

ORIGINAL

**CORDES LAKES WATER COMPANY
WATER SURCHARGE TARIFF SCHEDULE**

UTILITY: Cordes Lakes Water Company
DOCKET NO: W-02060A-17-0228

DECISION NO: 76334
EFFECTIVE: September 1, 2017

INTERIM EMERGENCY RATE SURCHARGE

Cordes Lakes Water Company is authorized to assess, as a separate line item on each customer's monthly bill for a period of twelve (12) months or until permanent rates are established in a full rate case proceeding, whichever comes first, the following interim emergency rate surcharges:

<u>Meter Size</u>	<u>Surcharge (per month)</u>
5/8" X 3/4" Meter	\$1.52
3/4" Meter	1.52
1" Meter	2.53
1 1/2" Meter	5.07
2" Meter	8.11

The above monthly surcharges **will be** in addition to the current monthly rates and charges already in effect for the Company.

APPROVED FOR FILING
DECISION #: 76334

TARIFF SCHEDULE

UTILITY: Cordes Lakes Water Company
DOCKET NO. W-02060A-17-0228

DECISION NO. _____
EFFECTIVE DATE: _____

WATER AUGMENTATION SURCHARGE

I. Purpose and Applicability

The purpose of this tariff is to authorize Cordes Lakes Water Company to make monthly adjustments to its rates and charges for water service in order to recover costs incurred for water purchases and hauling ("Water Augmentation Costs") in the event the Company experiences extreme water shortages that require the water supply to be augmented. These charges are applicable to all connections and will be assessed based on usage, as more particularly provided below.

II. Definitions

Unless the context otherwise requires, the definitions set forth in R-14-2-401 of the Arizona Corporation Commission's ("Commission") rules and regulations governing water utilities shall apply in interpreting this tariff schedule.

"Avoided Production Costs" means the unit cost of production (cost per 1,000 gallons) avoided by the Company because of the use of water purchased and hauled rather than pumping groundwater from the Company's wells and booster stations.

"Company" means Cordes Lakes Water Company.

"Water Augmentation Cost" means the actual cost of water purchased and actual water hauling costs incurred.

"Water Augmentation Quantity" means the actual quantity of augmented water (in thousands of gallons).

"Water Augmentation Surcharge" means the surcharge calculated in accordance with Section IV below.

"Surcharge Rate" means the rate per 1,000 gallons that is calculated in accordance with Section III below.

"Water Sold" means the actual quantity (in thousands of gallons) of water sold by the Company to its Customers during the month corresponding to the month in which water augmentation costs were incurred.

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III. Surcharge Rate Calculation

For each month that the Company incurs water augmentation costs, the Company will calculate the Surcharge Rate per the following formula.

$$\frac{[\text{Water Augmentation Cost} - (\text{Water Augmentation Quantity} \times \text{Avoided Production Costs})]}{\text{Water Sold}}$$

See Attachment 1 for an example of the calculation.

IV. Terms and Conditions

(A) Assessment and Billing of Water Augmentation Surcharge: For any month in which water augmentation costs are incurred, after completing its billing for the month and receiving water augmentation billings for the month, the Company will make the surcharge calculation to determine the Surcharge Rate.

In the following month, the Company will bill the Water Augmentation Surcharge to its customers. Each individual customer's billing for the Water Augmentation Surcharge will be based on that customer's actual usage for the month corresponding to the Water Augmentation Cost being recovered times the Surcharge Rate.

The Water Augmentation Surcharge shall be presented as a separate line item on the customer billing.

(B) Notice to Commission: Before any month in which the Company intends to bill customers a Water Augmentation Surcharge, the Company shall provide Commission Staff notice of the Company's intent to bill the Water Augmentation Surcharge. The notice to Commission Staff shall include the following:

1. The Water Augmentation Cost.
2. The Water Augmentation Quantity.
3. Copies of the bills received for water augmentation.
4. A description of the system problem necessitating water augmentation and a description of the action being taken by the Company to resolve the problem, including the date operations did or are expected to return to normal.
5. The dates for beginning and ending water augmentation.
6. Schedule showing the calculation of the Surcharge Rate in excel format with formulas intact, including a schedule showing the determination of the Avoided Production Costs.

APPROVED FOR FILING
DECISION #: 76334

Cordes Lakes Water Co. Water Augmentation Tariff

Attachment 1

Sample Calculation

This example illustrates how the Water Augmentation Surcharge would be calculated for water hauled during the month of June with the Water Augmentation Surcharge being billed in July.

