

**BN LEASING CORPORATION D/B/A
AUBREY WATER COMPANY
TARIFF SCHEDULE OF RATES AND CHARGES FOR SERVICE**

Approved by the Arizona Corporation Commission in Decision No.
Rates and charges effective for all service provided on and after:

75460
March 1, 2016

RATES AND CHARGES

	STEP 1	STEP 2	STEP 3	STEP 4	STEP 5
	Effective: March 1, 2016	March 1, 2017	March 1, 2018	March 1, 2019	March 1, 2020
<u>MONTHLY USAGE CHARGE</u>					
5/8" X 3/4" Meter (All Classes)	\$ 16.50	\$ 19.55	\$ 22.66	\$ 25.68	\$ 28.50
3/4" Meter (All Classes)	20.25	24.00	27.85	31.55	35.00
1" Meter (All Classes)	43.45	51.45	59.65	67.60	75.00
1 1/2" Meter (All Classes)	83.95	99.45	115.30	130.65	145.00
2" Meter (All Classes)	133.15	157.80	182.85	207.25	230.00
3" Meter (All Classes)	188.20	222.95	258.40	292.85	325.00
4" Meter (All Classes)	353.20	418.45	484.95	549.60	610.00
6" Meter (All Classes)	590.60	699.70	810.90	919.00	1,020.00
8" Meter (All Classes)	1,320.10	1,564.10	1,812.60	2,054.30	2,280.00
Bulk Water – Metered ¹	20.00	20.00	20.00	20.00	20.00
Bulk Water – Standpipe ²	None	None	None	None	None
<u>COMMODITY RATES (per 1,000 gallons)</u>					
<u>5/8" x 3/4" Meters (All Classes)</u>					
1 to 3,000 gallons	\$ 2.10	\$ 2.63	\$ 3.15	\$ 3.68	\$ 4.20
3,001 to 10,000 gallons	2.70	3.38	4.05	4.73	5.40
Over 10,000 gallons	3.15	3.94	4.73	5.52	6.30
<u>3/4" Meters (All Classes)</u>					
1 to 3,000 gallons	\$ 2.10	\$ 2.63	\$ 3.15	\$ 3.68	\$ 4.20
3,001 to 10,000 gallons	2.70	3.38	4.05	4.73	5.40
Over 10,000 gallons	3.15	3.94	4.73	5.52	6.30
<u>1" Meters (All Classes)</u>					
1 to 28,000 gallons	\$ 2.70	\$ 3.38	\$ 4.05	\$ 4.73	\$ 5.40
Over 28,000 gallons	3.15	3.94	4.73	5.52	6.30
<u>1 1/2" Meters (All Classes)</u>					
1 to 48,000 gallons	\$ 2.70	\$ 3.38	\$ 4.05	\$ 4.73	\$ 5.40
Over 48,000 gallons	3.15	3.94	4.73	5.52	6.30
<u>2" Meters (All Classes)</u>					
1 to 112,000 gallons	\$ 2.70	\$ 3.38	\$ 4.05	\$ 4.73	\$ 5.40
Over 112,000 gallons	3.15	3.94	4.73	5.52	6.30
<u>3" Meters (All Classes)</u>					
1 to 160,000 gallons	\$ 2.70	\$ 3.38	\$ 4.05	\$ 4.73	\$ 5.40
Over 160,000 gallons	3.15	3.94	4.73	5.52	6.30
<u>4" Meters (All Classes)</u>					
1 to 250,000 gallons	\$ 2.70	\$ 3.38	\$ 4.05	\$ 4.73	\$ 5.40
Over 250,000 gallons	3.15	3.94	4.73	5.52	6.30
<u>6" Meters (All Classes)</u>					
1 to 500,000 gallons	\$ 2.70	\$ 3.38	\$ 4.05	\$ 4.73	\$ 5.40
Over 500,000 gallons	3.15	3.94	4.73	5.52	6.30
<u>8" Meters (All Classes)</u>					
1 to 1,000,000 gallons	\$ 2.70	\$ 3.38	\$ 4.05	\$ 4.73	\$ 5.40
Over 1,000,000 gallons	3.15	3.94	4.73	5.52	6.30

APPROVED FOR FILING
DECISION #: 75460

**BN LEASING CORPORATION D/B/A
AUBREY WATER COMPANY
TARIFF SCHEDULE OF RATES AND CHARGES FOR SERVICE**

RATES AND CHARGES (Cont.)

