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UNS Gas, Inc.
One South Church Ave., Post Office Box 711
Tucson, Arizona 85702

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2011 FEB 18 P 4: 05

AZ CORP COMMISSION
DOCKET CONTROL

February 18, 2011

Commissioner Sandra Kennedy
Arizona Corporation Commission
1200 West Washington Street
Phoenix, Arizona 85007

RE: UNS GAS, INC.'S RESPONSE TO YOUR LETTER DATED FEBRUARY 7,
2011 - G-00000C-11-0081.

Dear Commissioner Kennedy:

UNS Gas, Inc. hereby files its response to your letter dated February 7, 2011, regarding natural gas outages. If you have additional questions regarding the matters addressed in this response, please do not hesitate to contact me.

Sincerely,

Philip J. Dion

PD:mi

Attachment

cc: Chairman Gary Pierce
Commissioner Bob Stump
Commissioner Paul Newman
Commissioner Brenda Burns
Lyn A. Farmer, Hearing Division
Janice M. Alward, Legal Division
Steve Olea, Utilities Division

Arizona Corporation Commission

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**RESPONSE TO COMMISSIONER KENNEDY'S
LETTER DATED FEBRUARY 7, 2011
February 18, 2011**

UNS Gas, Inc. ("UNS Gas" or "Company") hereby responds to the questions posed in Commissioner Sandra Kennedy's letter dated February 7, 2011, as follows:

I. INTRODUCTION.

During the time period between February 3 and February 8, 2011, natural gas outages occurred in southern Arizona, within Southwest Gas Corporation's ("SWG") service territories. Commissioner Kennedy issued a letter, dated February 7, 2011, addressed to SWG, UNS Gas, El Paso Natural Gas Company ("EPNG"), and Transwestern Pipeline Company, LLC ("TW") regarding the outages. UNS Gas did not experience a gas outage during this time. Accordingly, UNS Gas's responses to some of the questions indicate that the question does not apply to the Company, or that the Company defers to the other gas utilities. UNS Gas is committed to working with the Arizona Corporation Commission ("Commission") and the other utilities to better understand what occurred and what can be done to avoid or mitigate future outages.

II. RESPONSES TO QUESTIONS.

- 1) In your opinion, what caused the outages to occur? Please provide as much detail as possible.**

RESPONSE:

UNS Gas does not have first-hand knowledge of what caused the outages. The Company defers to SWG's, EPNG's and TW's findings and reports as to the cause(s) of the outages.

- 2) Were the outages a surprise to your company or did your company have some advance warning that the impending situation could result in outages to retail customers?**

RESPONSE:

The Company was informed by TW, EPNG, and SWG that pipelines in southern Arizona were undersupplied, and that gas was being curtailed in other service territories. During the outages, UNS Gas did notify Commission Staff that it was not experiencing any outages.

- 3) If your company did have advance warning, how much in advance of the outages was that warning and when did your company notify the Arizona Corporation Commission of the possibility of outages?**

RESPONSE:

Although UNS Gas did not experience any outages for the relevant time period, the Company did make Commission Staff aware, during the outages, that it was not experiencing any gas outages.

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- 4) Did your company have an emergency plan of some kind in place to deal with this type of situation? If no, why not?**

RESPONSE:

UNS Gas's Emergency Plan is on file with the Commission, and has been reviewed by the Pipeline Safety Division. Section VI of the Emergency Plan pertains to gas outage procedures, and Section VII pertains to the coordination with local authorities when an outage occurs. Copies of Sections VI and VII are attached hereto as Exhibit A.

- 5) If your company did have an emergency plan in place, how did that plan work in this situation? In other words, what parts of the plan worked as desired and what parts needed improvement? For those parts that need improvement, please provide as much detail as possible.**

RESPONSE:

UNS Gas did not implement its emergency plan as it experienced no outages. The Company will review its emergency plan in light of these outages to see if any modifications are warranted.

- 6) How were the aspects of the outage and how your company was dealing with restoring service communicated to your customers, in particular those customers that were directly impacted by the outages?**

RESPONSE:

This question is not applicable to UNS Gas.

- 7) There is no natural gas storage in Arizona. If there would have been natural gas storage available to your company in Arizona, would that have mitigated the impact of the outages? Please provide as much detail as possible.**

RESPONSE:

Whether the impact of the outages could have been mitigated by natural gas storages available in Arizona would depend upon many factors, including where the storage is located, whether that location is proximal to an interstate pipeline, and whether the interstate pipeline is proximal to the shortage/outage location. UNS Gas believes that under the proper circumstances gas storage has the potential to reduce the risk of gas outages in the future.

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- 8) **Is your company working, either on its own or in conjunction with other entities, on establishing natural gas storage in Arizona? If not, why not? If yes, please provide as much detail as possible.**

RESPONSE:

UNS Gas has been a part of the Arizona Natural Gas Storage Consumer Coalition ("AGSC" or "Coalition") since December 2007. AGSC is made up of Arizona utilities interested in investigating potential gas storage projects in Arizona. Commission Staff member Bob Gray occasionally participates in AGSC discussions as well. The group has identified three potential storage projects, but none have been formalized yet. Further information regarding these potential projects has not yet been made publicly available.

- 9) **If your company is not working on establishing natural gas storage in Arizona, do you know of any entities that are working on this issue?**

RESPONSE:

UNS Gas has been working on establishing natural gas storage in Arizona through the AGSC.

- 10) **Are there any other measures (other than storage) that you are considering or have considered that would help mitigate such a situation in the future?**

RESPONSE:

UNS Gas has effective protocols for mitigating gas shortages, including two customers off its Southwest Forest Lateral line whose service can be interrupted in the event that low pressures from EPNG or other distribution problems occur. Additionally, UNS Gas and Tucson Electric Power Company can schedule, if available, additional gas to be purchased and delivered to the interstate pipeline if the need arises.