Calculation of Surcharge Rate:

[A]	[B]	[C]	[D]	[E]
Actual cost of purchased water and water hauling for month of June (Water Augmentation Cost)	Actual quantity of water purchased and hauled in June (in thousands of gallons) (Water Augmentation Quantity)	Unit cost of production avoided (See below for example calculation) (Avoided Production Cost)	Actual quantity of water sold in June (in thousands of gallons) (Water Sold)	Water Augmentation Surcharge Rate
[\$ 5,000 -	(85 x	\$ 0.27)] /	7,000 =	\$ 0.71

Calculation of Individual Customer Bill:

[F]	[G]	[H]
Customer's June usage (in thousands of gallons)	Water Augmentation Surcharge Rate (from Col. E)	Total Water Augmentation Surcharge on July Bill [F] x [G]
3.520	\$ 0.71	\$ 2.50

Calculation of Unit Cost of Avoided Production:

[I]	[J]	[K]	[L]	[M]
Total Purchased Power for previous year	Factor (see note below)	Purchased Power for wells [I] x [J]	Total gallons pumped for previous year (in thousands of gallons)	Unit cost of production avoided [K] / [L]
\$ 37,765	40%	\$ 15,106	56,083	\$ 0.27

Note: Cordes Lakes Water Co. Wells and booster pumps are not separately metered. The Company estimates that 40% of power costs are due to well pumping.

APPROVED FOR FILING
DECISION #: 76334

CORDES LAKES WATER COMPANY TARIFF SCHEDULE OF RATES AND CHARGES FOR SERVICE

Approved by the Arizona Corporation Commission in Decision No.
Rates and charges effective for all service provided on and after:

75354
January 1, 2016

MONTHLY USAGE CHARGE

5/8" X 3/4" Meter	\$14.40
3/4" Meter	14.40
1" Meter	24.00
1 1/2" Meter	48.00
2" Meter	76.80
3" Meter	153.60
4" Meter	240.00
6" Meter	480.00

SERVICE CHARGES:

Establishment	\$30.00
Reconnection (Delinquent)	\$20.00
After Hours Service Charge	\$35.00
Meter Test (If Correct)	\$30.00
Deposit	*
Deposit Interest	*
Reestablishment (Within 12 Months)	**
NSF Check	\$15.00
Deferred Payment (Per Month)	1.50%
Meter Re-Read (If Correct)	\$12.00
Late Payment Penalty (Per Month)	1.50%
Road Cutting or Boring	At Cost

MONTHLY SERVICE CHARGE FOR FIRE SPRINKLERS:

4" or Smaller	***
6"	***
8"	***
10"	***
Larger than 10"	***

- * Per Commission Rule A.A.C. R14-2-403(B)
- ** Number of months off the system times the monthly minimum per Commission Rule A.A.C. R14-2-403(D).
- *** 2.00% of Monthly Minimum for a Comparable Sized Meter Connection, but no less than \$10.00 per month. The Service Charge for fire sprinklers is only applicable for service lines separate and distinct from the primary service line.

COMMODITY RATES (per 1,000 gallons)

<u>5/8" x 3/4" Meters</u>		
0 to 3,000 gallons	\$ 3.43	
3,001 to 8,000 gallons	5.11	
Over 8,000 gallons	7.01	
 <u>3/4" Meters</u>		
0 to 3,000 gallons	\$ 3.43	
3,001 to 8,000 gallons	5.11	
Over 8,000 gallons	7.01	
 <u>1" Meters</u>		
0 to 10,000 gallons	5.11	
Over 10,000 gallons	7.01	
 <u>1 1/2" Meters</u>		
0 to 17,000 gallons	5.11	
Over 17,000 gallons	7.01	
 <u>2" Meters</u>		
0 to 26,000 gallons	5.11	
Over 26,000 gallons	7.01	
 <u>3" Meters</u>		
0 to 50,000 gallons	5.11	
Over 50,000 gallons	7.01	
 <u>4" Meters</u>		
0 to 75,000 gallons	5.11	
Over 75,000 gallons	7.01	
 <u>6" Meters</u>		
0 to 150,000 gallons	5.11	
Over 150,000 gallons	7.01	
 Bulk Water (per 1,000 gallons)		7.01
Construction (per 1,000 gallons)		7.01

In addition to the collection of its regular rates and charges, the utility shall collect from its customers their proportionate share of any privilege, sales or use tax as provided for in A.A.C. R14-2-409(D)(5).