	STEP 1 Effective: <u>March 1, 2016</u>	STEP 2 <u>March 1, 2017</u>	STEP 3 <u>March 1, 2018</u>	STEP 4 <u>March 1, 2019</u>	STEP 5 <u>March 1, 2020</u>
Bulk Water – Metered ¹	\$ 6.40	\$ 7.80	\$ 9.20	\$ 10.60	\$ 12.00
Bulk Water – Standpipe ²	6.40	7.80	9.20	10.60	12.00

¹ Includes Bulk Water delivered for resale from the Company's bulk water fill station and Bulk Water delivered for construction and other uses from a fire hydrant meter or similar connection where the customer is billed monthly in arrears for water used. Company may, at its option, close account of a Bulk Water - Metered customer after three consecutive months of zero usage.

² Includes Bulk Water delivered from the Company's automated standpipe where the customer pays for water in advance of delivery. Standpipe customers pay only for the quantity of water purchased from the Standpipe facility and are not subject to a minimum charge.

MONTHLY SERVICE CHARGE FOR FIRE SPRINKLER

All Meter Sizes *
* Greater of \$10.00 or 2 percent of the general service rate for a similar size meter

SERVICE LINE AND METER INSTALLATION CHARGES:

(Refundable pursuant to A.A.C. R14-2-405)

SERVICE CHARGES:

Establishment	\$25.00
Reconnection (Delinquent)	\$25.00
After Hours Service Charge	\$25.00
Meter Test (If Correct)	\$25.00
Deposit Requirement	*
Deposit Interest	*
Re-Establishment (Within 12 Months)	**
NSF Check	\$25.00
Deferred Payment, Per Month	1.50%
Meter Re-Read (If Correct)	\$20.00
Moving Customer Meter at Customer Request	Cost
Late Charge per month	1.50%

* Per Commission Rule A.A.C. R14-2-403(B)
** Number of months off the system times the monthly minimum per Commission Rule A.A.C. R14-2-403(D).

All items billed at cost shall include labor, materials and parts, overheads and all applicable taxes.

<u>Meter Size</u>	<u>Service Line Charges</u>	<u>Meter Installation Charges</u>	<u>Total</u>
5/8" x 3/4" Meter	\$ 500.00	\$ 155.00	\$ 655.00
3/4" Meter	500.00	255.00	755.00
1" Meter	550.00	315.00	865.00
1 1/2" Meter	610.00	525.00	1,135.00
2" Meter	925.00	1,045.00	1,970.00
2" Compound Meter	925.00	1,890.00	2,815.00
3" Meter	1,175.00	1,670.00	2,845.00
3" Compound Meter	1,310.00	2,545.00	3,855.00
4" Meter	1,660.00	2,670.00	4,330.00
4" Compound Meter	1,865.00	3,645.00	5,510.00
6" Meter	2,475.00	5,025.00	7,500.00
6" Compound Meter	2,615.00	6,920.00	9,535.00
8" or Larger Meter	Cost	Cost	Cost
Road Cuts	Cost	----	Cost

All advances and/or contributions are to include labor, materials and parts, overheads and all applicable taxes, including gross-up taxes for Federal and State taxes, if applicable.

All items billed at cost shall include labor, materials and parts, overheads and all applicable taxes.

In addition to the collection of its regular rates and charges, the utility shall collect from its customers their proportionate share of any privilege, sales or use tax as provided for in A.A.C. R14-2-409(D)(5).

APPROVED FOR FILING

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DECISION #: 78460

Company: BN Leasing Corporation d/b/a Aubrey Water Company

Decision No.: 75460

Phone: 520-623-5172

Effective Date: June 1, 2016

Local and/or Regional Messaging Program Tariff – BMP 1.1

PURPOSE

A program for the Company to actively participate in a water conservation campaign with local or regional advertizing (Modified Non-Per Capita Conservation Program BMP Category 1: Public Awareness/Public Relations 1.1: Local and/or Regional Messaging Program).

