272-277	-	-
63	Accum. Deferred Income Taxes-Other Property (282)		2,477,515,467	2,429,587,576
64	Accum. Deferred Income Taxes-Other (283)		630,238,388	465,229,124
65	Total Deferred Credits (lines 56 through 64)		6,328,666,165	5,934,655,640
66	TOTAL LIABILITIES AND STOCKHOLDER EQUITY (lines 16, 24, 35, 54, and 65)		20,864,245,791	19,228,777,014

PAGE 114						PAGE 115							
STATEMENT OF INCOME						STATEMENT OF INCOME FOR THE YEAR (Continued)							
Quarterly 1. Report in column (c) the current year to date balance. Column (c) equals the total of adding the data in column (g) plus the data in column (i) plus the data in column (k). Report in column (d) similar data for the previous year. this information is reported in the annual filing only. 2. Enter in column (e) the balance for the reporting quarter and in column (f) the balance for the same three month period for the prior year. 3. Report in column (g) the quarter to date amounts for electric utility function; in column (i) the quarter to date amounts for gas utility, and in column (k) the quarter to date amounts for other utility function for the current year quarter. 4. Report in column (h) the quarter to date amounts for electric utility function; in column (j) the quarter to date amounts for gas utility, and in column (l) the quarter to date amounts for other utility function for the prior year quarter. 5. If additional columns are needed place them in a footnote. Annual or Quarterly if applicable 6. Do not report fourth quarter data in columns (e) and (f). 7. Report amounts for accounts 412 and 413. Revenues and Expenses from Utility Plant Leases to Others, in another utility column in a similar manner to a utility department.						9. Use page 122 for important notes regarding the statement of income for any account thereof. 10. Give concise explanations concerning unsettled rate proceedings where a contingency exists such that refunds of a material amount may need to be made to the utility's customers or which may result in material refund to the utility with respect to power or gas purchases. State for each year effected the gross revenues or costs to which the contingency relates and the tax effects together with an explanation of the major factors which affect the rights of the utility to retain such revenues or recover amounts paid with respect to power or gas purchases. 11 Give concise explanations concerning significant amounts of any refunds made or received during the year resulting from settlement of any rate proceeding affecting revenues received or costs incurred for power or gas purchases, and a summary of the adjustments made to balance sheet, income, and expense accounts. 12. If any notes appearing in the report to stokholders are applicable to the Statement of Income, such notes may be included at page 122. 13. Enter on page 122 a concise explanation of only those changes in accounting methods made during the year which had an effect on net income, including the basis of allocations and apportionments from those used in the preceding year. Also, give the appropriate dollar effect of such changes. 14. Explain in a footnote if the previous year's/quarter's figures are different from that reported in prior reports. 15. If the columns are insufficient for reporting additional utility departments, supply the appropriate account titles report the information in a footnote to							
Line No.	Title of Account	(Ref.) Page No.	Total Current Year to Date Balance for Quarter/Year	Total Prior Year to Date Balance for Quarter/Year	Current 3 Months Ended	Prior 3 Months Ended	ELECTRIC UTILITY		GAS UTILITY		OTHER UTILITY		Line No.
					Quarterly Only	Quarterly Only	Current Year to Date	Previous Year to Date	Current Year to Date	Previous Year to Date	Current Year to Date	Previous Year to Date	
					No 4th Quarter	No 4th Quarter	(in dollars)	(in dollars)	(in dollars)	(in dollars)	(in dollars)	(in dollars)	
(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)	(i)	(j)	(k)	(l)		
1	UTILITY OPERATING INCOME												1
2	Operating Revenues (400)	300-301	3,591,983,986	3,476,774,163		-	3,591,983,986	3,476,774,163					2
3	Operating Expenses												3
4	Operating Expenses (401)	320-323	1,674,129,148	1,746,903,113		-	1,674,129,148	1,746,903,113					4
5	Maintenance Expenses (402)	320-323	199,038,948	201,431,932		-	199,038,948	201,431,932					5
6	Depreciation Expense (403)	336-337	512,914,827	481,513,916		-	512,914,827	481,513,916					6
7	Depreciation Expense for Asset Retirement Costs (403.1)	336-337	4,748,081	6,603,561		-	4,748,081	6,603,561					7
8	Amort. & Depl. Of Utility Plant (404-405)	336-337	95,573,570	88,861,028		-	95,573,570	88,861,028					8
9	Amort. of Utility Plant Acq. Adj. (406)	336-337	10,873,443	10,873,443		-	10,873,443	10,873,443					9
10	Amort. Property Losses, Unrecov Plant and Regulatory Study Costs (407)		-	-		-	-	-					10
11	Amort. of Conversion Expenses (407)		-	-		-	-	-					11
12	Regulatory Debits (407.3)		31,100,867	31,128,996		-	31,100,867	31,128,996					12
13	(Less) Regulatory Credits (407.4)		44,167,318	31,386,702		-	44,167,318	31,386,702					13
14	Taxes Other Than Income Taxes (408.1)	262-263	251,065,425	243,838,527		-	251,065,425	243,838,527					14
15	Income Taxes - Federal (409.1)	262-263	56,608,992	(62,795,512)		-	56,608,992	(62,795,512)					15
16	- Other (409.1)	262-263	(255,051)	(1,351,121)		-	(255,051)	(1,351,121)					16
17	Provision for Deferred Income Taxes (410.1)	234, 272-277	670,798,645	708,066,258		-	670,798,645	708,066,258					17
18	(Less) Provision for Deferred Income Taxes-Cr. (411.1)	234, 272-277	629,249,378	653,422,796		-	629,249,378	653,422,796					18
19	Investment Tax Credit Adj. - Net (411.4)	266	-	-		-	-	-					19
20	(Less) Gains from Disp. Of Utility Plant (411.6)		-	-		-	-	-					20
21	Losses from Disp. Of Utility Plant (411.7)		-	-		-	-	-					21
22	(Less) Gains from Disposition of Allowances (411.8)		30,184	29,600		-	30,184	29,600					22
23	Losses from Disposition of Allowances (411.9)		33,051	28,193		-	33,051	28,193					23
24	Accretion Expense (411.10)		-	-		-	-	-					24
25	TOTAL Utility Operating Expenses (Enter Total of lines 4 thru 24)		2,833,183,066	2,770,263,236		-	2,833,183,066	2,770,263,236					25
26	Net Util Oper Inc (Enter Tot Line 2 less 25), Carry to Pg117, line 27		758,800,920	706,510,927		-	758,800,920	706,510,927					26