SERVICE LINE AND METER INSTALLATION CHARGES:

(Refundable pursuant to A.A.C. R14-2-405)

<u>Meter Size</u>	<u>Service Line</u>		<u>Meter Installation</u>	
	<u>Charges</u>		<u>Charges</u>	<u>Total</u>
5/8" x 3/4" Meter	N/A		N/A	N/A
3/4" Meter	\$ 426.00		\$ 198.00	\$ 624.00
1" Meter	486.00		246.00	732.00
1 1/2" Meter	528.00		498.00	1,026.00
2" Meter	720.00		1,098.00	1,818.00
3" Meter	930.00		1,764.00	2,694.00
4" Meter	1,332.00		2,700.00	4,032.00
6" Meter	2,000.00		5,350.00	7,350.00

APPROVED FOR FILING

DECISION #: 75354

ORIGINAL

PURPOSE:

The purpose of this tariff is to protect Cordes Lakes Water Co. ("Company") water from the possibility of contamination caused by the backflow of contaminants that may be present on the customer's premises by requiring the installation and periodic testing of backflow-prevention assemblies pursuant to the provisions of the Arizona Administrative Code ("A.A.C") R14-2-405.B.6 and A.A.C. R18-4-215.

REQUIREMENTS:

In compliance with the Rules of the Arizona Corporation Commission ("Commission") and the Arizona Department of Environmental Quality ("ADEQ"), specifically A.A.C. R14-2-405.B.6 and A.A.C. R18-4-215 relating to backflow prevention:

1. The Company may require a customer to pay for and to have installed a backflow prevention assembly if A.A.C. R18-4-215.B or C applies.
2. A backflow-prevention assembly required to be installed by the customer under Paragraph 1 of this tariff shall comply with the requirements set forth in A.A.C. R18-4-215.D and E.
3. Subject to the provisions of A.A.C. R14-2-407 and 410, and in accordance with Paragraphs 1 and 7 of this tariff, the Company may terminate service or may deny service to a customer who fails to install a backflow-prevention assembly as required by this tariff.
4. The Company shall give any existing customer who is required to install a backflow prevention assembly written notice of said requirement. If A.A.C. R14-2-410.B.1.a. is **not** applicable, the customer shall be given thirty (30) days from the time such written notice is received in which to comply with this notice. If the customer can show good cause as to why he cannot install the backflow-prevention assembly within thirty (30) days, the Company or Commission Staff may suspend this requirement for a reasonable period of time.
5. Testing shall be in conformance with the requirements of A.A.C. R18-4-215.F. The Company may require the customer to pay to have the backflow-prevention assembly tested as long as the Company does not require an unreasonable number of tests.

**ADMINISTRATIVELY
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Cordes Lakes Water Co.

6. The customer shall provide the Company with records of installation and testing. For each backflow-prevention assembly, these records shall include:
 - a. assembly identification number and description;
 - b. location
 - c. date(s) of test(s);
 - d. description of repairs and recommendations for repairs made by tester; and
 - e. the tester's name and certificate number.

7. In the event the backflow-prevention assembly does not function properly or fails any test, and an obvious hazard as contemplated under A.A.C. R14-2-410.B.1.a. exists, the Company may terminate service immediately and without notice. The backflow prevention assembly shall be repaired or replaced by the customer and retested.

8. In the event the backflow-prevention assembly does not function properly or fails any test, or in the event that a customer fails to comply with the testing requirement, and A.A.C. R14-2-410.B.1.a. is **not** applicable, the backflow-prevention assembly shall be repaired or replaced within fourteen (14) days of the initial discovery of the deficiency in the assembly or its function. Failure to remedy the deficiency or dysfunction of the assembly, or failure to retest, shall be grounds for termination of water service in accordance with A.A.C. R14-2-410.

**ADMINISTRATIVELY
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Company: Cordes Lakes Water Company

Decision No.: 74155

Phone: _____

Effective Date: 2/14/14

New Homeowner Landscape Information Tariff – BMP 2.3

PURPOSE

A program for the Company to promote the conservation of water by providing a landscape information package for the purpose of educating its new customers about low water use landscaping (Modified Non-Per Capita Conservation Program BMP Category 2: Conservation Education and Training 2.3: New Homeowner Landscape Information).

REQUIREMENTS:

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices In the Modified Non-Per Capita Conservation Program.