REQUIREMENTS

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

1. The Company or designated representative shall actively participate in water conservation campaign with local and/or regional advertising.
2. The campaign shall promote ways for customers to save water.
3. The Company shall facilitate the campaign through one or more of the following avenues (not an all inclusive list):
 - a. Television commercials
 - b. Radio commercials
 - c. Websites
 - d. Promotional materials
 - e. Vehicle signs
 - f. Bookmarks
 - g. Magnets
4. The Company shall keep a record of the following information and make it available to the Commission upon request.
 - a. A description of the messaging program implemented and program dates.
 - b. The number of customers reached (or an estimate).
 - c. Costs of Program implementation.

APPROVED FOR FILING

DECISION #: 75460

Company: BN Leasing Corporation d/b/a Aubrey Water CompanyDecision No.: 75460Phone: 520-623-5172Effective Date: June 1, 2016**Customer High Water Use Inquiry Resolution Tariff – BMP 3.6****PURPOSE**

A program for the Company to assist its customers with their high water-use inquiries and complaints (Modified Non-Per Capita Conservation Program BMP Category 3: Outreach Services 3.6: Customer High Water Use Inquiry Resolution).

REQUIREMENTS

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

1. The Company shall handle high water use inquiries as calls are received.
2. Calls shall be taken by a customer service representative who has been trained on typical causes of high water consumption as well as leak detection procedures that customers can perform themselves.
3. Upon request by the customer or when the Company determines it is warranted, a trained Field Technician shall be sent to the customer's residence to conduct a leak detection inspection and provide the customer with water conservation measures. The leak detection inspection may consist of a meter read check for flow verification. If the on-site inspection is requested by the customer, the Commission approved meter re-read tariff fee shall apply.
4. The Company shall follow up in some way on every customer inquiry or complaint and keep a record of inquiries and follow-up activities.

APPROVED FOR FILING

DECISION #: 75460

Company: BN Leasing Corporation d/b/a Aubrey Water Company

Decision No.: 75460

Phone: 520-623-5172

Effective Date: June 1, 2016

WATER SYSTEM TAMPERING TARIFF – BMP 5.2

PURPOSE

The purpose of this tariff is to promote the conservation of groundwater by enabling the Company to bring an action for damages or to enjoin any activity against a person who tampers with the water system.

REQUIREMENTS:

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission, specifically Arizona Administrative Code ("AAC") R14-2-410 and the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

1. In support of the Company's water conservation goals, the Company may bring an action for damages or to enjoin any activity against a person who: (1) makes a connection or reconnection with property owned or used by the Company to provide utility service without the Company's authorization or consent; (2) prevents a Company meter or other device used to determine the charge for utility services from accurately performing its measuring function; (3) tampers with property owned or used by the Company; or (4) uses or receives the Company's services without the authorization or consent of the Company and knows or has reason to know of the unlawful diversion, tampering or connection. If the Company's action is successful, the Company may recover as damages three times the amount of actual damages.
2. Compliance with the provisions of this tariff will be a condition of service.
3. The Company shall provide to all its customers, upon request, a complete copy of this tariff and AAC R14-2-410. The customers shall follow and abide by this tariff.
4. If a customer is connected to the Company water system and the Company discovers that the customer has taken any of the actions listed in No. 1 above, the Company may terminate service per AAC R14-2-410.
5. If a customer believes he/she has been disconnected in error, the customer may contact the Commission's Consumer Services Section at 1-800-222-7000 to initiate an investigation.

APPROVED FOR FILING

DECISION #: 75460

Aubrey Water Company

Rate Schedule G-1 General Water Service

Availability

Available to all customer classes served by Aubrey Water Company where facilities of adequate capacity and pressure are adjacent to the premises served.