PAGE 117					PAGE 117.a						
27	Net Utility Operating Income (Carried forward from page 114)		758,800,920	706,510,927	-	-	758,800,920	706,510,927	-	-	27
28	Other Income and Deductions										28
29	Other Income										29
30	Nonutility Operating Income										30
31	Revenues From Merchandising, Jobbing and Contract Work (415)		1,417,172	907,514		-	1,417,172	907,514		-	31
32	(Less) Costs and Exp. Of Merchandising, Job. & Contract Work (416)		1,041,988	757,613		-	1,041,988	757,613		-	32
33	Revenues from Nonutility Operations (417)		-	-		-	-	-		-	33
34	(Less) Expenses of Nonutility Operations (417.1)		828,981	54,294		-	828,981	54,294		-	34
35	Nonoperating Rental Income (418)		9,576	53,634		-	9,576	53,634		-	35
36	Equity in Earnings of Subsidiary Companies (418.1)	119	-	-		-	-	-		-	36
37	Interest and Dividend Income (419)		9,620,805	6,997,754		-	9,620,805	6,997,754		-	37
38	Allowance for Other Funds Used During Construction (419.1)		33,776,170	31,430,738		-	33,776,170	31,430,738		-	38
39	Miscellaneous Nonoperating Income (421)		449,888,464	242,493,461		-	449,888,464	242,493,461		-	39
40	Gain on Disposition of Property (421.1)		3,438,285	3,143,894		-	3,438,285	3,143,894		-	40
41	TOTAL Other Income (Enter Total of lines 31 thru 40)		496,279,503	284,215,088		-	496,279,503	284,215,088		-	41
42	Other Income Deductions										42
43	Loss on Disposition of Property (421.2)		6,245,777	5,129,931		-	6,245,777	5,129,931		-	43
44	Miscellaneous Amortization (425)		-	-		-	-	-		-	44
45	Donations (426.1)		53,953,677	3,377,472		-	53,953,677	3,377,472		-	45
46	Life Insurance (426.2)		-	-		-	-	-		-	46
47	Penalties (426.3)		5,112	22		-	5,112	22		-	47
48	Exp for Certain Civic, Political & Related Activities (426.4)		2,812,643	2,701,117		-	2,812,643	2,701,117		-	48
49	Other Deductions (426.5)		417,732,613	212,228,718		-	417,732,613	212,228,718		-	49
50	TOTAL Other Income Deductions (Total of lines 43 thru 49)		480,749,822	223,437,260		-	480,749,822	223,437,260		-	50
51	Taxes Applic. To Other Income and Deductions										51
52	Taxes Other Than Income Taxes (408.2)	262-263	519,370	440,270		-	519,370	440,270		-	52
53	Income Taxes - Federal (409.2)	262-263	1,105,319	8,243,391		-	1,105,319	8,243,391		-	53
54	Income Taxes - Other (409.2)	262-263	353,917	2,046,214		-	353,917	2,046,214		-	54
55	Provision for Deferred Income Taxes (410.2)	234, 272-277	930,631	1,875,964		-	930,631	1,875,964		-	55
56	(Less) Provision for Deferred Income Taxes-Cr (411.2)	234, 272-277	3,421,637	4,416,720		-	3,421,637	4,416,720		-	56
57	Investment Tax Credit Adj. - Net (411.5)		-	-		-	-	-		-	57
58	(Less) Investment Tax Credits (420)		8,373,712	8,276,556		-	8,373,712	8,276,556		-	58
59	TOTAL Taxes on Other Income and Deduction (Total of lines 52-58)		(8,886,112)	(87,437)		-	(8,886,112)	(87,437)		-	59
60	Net Other Income and Deductions (Total of lines 41, 50, 59)		24,415,793	60,865,265		-	24,415,793	60,865,265		-	60
61	Interest Charges										61
62	Interest on Long-Term Debt (427)		216,351,980	200,967,100		-	216,351,980	200,967,100		-	62
63	Amort. of Debt Disc. and Expense (428)		3,803,824	3,722,514		-	3,803,824	3,722,514		-	63
64	Amortization of Loss on Reacquired Debt (428.1)		1,592,117	1,636,987		-	1,592,117	1,636,987		-	64
65	(Less) Amort. of Premium on Debt-Credit (429)		461,706	312,765		-	461,706	312,765		-	65
66	(Less) Amortization of Gain on Reacquired Debt-Credit (429.1)		43,303	43,303		-	43,303	43,303		-	66
67	Interest on Debt to Assoc. Companies (430)		-	-		-	-	-		-	67
68	Other Interest Expense (431)		12,475,099	14,663,209		-	12,475,099	14,663,209		-	68
69	(Less) Allowance for Borrowed Funds Used During Construction-Cr. (432)		18,529,516	18,528,082		-	18,529,516	18,528,082		-	69
70	Net Interest Charges (Total of lines 62 thru 69)		215,188,495	202,105,660		-	215,188,495	202,105,660		-	70
71	Income Before Extraordinary Items (Total of Lines 27, 60 and 70)		568,028,218	565,270,532		-	568,028,218	565,270,532		-	71
72	Extraordinary Items										72
73	Extraordinary Income (434)		-	-		-	-	-		-	73
74	(Less) Extraordinary Deductions (435)		-	-		-	-	-		-	74
75	Net Extraordinary Items (Total of Line 73 less line 74)		-	-		-	-	-		-	75
76	Income Taxes-Federal and Other (409.3)	262-263	-	-		-	-	-		-	76
77	Extraordinary Items After Taxes (line 75 less line 76)		-	-		-	-	-		-	77
78	Net Income (Total of lines 71 and 77)		568,028,218	565,270,532		-	568,028,218	565,270,532		-	78

