

ORIGINAL

DIRECTOR

DOCKET NO. W-02033A-00-0696 ET AL.

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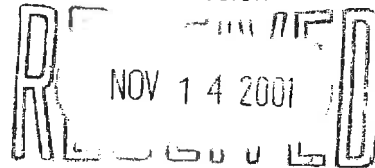
ORDER

IT IS FURTHER ORDERED that Valley Pioneers Water Company, Inc. shall file, on or before November 1, 2001, the following schedule of rates and charges:

Monthly Usage Charges

5/8" x 3/4" Meter	\$18.00
3/4" Meter	18.00
1" Meter	30.00
1 1/2" Meter	50.00
2" Meter	80.00
3" Meter	150.00
4" Meter	300.00
6" Meter	900.00

ARIZONA CORPORATION
COMMISSION



Director of Utilities

Commodity Rate

1 to 7,000 gallons	\$2.60
7001 to 20,000 gallons	4.10
Over 20,000 gallons	4.60
Standpipe Charge-per 1,000 gals. (Resident.)	4.00
Standpipe Charge-per 1,000 gals. (Commer.)	5.25

Service Line and Meter Installation Charges
(Refundable pursuant to A.A.C. R14-2-405)

5/8" x 3/4" Meter	\$275.00
3/4" Meter	275.00
1" Meter	315.00
1 1/2" Meter	460.00
2" Meter	625.00
3" Meter	770.00
4" Meter	925.00
6" Meter	1,050.00

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Service Charges

Establishment	\$15.00
Establishment (After Hours)	23.00
Reconnection (Delinquent)	15.00
Meter Test (If Correct)	30.00
Deposit	*
Deposit Interst - Per Month	*
Re-Establishment (Within 12 Months)	**
NSF Check	\$20.00
Deferred Payment - Per Month	1.50%
Meter Re-Read (If Correct)	\$10.00
Late Fee - per month [a]	1.50%
Lock-up Fee [b]	\$15.00
Deferred Payment - per month [a]	1.50%

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DECISION #: 64173

* Per A.A.C. R14-2-403.B

** Months off system times the minimum (R14-2-403.D)

[a] 1.50% per month of unpaid balance

[b] Payable upon termination of service if no future service at the meter is expected within 60 days of termination

IT IS FURTHER ORDERED that Valley Pioneers Water Company, Inc. shall notify its customers/members of the increased rates and charges authorized herein and the effective date of same as part of its next regularly scheduled billing.

Company: Valley Pioneers Water Company, Inc.

Decision No.: 76433

Phone: 928-565-4663

Effective Date: 11-07-2017

Local and/or Regional Messaging Program Tariff – BMP 1.1

PURPOSE

A program for the Company to actively participate in a water conservation campaign with local or regional advertizing (Modified Non-Per Capita Conservation Program BMP Category 1: Public Awareness/Public Relations 1.1: Local and/or Regional Messaging Program).

REQUIREMENTS

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

1. The Company or designated representative shall actively participate in water conservation campaign with local and/or regional advertising.
2. The campaign shall promote ways for customers to save water.
3. The Company shall facilitate the campaign through one or more of the following avenues (not an all inclusive list):
 - a. Television commercials
 - b. Radio commercials
 - c. Websites
 - d. Promotional materials
 - e. Vehicle signs
 - f. Bookmarks
 - g. Magnets
4. The Company shall keep a record of the following information and make it available to the Commission upon request.
 - a. A description of the messaging program implemented and program dates.
 - b. The number of customers reached (or an estimate).
 - c. Costs of Program implementation.

Company: Valley Pioneers Water Company, Inc.Decision No.: 76433Phone: 928-565-4663Effective Date: 11-07-2017**Leak Detection Program Tariff – BMP 4.1****PURPOSE**

A program for the Company to systematically evaluate its water distribution system to identify and repair leaks (Modified Non-Per Capita Conservation Program Best Management Practice Category 4: Physical System Evaluation and Improvement 4.1 Leak Detection Program).