- 11) **Please provide any other information that you believe would be helpful to me and the other Commissioners in this inquiry.**

RESPONSE:

UNS Gas is not aware of any other information at this time, but will continue to cooperate with the Commission and other gas utilities to ensure safe and reliable service.

Exhibit A

UNS Gas, Inc. Emergency Plan

**Section VI - Gas Outage Procedures; and
Section VII – Coordination with Local Authorities**

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VI. GAS OUTAGE PROCEDURES

If, due to an emergency situation, it becomes necessary to shut-off a distribution system affecting a large number of customers, the decision must be made if possible in consultation with the following people:

- Town Manager
- District Manager
- General Manager

The following procedure for a gas outage shall be followed:

A. SHUTDOWN PROCEDURE

1. DUTIES OF SUPERVISOR IN CHARGE

- a) Determine a shutdown area that would affect the least number of customers and ensure operations within the MAOP limits plus build-up allowed for operation of pressure limiting & control devices.
- b) Determine which system valves shall be operated in order to isolate the required portions of the distribution system.
- c) Notify the pipeline supplier if it becomes necessary to turn off any of the city gate stations.
- d) Determine the manpower requirements for the turn-off operation and the turn-on and relight operation.
- e) If service technicians from other towns must be used, arrange for motel accommodations, restaurant facilities and availability of gasoline service stations.
- f) Provide for proper identification or nametags for all persons working on the emergency.

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g) Designate certain employees to answer telephones and handle radio dispatching. It may be necessary to provide additional telephone facilities.

h) Sectionalize the system maps for turn off and turn on operations and determine for each section the number of customers and number of service technicians required.

i) Group several servicemen under the supervision of a local guide who is familiar with the area.

j) Keep a record of all pertinent facts concerning the emergency including the names of employees and the number of hours worked. He shall also keep a record of all important times such as, when all regulator stations were turned off, turn-off operations were completed, repairs were completed, gas was turned back on, purging was completed and turn-on operations were completed.

2. DUTIES OF SERVICE TECHNICIANS

a) Be sure that all meters are valved off in the isolated section and emergency notification cards are placed on the front door of all service locations turned off advising the customer of the curtailment.

b) Proceed to turn off interruptibles and larger industrial and commercial customers and keep a log showing customers name and time of turn off.

c) Report back to their immediate supervisor for further instructions.

B. RESTORATION / STARTUP PROCEDURE

1. DUTIES OF SUPERVISOR IN CHARGE

a) Be sure that all repairs are made and turn offs completed before re-pressurizing the system.

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- b) Notify the dispatcher at the Pipeline Company when the decision has been made to re-pressurize the system.
- c) Determine the manpower requirements for the turn on and light up operations.
- d) Notify public agencies, company personnel, insurance representatives and the general public to inform them that emergency conditions have been corrected.
- e) Accumulate all of the data about the outage for preparation of a complete report including a recap of all expenses.

2. DUTIES OF SERVICE TECHNICIANS

- a) Check evacuated buildings for the presence of gas before re-pressurizing the system.
- b) Flow gas back slowly into the system by opening the appropriate valve(s) and purging the system if necessary. Do not exceed the MAOP of the system.
- c) Turn on and light up large commercial customers and enter the turn on time on the log sheet. Top priority shall be given to hospitals and nursing homes. (Refer to Curtailment Section)
- d) Turn on and relight the remaining customers. The service technician shall leave a door hanger notice for all locations that were not turned on because customers were not home.

C. MANPOWER REQUIREMENTS

To estimate the number of personnel required to “turn off” and then “turn on” and relight a known number of meters in a reasonable length of time.

- 1. Get an estimate as to how long it will be until the system has been re-pressured and is ready for service again.
- 2. Obtain the following information:
 - a) Number of meters to be turned off and later turned back on.

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b) Number of Company employees available immediately in the area.

c) Number of Company employees from outlying districts that can be in the area in 8 of 9 hours.

3. A good average figure for the Turn Off is 50 meters per man-hour. A good Average figure for the Turn On and Relight is 7.5 meters per man-hour.

4. Using the above information and the Work Produced Table shown below make the decision as to how long you want the work shifts to be. Keep in mind that one hour must be subtracted from the shift length for the mid-shift meal.

WORK PRODUCED TABLE

**To estimate the personnel required to Turn Off
 and then Turn On and Relight a known number of meters
 in a reasonable length of time.**

HOURS ON DUTY	ACTUAL HOURS	HOURS OFF DUTY	WORK PRODUCED BY ONE PERSON DURING THE SHIFT	
			TURN OFFS	TURN ONS
8	7	16	350	52.5
9	8	15	400	60.0
10	9	14	450	67.5
11	10	13	500	75.0
12	11	12	550	82.5
13	12	11	600	90.0
14	13	10	650	97.5

5. It is suggested that work crews consist of 10 people with one person designated as the Lead.

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6. Multiply the figures in the Work Produced by One Person columns by 10 and the result will be the Work Produced by One Crew during the shift.

7. **Caution:** If a large number of Turn Offs is involved, say **30,000** or more it would seem advisable not to attempt to do the whole Turn Off job on one shift. The employees will be in need of rest after 11 or 12 hours and you still have two more shifts to staff.

8. Assuming that you decide to select the 11 hours On Duty and 13 Hours Off Duty shifts, the following table can be used to determine the number of people required to perform the Turn Off job using one, two, or three shifts.