Page 300				Page 301				Line No.
ELECTRIC OPERATING REVENUES (Account 400)				ELECTRIC OPERATING REVENUES (Account 400)				
1. The following instructions generally apply to the annual version of these pages. Do not report quarterly data in columns (c), (e), (f), and (g). Unbilled revenues and MWH related to unbilled revenues need not be reported separately as required in the annual version of these pages.				6. Commercial and industrial Sales, Account 442, may be classified according to the basis of classification (Small or Commercial, and Large or Industrial) regularly used by the respondent if such basis of classification is not generally greater than 1000 Kw of demand. (See Account 442 of the Uniform System of Accounts. Explain basis of classification in a footnote.)				7. See pages 108-109, Important Changes During Period, for important new territory added and important rate increase or decreases. 8. For Lines 2,4,5,and 6, see Page 304 for amounts relating to unbilled revenue by accounts. 9. Include unmetered sales. Provide details of such Sales in a footnote.
2. Report below operating revenues for each prescribed account, and manufactured gas revenues in total.								
3. Report number of customers, columns (f) and (g), on the basis of meters, in addition to the number of flat rate accounts; except that where separate meter readings are added for billing purposes, one customer should be counted for each group of meters added. The - average number of customers means the average of twelve figures at the close of each month.								
4. If increases or decreases from previous period (columns (c),(e), and (g)), are not derived from previously reported figures, explain any inconsistencies in a footnote.								
Line No.	Title of Account (a)	Operating Revenues Year to Date Quarterly/Annual (b) December 31, 2020	Operating Revenues Previous year (no Quarterly) (c) December 31, 2019	MEGAWATT HOURS SOLD		AVG.NO. CUSTOMERS PER MONTH		Line No.
				Year to Date Quarterly/Annual (d) December 31, 2020	Amount Previous year (no Quarterly) (e) December 31, 2019	Current Year (no Quarterly) (f) December 31, 2020	Previous Year (no Quarterly) (g) December 31, 2019	
1	Sales of Electricity							1
2	(440) Residential Sales	1,929,176,208	1,761,122,100	14,747,876	13,189,233	1,150,194	1,123,829	2
3	(442) Commercial and Industrial Sales							3
4	Small (or Comm.) (See Instr. 4)	1,297,688,464	1,314,276,445	-	-	-	-	4
5	Large (or Ind.) (See Instr. 4)	168,994,809	175,005,574	12,223,505	12,311,318	133,874	131,452	5
6	(444) Public Street and Highway Lighting	19,293,027	20,083,610	2,248,560	2,215,305	3,231	3,457	6
7	(445) Other Sales to Public Authorities	121,141	147,828	122,752	126,811	1,266	1,238	7
8	(446) Sales to Railroads and Railways	-	-	1,714	1,910	138	139	8
9	(448) Interdepartmental Sales	-	-	-	-	-	-	9
10	TOTAL Sales to Ultimate Consumers	3,415,273,649	3,270,635,557	29,344,407	27,844,577	1,288,703	1,260,115	10
11	(447) Sales for Resale	102,794,019	131,082,201	3,088,308	4,085,015	49	48	11
12	TOTAL Sales of Electricity	3,518,067,668	3,401,717,758	32,432,715	31,929,592	1,288,752	1,260,163	12
13	(Less) (449.1) Provision for Rate Refunds	-	-	-	-	-	-	13
14	TOTAL Revenues Net of Prov. for Refunds	3,518,067,668	3,401,717,758	32,432,715	31,929,592	1,288,752	1,260,163	14
15	Other Operating Revenues			Line 12, column (b) includes	4,020,146	of unbilled revenues.		
16	(450) Forfeited Discounts	108,171	2,290,782	Line 12, column (d) includes	6,804	MWH relating to unbilled revenues		
17	(451) Miscellaneous Service Revenues	2,809,347	3,951,680					
18	(453) Sales of Water and Water Power	-	-					
19	(454) Rent from Electric Property	1,531,046	1,256,970					
20	(455) Interdepartmental Rents	-	-					
21	(456) Other Electric Revenues	3,310,358	4,448,639					
22	(456.1) Revenues from Transmission of Electricity of Others	66,157,396	63,108,334					
23	(457.1) Regional Control Service Revenues	-	-					
24	(457.2) Miscellaneous Revenues	-	-					
25								
26	TOTAL Other Operating Revenues	73,916,318	75,056,405					
27	TOTAL Electric Operating Revenues	3,591,983,986	3,476,774,163					