REQUIREMENTS

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

1. The Company shall implement a comprehensive leak detection and repair program to attain and maintain a less than 10 percent unaccounted for water loss in its system(s). The program must include auditing procedures, in-field leak detection and repair efforts. The Company shall take whatever steps are necessary to ensure that its water system is operating at optimal efficiency.
2. On a systematic basis, at least every two years (annually for smaller systems), the Company shall inspect its water distribution system (to include hydrants, valves, tanks, pumps, etc. in the distribution system) to identify and repair leaks. Detection shall be followed by repair or in some cases replacement. Repair vs. replacement will depend upon site-specific leakage rates and costs.
3. Leak Detection efforts should focus on the portion of the distribution system with the greatest expected problems, including:
 - a. areas with a history of excessive leak and break rates;
 - b. areas where leaks and breaks can result in the heaviest property damage;
 - c. areas where system pressure is high;
 - d. areas exposed to stray current and traffic vibration;
 - e. areas near stream crossings; and,
 - f. areas where loads on pipe may exceed design loads.
4. The Company shall keep accurate and detailed records concerning its leak detection and repair/rehabilitation program and the associated costs. Records of repairs shall include: possible causes of the leak; estimated amount of water lost; and date of repair. These records shall be made available to the Commission upon request.
5. The Company shall maintain a complete set of updated distribution system maps.
6. The Company shall ensure that properly functioning (accurate) and appropriately sized meters are installed on all service and source connections. All meters 1-inch and smaller shall be inspected at least once every ten years or upon registering 1,000,000 gallons of

Company: Valley Pioneers Water Company, Inc.

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usage, whichever comes first. Meters larger than 1-inch shall be inspected at least once every five years or upon registering 1,000,000 gallons of usage, whichever comes first.

7. The inspection will be accomplished by having the meter pulled and having a Company Technician physically inspect each meter and its fittings for leaks, registers which may have become loose or are not properly attached to the meter and could be under-registering or other broken parts which need repair. In addition, meters shall be randomly selected for flow testing to identify potentially under-registering meters.
8. The Company shall conduct a water audit annually which includes the following steps to determine how efficient each water system is operating and where the losses might be.
 - a. Use coordinated monthly source and service meter readings to calculate how much water enters and leaves the system during the 12 month review period.
 - b. Track and estimate any unmetered authorized uses.
 - c. Calculate the total amount of leakage using the following formula:
$$\text{Unaccounted for water (\%)} = \frac{[(\text{Production and/or purchased water minus metered use \& estimated authorized un-metered use}) / (\text{Production and/or purchased water})] \times 100}{}$$
 - d. Authorized un-metered uses may include firefighting, main flushing, process water for water treatment plants, etc. Water losses include all water that is not identified as authorized metered water use or authorized un-metered use.
 - e. Determine possible reasons for leakage, including physical leaks and unauthorized uses.
 - f. Analyze results to determine the improvements needed, such as, better accounting practices, leak survey or replacing old distribution pipes.
9. The Company shall keep accurate and detailed records concerning its annual water audit results. These records shall be made available to the Commission upon request.

Company: Valley Pioneers Water Company, Inc.

Decision No.: 76433

Phone: 928-565-4663

Effective Date: 11-07-2017

Comprehensive Water System Audit Program Tariff – BMP 4.3

PURPOSE

A program for the Company to perform a systematic audit of its water system(s) and water records to identify and quantify water losses (Modified Non-Per Capita Conservation Program Best Management Practice Category 4: Physical System Evaluation and Improvement 4.3 Comprehensive Water System Audit Program).