Schedule of Charges

Meter Size	Monthly Usage Charge	Tier One		Tier Two		Tier Three	
		Commodity Rate (per 1,000 gallons)	Applicable Range (gallons)	Commodity Rate (per 1,000 gallons)	Applicable Range (gallons)	Commodity Rate (per 1,000 gallons)	Applicable Range (gallons)
5/8 x 3/4 - inch	\$12.50	\$1.75	0 - 3,000	\$2.25	3,001 - 10,000	\$2.70	10,001 and above
3/4 - inch	16.00	1.75	0 - 3,000	2.25	3,001 - 10,000	2.70	10,001 and above
1 - inch	30.00	1.75	0 - 3,000	2.25	3,001 - 10,000	2.70	10,001 and above
1 1/2 - inch	50.00	1.75	0 - 3,000	2.25	3,001 - 10,000	2.70	10,001 and above
2 - inch	80.00	1.75	0 - 3,000	2.25	3,001 - 10,000	2.70	10,001 and above
3 - inch	160.00	1.75	0 - 3,000	2.25	3,001 - 10,000	2.70	10,001 and above
4 - inch	300.00	1.75	0 - 3,000	2.25	3,001 - 10,000	2.70	10,001 and above
6 - inch	500.00	1.75	0 - 3,000	2.25	3,001 - 10,000	2.70	10,001 and above

Terms and Conditions

Service provided under this rate schedule is subject to miscellaneous charges set forth in Rate Schedule MC - 1.

All charges under this rate schedule are subject to their proportionate share of any privilege, sales or use tax.

Service provided under this rate schedule is subject to the following Arizona Corporation Commission Rules for Water Utilities.

- R14-2-401 Definitions
- R14-2-403 Establishment of service
- R14-2-404 Minimum customer information requirements
- R14-2-405 Service connections and establishments
- R14-2-407 Provision of service
- R14-2-408 Meter Reading
- R14-2-409 Billing and collection
- R14-2-410 Termination of Service

ORIGINAL

Aubrey Water Company

**Rate Schedule MC-1
Miscellaneous Charges**

Service Charges

The following service charges are applicable to services provided.

<u>Service Charge</u>	<u>Applicable Rate</u>	<u>Rule Reference</u>
Establishment	\$25.00	R14-2-403.D
Establishment (After Hours)	35.00	R14-2-403.D
Re-establishment (Within 12 Months)	*	R14-2-403.D
Reconnection (Delinquent)	25.00	R14-2-403.D
NSF Check	25.00	R14-2-409.F
Meter Re-Read (If Correct)	10.00	R14-2-408.C
Meter Test (If Correct)	25.00	R14-2-408.F
Deferred Payment (Per Month)	1.50%	R14-2-409.G
Deposit Interest	**	
Deposit	**	

- * Number of months off system times the monthly usage charge for meter size.
- ** Per Commission Rule R14-2-403.B.

Service Line and Meter Installation Charges

As required pursuant to R14-2-405, new customers will be required to pay a refundable advance in aid of construction for installation of service line and meter as specified below, except where the refundable advance in aid of construction has been included in a main extension agreement.

<u>Meter Size/Type</u>	<u>Total</u>
5/8" x 3/4" Meter	\$440.00
3/4" Meter	520.00
1" Meter	610.00
1 1/2" Meter	855.00
2" Meter	1,515.00
3" Meter	2,195.00
4" Meter	3,360.00
6" Meter	6,115.00
Road Cuts	Cost

APPROVED FOR FILING
DECISION #: 69379

ORIGINAL

Aubrey Water Company

Rate Schedule B-1
Bulk Water Service

Availability

Available to users taking water from fire hydrants, metered standpipes or coin operated standpipes for potable water hauling, construction or other uses.

Schedule of Charges

Commodity Charge

\$5.00 per 1,000 gallons

APPROVED FOR FILING
DECISION #: 69379

Aubrey Water Company

PURPOSE:

The purpose of this tariff is to protect Aubrey Water Company ("Company") water from the possibility of contamination caused by the backflow of contaminants that may be present on the customer's premises by requiring the installation and periodic testing of backflow-prevention assemblies pursuant to the provisions of the Arizona Administrative Code ("A.A.C") R14-2-405.B.6 and A.A.C. R18-4-215.