Schedule Page: 300 Line No.: 4 Column: b

Basis of classification for small or large commercial and industrial sales is customer's NAICS code.

Includes unmetered sales such as traffic lights, bus stop lighting, and public irrigation systems.

Schedule Page: 300 Line No.: 4 Column: c

Basis of classification for small or large commercial and industrial sales is customer's NAICS code.

Includes unmetered sales such as traffic lights, bus stop lighting, and public irrigation systems.

Schedule Page: 300 Line No.: 5 Column: b

Basis of classification for small or large commercial and industrial sales is customer's NAICS code.

Schedule Page: 300 Line No.: 5 Column: c

Basis of classification for small or large commercial and industrial sales is customer's NAICS code.

Schedule Page: 300 Line No.: 17 Column: b

Connection Charges	\$	2,790,720
Other		18,627
Total	\$	2,809,347

Schedule Page: 300 Line No.: 17 Column: c

Connection Charges	\$	3,278,157
Other		673,523
Total	\$	3,951,680

Schedule Page: 300 Line No.: 21 Column: b

PCS Project	\$	2,688,999
Fuel Loading		1,257,366
Management/Administration Fees		631,466
Facility Charges		254,964
Other		277,770
Bid Fee Proceeds		170,000
Participant Station Power Revenue		147,947
Call Center Referrals		20
Effluent Water Rights Fee		(13,320)
Power Sales for Resale		(27,068)
Surepay and Autopay Discount		(2,077,786)
Total	\$	3,310,358

Schedule Page: 300 Line No.: 21 Column: c

PCS Project	\$	2,677,439
PacifiCorp CT Deferred Gain Amortization		2,000,000
Fuel Loading		1,180,282
Management/Administration Fees		643,814
Other		261,687
Bid Fee Proceeds		255,000

Participant Station Power Revenue		155,515
Call Center Referrals		54,620
Effluent Water Rights Fee		(12,972)
Power Sales for Resale		(318,523)
Facility Charges		(507,519)
Surepay and Autopay Discount		(1,940,704)
Total	\$	<u>4,448,639</u>

Schedule Page: 301 Line No.: 15 Column: e

Unbilled Revenue	\$	2,448,283
1440-100 Residential		2,105,160
1442-100 Commercial		(511,566)
1442-102 Industrial		28,702
1442-104 Irrigation		(50,433)
1440-100 Hwy lighting	\$	<u>4,020,146</u>

Schedule Page: 301 Line No.: 16 Column: e

Unbilled Revenue		17,340
1440-100 Residential		(2,330)
1442-100 Commercial		(8,001)
1442-102 Industrial		111
1442-104 Irrigation		(316)
1440-100 Hwy lighting		<u>6,804</u>

PAGE 320			
ELECTRIC OPERATION AND MAINTENANCE EXPENSES			
If the amount for previous year is not derived from previously reported figures, explain in footnote.			
Line No.	Account (a)	Amount for Current Year (b) December 31, 2020	Amount for Previous Year (c) December 31, 2019
1	1. POWER PRODUCTION EXPENSES		
2	A. Steam Power Generation		
3	Operation		
4	(500) Operation Supervision and Engineering	7,565,273	12,188,219
5	(501) Fuel	216,626,251	271,514,352