REQUIREMENTS

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

1. The Company shall perform a comprehensive audit of its water distribution system(s), systems control equipment, production and treatment facilities and water records to identify and quantify water losses.
2. The audit must include an analysis of results that includes plans for corrective measures and can be a precursor to a leak detection and/or meter repair/replacement program to attain and maintain a less than 10 percent unaccounted for water loss in its system(s).
3. This BMP will be effective for only one year (unless the Company can offer justification for an ongoing or multi-year program). In subsequent years, the Company must replace this measure with another BMP from the list of additional BMPs to continue to meet its BMP requirements.
4. The Company shall conduct a water audit which includes the following steps to determine how efficient each water system is operating and where the losses might be.
 - a. Use coordinated monthly source and service meter readings to calculate how much water enters and leaves the system during the 12 month review period.
 - b. Track and estimate any unmetered authorized uses.
 - c. Calculate the total amount of leakage using the following formula:

$$\text{Unaccounted for water (\%)} = \frac{[(\text{Production and/or purchased water minus metered use \& estimated authorized un-metered use}) / (\text{Production and/or purchased water})] \times 100}{1}$$
 - d. Authorized un-metered uses may include firefighting, main flushing, process water for water treatment plants, etc. Water losses include all water that is not identified as authorized metered water use or authorized un-metered use.
 - e. Determine possible reasons for leakage, including physical leaks and unauthorized uses.
 - f. Analyze results to determine the improvements needed, such as, better accounting practices, leak survey or replacing old distribution pipes.
5. The Company shall take appropriate steps to ensure that its water system is operating at optimal efficiency.

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Company: Valley Pioneers Water Company, Inc.

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Effective Date: 11-07-2017

6. The Company shall keep accurate and detailed records concerning its annual water audit results and the associated costs. These records shall be made available to the Commission upon request.

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DECISION #: 76433

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OFF-SITE FACILITIES HOOK-UP FEE

Director of Utilities

I. Purpose and Applicability

The purpose of the hook-up fees payable to Valley Pioneers Water Company, Inc. ("the Company") pursuant to this tariff is to equitably apportion the costs of construction additional facilities to provide water production, storage, pressure and fire flow among all new service connections.

These charges are applicable to all new service connections established after the effective date of this tariff. The charges are one-time charges and are payable as a condition to the Company's establishment of service, as more particularly provided below.

II. Definitions

Unless the context otherwise requires, the definitions set forth in R-14-2-401 of the Arizona Corporation Commission's rules and regulations governing water utilities shall apply in interpreting this tariff schedule.

"Applicant" means any party entering into an agreement with Company for the installation of water facilities to serve new service connections.

"Company" means Valley Pioneers Water Company Inc., an Arizona corporation.

"Main Extension Agreement" means any agreement whereby an Applicant agrees to advance the costs of the installation of water facilities to the Company to serve new service connections, or install water facilities to serve new service connections and transfer ownership of such water facilities to the Company, which agreement shall require the approval of the Arizona Corporation Commission (same as line extension agreement).

"Off-Site Facilities" means wells, storage tanks and related appurtenances necessary for proper operation, including engineering and design costs. Off-Site facilities may also include booster pumps, pressure tanks, transmission mains and related appurtenances necessary for proper operation, if these facilities are not for the exclusive use of the applicant and these facilities will benefit the entire water system.

"Service Connection" means and includes all service connections for single-family residential, commercial, industrial, or other uses, regardless of meter size.

III. Off-Site Hook-Up Charges

Each new service connection shall pay the total off-site capacity charge, derived from the following table:

OFF-SITE CAPACITY RESERVATION CHARGE TABLE

Meter Size	NARUC Meter Factor	Total Fee
5/8"X3/4"	1	\$500
3/4"	1.2	\$600
1"	2	\$1,000
1-1/2"	4	\$2,000
2"	6.4	\$3,200
3"	12	\$6,000
4"	20	\$10,000
6" or larger	40	\$20,000