NUMBER OF "TURN OFFS" ACCOMPLISHED USING 11 HOUR SHIFTS AND 10 PERSON CREWS						
Number of Shifts 10 People Crew Per Required Shift	Using One Shift		Using Two Shifts		Using Three Shifts	
	Total People Required	Number of Turn Offs	Total People Required	Number of Turn Offs	Total People Required	Number of Turn Offs
1	10	5,000	20	10,000	30	15,000
2	20	10,000	40	20,000	60	30,000
3	30	15,000	60	30,000	90	45,000
4	40	20,000	80	40,000	120	60,000
5	50	25,000	100	50,000	150	75,000
6	60	30,000	120	60,000	180	90,000
7	70	35,000	140	70,000	210	105,000
8	80	40,000	160	80,000	240	120,000
9	90	45,000	180	90,000	270	135,000
10	100	50,000	200	100,000	300	150,000

9. Remember that if the shifts are more than 8 hours long they will overlap since the old shift will still be working when the new shift goes on duty at 8:00 a.m. or 4:00 p.m. or 12 midnights.

10. Important: Before going on to figure out how many people will be needed for the turn on & light up crews first find out how many of the people working turn offs are qualified to work re-lights safely. This will help you calculate how many qualified service technicians from outside companies will be needed to help staff the turn on and re-light crews.

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11. Using the same 11 hour shifts as above and bearing in mind that there will be 3 shifts in 24 hours, approximately, use the following tables to calculate how many people will be needed to make the required number of turn on and light ups in a reasonable length of time.

Number of 10 person crews per shift	Total people required for 3 shifts	Number of "Turn on and light up" accomplished using 3-11 hour shifts in each 24 hour period				
		In one 11 hour shift	In 24 hours or 3 shifts	In 48 hours or 6 shifts	In 72 hours or 9 shifts	In 96 hours or 12 shifts
1	30	750	2,250	4,500	6,750	9,000
2	60	1,500	4,500	9,000	13,500	18,000
3	90	2,250	6,750	13,500	20,250	27,000
4	120	3,000	9,000	18,000	27,000	36,000
5	150	3,750	11,250	22,500	33,750	45,000
6	180	4,500	13,500	27,000	40,500	54,000
7	210	5,250	15,750	31,500	47,250	63,000
8	240	6,000	18,000	36,000	54,000	72,000
9	270	6,750	20,250	40,500	60,750	81,000
10	300	7,500	22,500	45,000	67,500	90,000

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VII. COORDINATION WITH LOCAL AUTHORITIES

A. EMERGENCY SITUATIONS

Whenever damage occurs during Company demolition, excavation, tunneling, or construction that involves the escape of natural gas and that may endanger life or cause serious bodily harm or danger to others, we must report this immediately to other appropriate authorities by calling the area 911 emergency telephone number.

In addition Fire and Police Department Personnel must be notified whenever:

- 1) Gas leaks create hazardous condition.
- 2) It is necessary to block off traffic or evacuate an area.
- 3) Blowing gas or spilled odorant would cause the general public to be concerned.

Notification of the following authorities will be made promptly.

TOWN & AGENCY	NAME OF AGENCY	PHONE NUMBER
Amado		
Police	N/A	
Sheriff	Santa Cruz Co. Sheriff Dept	E&C520-761-7869 520-281-7179
DPS	Southern Arizona	C-520-746-4500 E-520-746-4608 E-520-746-4500
Fire	Tubac Fire Department	520-398-2255 520-761-1065 520-761-7869 520-398-2600
Ambulance	Tubac Fire Department	520-398-2255 520-761-1065 520-761-7869 520-398-2600
Civil Defense	Santa Cruz Co. Emerg. Mgmt.	520-375-8000
Forest Service	US Forest Service-Santa Cruz	C-520-281-2296 E-520-670-4832 PGR
Bureau of Land Management	N/A	
Other	US Border Patrol	520-377-6201
	Union Pacific Railroad	24 hr. Emergency (888)-892-1283

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ANNUAL TRAINING AGENCY

TOWN & AGENCY	NAME OF AGENCY	PHONE NUMBER
Ash Fork		
Police	N/A	N/A
Sheriff	Yavapai County Sheriff	911 or (928) 771-3260
DPS	DPS Highway Patrol	(928) 773-3600
Fire	Ash Fork Fire	(928) 637-2533
Ambulance	Life Line Ambulance	(928)-445-3811
Civil Defense	Yavapai County Emergency Mgmt	(928) 771-3321
Forest Service	Kaibab National Forest After Hours	(928) 635-8200 (928) 635-2601
Bureau of Land Management	Phoenix Field Office BLM All after hrs Emergency number	(623)-580-5500 (800) 309-7081
Other		
Bagdad		
Police	N/A	
Sheriff	Yavapai County Sheriff	(928) 771-3260
DPS	Az Department of Public Safety	(602) 223-2000
Fire	Bagdad Fire	(928) 633-3338 - emergency 633-2211
Ambulance	Lifeline	(928) 445-3811 -633-2211
Homeland Security	Yavapai County Emergency Mgmt	(928) 771-3321 Daytime ONLY After Hrs. Emergency#: (928) 713-3020 or (928) 925-4219
Forest Service	N/A	
Bureau of Land Management	BLM Kingman Resource Area	(928) 718-3700
Other		
Bellemont / NAD		
Police	N/A	N/A
Sheriff	Coconino County Sheriff	911 or(928) 774-4523
DPS	DPS Highway Patrol	(928) 773-3600
Fire	Ponderosa Fire District	(928)-773-8933
Ambulance	Guardian Medical Transport	911 or (928) 773-2145
Civil Defense	Coconino County Emergency Mgmt.	911 or (928) 679-8310 (928) 606-3282
Bureau of Land Management	Phoenix Field Office BLM All after hrs Emergency number	(623)-580-5500 (800) 309-7081
Other		