6	(502) Steam Expenses	27,359,341	23,687,861
7	(503) Steam from Other Sources	-	-
8	(Less) (504) Steam Transferred-Cr.	-	-
9	(505) Electric Expenses	1,210,525	1,610,798
10	(506) Miscellaneous Steam Power Expenses	20,997,377	18,045,116
11	(507) Rents	1,508,864	1,394,386
12	(509) Allowances	3,185,982	3,687,274
13	TOTAL Operation (Enter Total of Lines 4 thru 12)	278,453,612	332,128,006
14	Maintenance		
15	(510) Maintenance of Supervision and Engineering	4,985,725	4,932,317
16	(511) Maintenance of Structures	11,345,054	10,089,798
17	(512) Maintenance of Boiler Plant	28,115,308	28,855,931
18	(513) Maintenance of Electric Plant	5,647,184	7,836,774
19	(514) Maintenance of Miscellaneous Steam Plant	6,979,320	5,365,539
20	TOTAL Maintenance (Enter Total of Lines 15 thru 19)	57,072,590	57,080,359
21	TOTAL Power Production Expenses-Steam Power (Entr Tot lines 13 & 20)	335,526,202	389,208,365
22	B. Nuclear Power Generation		
23	Operation		
24	(517) Operation Supervision and Engineering	22,031,036	21,313,999
25	(518) Fuel	65,811,813	67,152,175
26	(519) Coolants and Water	13,970,772	13,871,555
27	(520) Steam Expenses	9,017,147	9,591,277
28	(521) Steam from Other Sources	-	-
29	(Less) (522) Steamed Transferred-Cr.	-	-
30	(523) Electric Expenses	11,545,250	11,613,200
31	(524) Miscellaneous Nuclear Power Expenses	42,548,659	43,749,812
32	(525) Rents	22,759,215	22,759,215
33	TOTAL Operation (Enter Total of lines 24 thru 32)	187,683,891	190,051,233
34	Maintenance		
35	(528) Maintenance Supervision and Engineering	4,496,895	5,014,285
36	(529) Maintenance of Structures	2,361,295	2,226,542
37	(530) Maintenance of Reactor Plant Equipment	11,989,346	12,707,541
38	(531) Maintenance of Electric Plant	10,877,178	11,246,423
39	(532) Maintenance of Miscellaneous Nuclear Plant	3,343,692	3,685,726
40	TOTAL Maintenance (Enter Total of lines 35 thru 39)	33,068,406	34,880,517
41	TOTAL Power Production Expenses-Nuc. Power (Entr tot lines 33 & 40)	220,752,297	224,931,750
42	C. Hydraulic Power Generation		
43	Operation		
44	(535) Operation Supervision and Engineering	-	-
45	(536) Water for Power	-	-
46	(537) Hydraulic Expenses	-	-
47	(538) Electric Expenses	-	-
48	(539) Miscellaneous Hydraulic Power Generation Expenses	-	-
49	(540) Rents	-	-
50	TOTAL Operation (Enter Total of lines 44 thru 49)	-	-
51	C. Hydraulic Power Generation (Continued)		
52	Maintenance		
53	(541) Maintenance Supervision and Engineering	-	20
54	(542) Maintenance of Structure	-	-
55	(543) Maintenance of Reservoirs, Dams, and Waterways	-	-
56	(544) Maintenance of Electric Plant	-	-
57	(545) Maintenance of Miscellaneous Hydraulic Plant	-	-
58	TOTAL Maintenance (Enter Total of lines 53 thru 57)	-	20
59	TOTAL Power Production Expenses-Hydraulic Power (tot of lines 50 & 58)	-	20