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DECISION #: 64173

IV. Terms and Conditions

- (A) Assessment of One Time Hook-Up Charge: The hook-up fee may be assessed only once per service connection, or lot within a platted subdivision (similar to meter and service line installation charges). However, this provision does not exempt from the hook-up fee, any newly created parcel(s) which are the result of further subdivision of a lot or land parcel and which do not have a service connection.
- (B) Use of Off-Site Hook-up Fee: Hook-up fees may only be used to pay for the capital items of off-site facilities, or for repayment of loans obtained for installation of off-site facilities. Off-site hook-up fees shall not be used for repairs, maintenance, plant replacements, or operational purposes. Off-site hook-up fees may be used to replace existing water distribution mains with larger diameter mains when the larger diameter mains are necessary to accommodate future growth and will serve either future growth or existing and future growth. Off-site hook-up fees shall not be used for direct replacement of existing water distribution mains with the same diameter pipe.
- (C) Time of Payment:
- (1) In the event that the Applicant is required to enter into a main extension agreement, whereby the Applicant agrees to advance the costs of installing mains, valves, fittings, hydrants and other on-site improvements in order to extend service in accordance with R14-2-406 (B), payment of the charges required hereunder shall be made by the Applicant at the time of payment for the main extension agreement in accordance with R14-2-406 (M).
 - (2) In the event that the Applicant is not required to enter into a main extension agreement, the charges hereunder shall be due and payable at the time the meter and service line installation fee is due and payable.
- (D) Failure to Pay Charges; Delinquent Payments: - Under no circumstances will the Company set a meter or otherwise allow service to be established if the Applicant has not paid in full all charges as provided by this off-site hook-up fee tariff.
- (E) Off-Site Hook-Up Fee Non-refundable: - The amounts collected by the Company pursuant to the off-site hook-up fee shall be non-refundable contributions in aid of construction.
- (F) Use of Charges Received: All funds collected by the Company as off-site hook-up fees, shall be deposited into a separate interest bearing trust account and used solely for the purposes of paying for the costs of off-site facilities, including repayment of loans obtained for the installation of off-site facilities that will benefit the entire water system.
- (G) Off-Site Hook-Up Fees In Addition to Other Charges: The off-site hook-up fees shall be in addition to any costs associated with a main extension agreement for on-site facilities, and are in addition to the amounts to be advanced pursuant to charges authorized under other sections of this tariff.
- (H) Disposition of Excess Funds: After all necessary and desirable off-site facilities are constructed utilizing funds collected pursuant to the off-site hook-up fee or the off-site hook-up fee has been terminated by order of the Arizona Corporation Commission (Commission), any funds remaining in the trust shall be refunded. The manner of the refund shall be determined by the Commission at the time a refund becomes necessary.
- (I) Fire Flow Requirements: In the event an applicant for service has fire flow requirements which require additional improvements beyond those facilities whose costs were included in the Off-Site Hook-Up Fee, the Company may require the applicant to install such facilities to meet those additional fire flow requirements as a non-refundable contribution, in addition to the Off-Site Hook-Up Fee.

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Company: Valley Pioneers Water Company, Inc.Decision No.: 76433Phone: 928-565-4663Effective Date: 11-07-2017**Xeriscape Demonstration Garden Tariff – BMP 2.4****PURPOSE**

A program for the Company to install and maintain a water efficient demonstration garden for the purpose of educating its customer base on low water-use landscaping (Modified Non-Per Capita Conservation Program BMP Category 2: Conservation Education and Training 2.4: Xeriscape Demonstration Garden).

REQUIREMENTS

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

1. The Company shall design, construct and maintain a demonstration garden that shall include a large variety of low water use and native plants, shrubs and shade trees.
2. The demonstration garden shall include a walkway throughout the site and include interpretive signage and literature about low water use plants and water efficient landscape techniques.
3. The demonstration garden shall be open, free of charge, to the public during normal business hours and the _____ Saturday of each month.
4. Maps providing driving directions to the demonstration garden shall be available at the Company office, on the Company web-site, and shall be provided to each new customer upon establishment of service.
5. The Company shall work with the schools, including the universities, to continually upgrade the site with additional technologies and techniques.

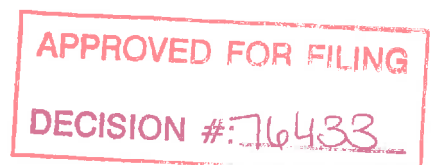
• Company: Valley Pioneers Water Company, Inc.Decision No.: 76433Phone: 928-565-4663Effective Date: 11-07-2017**Customer High Water Use Inquiry Resolution Tariff – BMP 3.6****PURPOSE**

A program for the Company to assist its customers with their high water-use inquiries and complaints (Modified Non-Per Capita Conservation Program BMP Category 3: Outreach Services 3.6: Customer High Water Use Inquiry Resolution).