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ANNUAL TRAINING AGENCY

TOWN & AGENCY	NAME OF AGENCY	PHONE NUMBER
Camp Navajo		
Police	Camp Navajo Security Division	(928) 773-3297
Fire	Ponderosa Fire District	(928)-773-8933
Ambulance	Camp Navajo Security Division	(928) 773-3297
Other	NAD Fire	(928) 773-3290, (928) 773-3231
Black Canyon City		
Police	N/A	
Sheriff	Yavapai County Sheriff	(928) 771-3260
DPS	AZ Department of Public Safety	(602) 223-2000
Fire	Black Canyon City Fire Dept.	623-374-5511
Ambulance	Black Canyon City Fire Dept.	623-374-5511
Homeland Security	Yavapai County Emergency Mgmt	(928) 771-3321 Daytime ONLY After Hrs. Emergency#: (928) 713-3020 or (928) 925-4219
Forest Service	N/A	
Bureau of Land Management	Phoenix Field Office BLM All after hrs Emergency number	623-580-5500 (623) 580-5515
Other		
Camp Verde		
Police	Camp Verde Marshall	(928) 567-6621
Sheriff	Yavapi County Sheriff	(928) 567-7710
DPS	AZ Highway Patrol	(928) 778-3271
Fire	Camp Verde Fire Dept.	(928) 567-4125
Ambulance	Camp Verde Fire Dept.	(928) 567-4125
Civil Defense	N/A	N/A
Forest Service	Prescott National Forest Verde Ranger District	(928) 567-4121
Bureau of Land Management	Phoenix Field Office BLM All after hrs Emergency number	623-580-5500 (623) 580-5515
Other		



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TOWN & AGENCY	NAME OF AGENCY	PHONE NUMBER
Chino Valley		
Police	Chino Valley Police Dept	(928) 636-4455 Emergency Only Other Calls 24/7: (928) 636-4223 Ext. 2
Sheriff	Yavapai County Sheriff	(928) 771-3260
DPS	AZ Department of Public Safety	(602) 223-2000
Fire	Chino Valley Fire Dept	(928) 636-2442 Admin. Office Emergency#: (928) 445-5357
Ambulance	Lifeline	(928)-445-3811
Homeland Security	Yavapai County Emergency Mgmt	(928) 771-3321 Daytime ONLY After Hrs. Emergency#: (928) 713-3020 or (928) 925-4219
Forest Service	Prescott National Forest Service	(928) 777-2200 Admin. Office-Daytime After Hours Emergency: (928) 636-8440
Bureau of Land Management	Phoenix Field Office BLM All after hrs Emergency number	623-580-5500 (623) 580-5515
Other	BNSF	1-909-386-4140
Clarkdale		
Police	Clarkdale Police Dept.	(928) 634-2921
Sheriff	Yavapi County Sheriff Dept.	(928)-567-7710
DPS	AZ Higway Patrol	(928)-778-3271
Fire	Clarkdale Fire Department	(928) 639-4591
Ambulance	Verde Valley Ambulance	(928) 634-7750
Civil Defense	N/A	N/A
Forest Service	Coconino National Forest	928-527-3600
	Prescott National Forest	928-567-4121
Bureau of Land Management	Phoenix Field Office BLM All after hrs Emergency number	623-580-5500 (623) 580-5515
Other	Verde Canyon RR	(928)-649-0010

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TOWN & AGENCY	NAME OF AGENCY	PHONE NUMBER
Cornville		
Police	Yavapi Sheriff Dept.	(928)-567-7710
Sheriff	Yavapi Sheriff Dept.	(928)-567-7710
DPS	AZ Higway Patrol	(928)-778-3271
Fire	Verde Valley Fire Dept.	(928) 634-1266
Ambulance	Verde Valley Fire Dept.	(928) 634-2578
Civil Defense	N/A	N/A
Forest Service	Coconino National Forest	928-527-3600
Bureau of Land Management	Phoenix Field Office BLM All after hrs Emergency number	623-580-5500 (623) 580-5515
Other	N/A	N/A
Cottonwood		
Police	Cottonwood Police Dept.	(928) 634-4246.
Sheriff	Yavapai Sheriff Dept.	(928) 567-7710
DPS	AZ Highway Patrol	(928)-778-3271
Fire	Cottonwood Fire Department	(928) 634-2741
Ambulance	Verde Valley Ambulance	(928) 634-7750
Civil Defense	N/A	N/A
Forest Service	Coconino National Forest	(928) 527-3600
	Prescott National Forest	(928) 567-4121
Bureau of Land Management	Phoenix Field Office BLM All after hrs Emergency number	623-580-5500 (623) 580-5515
Other	N/A	N/A
Desert Hills		
Police	N/A	N/A
Sheriff	Lake Havasu City Substation	Emergency Call (911) Non-Emergency (928) 764-3535
DPS	Public Safety Department Of	Emergency Calls (928) 753-5551
Fire	Desert Hills Volunteer Fire Dept.	Emergency Call (928) 764-3311 Non-Emergency (928) 764-3333
Ambulance	River Medical INC.	Emergency Calls (911) Dispatch (928) 855-4104
Civil Defense	N/A	N/A
Forest Service	N/A	N/A
Bureau of Land Management	Lake Havasu Field Office	(928) 505-1200

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TOWN & AGENCY	NAME OF AGENCY	PHONE NUMBER
Doney Park		
Police	N/A	N/A
Sheriff	Coconino County Sheriff	911 or (928) 774-4523
DPS	DPS Highway Patrol	(928) 773-3600
Fire	Summit Fire Dept.	911 or (928) 526-9537
Ambulance	Guardian Medical Transport	911 or (928) 773-2145
Civil Defense	Coconino County Emergency Mgmt.	911 or (928) 679-8310 (928) 606-3282
Forest Service	Coconino National Forest	(928) 527-3600 (928) 527-3591 (928) 526-0600
Bureau of Land Management	Phoenix Field Office BLM All after hrs Emergency number	(623)-580-5500 (800) 309-7081
Other		
Flagstaff		
Police	Flagstaff Police Department	911 or (928) 774-1414
Sheriff	Coconino County Sheriff	911 or (928) 774-4523
DPS	DPS Highway Patrol	(928) 773-3600
Fire	Flagstaff Fire Department	911 or (928) 774-1414
Ambulance	Guardian Medical Transport	911 or (928) 773-2145
Civil Defense	Coconino County Civil Defense	911 or (928) 679-8310 (928) 606-3282
Forest Service	Coconino National Forest After Hours	(928) 527-3600, (928) 527-3591 (928) 526-0600
Bureau of Land Management	Phoenix Field Office BLM All after hrs Emergency number	(623)-580-5500 (800) 309-7081
Other	NAU Police Dept.	(928) 523-3611
Other	Highlands Fire Dept.	(928) 525-1717
Other	Burlington Northern Santa Fe	(800) 832-5452 Option 1 (760) 255-7670 Dean Forshee
Other	Flagstaff Ranch Safety Dept.	(928) 226-3300 or (928) 380-1603 James Fisher