REQUIREMENTS:

In compliance with the Rules of the Arizona Corporation Commission ("Commission") and the Arizona Department of Environmental Quality ("ADEQ"), specifically A.A.C. R14-2-405.B.6 and A.A.C. R18-4-215 relating to backflow prevention:

1. The Company may require a customer to pay for and to have installed a backflow prevention assembly if A.A.C. R18-4-215.B or C applies.
2. A backflow-prevention assembly required to be installed by the customer under Paragraph 1 of this tariff shall comply with the requirements set forth in A.A.C. R18-4-215.D and E.
3. Subject to the provisions of A.A.C. R14-2-407 and 410, and in accordance with Paragraphs 1 and 7 of this tariff, the Company may terminate service or may deny service to a customer who fails to install a backflow-prevention assembly as required by this tariff.
4. The Company shall give any existing customer who is required to install a backflow prevention assembly written notice of said requirement. If A.A.C. R14-2-410.B.1.a. is **not** applicable, the customer shall be given thirty (30) days from the time such written notice is received in which to comply with this notice. If the customer can show good cause as to why he cannot install the backflow-prevention assembly within thirty (30) days, the Company or Commission Staff may suspend this requirement for a reasonable period of time.
5. Testing shall be in conformance with the requirements of A.A.C. R18-4-215.F. The Company may require the customer to pay to have the backflow-prevention assembly tested as long as the Company does not require an unreasonable number of tests.

**ADMINISTRATIVELY
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Aubrey Water Company

6. The customer shall provide the Company with records of installation and testing. For each backflow-prevention assembly, these records shall include:
 - a. assembly identification number and description;
 - b. location
 - c. date(s) of test(s);
 - d. description of repairs and recommendations for repairs made by tester; and
 - e. the tester's name and certificate number.

7. In the event the backflow-prevention assembly does not function properly or fails any test, and an obvious hazard as contemplated under A.A.C. R14-2-410.B.1.a. exists, the Company may terminate service immediately and without notice. The backflow prevention assembly shall be repaired or replaced by the customer and retested.

8. In the event the backflow-prevention assembly does not function properly or fails any test, or in the event that a customer fails to comply with the testing requirement, and A.A.C. R14-2-410.B.1.a. is **not** applicable, the backflow-prevention assembly shall be repaired or replaced within fourteen (14) days of the initial discovery of the deficiency in the assembly or its function. Failure to remedy the deficiency or dysfunction of the assembly, or failure to retest, shall be grounds for termination of water service in accordance with A.A.C. R14-2-410.

**ADMINISTRATIVELY
APPROVED FOR FILING**

TARIFF SCHEDULE

Utility: Aubrey Water Company
Docket No.: W-02690A-04-
Phone No.: 520-275-2236

ORIGINAL

Sheet No: 1 of 4
Decision No.: _____
Effective: 2.23.05

CURTAILMENT PLAN FOR AUBREY WATER COMPANY

ADEQ Public Water System No: 13-010

Aubrey Water Company (“Company”) is authorized to curtail water service to all customers within its certificated area under the terms and conditions listed in this tariff.

This curtailment plan shall become part of the Arizona Department of Environmental Quality Emergency Operations Plan for the Company.

The Company shall notify its customers of this new tariff as part of its next regularly scheduled billing after the effective date of the tariff or no later than sixty (60) days after the effective date of the tariff.

The Company shall provide a copy of the curtailment tariff to any customer, upon request.

Stage 1 Exists When:

The Company is able to maintain water storage in the system at 100 percent of capacity and there are no known problems with its well production or water storage in the system.

Stage 1 Restrictions: Company is deemed to be operating normally and no curtailment is necessary.

Stage 1 Notice Requirements: No notice is necessary.

Stage 2 Exists When:

- a. The Company’s water storage or well production has been less than 80 percent of capacity for at least 48 consecutive hours, and;
- b. The Company has identified issues such as a steadily declining water table, increased draw down threatening pump operations, or poor water production, creating a reasonable belief the Company will be unable to meet anticipated water demand on a sustained basis.

Stage 2 Restrictions: The Company may request the customers to voluntarily employ water conservation measures to reduce water consumption by approximately 50 percent. Outside watering should be limited to essential water, dividing outside watering on some uniform basis (such as even and odd days) and eliminating outside watering on weekends and holidays.

ADMINISTRATIVELY
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TARIFF SCHEDULE

ORIGINAL

Utility: Aubrey Water Company
Docket No.: W-02690A-04-
Phone No.: 520-275-2236

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Effective: 2.23.05

Stage 2 Notice Requirements: The Company is required to notify customers by delivering written notice door to door at each service address, or by United States first class mail to the billing address or, at the Company's option, both. Such notice shall notify the customers of the general nature of the problem and the need to conserve water.