1. Upon establishment of water service the Company shall provide a free "Homeowner Landscape Packet" to each new customer in the Company's service area. The packet will include at a minimum: a cover letter describing the water conservation expectations for all customers in the Company's service area, all applicable tariffs, a basic interior-exterior water saving pamphlet, xeriscape landscape information, and information on where to find low water use plant lists, watering guidelines, and a rain water harvesting pamphlet.
2. Upon customer request, the Company shall provide:
 - a. On-site consultations on low water use landscaping and efficient watering practices.
 - b. A summary of water saving options.
3. The number of packets provided to new customers will be recorded and made available to the Commission upon request.

Revised: 5-2-11

Decision No. 74448 ~~74155~~

APPROVED FOR FILING

DECISION # 74448 ~~74155~~

Company: Cordes Lakes Water Company

Decision No.: 74155

Phone: _____

Effective Date: 2/14/14

Water Waste Investigations and Information Tariff – BMP 3.8

PURPOSE

A program for the Company to assist customers with water waste complaints and provide customers with information designed to improve water use efficiency (Modified Non-Per Capita Conservation Program BMP Category 3: Outreach Services 3.8: Water Waste Investigations and Information).

REQUIREMENTS

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission specifically R14-2-403 and R14-2-410 and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

1. The Company shall handle water waste complaints as calls are received.
2. Calls shall be taken by a customer service representative who has been trained to determine the type of water waste and to determine if it may be attributed to a leak or broken water line.
3. The Company shall follow up on every water waste complaint.
4. Upon request by the customer or when the Company determines it is warranted, a trained Field Technician shall be sent to investigate further and notify the responsible party of the waste and offer assistance and information to prevent waste in the future.
5. A letter of enforcement will be issued to customers with water running beyond the curb and/or off the customers property due to such things as, but not limited to, backwashing of pools, broken sprinkler heads, and over watering of lawns beyond the saturation point.
6. The same procedures outlined above in Item #4 will be followed in the event of a second violation. Termination of service may result in the event of the third violation within a 12 month period. In the event of a third violation the customer's service may be terminated per Arizona Administrative Code R14-2-410C, R14-2-410D and R14-2-410E (applicable service reconnection fees shall apply).
7. The Company shall record each account and each instance noted for water waste, the action taken and any follow-up activities.
8. Subject to the provisions of this tariff, compliance with the water waste restriction will be a condition of service.
9. The Company shall provide to its customers a complete copy of this tariff and all attachments upon request and to each new customer. The customer shall abide by the water waste restriction.
10. If a customer believes he/she has been disconnected in error, the customer may contact the Commission's Consumer Services Section at 1-800-222-7000 to initiate an investigation.

Decision No. 74448

APPROVED FOR FILING

DECISION # 74448 & 74155

Company: Cordes Lakes Water Company

Decision No.: 74155

Phone: _____

Effective Date: 2/14/14

Meter Repair and/or Replacement Tariff – BMP 4.2

PURPOSE

A program for the Company to systematically assess all in-service water meters (including Company production meters) in its water service area to identify under-registering meters for repair or replacement (Modified Non-Per Capita Conservation Program Best Management Practice Category 4: Physical System Evaluation and Improvement 4.2 Meter Repair and/or Replacement Program).

REQUIREMENTS

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

1. On a systematic basis, the Company will inspect 100 percent of its 1-inch and smaller in-service water meters at least once every ten years for one of the following reasons (whichever occurs first):
 - a. A meter reading complaint is filed with the Company by a customer or Arizona Corporation Commission Staff,
 - b. A meter has registered 1,000,000 gallons of usage,
 - c. A meter has been in service for ten years.
2. Meters larger than 1-inch shall be inspected for one of the following reasons:
 - a. A meter reading complaint is filed with the Company by a customer or Arizona Corporation Commission Staff,
 - b. A meter has been in service for five years.
3. The inspection will be accomplished by having the meter pulled and having a Company Technician physically inspect each meter and its fittings for leaks, registers which may have become loose or are not properly attached to the meter and could be under-registering or other broken parts which need repair. In addition, meters shall be randomly selected for flow testing to identify potentially under-registering meters.
4. The Company shall also replace or reprogram any water meters that do not register in gallons. Upon the effective date of this tariff, the Company shall install all replacement meters with new:
 - a. 1-inch and smaller meters that register in 1 gallon increments,
 - b. 1-1/2-inch through 4-inch meters that register in 10 gallon increments, and
 - c. 6-inch and larger meters that register in 100 gallon increments.
5. The Company shall keep records of all inspected and replacement meters and make this information available to the Commission upon request.