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TOWN & AGENCY	NAME OF AGENCY	PHONE NUMBER
Holbrook		
Police	Holbrook Police Department	(928) 524-3991 or 911
Sheriff	Navajo County Sheriff	(928) 524-4050 or 911
DPS	Hwy Patrol DPS	(928) 524-6177 or (602) 223-2212 24 hrs
Fire	Holbrook Fire Department	(928) 524-3991 or 911
Ambulance	Holbrook Ambulance	(928) 524-2190 or (928) 524-3991 or 911
Civil Defense	Navajo County Emergency Operations Center	(928) 524-4780
Forest Service	USFS Lakeside Ranger District	(928) 368-5111
Other	BNSF Railroad	(800) 832-5452, 24 Hrs
Humboldt		
Police	N/A	
Sheriff	Yavapai County Sheriff	(928) 771-3260
DPS	AZ Department of Public Safety	(602) 223-2000
Fire	Central Yavapai Fire	(928) 772-7711 Admin. Office Emergency#: (928) 445-6811 Non Emergency 24/7: (928) 445-5357
Ambulance	Lifeline	(928)-445-3811
Homeland Security	Yavapai County Emergency Mgmt	(928) 771-3321 Daytime ONLY After Hrs. Emergency#: (928) 713-3020 or (928) 925-4219
Forest Service	Prescott National Forest Service	(928) 443-8000 Admin. Office/Daytime After Hrs. Emergency: (928) 777-5700
Bureau of Land Management	Phoenix Field Office BLM All after hrs Emergency number	623-580-5500 (623) 580-5515

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ANNUAL TRAINING AGENCY

TOWN & AGENCY	NAME OF AGENCY	PHONE NUMBER
Jerome		
Police	Jerome Police Dept.	(928)-634-8992
Sheriff	Yavapi Sheriff Dept.	(928)-567-7710
DPS	AZ Highway Patrol	(928)-778-3271
Fire	Jerome Fire Department	(928) 649-3034
Ambulance	Verde Valley Ambulance	(928) 634-7750
Civil Defense	N/A	N/A
Forest Service	Prescott National Forest	928-567-4121
Bureau of Land Management	Phoenix Field Office BLM All after hrs Emergency number	623-580-5500 (623) 580-5515
Other	N/A	N/A
Joseph City		
Police	Navajo County Sheriff	(928) 289-6860 or 911
Sheriff	Navajo County Sheriff	(928) 289-6860 or 911
DPS	Hwy Patrol DPS	(928) 524-6177 or (928) 773-3700 24 hrs
Fire	Joseph City Fire Department	(928) 288-3311 or 911
Ambulance	Holbrook Ambulance	(928) 524-2190 or (928) 524-3991 or 911
Civil Defense	Navajo County Emergency services	(928) 524-4251 Pager 601-3791
Forest Service	USFS Lakeside Ranger District	(928) 368-5111
Other	BNSF Railroad	(800) 832-5452, 24 hrs
Kingman		
Police	Kingman Police Dept.	(928) 753-2191
Sheriff	Mohave County Sheriff	(928) 753-0753
Kingman DPS	DPS – Kingman Office	(928) 753-5552
Kingman Fire	City of Kingman Fire Dept.	(928) 753-2891
Hualapai Valley Fire	Hualapai Valley Fire Dept.	(928) 757-3151
Golden Valley Fire	Golden Valley Fire Dept.	(928) 565-3479
Pinion Pine Fire	Pinion Pine Fire Dept.	(928) 757-1207
Ambulance	River Medical	(928) 855-4104
Civil Defense	Mohave Emergency Mgmt. Off.	(928) 757-0910 & 753-0753
Bureau of Land Management	Kingman BLM Office	(928) 692-4400
Other	BNSF Railroad	1-800-726-8233

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ANNUAL TRAINING AGENCY

TOWN & AGENCY	NAME OF AGENCY	PHONE NUMBER
Lake Havasu City		
Police	Lake Havasu Police Department	Emergency Calls (911) Dispatch (928) 855-4111
Sheriff	Lake Havasu City Substation	Emergency Calls (911) Non-Emergency (928) 764-3535
DPS	Public Safety Department Of	Emergency Calls (928) 753-5551
Fire	Lake Havasu Fire Department	Emergency Calls (911) Dispatch (928) 855-4111
Ambulance	River Medical INC.	Emergency Calls (911) Dispatch (928) 855-4104
Civil Defense	N/A	N/A
Forest Service	N/A	N/A
Bureau of Land Management	Lake Havasu Field Office	(928) 505-1200
State Parks Northwest Regional Office	Lake Havasu Office	(928) 855-7851
Lakeside		
Police	Pinetop/Lakeside Police Department	(928) 368-8800
Sheriff	Navajo County Sheriff	(928) 532-6060 or 911
DPS	Hwy Patrol DPS	(928) 537-5545 or (602) 223-2212 24 hrs
Fire	Lakeside Fire Department	(928) 368-6112 or 911
Ambulance	Arrowhead Mobil Health Care	(928) 537-9110 or 911
Civil Defense	Navajo County Emergency services	(928) 524-4251 Pager 601-3791
Forest Service	USFS Lakeside Ranger District	(928) 368-5111
Other		