Stage 3 Exists When:

- a. The Company's total water storage or well production has been less than 50 percent of capacity for at least 24 consecutive hours, and;
- b. The Company has identified issues such as a steadily declining water table, increased draw down threatening pump operations, or poor water production, creating a reasonable belief the Company will be unable to meet anticipated water demand on a sustained basis.

Stage 3 Restrictions: The Company shall request its customers to voluntarily employ water conservation measures to reduce daily consumption by approximately 50 percent. All outside watering should be eliminated, except livestock, and indoor water conservation techniques should be employed whenever possible. Standpipe service shall be suspended.

Stage 3 Notice Requirements:

1. The Company is required to notify its customers by delivering written notice to each service address, or by United States first class mail to the billing address or, at the Company's option, both. Such Notice shall notify the customers of the general nature of the problem and the need to conserve water.
2. Beginning with Stage 3, Company shall post at least **12** signs showing the curtailment stage. Signs shall be posted at conspicuous locations in its service area, such as the well sites and at the entrance to major subdivisions served by the Company.
3. The Company shall notify the Consumer Services Section of the Utilities Division of the Corporation Commission at least 12 hours prior to entering Stage 3.

Once Stage 3 has been reached, the Company must begin to augment the supply of water by either hauling or through an emergency interconnect with an approved water supply in an attempt to maintain the curtailment at a level no higher than Stage 3 until a permanent solution has been implemented.

ADMINISTRATIVELY
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TARIFF SCHEDULE

Utility: Aubrey Water Company
Docket No.: W-02690A-04-
Phone No.: 520-275-2236

ORIGINAL

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Effective: 2.23.05

Stage 4 Exists When:

- a. The Company's total water storage or well production has been less than 25 percent of capacity for at least 12 consecutive hours, and;
- b. The Company has identified issues such as a steadily declining water table, increased draw down threatening pump operations, or poor water production, creating a reasonable belief the Company will be unable to meet anticipated water demand on a sustained basis.

Stage 4 Restrictions: The Company shall inform its customers of a **mandatory** restriction to employ water conservation measures to reduce daily consumption. Failure to comply will result in customer disconnection. The following uses of water shall be prohibited:

- ◆ Irrigation of outdoor lawns, trees, shrubs, or any plant life is prohibited
- ◆ Washing of any vehicle is prohibited
- ◆ The use of water for dust control or any outdoor cleaning uses is prohibited
- ◆ The use of drip or misting systems of any kind is prohibited
- ◆ The filling of any swimming pool, spas, fountains or ornamental pools is prohibited
- ◆ The use of construction water is prohibited
- ◆ Restaurant patrons shall be served water only upon request
- ◆ Any other water intensive activity is prohibited

The Company's operation of its standpipe service is prohibited. The addition of new service lines and meter installations is prohibited.

Stage 4 Notice Requirements:

1. The Company is required to notify customers by delivering written notice to each service address, or by United States first class mail to the billing address or, at the Company's option, both. Such notice shall notify the customers of the general nature of the problem and the need to conserve water.
2. The Company shall post at least **12** signs showing curtailment stage. Signs shall be posted at conspicuous locations in its service are, such as the well sites and at the entrance to major subdivisions served by the Company.
3. The Company shall notify the Consumer Services Section of the Utilities Division of the Corporation Commission at least 12 hours prior to entering Stage 4.

ADMINISTRATIVELY
APPROVED FOR FILING

TARIFF SCHEDULE

Utility: Aubrey Water Company
Docket No.: W-02690A-04-
Phone No.: 520-275-2236

ORIGINAL

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Decision No.: _____
Effective: 2.23.05

Once Stage 4 has been reached, the Company must augment the supply of water by: 1) hauling 2) through an emergency interconnect from an approved supply or 3) otherwise provide emergency drinking water for its customers until a permanent solution has been implemented.

Customers who fail to comply with the above restrictions will be given a written notice to end all outdoor use. Failure to comply within two (2) working days of receipt of the notice will result in temporary loss of service until an agreement can be made to end unauthorized use of outdoor water. To restore service, the customer shall be required to pay all authorized reconnection fees. If a customer believes he/she has been disconnected in error, the customer may contact the Commission's Consumer Services Section at 1-800-222-7000 to initiate an investigation.

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