PAGE 321			
ELECTRIC OPERATION AND MAINTENANCE EXPENSES (Continued)			
If the amount for previous year is not derived from previously reported figures, explain in footnote.			
Line No.	Account (a)	Amount for Current Year (b)	Amount for Previous Year (c)
60	D. Other Power Generation		
61	Operation		
62	(546) Operation Supervision and Engineering	13,311,539	11,460,768
63	(547) Fuel	317,732,099	270,075,955
64	(548) Generation Expenses	10,527,689	11,952,288
65	(549) Miscellaneous Other Power Generation Expenses	48,502,303	57,620,393
66	(550) Rents	579,073	590,963
67	TOTAL Operation (Enter Total of lines 62 thru 66)	390,652,703	351,700,367
68	Maintenance		
69	(551) Maintenance Supervision and Engineering	1,409,419	89,861
70	(552) Maintenance of Structures	6,101,887	4,417,958
71	(553) Maintenance of Generating and Electric Plant	33,541,263	38,975,247
72	(554) Maintenance of Miscellaneous Other Power Generation Plant	2,773,022	2,368,198
73	TOTAL Maintenance (Enter Total of lines 69 thru 72)	43,825,592	45,851,264
74	TOTAL Power Production Expenses-Other Power (Enter Tot of 67 & 73)	434,478,295	397,551,631
75	E. Other Power Supply Expenses		
76	(555) Purchased Power	361,383,944	405,183,195
77	(556) System Control and Load Dispatching	(3,092,797)	(2,905,987)
78	(557) Other Expenses	3,436,452	3,690,238
79	TOTAL Other Power Supply Exp (Enter Total of lines 76 thru 78)	361,727,599	405,967,446
80	TOTAL Power Production Expenses (Total of lines 21, 41, 59, 74 & 79)	1,352,484,393	1,417,659,212
81	2. TRANSMISSION EXPENSES		
82	Operation		
83	(560) Operation Supervision and Engineering	1,283,856	1,414,108
84			
85	(561.1) Load Dispatch-Reliability	3,513,803	3,805,190
86	(561.2) Load Dispatch-Monitor and Operate Transmission System	3,548,393	3,347,791
87	(561.3) Load Dispatch-Transmission Service and Scheduling	880,984	907,578
88	(561.4) Scheduling, System Control and Dispatch Services	2,873,335	2,724,023
89	(561.5) Reliability, Planning and Standards Development	2,195,522	2,353,851
90	(561.6) Transmission Service Studies	249	2,899
91	(561.7) Generation Interconnection Studies	75,936	91,782
92	(561.8) Reliability, Planning and Standards Development Services	473,349	2,137,453
93	(562) Station Expenses	857,683	979,946
94	(563) Overhead Lines Expenses	3,007,318	2,692,335
95	(564) Underground Lines Expenses	34,409	44,566
96	(565) Transmission of Electricity by Others	37,915,118	33,978,850
97	(566) Miscellaneous Transmission Expenses	13,422,416	13,128,073
98	(567) Rents	8,428,559	7,690,318
99	TOTAL Operation (Enter Total of lines 83 thru 98)	78,510,932	75,298,763
100	Maintenance		
101	(568) Maintenance Supervision and Engineering	556,440	648,034
102	(569) Maintenance of Structures	899,005	1,382,405
103	(569.1) Maintenance of Computer Hardware	-	-
104	(569.2) Maintenance of Computer Software	-	-
105	(569.3) Maintenance of Communication Equipment	174,939	165,580
106	(569.4) Maintenance of Miscellaneous Regional Transmission Plant	-	-
107	(570) Maintenance of Station Equipment	5,130,776	4,490,610
108	(571) Maintenance of Overhead Lines	3,078,229	4,824,475
109	(572) Maintenance of Underground Lines	457,980	442,851
110	(573) Maintenance of Miscellaneous Transmission Plant	7,974	9,346
111	TOTAL Maintenance (Total of lines 101 thru 110)	10,305,345	11,963,301
112	TOTAL Transmission Expenses (Total of lines 99 and 111)	88,816,277	87,262,064