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ANNUAL TRAINING AGENCY

TOWN & AGENCY	NAME OF AGENCY	PHONE NUMBER
Mayer/Spring Valley		
Police	N/A	
Sheriff	Yavapai County Sheriff	(928) 771-3260
DPS	AZ Department of Public Safety	(602) 223-2000
Fire	Mayer Fire Dept. Chief Brown Battalion Chief Mike Macgee	(928) 632-9534 Admin Office After Hrs. Emergency- Chief Brown Cell (928) 713-4043 Battalion Chief Cell (928) 925-4844
Ambulance	Mayer Fire Dept.	(928) 632-9534 Admin Office After Hrs. Emergency- Mayer: (928) 632-0413 Spring Valley: (928) 632-4285
Homeland Security	Yavapai County Emergency Mgmt	(928) 771-3321 Daytime ONLY After Hrs. Emergency#: (928) 713-3020 or (928) 925-4219
Forest Service	Prescott National Forest	(928) 443-8000 Admin. Office-Daytime After Hrs. Emergency: (928) 777-5700
Bureau of Land Management	Phoenix Field Office BLM All after hrs Emergency number	623-580-5500 (623) 580-5515
Other		
Nogales (City)		
Police	Nogales Police Department	E&C-520-287-9111
Sheriff	Santa Cruz Co. Sheriff Dept	E&C520-761-7869 520-281-7179
DPS	Southern Arizona	C-520-746-4500 E-520-746-4608 E-520-746-4500
Fire	Nogales Fire Dept.	C-520-287-6571 E-520-287-9111
Ambulance	Nogales Fire Dept.	C-520-287-6571 E-520-287-9111
Civil Defense	Santa Cruz Co. Emerg. Mgmt.	520-375-8000
Forest Service	US Forest Service-Santa Cruz	C-520-281-2296 E-520-670-4832 PGR
Bureau of Land Management	N/A	
Other	US Border Patrol	520-377-6200
	Union Pacific Railroad	24 hr. Emergency (888)-877-7267

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ANNUAL TRAINING AGENCY

TOWN & AGENCY	NAME OF AGENCY	PHONE NUMBER
Nogales (Suburb.)		
Police		
Sheriff	Santa Cruz Co. Sheriff Dept	E&C520-761-7869 520-281-7179
DPS	Southern Arizona	C-520-746-4500 E-520-746-4608 E-520-746-4500
Fire	Santa Cruz Co. Sheriff Dept	C-520-287-2324/520-281-1126 E-520-761-7869
Ambulance	Santa Cruz Co. Sheriff Dept	E-520-761-7869/520-287-9111
Civil Defense	Santa Cruz Co. Emerg. Mgmt.	520-375-8000
Forest Service	US Forest Service-Santa Cruz	C-520-281-2296 E-520-670-4832 PGR
Bureau of Land Management	N/A	
Other	US Border Patrol	520-377-6201
	Union Pacific Railroad	24 hr. Emergency (888)-892-1283
Paulden		
Police	N/A	
Sheriff	Yavapai County Sheriff	(928) 771-3260
DPS	Arizona Department of Public Safety	(602) 223-2000
Fire	Chino Valley Fire Dept.	(928) 636-2442 Admin. Office-Daytime After Hrs. Emergency: (928) 445-5357
Ambulance	Lifeline	(928)-445-3811
Homeland Security	Yavapai County Emergency Mgmt.	(928) 771-3321 Daytime ONLY After Hrs. Emergency#: (928) 713-3020 or (928) 925-4219
Forest Service	Prescott National Forest Service	(928) 777-2200 Admin. Office-Daytime After Hrs. Emergency: (928) 636-9127
Bureau of Land Management	Phoenix Field Office BLM All after hrs Emergency number	623-580-5500 (623) 580-5515
Other	BNSF Safety Director	1-909-386-4140

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ANNUAL TRAINING AGENCY

TOWN & AGENCY	NAME OF AGENCY	PHONE NUMBER
Parks		
Police	N/A	N/A
Sheriff	Coconino County Sheriff	911 or (928) 635-4487
DPS	DPS Highway Patrol	(928) 773-3600
Fire	Parks/Bellemont	911 or (928) 635-5311
Ambulance	Guardian Medical Transport	911 or (928) 773-2145
Civil Defense	Coconino County Emergency Mgmt.	911 or (928) 679-8310 (928) 606-3282
Forest Service	Ponderosa Fire District	Chief (928) 773-8933
Bureau of Land Management	Phoenix Field Office BLM All after hrs Emergency number	(623)-580-5500 (800) 309-7081
Patagonia		
Police	Patagonia Marshall	520-394-2091
Sheriff	Santa Cruz Co. Sheriff Dept	E&C 520-761-7869 520-281-7179
DPS	Southern Arizona	C-520-746-4500 E-520-746-4608 E-520-746-4500
Fire	Patagonia Vol. Fire Dept.	E-520-761-7869 E-520-394-2091
Ambulance	Santa Cruz Co. Sheriff Dept	E-520-761-7869 E-520-394-2091
Civil Defense	Santa Cruz Co. Emerg. Mgmt.	520-375-8000
Forest Service	US Forest Service-Santa Cruz	C-520-281-2296 E-520-670-4832 PGR
Bureau of Land Management	N/A	
Other	US Border Patrol	520-377-6201