Decision No. 74448

APPROVED FOR FILING

DECISION # 74448 + 74455

ORIGINAL

Docket No. W-02060A-12-0356

Company: Cordes Lakes Water Company

Decision No.: 74155

Phone: _____

Effective Date: 2/14/14

WATER SYSTEM TAMPERING TARIFF – BMP 5.2

PURPOSE

The purpose of this tariff is to promote the conservation of groundwater by enabling the Company to bring an action for damages or to enjoin any activity against a person who tampers with the water system.

REQUIREMENTS:

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission, specifically Arizona Administrative Code ("AAC") R14-2-410 and the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

1. In support of the Company's water conservation goals, the Company may bring an action for damages or to enjoin any activity against a person who: (1) makes a connection or reconnection with property owned or used by the Company to provide utility service without the Company's authorization or consent; (2) prevents a Company meter or other device used to determine the charge for utility services from accurately performing its measuring function; (3) tampers with property owned or used by the Company; or (4) uses or receives the Company's services without the authorization or consent of the Company and knows or has reason to know of the unlawful diversion, tampering or connection. If the Company's action is successful, the Company may recover as damages three times the amount of actual damages.
2. Compliance with the provisions of this tariff will be a condition of service.
3. The Company shall provide to all its customers, upon request, a complete copy of this tariff and AAC R14-2-410. The customers shall follow and abide by this tariff.
4. If a customer is connected to the Company water system and the Company discovers that the customer has taken any of the actions listed in No. 1 above, the Company may terminate service per AAC R14-2-410.
5. If a customer believes he/she has been disconnected in error, the customer may contact the Commission's Consumer Services Section at 1-800-222-7000 to initiate an investigation.

Decision No. 74448 APPROVED FOR FILING
DECISION #: 74448
A 74155

ORIGINAL

Docket No. W-02060A-12-0356

Company: Cordes Lakes Water Company

Decision No.: 74155

Phone: _____

Effective Date: 2/14/14

Public Education Program Tariff

PURPOSE

A program for the Company to provide free written information on water conservation measures to its customers and to remind them of the importance of conserving water (Required Public Education Program).

REQUIREMENTS

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

1. The Company shall provide two newsletters to each customer; one to be provided in the spring, the other in the fall. The goal of the letters is to provide timely information to customers in preparation of the hot summer months, and the cold winter months, in regards to their water uses. The Company shall remind customers of the importance of water conservation measures and inform them of the information available from the Company.
2. Information in the newsletters shall include water saving tips, home preparation recommendations for water systems/pipes, landscape maintenance issues for summer and winter, water cistern maintenance reminders and additional pertinent topics. Where practical, the Company shall make this information available in digital format which can be e-mailed to customers upon request or posted on the Company's website.
3. Communication channels shall include one or more of the following: water bill inserts, messages on water bills, Company web page, post cards, e-mails and special mailings of print pieces, whichever is the most cost-effective and appropriate for the subject at hand.
4. Free written water conservation materials shall be available in the Company's business office and the Company shall send information to customers on request.
5. The Company may distribute water conservation information at other locations such as libraries, chambers of commerce, community events, etc., as well.
6. The Company shall keep a record of the following information and make it available to the Commission upon request.
 - a. A description of each communication channel (i.e., the way messages will be provided) and the number of times it has been used.
 - b. The number of customers reached (or an estimate).
 - c. A description of the written water conservation material provided free to customers.

Decision No. **74448** FOR FILING

DECISION # **74448a**
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ORIGINAL

CURTAILMENT PLAN FOR: CORDES LAKES WATER COMPANY

RECEIVED

ADEQ Public Water System Number: 13-106

Eff: Apr. 25, 2003

W-02060A-02-0616

2003 JUN 20 P 2: 41

Cordes Lakes Water Company is authorized to curtail water service to all customers within its certificated area under the terms and conditions listed in this tariff.

This curtailment plan shall become part of the Arizona Department of Environmental Quality Emergency Operations Plan for the Company.

The company shall notify its customers of this new tariff as part of its next regularly scheduled billing after the effective date of the tariff or no later than sixty (60) days after the effective date of the tariff.

The Company shall provide a copy of the curtailment tariff to any customer, upon request.

Stage 1 Exists When:

Company is able to maintain water storage in the system at 100 percent of capacity and there are no known problems with its well production or water storage in the system.

Restrictions: Under State 1, company is deemed to be operating normally and no curtailment is necessary.

Notice Requirements: Under Stage 1, no notice is necessary.

