

**RECEIVED BY EMAIL**  
**4/15/2021 4:15 PM**  
**ARIZONA CORPORATION COMMISSION**  
**UTILITIES DIVISION**

**ANNUAL REPORT**

Of

Company Name:   
PO Box 930  
Mailing Address: 0  
Marana AZ  
85653-0930  
Docket No.: E-01461A  
For the Year Ended:

**ELECTRIC**

To

Arizona Corporation Commission

**Due on April 15th**

Email: Util-Compliance@azcc.gov, mail or deliver the completed Annual Report to:  
Arizona Corporation Commission  
Compliance Section - Utilities Division  
1200 West Washington Street  
Phoenix, Arizona 85007

Application Type:   
Application Date:

ARIZONA CORPORATION COMMISSION  
 ELECTRIC UTILITY ANNUAL REPORT  
 COMPANY INFORMATION

For the Calendar Year Ended: 12/31/20

|                        |                      |             |                |                 |
|------------------------|----------------------|-------------|----------------|-----------------|
| Company/Business Name: | Trico Electric       |             |                |                 |
| Mailing Address:       | PO Box 930           |             |                |                 |
| City:                  | Marana               | State:      | Arizona        | Zip Code: 85742 |
| Telephone Number:      | (520) 744-2944       | Fax Number: | (520) 682-4896 |                 |
| Email:                 | bheithoff@trico.coop |             |                |                 |

|  |                      |        |         |                 |
|--|----------------------|--------|---------|-----------------|
| Regulatory and On-Site Manager Contact |                      |        |         |                 |
| Name:                                  | Brian Heithoff       |        |         |                 |
| Title:                                 | CEO/General Manager  |        |         |                 |
| Telephone No.:                         | (520) 744-2944       |        |         |                 |
| Address:                               | PO Box 930           |        |         |                 |
| City:                                  | Marana               | State: | Arizona | Zip Code: 85742 |
| Email:                                 | bheithoff@trico.coop |        |         |                 |

|                              |                                      |        |         |                 |
|------------------------------|--------------------------------------|--------|---------|-----------------|
| Statutory Agent and Attorney |                                      |        |         |                 |
| Name:                        | Eric R Hawkins                       |        |         |                 |
| Title:                       | Chief Legal & Administrative Officer |        |         |                 |
| Telephone No.:               | (520) 744-2944                       |        |         |                 |
| Address:                     | PO Box 930                           |        |         |                 |
| City:                        | Marana                               | State: | Arizona | Zip Code: 85742 |
| Email:                       | ehawkins@trico.coop                  |        |         |                 |

|                    |                         |        |         |                 |
|--------------------|-------------------------|--------|---------|-----------------|
| Management Contact |                         |        |         |                 |
| Name:              | Brian Fickett           |        |         |                 |
| Title:             | Chief Financial Officer |        |         |                 |
| Telephone No.:     | (520) 744-2944          |        |         |                 |
| Address:           | PO Box 930              |        |         |                 |
| City:              | Marana                  | State: | Arizona | Zip Code: 85742 |
| Email:             | bfickett@trico.coop     |        |         |                 |

|                                   |                         |        |         |                 |
|-----------------------------------|-------------------------|--------|---------|-----------------|
| Regulatory and Management Contact |                         |        |         |                 |
| Name:                             | Karen Cathers           |        |         |                 |
| Title:                            | Chief Operating Officer |        |         |                 |
| Telephone No.:                    | (520) 744-2944          |        |         |                 |
| Address:                          | PO Box 930              |        |         |                 |
| City:                             | Marana                  | State: | Arizona | Zip Code: 85742 |
| Email:                            | kcathers@trico.coop     |        |         |                 |

Ownership: Association/Co-op (A)

Counties Served: Multiple counties

**Important changes during the year**

|    |   |
|----|---|
| No | For those companies not subject to the affiliated interest rules, has there been a change in ownership or direct control during the year? |
|    | If yes, please provide specific details in the box below.   |
|    | NA  |

|    |   |
|----|---|
| No | Has the company been notified by any other regulatory authorities during the year, that they are out of compliance? |
|    | If yes, please provide specific details in the box below.   |
|    | NA  |