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ANNUAL TRAINING AGENCY

TOWN & AGENCY	NAME OF AGENCY	PHONE NUMBER
Pinetop		
Police	Pinetop/Lakeside Police Department	(928) 368-8800
Sheriff	Navajo County Sheriff	(928) 532-6060 or 911
DPS	Hwy Patrol DPS	(928) 537-5545 or (602) 223-2212 24 hrs
Fire	Pinetop Fire Department	(928) 367-2199 or 911
Ambulance	Arrowhead Mobil Health Care	(928) 537-9110 or 911
Civil Defense	Navajo County Emergency services	(928) 524-4251 Pager 601-3791
Forest Service	USFS Lakeside Ranger District	(928) 368-5111
Other		
Prescott		
Police	Prescott Police Dept	(928) 777-1988 or 445-3131 Admin.-Day Emergency: (928) 445-6811 Non Emergency 24/7: (928) 445-3131
Sheriff	Yavapai County Sheriff	(928) 771-3260
DPS	AZ Department of Public Safety	(602) 223-2000
Fire	Prescott Fire Dept.	(928) 445-5357
Fire	Williamson Valley Volunteer Fire Dept.	(928) 445-5357
Ambulance	Lifeline	(928)-445-3811
Homeland Security	Yavapai County Emergency Mgmt	(928) 771-3321 Daytime ONLY After Hrs. Emergency#: (928) 713-3020 or (928) 925-4219
Forest Service	Prescott National Forest	(928) 443-8000 Admin. Office-Daytime After Hrs. Emergency: (928) 777-5700
Bureau of Land Management	Phoenix Field Office BLM All after hrs Emergency number	623-580-5500 (623) 580-5515
Other		

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ANNUAL TRAINING AGENCY

TOWN & AGENCY	NAME OF AGENCY	PHONE NUMBER
Prescott Valley		
Police	Prescott Valley Police Dept.	(928) 772-9261 Admin. Office-Daytime Emergency: (928) 445-6811 Non Emergency 24/7: (928) 445-5357
Sheriff	Yavapai County Sheriff	(928) 771-3260
DPS	AZ Department of Public Safety	(602) 223-2000
Fire	Central Yavapai	(928) 772-7711 Admin. Office Emergency#: (928) 445-6811 Non Emergency 24/7: (928) 445-5357
Ambulance	Lifeline	(928)-445-3811
Homeland Security	Yavapai County Emergency Mgmt	(928) 771-3321 Daytime ONLY After Hrs. Emergency#: (928) 713-3020 or (928) 925-4219
Forest Service	N/A	
Bureau of Land Management	Phoenix Field Office BLM All after hrs Emergency number	623-580-5500 (623) 580-5515
Other		
Rio Rico		
Police		
Sheriff	Santa Cruz Co. Sheriff Dept	E&C520-761-7869 520-281-7179
DPS	Southern Arizona	C-520-746-4500 E-520-746-4608 E-520-746-4500
Fire	Rio Rico Fire Dept.	E-520-761-7869/520-281-8181 C-520-281-8421
Ambulance	Rio Rico Fire Dept.	E-520-761-7869/520-281-8181 C-520-281-8421
Civil Defense	Santa Cruz Co. Emerg. Mgmt.	520-375-8000
Forest Service	US Forest Service-Santa Cruz	C-520-281-2296 E-520-670-4832 PGR
Bureau of Land Management	N/A	
Other	US Border Patrol	520-377-6201
	Union Pacific Railroad	24 hr. Emergency (888)-892-1283

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ANNUAL TRAINING AGENCY

TOWN & AGENCY	NAME OF AGENCY	PHONE NUMBER
Sedona		
Police	Sedona Police Dept.	(928)-282-3100
Sheriff	Yavapi Sheriff Dept.	(928)-567-7710
DPS	AZ Highway Patrol	(928)-778-3271
Fire	Sedona Fire Dept.	(928)-282-7101
Ambulance	Sedona Fire Dept.	(928)-282-7101
Civil Defense	N/A	N/A
Forest Service	Coconino National Forest	(928) 527-3600
Forest Service	Red Rock Ranger District	(928)-282-4119
Bureau of Land Management	Phoenix Field Office BLM All after hrs Emergency number	623-580-5500 (623) 580-5515
Seligman		
Police	N/A	N/A
Sheriff	Yavapai County Sheriff	911 or (928) 771-3260
DPS	DPS Highway Patrol	(928) 773-3600
Fire	Seligman Fire	(928) 422-3601
Ambulance	Life Line Ambulance	(928)-445-3811
Civil Defense	Yavapai County Emergency Mgmt.	(928) 771-3321
Forest Service	N/A	N/A
Bureau of Land Management	Phoenix Field Office BLM All after hrs Emergency number	(623)-580-5500 (800) 309-7081
Sleepy Hollow		
Police	N/A	N/A
Sheriff	Yavapai County Sheriff	911 or (928) 771-3260
DPS	DPS Highway Patrol	(928)-773-3600
Fire	Williams Fire Department	911 or (928) 635-4421
Ambulance	Life Line Ambulance	(928)-445-3811
Civil Defense	Coconino County Emergency Mgmt.	911 or (928) 679-8310 (928) 606-3282
Forest Service	Kaibab National Forest After Hours	(928) 635-8200 (928) 635-2601
Bureau of Land Management	Phoenix Field Office BLM All after hrs Emergency number	(623)-580-5500 (800) 309-7081
Other		