PAGE 322			
ELECTRIC OPERATION AND MAINTENANCE EXPENSES (Continued)			
If the amount for previous year is not derived from previously reported figures, explain in footnote.			
Line No.	Classification (a)	Amount for Current Year (b)	Amount for Previous Year (c)
113	3. REGIONAL MARKET EXPENSES		
114	Operation		
115	(575.1) Operation Supervision	-	-
116	(575.2) Day-Ahead and Real-Time Market Facilitation	496,530	493,083
117	(575.3) Transmission Rights Market Facilitation	-	-
118	(575.4) Capacity Market Facilitation	-	-
119	(575.5) Ancillary Services Market Facilitation	-	-
120	(575.6) Market Monitoring and Compliance	-	-
121	(575.7) Market Facilitation, Monitoring and Compliance Services	-	-
122	(575.8) Rents	-	-
123	Total Operation (Lines 115 thru 122)	496,530	493,083
124	Maintenance		
125	(576.1) Maintenance of Structures and Improvements	-	-
126	(576.2) Maintenance of Computer Hardware	-	-
127	(576.3) Maintenance of Computer Software	-	-
128	(576.4) Maintenance of Communication Equipment	-	-
129	(576.5) Maintenance of Miscellaneous Market Operation Plant	-	-
130	Total Maintenance (Lines 125 thru 129)	-	-
131	TOTAL Regional Transmission and Market Op Expns (Total 123 and 130)	496,530	493,083
132	4. DISTRIBUTION EXPENSES		
133	Operation		
134	(580) Operation Supervision and Engineering	3,671,342	3,341,536
135	(581) Load Dispatching	2,349,198	2,374,571
136	(582) Station Expenses	1,064,361	1,201,293
137	(583) Overhead Line Expenses	774,719	549,998
138	(584) Underground Line Expenses	1,050,005	548,429
139	(585) Street Lighting and Signal System Expenses	2,627	754
140	(586) Meter Expenses	8,737,832	8,572,490
141	(587) Customer Installations Expenses	8,362	7,070
142	(588) Miscellaneous Expenses	58,362,614	60,315,305
143	(589) Rents	924,485	718,545
144	TOTAL Operation (Enter Total of lines 134 thru 143)	76,945,545	77,629,991
145	Maintenance		
146	(590) Maintenance Supervision and Engineering	623,277	703,431
147	(591) Maintenance of Structures	14,002	289,444
148	(592) Maintenance of Station Equipment	6,700,444	6,373,428
149	(593) Maintenance of Overhead Lines	21,666,438	18,241,811
150	(594) Maintenance of Underground Lines	7,527,511	6,679,721
151	(595) Maintenance of Line Transformers	2,114,464	2,411,208
152	(596) Maintenance of Street Lighting and Signal Systems	354,026	782,848
153	(597) Maintenance of Meters	-	-
154	(598) Maintenance of Miscellaneous Distribution Plant	2,656,235	2,684,801
155	TOTAL Maintenance (Total of lines 146 thru 154)	41,656,395	38,166,692
156	TOTAL Distribution Expenses (Total of lines 144 and 155)	118,601,940	115,796,683
157	5. CUSTOMER ACCOUNTS EXPENSES		
158	Operation		
159	(901) Supervision	6,399,886	4,069,818
160	(902) Meter Reading Expenses	1,775,928	1,927,049
161	(903) Customer Records and Collection Expenses	40,506,308	37,855,485
162	(904) Uncollectible Accounts	20,633,499	11,819,461
163	(905) Miscellaneous Customer Accounts Expenses	715,945	525,530
164	TOTAL Customer Accounts Expenses (Total of lines 159 thru 163)	70,031,565	56,197,343