**SERVICES AUTHORIZED TO PROVIDE**

|     |                                |
|-----|--------------------------------|
| Yes | Electric                       |
| No  | Investor Owned Electric        |
| Yes | Rural Electric Cooperative     |
| No  | Utility Distributed Company    |
| No  | Electric Service Provider      |
| No  | Transmission Service Provider  |
| No  | Meter Service Provider         |
| No  | Meter Reading Service Provider |
| No  | Billing and Collection         |
| No  | Ancillary Services             |
| No  | Generation Provider            |
| No  | Aggregator/Broker              |

N/A Other (Specify)

**STATISTICAL INFORMATION**

| <b>Retail Information</b>          |                             |                               |
|------------------------------------|-----------------------------|-------------------------------|
|                                    | Number of Arizona Customers | Number of kWh Sold in Arizona |
| Residential                        | 47,275                      | 564,044,190                   |
| Commercial                         | 2,128                       | 137,142,433                   |
| Industrial                         | 21                          | 117,254,355                   |
| Public Street and Highway Lighting | 42                          | 508,951                       |
| Irrigation                         | 14                          | 326,159                       |
| <b>Total Retail</b>                | <b>49,480</b>               | <b>819,276,088</b>            |

| <b>Wholesale Information</b>                      |                     |                    |
|---|---------------------|--------------------|
|   | Number of Customers | Number of kWh Sold |
| Resale  | 2                   | 443,026            |
| Short-term Sales (duration of less than one-year) | 0                   | 0                  |
| <b>Total Wholesale</b>                            | <b>2</b>            | <b>443,026</b>     |

|  |             |    |
|--|-------------|----|
| Total Sold   | 819,719,114 | KW |
| Maximum Peak Load                                    | 236,168     | KW |
| Distribution System Losses                           | 39,692,946  | KW |
| Distribution Losses                                  | 4.61%       |    |
| Transmission Losses                                  | 0.00%       |    |
| System Average Interruption Duration Index (SAIDI)   | 125         |    |
| Distribution System Losses                           | 39,692,946  |    |
| Customer Average Interruption Duration Index (CAIDI) | 192         |    |
| System Average Interruption Frequency Index (SAIFI)  | 1           |    |

VERIFICATION AND SWORN STATEMENT (INTRASTATE REVENUE ONLY)

Verification:

State of Arizona I, the undersigned of the  
(state name)  
County of (county name): Pima  
Name (owner or official) title: Brian Heithoff, CEO/GM  
Company name: Trico Electric

DO SAY THAT THIS ANNUAL UTILITY PROPERTY TAX AND SALES TAX REPORT TO THE ARIZONA CORPORATION COMMISSION.

FOR THE YEAR ENDING: 12/31/20

HAS BEEN PREPARED UNDER MY DIRECTION, FROM THE ORIGINAL BOOKS, PAPERS AND RECORDS OF SAID UTILITY; THAT I HAVE CAREFULLY EXAMINED THE SAME, AND DECLARE THE SAME TO BE A COMPLETE AND CORRECT STATEMENT OF BUSINESS AND AFFAIRS OF SAID UTILITY FOR THE PERIOD COVERED BY THIS REPORT IN RESPECT TO EACH AND EVERY MATTER AND THING SET FORTH, TO THE BEST OF MY KNOWLEDGE, INFORMATION AND BELIEF.

Sworn Statement: IN ACCORDANCE WITH THE REQUIREMENTS OF TITLE 40, ARTICLE 8, SECTION 40-401, ARIZONA REVISED STATUTES, IT IS HEREIN REPORTED THAT THE GROSS OPERATING REVENUE OF SAID UTILITY DERIVED FROM ARIZONA INTRASTATE UTILITY OPERATIONS DURING THE CALENDAR YEAR WAS:

Arizona Intrastate Gross Operating Revenues Only (\$)

\$109,027,622

(The amount in the box above includes

\$7,179,488 in sales taxes

billed or collected)

Brian Heithoff  
signature of owner/official

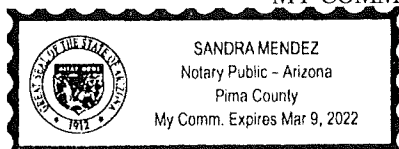
(520) 744-2944  
telephone no.