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ANNUAL TRAINING AGENCY

TOWN & AGENCY	NAME OF AGENCY	PHONE NUMBER
Santa Cruz County		
Police	N/A	
Sheriff	Santa Cruz Co. Sheriff Dept	E&C520-761-7869 520-281-7179
DPS	Southern Arizona	C-520-746-4500 E-520-746-4608 E-520-746-4500
Fire	SEE RESPECTIVE TOWN	
Ambulance	SEE RESPECTIVE TOWN	
Civil Defense	Santa Cruz Co. Emerg. Mgmt.	520-375-8000
Forest Service	US Forest Service-Santa Cruz	C-520-281-2296 E-520-670-4832 PGR
Bureau of Land Management	N/A	
Other	US Border Patrol	520-377-6201
	Union Pacific Railroad	24 hr. Emergency (888)-892-1283
Show Low		
Police	Show Low Police Department	(928) 537-4365 or 911
Sheriff	Navajo County Sheriff	(928) 537-6060 or 911
DPS	Hwy Patrol DPS	(928) 537-5545 or (602) 223-2212 24 hrs
Fire	Linden Fire Department	(928) 537-1101 or 911
Ambulance	Arrowhead Mobil Health Care	(928) 537-9110 or 911
Civil Defense	Navajo County Emergency Operations Center	(928) 524-4780
Forest Service	USFS Lakeside Ranger District	(928) 368-5111
Other		

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ANNUAL TRAINING AGENCY

TOWN & AGENCY	NAME OF AGENCY	PHONE NUMBER
Snowflake		
Police	Snowflake/Taylor Police Department	(928) 536-7500 or 911
Sheriff	Navajo County Sheriff	(928) 536-7327 or 911
DPS	Hwy Patrol DPS	(928) 537-5545 or (602) 223-2212 24 hrs
Fire	Snowflake Fire Department	(928) 536-7569 or 911
Ambulance	Taylor Fire Department	(928) 536-7900 or 911
Civil Defense	Navajo County Emergency services	(928) 524-4251 Pager 601-3791
Forest Service	USFS Lakeside Ranger District	(928) 368-5111
Other	Apache Railroad	(928) 536-4696
Taylor		
Police	Snowflake/Taylor Police Department	(928) 536-7500 or 911
Sheriff	Navajo County Sheriff	(928) 536-7327 or 911
DPS	Hwy Patrol DPS	(928) 537-5545 or (602) 223-2212 24 hrs
Fire	Taylor Fire Department	(928) 536-7900 or 911
Ambulance	Taylor Fire Department	(928) 536-7900 or 911
Civil Defense	Navajo County Emergency services	(928) 524-4251 Pager 601-3791
Forest Service	USFS Lakeside Ranger District	(928) 368-5111
Other		

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ANNUAL TRAINING AGENCY

TOWN & AGENCY	NAME OF AGENCY	PHONE NUMBER
Tubac		
Police		
Sheriff	Santa Cruz Co. Sheriff Dept	E&C520-761-7869 520-281-7179
DPS	Southern Arizona	C-520-746-4500 E-520-746-4608 E-520-746-4500
Fire	Tubac Fire Department	520-398-2255 520-761-1065 520-761-7869 520-398-2600
Ambulance	Tubac Fire Department	520-398-2255 520-761-1065 520-761-7869 520-398-2600
Civil Defense	Santa Cruz Co. Emerg. Mgmt.	520-375-8000
Forest Service	US Forest Service-Santa Cruz	C-520-281-2296 E-520-670-4832 PGR
Bureau of Land Management	N/A	
Other	US Border Patrol	520-377-6201
	Union Pacific Railroad	24 hr. Emergency (888)-892-1283
Village of Oak Creek		
Police	Sedona Police Dept.	(928)-282-3100
Sheriff	Yavapi Sheriff Dept.	(928)-567-7710
DPS	AZ Highway Patrol	(928) 778-3271
Fire	Sedona Fire Dept.	(928)-282-7101
Ambulance	Sedona Fire Dept.	(928)-282-7101
Civil Defense	N/A	N/A
Forest Service	Coconino National Forest	(928) 527-3600
Forest Service	Red Rock Ranger District	(928)-282-4119
Bureau of Land Management	Phoenix Field Office BLM All after hrs Emergency number	623-580-5500 (623) 580-5515
Other	Coconino Sheriff Dept.	(928)-226-5198
Other	Coconino Sheriff Dept.	800-338-7888

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ANNUAL TRAINING AGENCY

TOWN & AGENCY	NAME OF AGENCY	PHONE NUMBER
Williams		
Police	Williams Police Department	911 or (928) 635-4461
Sheriff	Coconino County Sheriff	911 or (928) 635-4487
DPS	AZ DPS Highway Patrol	(928) 773-3600
Fire	Williams Fire Department	911 or (928) 635-4421
Ambulance	Life Line Ambulance	(928)-445-3811
Civil Defense	Coconino County Emergency Mgmt.	911 or (928) 679-8310 (928) 606-3282
Forest Service	Kaibab National Forest After Hours	(928) 635-8200 (928) 635-2601
Bureau of Land Management	Phoenix Field Office BLM All after hrs Emergency number	(623) 580-5500 (800) 309-7081
Other	Grand Canyon Railway	(928) 635-2461, (928) 773-1976
Winslow		
Police	Winslow Police Department	(928)-289-2431
Sheriff	Navajo County Sheriff	911 or (928)-289-6860
DPS	DPS Highway Patrol	(928) 773-3600
Fire	Winslow Fire Department	(928)-289-2091
Ambulance	Action Medical Service	(928)-289-9229
Civil Defense	Navajo County Emergency Operations Center	(928)-524-4780
Forest Service	Black Mesa District	(928)-535-4481
Other	ASPC	(928)-289-9551
Other	Burlington Northern Santa Fe	1-800-795-2673

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B. ANNUAL TRAINING

Periodic liaison shall be done with local emergency response personnel. Records of the material covered, people in attendance and Company representatives conducting the training shall be maintained.

The purpose of these meetings will be to:

- 1) Review our Emergency Plan and identify the types of gas pipeline emergencies requiring notification of public officials.
- 2) Acquaint public officials with our ability to respond to gas pipeline emergencies.
- 3) Allow us to learn about the responsibilities and resources of each police and fire department.
- 4) Plan how the Company and public officials can engage in mutual assistance to minimize hazards to life and/or property.

To insure annual training is conducted with all the appropriate agencies the proceeding list shall be reviewed and kept as current as possible.