PAGE 323			
ELECTRIC OPERATION AND MAINTENANCE EXPENSES (Continued)			
If the amount for previous year is not derived from previously reported figures, explain in footnote.			
Line No.	Classification (a)	Amount for Current Year (b)	Amount for Previous Year (c)
165	6. CUSTOMER SERVICE AND INFORMATIONAL EXPENSES		
166	Operation		
167	(907) Supervision	790,692	374,088
168	(908) Customer Assistance Expenses	48,057,579	46,870,086
169	(909) Informational and Instructional Expenses	824,134	272,328
170	(910) Miscellaneous Customer Service and Informational Expenses	1,071,380	337,297
171	TOTAL Customer Service and Information Expenses (Total 167 thru 170)	50,743,787	47,853,799
172	7. SALES EXPENSES		
173	Operation		
174	(911) Supervision	-	-
175	(912) Demonstrating and Selling Expenses	7,988,344	7,961,387
176	(913) Advertising Expenses	-	-
177	(916) Miscellaneous Sales Expenses	5,721,338	5,115,924
178	TOTAL Sales Expenses (Enter Total of lines 174 thru 177)	13,709,682	13,077,311
179	8. ADMINISTRATIVE AND GENERAL EXPENSES		
180	Operation		
181	(920) Administrative and General Salaries	106,334,441	100,249,545
182	(921) Office Supplies and Expenses	9,371,202	10,551,672
183	(Less) (922) Administrative Expenses Transferred-Credit	23,484,092	21,226,138
184	(923) Outside Services Employed	60,339,694	65,365,342
185	(924) Property Insurance	1,181,103	2,939,696
186	(925) Injuries and Damages	9,469,049	10,848,476
187	(926) Employee Pensions and Benefits	36,155,642	55,570,655
188	(927) Franchise Requirements	-	-
189	(928) Regulatory Commission Expenses	19,919,413	17,749,243
190	(929) (Less) Duplicate Charges-Cr.	-	-
191	(930.1) General Advertising Expenses	5,184,391	10,420,593
192	(930.2) Miscellaneous General Expenses	(65,317,601)	(61,607,080)
193	(931) Rents	6,020,060	5,643,767
194	TOTAL Operation (Enter Total of lines 181 thru 193)	165,173,302	196,505,771
195	Maintenance		
196	(935) Maintenance of General Plant	13,110,620	13,489,779
197	TOTAL Administrative & General Expenses (Total of lines 194 and 196)	178,283,922	209,995,550
198	TOTAL Elec Op and Maint Expns (Total 80,112,131,156,164,171,178,197)	1,873,168,096	1,948,335,045

Arizona Public Service Company
 ELECTRIC UTILITY ANNUAL REPORT
 UTILITY SHUTOFFS / DISCONNECTS
 12/31/20

UTILITY SHUTOFFS / DISCONNECTS			
Month	Termination without Notice R14-2-211.B	Termination with Notice R14-2-211.C	Other
January	0	1,499	0
February	0	2,068	0
March	2	969	0
April	0	0	0
May	0	0	0
June	0	0	0
July	0	0	0
August	0	0	0
September	0	0	0
October	0	0	0
November	0	0	0
December	0	0	0
Total	2	4,536	0

Other (description):

Customers that received disconnection of service notices, and who have made repeated dishonored payments attempting to avoid disconnection or to reestablish connection. See A.A.C. R14-2-210(F)(3) and Service Schedule 1, Paragraph 7.5, Terms and Conditions for Standard Offer and Direct Access.

Instructions: Fill out the Grey Cells with the relevant information. Input 0 or none if there is nothing recorded in that account or there is no applicable information to report.