SUBSCRIBED AND SWORN TO BEFORE ME A NOTARY PUBLIC  
IN AND FOR THE COUNTY

THIS 15 DAY OF April 2021  
(month) and (year)

MY COMMISSION EXPIRES

3/9/2022  
(date)



Sandra Mendez  
(signature of notary public)

**VERIFICATION AND SWORN STATEMENT (RESIDENTIAL REVENUE)**

**Verification:**

State of Arizona I, the undersigned of the  
(state name)

County of (county name): Pima  
Name (owner or official) title: Brian Heithoff, CEO/GM  
Company name: Trico Electric

DO SAY THAT THIS ANNUAL UTILITY PROPERTY TAX AND SALES TAX REPORT TO THE ARIZONA CORPORATION COMMISSION.

FOR THE YEAR ENDING: 12/31/20

HAS BEEN PREPARED UNDER MY DIRECTION, FROM THE ORIGINAL BOOKS, PAPERS AND RECORDS OF SAID UTILITY; THAT I HAVE CAREFULLY EXAMINED THE SAME, AND DECLARE THE SAME TO BE A COMPLETE AND CORRECT STATEMENT OF BUSINESS AND AFFAIRS OF SAID UTILITY FOR THE PERIOD COVERED BY THIS REPORT IN RESPECT TO EACH AND EVERY MATTER AND THING SET FORTH, TO THE BEST OF MY KNOWLEDGE, INFORMATION AND BELIEF.

**Sworn Statement:** IN ACCORDANCE WITH THE REQUIREMENTS OF TITLE 40, ARTICLE 8, SECTION 40-401, ARIZONA REVISED STATUTES, IT IS HEREIN REPORTED THAT THE GROSS OPERATING REVENUE OF SAID UTILITY DERIVED FROM ARIZONA INTRASTATE UTILITY OPERATIONS RECEIVED FROM RESIDENTIAL CUSTOMERS DURING THE CALENDAR YEAR WAS:

Arizona Intrastate Gross Operating Revenues Only (\$)

\$80,675,014

(The amount in the box above includes  
\$5,413,692 in sales taxes  
billed or collected)

*Brian Heithoff*

signature of owner/official

(520) 744-2944

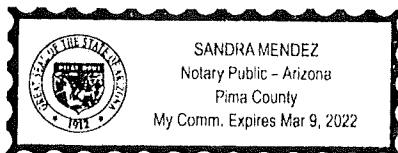
telephone no.

SUBSCRIBED AND SWORN TO BEFORE ME A NOTARY PUBLIC  
IN AND FOR THE COUNTY

Pima  
(county name)

THIS 15 DAY OF April 2021  
(month) and (year)

MY COMMISSION EXPIRES 3/9/2022  
(date)



*Sandra Mendez*  
(signature of notary public)

Trico Electric  
 ELECTRIC UTILITY ANNUAL REPORT  
 UTILITY SHUTOFFS / DISCONNECTS  
 12/31/20

| UTILITY SHUTOFFS / DISCONNECTS |  |                                     |          |
|--------------------------------|--|-------------------------------------|----------|
| Month                          | Termination without Notice R14-2-211.B | Termination with Notice R14-2-211.C | Other    |
| January                        | 3                                      | 128                                 | 0        |
| February                       | 6                                      | 110                                 | 0        |
| March                          | 7                                      | 44                                  | 0        |
| April                          | 1                                      | 0                                   | 0        |
| May                            | 6                                      | 1                                   | 0        |
| June                           | 7                                      | 0                                   | 0        |
| July                           | 5                                      | 2                                   | 0        |
| August                         | 2                                      | 0                                   | 0        |
| September                      | 2                                      | 1                                   | 0        |
| October                        | 1                                      | 0                                   | 0        |
| November                       | 1                                      | 0                                   | 0        |
| December                       | 5                                      | 36                                  | 0        |
| <b>Total</b>                   | <b>46</b>                              | <b>322</b>                          | <b>0</b> |

Other (description):

|     |
|-----|
| N/A |
|-----|

**Instructions:** Fill out the Grey Cells with the relevant information. Input 0 or none if there is nothing recorded in that account or there is no applicable information to report.