REQUIREMENTS

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

1. The Company shall handle high water use inquiries as calls are received.
2. Calls shall be taken by a customer service representative who has been trained on typical causes of high water consumption as well as leak detection procedures that customers can perform themselves.
3. Upon request by the customer or when the Company determines it is warranted, a trained Field Technician shall be sent to the customer's residence to conduct a leak detection inspection and provide the customer with water conservation measures. The leak detection inspection may consist of a meter read check for flow verification. If the on-site inspection is requested by the customer, the Commission approved meter re-read tariff fee shall apply.
4. The Company shall follow up in some way on every customer inquiry or complaint and keep a record of inquiries and follow-up activities.



CROSS-CONNECTION OR BACKFLOW TARIFF**PURPOSE:**

The purpose of this tariff is to protect Valley Pioneers Water Company, Inc. ("Company") water from the possibility of contamination caused by the backflow of contaminants that may be present on the customer's premises by requiring the installation and periodic testing of backflow prevention assemblies pursuant to the provisions of the Arizona Administrative Code ("A.A.C.") R14-2-405.B.6 and A.A.C. R18-4-215.

REQUIREMENTS:

In compliance with the Rules of the Arizona Corporation Commission ("Commission") and the Arizona Department of Environmental Quality ("ADEQ"), specifically A.A.C. R14-2-405.B.6 and A.A.C. R18-4-215 relating to backflow prevention:

1. The Company may require a customer to pay for and to have installed a backflow-prevention assembly if A.A.C. R18-4-215.B or C applies.
2. A backflow-prevention assembly required to be installed by the customer under Paragraph 1 of this tariff shall comply with the requirements set forth in A.A.C. R18-4-215.D and E.
3. Subject to the provisions of A.A.C. R14-2-407 and 410, and in accordance with Paragraphs 1 and 7 of this tariff, the Company may terminate service or may deny service to a customer who fails to install a backflow-prevention assembly as required by this tariff.
4. The Company shall give any existing customer who is required to install a backflow-prevention assembly written notice of said requirement. If A.A.C. R14-2-410.B.1.a. is **not** applicable, the customer shall be given thirty (30) days from the time such written notice is received in which to comply with this notice. If the customer can show good cause as to why he cannot install the backflow-prevention assembly within thirty (30) days, the Company or Commission Staff may suspend this requirement for a reasonable period of time.

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Effective Date:

July 30, 2016

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Company Name: Valley Pioneers Water Company, Inc.

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5. Testing shall be in conformance with the requirements of A.A.C. R18-4-215.F. The Company may require the customer to pay to have the backflow-prevention assembly tested as long as the Company does not require an unreasonable number of tests.
6. The customer shall provide the Company with records of installation and testing. For each backflow-prevention assembly, these records shall include:
 - a. assembly identification number and description;
 - b. location;
 - c. date(s) of test(s);
 - d. description of repairs and recommendations for repairs made by tester; and
 - e. the tester's name and certificate number.
7. In the event the backflow-prevention assembly does not function properly or fails any test, and an obvious hazard as contemplated under A.A.C. R14-2-410.B.1.a. exists, the Company may terminate service immediately and without notice. The backflow-prevention assembly shall be repaired or replaced by the customer and retested.
8. In the event the backflow-prevention assembly does not function properly or fails any test, or in the event that a customer fails to comply with the testing requirement, and A.A.C. R14-2-410.B.1.a. is **not** applicable, the backflow-prevention assembly shall be repaired or replaced within fourteen (14) days of the initial discovery of the deficiency in the assembly or its function. Failure to remedy the deficiency or dysfunction of the assembly, or failure to retest, shall be grounds for termination of water service in accordance with A.A.C. R14-2-410.