Stage 2 Exists When:

- a. Company's water storage or well production has been less than 80 percent of capacity for at least 48 consecutive hours, and
- b. Company has identified issues such as a steadily declining water table, increased draw down threatening pump operations, or poor water production, creating a reasonable belief the Company will be unable to meet anticipated water demand on a sustained basis.

Restrictions: Under Stage 2, the Company may request the customers to voluntarily employ water conservation measures to reduce water consumption by approximately 50 percent. Outside watering should be limited to essential water, dividing outside watering on some uniform basis (such as even and odd days) and eliminating outside watering on weekends and holidays.

RECEIVED

JUN 20 2003

APPROVED FOR FILING
DECISION #: 45854

AZ CORPORATION COMMISSION
DIRECTOR OF UTILITIES

Notice Requirements: Under Stage 2, the Company is required to notify customers by delivering written notice door to door at each service address, or by United States first class mail to the billing address or, at the Company's option, both. Such notice shall notify the customers of the general nature of the problem and the need to conserve water.

Stage 3 Exists When:

- a. Company's total water storage or well production has been less than 50 percent of capacity for at least 24 consecutive hours, and
- b. Company has identified issues such as a steadily declining water table, increased draw down threatening pump operations, or poor water production, creating a reasonable belief the Company will be unable to meet anticipated water demand on a sustained basis.

Restrictions: Under Stage 3, Company shall request the customers to voluntarily employ water conservation measures to reduce daily consumption by approximately 50 percent. All outside watering should be eliminated, except livestock, and indoor water conservation techniques should be employed whenever possible.

Notice Requirements:

1. Company is required to notify customers by delivering written notice to each service address, or by United States first class mail to the billing address or, at the Company's option, both. Such Notice shall notify the customers of the general nature of the problem and the need to conserve water.
2. Beginning with Stage 3, Company shall post at least four signs showing the curtailment state. Signs shall be posted at noticeable locations, like at the well sites and at the entrance to major subdivisions served by the Company.
3. Company shall notify the Consumer Services Section of the Utilities Division of the Corporation Commission at least 12 hours prior to entering stage 3.

Once Stage 3 has been reached, the Company must begin to augment the supply of water by either hauling or through an emergency interconnect with an approved water supply in an attempt to maintain the curtailment at a level no higher than Stage 3 until a permanent solution has been implemented.

Stage 4 Exists When:

- a. Company's total water storage or well production has been less than 25 percent of capacity for at least 12 consecutive hours, and

APPROVED FOR FILING
DECISION #: 65854

ORIGINAL

- b. Company has identified issues such as a steadily declining water table, increased draw down threatening pump operations, or poor water production, creating a reasonable belief the Company will be unable to meet anticipated water demand on a sustained basis.

Restrictions: Under Stage 4, Company shall inform the customers of a **mandatory** restriction to employ water conservation measures to reduce daily consumption. Failure to comply will result in customer disconnection. The following uses of water shall be prohibited:

- Irrigation of outdoor lawns, trees, shrubs, or any plant life is prohibited.
- Washing of any vehicle is prohibited.
- The use of water for dust control or any outdoor cleaning uses is prohibited.
- The use of drip or misting systems of any kind is prohibited.
- The filling of any swimming pool, spas, fountains or ornamental pools is prohibited.
- Restaurant patrons shall be served water only upon request.
- Any other water intensive activity is prohibited.

Notice Requirements:

1. Company is required to notify customers by delivery written notice to each service address, or by United States first class mail to the billing address or, at the Company's option, both. Such notice shall notify the customers of the general nature of the problem and the need to conserve water.
2. Company shall post at least four signs showing curtailment stage. Signs shall be posted at noticeable locations, like at the well sites and at the entrance to major subdivisions served by the Company.
3. Company shall notify the Consumer Services Section of the Utilities Division of the Corporation Commission at least 12 hours prior to entering stage 4.

Customers who fail to comply with the above restrictions will be given a written notice to end all outdoor use. Failure to comply within two (2) working days of receipt of the notice will result in temporary loss of service until an agreement can be made to end unauthorized use of outdoor water. To restore service, the customer shall be required to pay all authorized reconnection fees. If a customer believes he/she has been disconnected in error, the customer may contact the Commission's Consumer Services Section at 1-800-222-7000 to initiate an investigation.

Once Stage 4 has been reached, the Company must augment the supply of water by hauling or through an emergency interconnect from an approved supply or must otherwise provide emergency drinking water for its customers until a permanent solution has been implemented.

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