****FOR OFFICIAL USE ONLY****

Effective Date: July 30, 2016

**ADMINISTRATIVELY
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ORIGINAL

Docket No. W-02033A-01-1010

Decision No. 64363

Eff: 1-15-02

VALLEY PIONEERS WATER COMPANY INC.
CURTAILMENT PLAN

Valley Pioneers Water Company Incorporated, is authorized to curtail water service to all customers, residential and commercial, within its certificated area under the following terms and conditions:

Stage 1 Exists When:

- a. VPWC is able to maintain water storage in the system at 100 percent of capacity and there are no known problems with its well production or water storage in the system.

Restrictions:

Under Stage 1, VPWC is deemed to be operating normally and no curtailment is necessary

Notice Requirements: Under Stage 1, no notice is necessary

Stage 2 Exists When:

- a. VPWC's total storage and well production has been less than 80 percent of capacity for at least 48 consecutive hours, and
- b. VPWC has identified issues such as steadily declining water table, an increased draw-down threatening pump operations, or poor water production creating a reasonable belief the Company will be unable to meet anticipated water demands in the system.

Restrictions:

Under Stage 2, VPWC may request the customers to voluntarily employ water conservation measures to reduce water consumption by approximately 50 percent. Outside watering should be limited to essential water, dividing outside watering on some uniform basis (such as even and odd days) and eliminating outside watering on weekends and holidays.

Notice Requirements:

Under Stage 2, VPWC is required to notify customers by delivering written notice door to door at each service address, or by United States first class mail to the billing address or, at the Company's option both. Such Notice shall notify the customers of the general nature of the problem and the need to conserve water.

Stage 3 Exists When:

- a. VPWC's total storage and well production has been less than 50 percent for at least 24 consecutive hours, and
- b. VPWC has identified issues such as a steadily declining water table, increased draw down threatening pump operations, or poor water production, creating a reasonable belief the Company will be unable to meet anticipated water demand on a sustained basis, and
- c. VPWC must rely on an emergency connection with the Golden Valley Improvement District No.1, to augment the minimum needs of the customers.

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Restrictions:

Under Stage 3, VPWC shall request the customers to voluntarily employ water conservation measures to reduce daily consumption by approximately 50 percent. All outside watering should be eliminated, except livestock, and indoor water conservation techniques should be employed whenever possible.

Notice Requirements:

1. VPWC is required to notify customers by delivering written notice to each service address, or by United States first class mail to the billing address or , at the company's option both. Such Notice shall notify the customers of the general nature of the problem and the need to conserve water.
2. Beginning with Stage 3, VPWC shall post at least two signs showing the curtailment stage. Signs shall be posted at the well sites and at the entrance of the office.
3. VPWC shall notify the Consumer Services Section of the Utilities Division of the Corporation Commission, at least 12 hours prior to entering Stage 3.

Stage 4 Exists When:

- a. VPWC's total storage has been less than 25 percent for at least 12 consecutive hours, and
- b. VPWC has identified issues such as a steadily declining water table, increased draw down threatening pump operations, or poor water production, creating a reasonable belief the Company will be unable to meet anticipated water demand on a sustained basis, and
- c. The Company must rely on an emergency connection with the Golden Valley Improvement District No. 1 to augment the minimum needs of the customers.

Restrictions:

Under Stage 4, VPWC shall inform the customers of a **mandatory** restriction to employ water conservation measures to reduce daily consumption. All outside watering should be eliminated, except livestock, and indoor water conservation techniques should be employed wherever possible. Failure to comply will result in customer disconnection.

Notice Requirements:

1. VPWC is required to notify customers by delivering written notice to each service address, or by United States first class mail to the billing address or, at the Company's option, both. Such Notice shall notify the customers of the general nature of the problem and the need to conserve water.
2. VPWC shall have posted at least two signs showing curtailment stage. Signs shall be posted at the well sites and at the entrance of the office.
3. VPWC shall notify the Consumer Services Section, of the Corporation Utilities Division, of the Corporation Commission at least 12 hours prior to entering Stage 4.

Customers who fail to comply with cessation of outdoor use provisions will be given written notice to end all outside use. Failure to comply with in two (2) working days of receipt of the notice will result in temporary loss of service until agreement can be made to end unauthorized use of outside water. To restore service, the customer shall be required to pay all authorized reconnection fees.

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DECISION #: 64363